BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

APOTHECARY SOLUTIONS INC. dba MARCH LANE MEDICAL PHARMACY, KEVIN TOY, CEO and KAREN TOY, TREASURER

Pharmacy Permit No. PHY 46401, and

KEVIN TOY,

Registered Pharmacist License No. RPH 36972;

Respondents

Agency Case No. 6782

OAH No. 2020010764

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on September 2, 2020.

It is so ORDERED on August 3, 2020.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Ay n Lippe

By

Greg Lippe Board President

1 2	XAVIER BECERRA Attorney General of California KENT D. HARRIS	
3	Supervising Deputy Attorney General SETH A. CURTIS	
4	Deputy Attorney General State Bar No. 236263	
5	1300 I Street, Suite 125 P.O. Box 944255	
6	Sacramento, CA 94244-2550 Telephone: (916) 210-6121	
7	Facsimile: (916) 324-5567 Attorneys for Complainant	
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9	BEFOR BOARD OF I	
10	DEPARTMENT OF C STATE OF C	
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12	In the Matter of the Accusation Against:	Case No. 6782
13	APOTHECARY SOLUTIONS INC. DBA	OAH No. 2020010764
14	MARCH LANE MEDICAL PHARMACY KEVIN TOY, CEO	
15	KARIN TOY, TREASURER 89 W. March Lane, Ste. 2	STIPULATED SETTLEMENT AND DISCIPLINARY ORDER
16	Stockton, CA 95207	[AS TO APOTHECARY SOLUTIONS
17	Pharmacy Permit No. PHY 46401	ÎNC. DBA MARCH LANE MEDICAL PHARMACY ONLY]
18	and	
19	KEVIN TOY P.O. Box 7836	
20	Stockton, CA 95267	
21	Pharmacist License No. RPH 36972	
22	Respondents.	
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IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-

examine the witnesses against them; the right to present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

7. Respondent March Lane voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent March Lane admits the truth of each and every charge and allegation in Accusation No. 6782.
- 9. Respondent March Lane agrees that its Pharmacy Permit is subject to discipline and agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below

CONTINGENCY

- 10. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent March Lane understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent March Lane or its counsel. By signing the stipulation, Respondent March Lane understands and agrees that they may not withdraw its agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 11. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 12. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions,

negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

13. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Pharmacy Permit No. PHY 46401 issued to Respondent Apothecary Solutions Inc. dba March Lane Medical Pharmacy, Kevin Toy, CEO and Pharmacist-in-Charge (PIC), Karin Toy, Treasurer is revoked. However, the revocation is stayed and Respondent is placed on probation for three (3) years on the following terms and conditions.

1. **Definition: Respondent**

For the purposes of these terms and conditions, "Respondent" shall refer to Apothecary Solutions Inc. dba March Lane Medical Pharmacy, Kevin Toy, CEO and Pharmacist-in-Charge (PIC), Karin Toy, Treasurer. All terms and conditions stated herein shall bind and be applicable to the licensed premises and to all owners, managers, officers, administrators, members, directors, trustees, associates, or partners thereof. For purposes of compliance with any term or condition, any report, submission, filing, payment, or appearance required to be made by respondent to or before the board or its designee shall be made by an owner or executive officer with authority to act on behalf of and legally bind the licensed entity.

2. Obey All Laws

Respondent shall obey all state and federal laws and regulations.

Respondent shall report any of the following occurrences to the board, in writing, within seventy- two (72) hours of such occurrence:

 an arrest or issuance of a criminal complaint for violation of any provision of the
 Pharmacy Law, state and federal food and drug laws, or state and federal controlled substances laws

- a plea of guilty, or nolo contendere, no contest, or similar, in any state or federal criminal proceeding to any criminal complaint, information or indictment
- a conviction of any crime
- the filing of a disciplinary pleading, issuance of a citation, or initiation of another
 administrative action filed by any state or federal agency which involves
 respondent's license or which is related to the practice of pharmacy or the
 manufacturing, obtaining, handling, distributing, billing, or charging for any drug,
 device or controlled substance.

Failure to timely report such occurrence shall be considered a violation of probation.

3. Report to the Board

Respondent shall report to the board quarterly, on a schedule as directed by the board or its designee. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation.

Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the board.

4. Interview with the Board

Upon receipt of reasonable prior notice, Respondent shall appear in person for interviews with the board or its designee, at such intervals and locations as are determined by the board or its designee. Failure to appear for any scheduled interview without prior notification to board staff, or failure to appear for two (2) or more scheduled interviews with the board or its designee during the period of probation, shall be considered a violation of probation.

