

The Board of Pharmacy has received notice of the following product recall. The Board strongly encourages pharmacies to immediately review their quality assurance and recall policies and procedures to determine if any corrective action is required.

Urgent Medical Device Correction Notification

This is to inform you of a product recall by Dexcom for Non-touchscreen Receivers:

Dexcom G6 Receiver – MT27408-1, Dexcom G7 Receiver – MT26403-0

Details on Affected Devices:

This Urgent Medical Device Correction Update applies ONLY to users of Dexcom Receivers with a part number listed.

Part Number	SKUs	Part Description
MT27408-1	STK-FM-001, STK-FR-001	Dexcom G6 Receiver
MT26403-0	STK-AT-011, STK-AT-012, STK-AT-013	Dexcom G7 Receiver

Description of the Problem:

To date, users of the Dexcom G6 or G7 Receiver have reported an issue in which the receiver may not provide audio output to alerts/alarms as expected.

Note: An impacted receiver will still provide an alert through vibration and visual prompts. Other receiver and system functions, including accuracy, are not impacted.

On May 12, 2025, Dexcom issued an Urgent Medical Device Correction notification concerning Dexcom receivers not providing audio output to alerts/alarms as expected. This updated notification is to provide additional important safety information to identify impacted receivers.

Attachment 1 – US Product affected by the Medical Device Correction (MDCN) Dated July 2025

Part #	Description		
MT26403-0	Dexcom G7 Receiver	STK-AT-011	18073494
			P16206215
			P16828642
			P16855790
	Dexcom G7 Receiver	STK-AT-012	16909436
			16925796
			16978120
			17003130
			17173172
			18038135
			18038136
			18038140
			18038141
			18038142
			18038149
			18038150
			18038162
			20161839
			20308951
			20315936
			20350839
			20432281
			P15756140
			P16149721
			P16386856
			P16731711
			P16731712
			P16828649
	Dexcom G7 Receiver Medicare/Medicaid	STK-AT-013	16890531
			16909434
			17198928
			17198929
			17276923
			20262652
			20308952
			20343934
			P16494903
			P16494904
MT27408-1	Dexcom G6 Receiver Medicare/Medicaid	STK-FM-001	P16517625
			P16517644
	Dexcom G6 Receiver	STK-FR-001	18073805
			18073812
			18498539
			18498540
			18498551