5. Cooperate with Board Staff

Respondent shall timely cooperate with the board's inspection program and with the board's monitoring and investigation of respondent's compliance with the terms and conditions of Entity

probation, including but not limited to: timely responses to requests for information by board staff; timely compliance with directives from board staff regarding requirements of any term or condition of probation; and timely completion of documentation pertaining to a term or condition of probation. Failure to timely cooperate shall be considered a violation of probation.

6. Reimbursement of Board Costs

Respondent hereby acknowledges and agrees that along with Respondent Kevin Toy, is jointly and severally liable for the costs in the amount of \$7,500.00 for the Board's investigation and enforcement costs of this matter. Respondent shall be permitted to pay these costs in a payment plan approved by the Board. If the costs are not paid as ordered, Respondent shall not be allowed to renew its Pharmacy Permit until the costs are paid in full.

7. **Probation Monitoring Costs**

Respondent shall pay any costs associated with probation monitoring as determined by the board each and every year of probation. Such costs shall be payable to the board on a schedule as directed by the board or its designee. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

8. Status of License

Respondent shall, at all times while on probation, maintain an active current Pharmacy Permit with the board, including any period during which suspension or probation is tolled. Failure to maintain an active, current Pharmacy Permit shall be considered a violation of probation.

If Respondent's Permit expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof due to tolling or otherwise, upon renewal or reapplication respondent's license shall be subject to all terms and conditions of this probation not previously satisfied.

9. Pharmacy Permit Surrender While on Probation

Following the effective date of this decision, should respondent discontinue business, respondent may tender the Pharmacy Permit to the board for surrender. The board or its designee shall have the discretion whether to accept the surrender or take any other action it deems

appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation. This surrender constitutes a record of discipline and shall become a part of the respondent's license history with the board.

Upon acceptance of the surrender of the Pharmacy Permit, respondent shall relinquish the premises wall and renewal license to the board within ten (10) days of notification by the board that the surrender is accepted. Respondent shall further submit a completed Discontinuance of Business form according to board guidelines and shall notify the board of the records inventory transfer within five (5) days. Respondent shall also arrange for the transfer of all records of acquisition and disposition of dangerous drugs and/or devices to premises licensed and approved by the board.

Respondent shall also, by the effective date of this decision, arrange for the continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five days of its provision to the pharmacy's ongoing patients, respondent shall provide a copy of the written notice to the board. For the purposes of this provision, "ongoing patients" means those patients for whom the pharmacy has on file a prescription with one or more refills outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) days.

Respondent may not apply for any new Pharmacy Permit from the board for three (3) years from the effective date of the surrender. Respondent shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the board. Respondent further stipulates that it shall reimburse the board for its costs of investigation and prosecution prior to the acceptance of the surrender.

10. Sale or Discontinuance of Business

During the period of probation, should Respondent sell, trade or transfer all or part of the ownership of the ownership of the licensed entity, discontinue doing business under the license issued to respondent, or should practice at that location be assumed by another full or partial

owner, person, firm, business, or entity, under the same or a different premises license number, the board or its designee shall have the sole discretion to determine whether to exercise continuing jurisdiction over the licensed location, under the current or new premises license number, and/or carry the remaining period of probation forward to be applicable to the current or new premises license number of the new owner.

11. Notice to Employees

Respondent shall, upon or before the effective date of this decision, ensure that all employees involved in permit operations are made aware of all the terms and conditions of probation, either by posting a notice of the terms and conditions, circulating such notice, or both. If the notice required by this provision is posted, it shall be posted in a prominent place and shall remain posted throughout the probation period. Respondent shall ensure that any employees hired or used after the effective date of this decision are made aware of the terms and conditions of probation by posting a notice, circulating a notice, or both. Additionally, respondent shall submit written notification to the board, within fifteen (15) days of the effective date of this decision, that this term has been satisfied. Failure to timely provide such notification to employees, or to timely submit such notification to the board shall be considered a violation of probation.

"Employees" as used in this provision includes all full-time, part-time, volunteer, temporary and relief employees and independent contractors employed or hired at any time during probation.

12. Owners and Officers: Knowledge of the Law

Respondent shall provide, within thirty (30) days after the effective date of this decision, signed and dated statements from any owner or holder of ten percent (10%) or more of the interest in Respondent or Respondent's stock, any officer or any District Manager or Health Care Supervisor authorized by Respondent, and all of its officer, stating under penalty of perjury that said individuals have read and are familiar with state and federal laws and regulations governing the practice of pharmacy. The failure to timely provide said statements under penalty of perjury shall be considered a violation of probation.

13. Premises Open for Business

Respondent shall remain open and engaged in its ordinary business as a pharmacy in California for a minimum of 120 hours per calendar month. Any month during which this minimum is not met shall toll the period of probation, i.e., the period of probation shall be extended by one month for each month during with this minimum is not met. During any such period of tolling of probation, respondent must nonetheless comply with all terms and conditions of probation, unless respondent is informed otherwise in writing by the board or its designee. If respondent is not open and engaged in its ordinary business as a pharmacy for a minimum of 120 hours in any calendar month, for any reason (including vacation), respondent shall notify the board in writing within ten (10) days of the conclusion of that calendar month. This notification shall include at minimum all of the following: the date(s) and hours respondent was open; the reason(s) for the interruption or why business was not conducted; and the anticipated date(s) on which respondent will resume business as required. Respondent shall further notify the board in writing with ten (10) days following the next calendar month during which respondent is open and engaged in its ordinary business as a pharmacy in California for a minimum of hours. Any failure to timely provide such notification(s) shall be considered a violation of probation.

14. Posted Notice of Probation

Respondent shall prominently post a probation notice provided by the board or its designee in a place conspicuous to and readable by the public within two (2) days of receipt thereof from the board or its designee. Failure to timely post such notice, or to maintain the posting during the entire period of probation, shall be considered a violation of probation.

Respondent shall not, directly or indirectly, engage in any conduct or make any statement which is intended to mislead or is likely to have the effect of misleading any patient, customer, member of the public, or other person(s) as to the nature of and reason for the probation of the licensed entity.

15. Consultant Review of Pharmacy Operations

During the period of probation, respondent shall retain, at its own expense, an independent consultant who shall be responsible for conducting an on-site physical inspection to review the

operations of the pharmacy on a monthly basis for compliance by respondent with state and federal laws and regulations governing the practice of the pharmacy, and compliance by respondent. During the period of probation, the Board or its designee, retains discretion to reduce the frequency and/or form of inspection of the pharmacist consultant's review.

The consultant shall be a Pharmacist licensed by and not on probation with the board, who has been approved by the board or its designee to serve in this position. Respondent shall submit the name of the proposed consultant to the board or its designee for approval within thirty (30) days of the effective date of the decision. Assumption of any unauthorized supervision responsibilities shall be considered a violation of probation. In addition, failure to timely seek approval for, timely retain, or ensure timely reporting by the consultant shall be considered a violation of probation

16. Violation of Probation

If Respondent has not complied with any term or condition of probation, the board shall have continuing jurisdiction over respondent, and the board shall provide notice to respondent that probation shall automatically be extended, until all terms and conditions have been satisfied or the board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed. The board or its designee may post a notice of the extended probation period on its website.

If Respondent violates probation in any respect, the board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If a petition to revoke probation or an accusation is filed against respondent during probation, or the preparation of an accusation or petition to revoke probation is requested from the Office of the Attorney General, the board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

17. Completion of Probation

Upon written notice by the board or its designee indicating successful completion of probation, respondent's Pharmacy Permit will be fully restored.

1	<u>ACCEPTANCE</u>	
2	I am the authorized representative of Respondent Apothecary Solutions, Inc. dba March	
3	Lane Pharmacy and am authorized to enter into this stipulation on behalf of Apothecary	
4	Solutions, Inc. dba March Lane Pharmacy. I have carefully read the above Stipulated Settlement	
5	and Disciplinary Order and have fully discussed it with my attorney, Gregory P. Matzen. I	
6	understand the stipulation and the effect it will have on Apothecary Solutions, Inc. dba March	
7	Lane Pharmacy's Pharmacy Permit. On behalf of Apothecary Solutions, Inc. dba March Lane	
8	Pharmacy, I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly,	
9	and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.	
10		
11	DATED:	
12	KEVIN TOY, CEO APOTHECARY SOLUTIONS INC. dba MARCH	
13	LANE MEDICAL PHARMACY; Respondent	
14		
15	I have read and fully discussed with Kevin Toy, CEO of Respondent Apothecary Solutions,	
16	Inc. dba March Lane Pharmacy, the terms and conditions and other matters contained in the	
17	above Stipulated Settlement and Disciplinary Order. I approve its form and content.	
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19	DATED: GREGORY P. MATZEN	
20	Attorney for Respondent	
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<u>ACCEPTANCE</u>

I am the authorized representative of Respondent Apothecary Solutions, Inc. dba March Lane Pharmacy and am authorized to enter into this stipulation on behalf of Apothecary Solutions, Inc. dba March Lane Pharmacy. I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, Gregory P. Matzen. I understand the stipulation and the effect it will have on Apothecary Solutions, Inc. dba March Lane Pharmacy's Pharmacy Permit. On behalf of Apothecary Solutions, Inc. dba March Lane Pharmacy, I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 11

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APOTHECARY SOLUTIONS INC. dba MARCH LANE MEDICAL PHARMACY;

Respondent

I have read and fully discussed with Kevin Toy, CEO of Respondent Apothecary Solutions, Inc. dba March Lane Pharmacy, the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order. I approve its form and content.

GREGORY P. MATZ Attorney for Respondent

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1	ENDORSEMENT		
2	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully		
3	submitted for consideration by the Board of	Pharmacy.	
4			
5	DATED:	Respectfully submitted,	
6 7		XAVIER BECERRA Attorney General of California KENT D. HARRIS	
8		Supervising Deputy Attorney General	
9			
10		SETH A. CURTIS Deputy Attorney General	
11		Deputy Attorney General Attorneys for Complainant	
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ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Pharmacy. Respectfully submitted, XAVIER BECERRA Attorney General of California KENT D. HARRIS Supervising Deputy Attorney General SETH A. CURTIS Deputy Attorney General Attorneys for Complainant SA2019104387 34093814.docx

Exhibit A

Accusation No. 6782

1	XAVIER BECERRA		
2	Attorney General of California KENT D. HARRIS		
3	Supervising Deputy Attorney General SETH A. CURTIS		
4	Deputy Attorney General State Bar No. 236263		
5	1300 I Street, Suite 125 P.O. Box 944255		
6	Sacramento, CA 94244-2550 Telephone: (916) 210-6121 Facility (916) 324-5567		
7	Facsimile: (916) 324-5567 Attorneys for Complainant		
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9	BEFOR BOARD OF I		
10	DEPARTMENT OF C STATE OF C		
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12	In the Matter of the Accusation Against:	Case No. 6782	
13	APOTHECARY SOLUTIONS INC. DBA		
14	MARCH LANE MEDICAL PHARMACY KEVIN TOY, CEO	ACCUSATION	
15	KARIN TOY, TREASURER 89 W. March Lane, Ste. 2		
16	Stockton, CA 95207		
17	Pharmacy Permit No. PHY 46401,		
18	and		
19	KEVIN TOY P.O. Box 7836		
20	Stockton, CA 95267		
21	Pharmacist License No. RPH 36972		
22	Respondents.		
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24	<u>PAR'</u>	<u> FIES</u>	
25	1. Anne Sodergren (Complainant) bring	s this Accusation solely in her official capacity	
26	as the Interim Executive Officer of the Board of I	Pharmacy (Board), Department of Consumer	
27	Affairs.		
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STATUTORY PROVISIONS 1 8. Code section 4301 states, in pertinent part: 2 3 The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been issued by mistake. Unprofessional 4 conduct shall include, but is not limited to, any of the following: 5 6 (f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a 7 licensee or otherwise, and whether the act is a felony or misdemeanor or not. 8 (g) Knowingly making or signing any certificate or other document that falsely represents the existence or nonexistence of a state of facts. 9 10 (j) The violation of any of the statutes of this state, of any other state, or of the 11 United States regulating controlled substances and dangerous drugs. 12 13 (o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter 14 or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal 15 regulatory agency. 16 Code section 4022 states, in pertinent part: 17 Dangerous drug" . . . means any drug or device unsafe for self-use in humans or animals, and includes the following: 18 (a) Any drug that bears the legend: "Caution: federal law prohibits dispensing 19 without prescription," "Rx only," or words of similar import. 20 21 (c) Any other drug . . . that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to Section 4006. 22 10. Code section 4043 states: 23 "Wholesaler" means and includes a person who acts as a wholesale merchant, broker, 24 jobber, customs broker, reverse distributor, agent, or a nonresident wholesaler, who sells for resale, or negotiates for distribution, or takes possession of, any drug or device included in 25 Section 4022. Unless otherwise authorized by law, a wholesaler may not store, warehouse, or authorize the storage or warehousing of drugs with any person or at any location not 26 licensed by the board. 27 /// 28

1	18. Health and Safety Code section 111255 states:
2	Any drug or device is adulterated if it has been produced, prepared, packed, or held
3	under conditions whereby it may have been contaminated with filth, or whereby it may have been rendered injurious to health
4	REGULATORY PROVISIONS
5	19. California Code of Regulations, Title 16 (CCR), section 1714 states, in pertinent part
6	
7	(b) Each pharmacy licensed by the board shall maintain its facilities, space,
8	fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured and distributed. The pharmacy shall be of sufficient size and unobstructed area to accommodate the safe practice of pharmacy.
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10	(d) Each pharmacist while on duty shall be responsible for the security of the
11	prescription department, including provisions for effective control against theft or diversion of dangerous drugs and devices, and records for such drugs and devices.
12	Possession of a key to the pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist.
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15	20. CCR, section 1718, states as follows:
16	Current Inventory" as used in Sections 4081 and 4332 of the Business and Professions Code shall be considered to include complete accountability for all
17	dangerous drugs handled by every licensee enumerated in Sections 4081 and 4332.
18	The controlled substances inventories required by Title 21, CFR, Section 1304 shall be available for inspection upon request for at least 3 years after the date of the
19	inventory.
20	21. CCR, section 1776 states:
21	Pharmacies, hospitals/clinics with onsite pharmacies, distributors and reverse
22	distributors licensed by the board may offer, under the requirements in this article, specified prescription drug take-back services through collection receptacles and/or mail back envelopes or packages to provide options for the public to discard
23	unwanted, unused or outdated prescription drugs. Each entity must comply with
24	regulations of the federal Drug Enforcement Administration (DEA) and this article.
25	Only California-licensed pharmacies, hospitals/clinics with onsite pharmacies, and drug distributors (licensed wholesalers and third-party logistics providers) who
26	are registered with the DEA as collectors and licensed in good standing with the board may host a pharmaceutical take-back receptacle as authorized under this article.
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- CCR, section 1715.65 states, in pertinent part:
- (a) Every pharmacy, and every clinic licensed under sections 4180 or 4190 of the Business and Professions Code, shall perform periodic inventory and inventory reconciliation functions to detect and prevent the loss of controlled substances.
- (b) The pharmacist-in-charge of a pharmacy or consultant pharmacist for a clinic shall review all inventory and inventory reconciliation reports taken, and establish and maintain secure methods to prevent losses of controlled drugs. Written policies and procedures shall be developed for performing the inventory
- (c) A pharmacy or clinic shall compile an inventory reconciliation report of all federal Schedule II controlled substances at least every three months. This
- (1) A physical count, not an estimate, of all quantities of federal Schedule II controlled substances. The biennial inventory of controlled substances required by federal law may serve as one of the mandated inventories under this section in the year where the federal biennial inventory is performed, provided the biennial inventory was taken no more than three months from the last inventory required by
- (2) A review of all acquisitions and dispositions of federal Schedule II controlled substances since the last inventory reconciliation report;
 - (3) A comparison of (1) and (2) to determine if there are any variances;
- (4) All records used to compile each inventory reconciliation report shall be maintained in the pharmacy or clinic for at least three years in a readily retrievable
- (5) Possible causes of overages shall be identified in writing and incorporated
- (d) A pharmacy or clinic shall report in writing identified losses and known causes to the board within 30 days of discovery unless the cause of the loss is theft, diversion, or self-use in which case the report shall be made within 14 days of discovery. If the pharmacy or clinic is unable to identify the cause of the loss, further investigation shall be undertaken to identify the cause and actions necessary to
- (e) The inventory reconciliation report shall be dated and signed by the individual(s) performing the inventory, and countersigned by the pharmacist-incharge or professional director (if a clinic) and be readily retrievable in the pharmacy or clinic for three years. A countersignature is not required if the pharmacist-incharge or professional director personally completed the inventory reconciliation
- (f) A new pharmacist-in-charge of a pharmacy shall complete an inventory reconciliation report as identified in subdivision (c) within 30 days of becoming pharmacist-in-charge. Whenever possible an outgoing pharmacist-in-charge should also complete an inventory reconciliation report as required in subdivision (c).

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31. *Luminal* is a brand name for Phenobarbital and is a controlled substance and a dangerous drug within the meaning of Code section 4022.

FACTUAL ALLEGATIONS

- 32. Between 2003 and the present, Respondent Toy has been the PIC of Respondent March Lane's Pharmacy located at 89 W. March Lane, Suite 2, Stockton.CA 9520. Respondent March Lane services long-term care facilities and group homes.
- 33. On or about March 22, 2019, a Board inspector conducted a routine inspection of Respondent March Lane's Pharmacy. At the outset of the inspection, the Board inspector asked Respondent Toy for a copy of the pharmacy's self-assessment¹ and compliance binders. Respondent Toy showed the inspector an assessment on his computer but did not have a hard copy and did not have a copy of any of the prior assessments.
- 34. Respondent Toy also maintained the pharmacy inventory in a single excel spreadsheet on his computer despite the requirement that an inventory must be conducted on a quarterly basis. The spreadsheet also did not state if the inventory was conducted at the open or close of the pharmacy and was undated.
- 35. The Board inspector did not see the required language sign posted in the pharmacy and when asked how the pharmacy complied with the Board's language services requirement, Respondent Toy admitted the pharmacy did not have a written policy in place to address the regulation.
- 36. When asked how he verified prescriptions for controlled substances, Respondent Toy advised that another pharmacist who worked with him would verify the Prescription Drug Monitoring Program² (PDMP) program to check prior fills of controlled substances but that he did not.

¹ The Pharmacist-in-charge is required to complete a self-assessment every two years of the pharmacy's compliance with federal and state pharmacy law.

² Prescription Drug Monitoring programs are state-run programs which collect and distribute data about the prescription and dispensation of federally controlled substances and, as the individual states deem appropriate, other potentially addictive or abusable prescription drugs. PMPs help to prevent adverse drug-related events through <u>opioid overdoses</u>, <u>drug diversion</u>, and <u>substance abuse</u> by decreasing the amount and/or frequency of opioid prescribing

- The inspection found that bubble pack cards³ in the office area of the pharmacy for 37. controlled substances with the labels cut off. PIC Toy stated that the bubble cards were his father's medication for destruction.
- 38. PIC Toy was asked to inventory all the various bubble cards found in the pharmacy. There were 219 bubble cards located with single drugs without patient information. Eleven multipack bubble cards with patient names on the labels were located and five single drug bubble cards with patient names on the label. There was also a plastic bag containing six prescriptions for patient JB.
- 39. Pharmacy staff reported that the bubble packs were drugs returned from the facilities they serviced. Some bubble packs returned from the facilities had labels with patient names on them. There were also bubble packs which were multi-packs comprised of several medications packed together with patient names.
- 40. The pharmacy also had bubble packs that were comprised of partially dispensed drugs that were held because the facilities wanted only a thirty-day supply but the patient's insurance paid for a ninety-day supply.
- 41. Respondent March Lane had no records of acquisition or destruction for 241 bubble cards.
- 42. The Board inspector noticed that the bubble cards indicated the quantity was for 30 days, however, the maximum quantity each card could hold was a 7-day supply. When asked how the pharmacy provided the 30-day supply, pharmacy technician L.S. advised that she filled four 7-day cards. Consequently, the pharmacy only provided a twenty-eight-day supply but the label and insurance billing were for a thirty-day supply.

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³ Bubble cards area type of packaging for drugs. Bubble cards can be for samples or various quantities of drugs that have individual cavities or pockets from a sheet of plastic that usual have a backing of paperboard, aluminum foil, or plastic.

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Following the inspection, the Board investigator conducted three audits (zero-based⁴, 43. DEA inventory⁵, and Hybrid⁶) of Respondent March Lane Medical Pharmacy's inventory using various different ranges to determine whether there was a positive or negative variance of specific drugs. The hybrid audit showed a negative variance of 10 of 11 drugs (total 4,752 tablets) including dangerous drugs and controlled substances. The negative variances indicates that Respondent March Lane sold more than they purchased of those drugs. Only Alprazolam .25mg showed a positive variance (261 tablets) indicating more purchased than sold. These discrepancies accounted for 5,013 tablets of which 1,432 tablets were for controlled substances including Restoril, Klonopin and Luminal, for which Respondent March Lane failed to maintain records of acquisition or disposition.

RESPONDENT MARCH LANE

FIRST CAUSE FOR DISCIPLINE

(Unlicensed Wholesaler Activity)

44. Respondent March Lane is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivisions (j) and (o), in conjunction with Code sections 4043 and 4160, subdivision (a), in that the pharmacy conducted itself as an unlicensed a wholesaler when it took back expired and unused returned bubble-cards from various living facilities totaling over 200 bubble cards/prescription vials/multipack cards for destruction, as set forth more specifically above in paragraphs 37 through 42, above, and incorporated by reference herein as though fully set forth.

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inventory for all audit drugs

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⁵ The DEA audit was for the dates of 7/2/17 through 3/22/19 based on the information provided by PIC TOY for his DEA inventory conducted at close of business on 7 /1/17 for the controlled substances and a zerobeginning inventory for the non-controlled substances during the same date range.

⁴ Zero based audit was conducted for the timer period of 3/22/17 to 3/22/19 with a zero-based beginning

⁶ The Hybrid audit used a split audit with the beginning and end inventories for the controlled substances for the dates of 7/2/17 to 3/22/19 as it most accurately represented the audit results and a zero-beginning inventory for non-controlled drugs for the time period of 3/22/17 through 3/22/19.

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FIFTH CAUSE FOR DISCIPLINE

(Maintenance of Records of Acquisition and Disposition)

48. Respondent March Lane is subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), and Code section 4081, subdivision (a) in conjunction with Code section 4105, subdivisions (a) and (c) for failure to maintain the records of acquisition or disposition of the dangerous drugs or controlled substances possessed by the pharmacy on March 22, 2019. Respondent March Lane did not have records of acquisition or disposition of the bubble packs they received and maintained in the pharmacy from the various facilities they serviced, as set forth above in paragraphs 37 through 42 above, and incorporated by reference herein as though fully set forth.

SIXTH CAUSE FOR DISCIPLINE

(Prescription Drug Take-Back Services)

49. Respondent March Lane is subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), and CCR section 1776, in that it took back unused or unwanted drugs from the facilities they served but did not comply with the regulatory requirements for drug take back services, as set forth above in paragraphs 37 through 42 above, and incorporated by reference herein as though fully set forth.

SEVENTH CAUSE FOR DISCIPLINE

(Inventory Report of Controlled Substances)

50. Respondent March Lane is subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), and CCR section 1715.65 for failing to conduct a quarterly inventory reconciliation of controlled substances in that Respondent only produced one inventory during the inspection on March 22, 2019, as set forth above in paragraph 34, and incorporated by reference herein as though fully set forth.

EIGHTH CAUSE FOR DISCIPLINE

(Prohibited Acts)

51. Respondent March Lane is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivision (j) and Code section 4169 (a) (2) and (5) for transferring

drugs that were adulterated and failing to maintain records of acquisition and disposition of dangerous drugs for at least three years, as set forth above in paragraphs 33 to 43 above, and incorporated by reference herein as though fully set forth.

RESPONDENT TOY

NINTH CAUSE FOR DISCIPLINE

(Unlicensed Wholesaler Activity)

52. Respondent Toy is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivisions (j) and (o), in conjunction with Code sections 4043 and 4160, subdivision (a), in that Respondent, while acting as PIC at March Lane Medical Pharmacy, allowed March Lane Medical Pharmacy to conduct itself as an unlicensed a wholesaler by taking back expired and unused returned bubble-cards from various living facilities totaling over 200 bubble cards/prescription vials/multipack cards for destruction, as set forth more specifically above in paragraphs 37 through 42 above, and incorporated by reference herein as though fully set forth.

TENTH CAUSE FOR DISCIPLINE

(Adulterated Drugs)

53. Respondent Toy is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivision (j), and Health and Safety Code section 111255 in conjunction with Code section 4342, in that Respondent Toy, while acting as PIC at March Lane Medical Pharmacy, was taking back potentially adulterated, expired, and unused bubble-cards from various facilities whose storage conditions were unknown, as set forth more specifically above in paragraphs 37 through 42 above, and incorporated by reference herein as though fully set forth.

ELEVENTH CAUSE FOR DISCIPLINE

(Inventory Requirements)

54. Respondent Toy is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivisions (j) and (o), and CCR section 1718 in conjunction with CFR section 1304.11 (a) in that Respondent did not maintain an inventory of dangerous drugs or controlled substances for three years as required. On March 22, 2019, during the Board

inspection, the pharmacy produced an undated and alterable Excel document as the inventory list, as set forth more specifically above in paragraph 34, and incorporated by reference herein as though fully set forth.

TWELFTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct)

55. Respondent Toy is subject to disciplinary action for unprofessional conduct under 4301, subdivisions (f) and (g) for creating false documents, in that Respondent Toy, while acting as PIC, at March Lane Medical Pharmacy, created a false record of dispensed medication. On March 22, 2019, during the Board inspection, the pharmacy's records showed that March Lane Medical Pharmacy dispensed a thirty-day supply to patients but used multi-drug bubble cards that only provided a twenty-eight-day supply. The Pharmacies records also showed that the billing was for a thirty-day supply, as set forth more specifically above in paragraph 42, and incorporated by reference herein as though fully set forth.

THIRTEENTH CAUSE FOR DISCIPLINE

(Maintenance of Records of Acquisition and Disposition)

56. Respondent Toy is subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), and Code section 4081, subdivision (a) in conjunction with Code section 4105, subdivisions (a) and (c), in that Respondent Toy, while acting as PIC for March Lane Medical Pharmacy, failed to maintain the records of acquisition or disposition of the dangerous drugs or controlled substances possessed by March Lane Medical Pharmacy. On March 22, 2019, during the Board inspection, Respondent Toy did not have records of acquisition or disposition of the bubble packs received and maintained in the pharmacy from the various facilities they serviced, as set forth above in paragraphs 37 through 42, above, and incorporated by reference herein as though fully set forth.

FOURTEENTH CAUSE FOR DISCIPLINE

(Prescription Drug Take Back Services)

57. Respondent Toy is subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), and CCR section 1776, in that Respondent Toy, while

acting as PIC at March Lane Medical Pharmacy, took back unused or unwanted drugs from the facilities March Lane Medical Pharmacy served but did not comply with the regulatory requirements for drug take back services, as set forth above in paragraphs 37 through 42 above, and incorporated by reference herein as though fully set forth.

FIFTEENTH CAUSE FOR DISCIPLINE

(Inventory Report of Controlled Substances)

58. Respondent Toy is subject to disciplinary action for unprofessional conduct under Code section 4301(j) and CCR section 1715.65, in that Respondent Toy, while acting as PIC for March Lane Medical Pharmacy, failed to conduct quarterly inventory reconciliations of controlled substances as required. On March 22, 2019, during the Board inspection, Respondent Toy only produced one inventory reconciliation as set forth above in paragraph 34, and incorporated by reference herein as though fully set forth.

SIXTEENTH CAUSE FOR DISCIPLINE

(Prohibited Acts)

59. Respondent Toy is subject to disciplinary action for unprofessional conduct under Code section 4301, subdivision (j) and Code section 4169 (a) (2) and (5), in that Respondent Toy, acting as PIC for March Lane Medical Pharmacy, for transferring drugs that were adulterated and failing to maintain records of acquisition and disposition of dangerous drugs for at least three years, as set forth above in paragraphs 33 through 43 above, and incorporated by reference herein as though fully set forth.

OTHER MATTERS

- 60. Business and Professions Code section 4307(a) provides, in pertinent part, that any person whose license has been revoked or is under suspension shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate or partner of a licensee.
- 61. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit
 Number PHY 46401 issued to Apothecary Solutions Inc. dba March Lane Medical Pharmacy,
 Apothecary Solutions Inc. dba March Lane Medical Pharmacy shall be prohibited from serving as
 a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for

Permit Number PHY 46401 is reinstated if it is revoked.

62. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit

five years if Pharmacy Permit Number PHY 46401 is placed on probation or until Pharmacy

- Number PHY 46401 issued to Apothecary Solutions Inc. dba March Lane Medical Pharmacy, while Kevin Toy has been a manager, administrator, owner, director, associate, partner, or any other person with management or control and had knowledge of or knowingly participated in any conduct for which the licensee was disciplined, Kevin Toy shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 46401 is placed on probation or until Pharmacy Permit Number PHY 46401 is reinstated if it is revoked.
- On Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit Number PHY 46401 issued to Apothecary Solutions Inc. dba March Lane Medical Pharmacy, while Karin Toy has been a manager, administrator, owner, director, associate, partner, or any other person with management or control and had knowledge of or knowingly participated in any conduct for which the licensee was disciplined, Karin Toy shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 46401 is placed on probation or until Pharmacy Permit Number PHY 46401 is reinstated if it is revoked.
- 64. Pursuant to Code section 4307, if discipline is imposed on Pharmacist License Number RPH 36972 issued to Kevin Toy, Respondent Toy shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacist License Number RPH 36972 is placed on probation or until Pharmacist License Number RPH 36972 is reinstated if it is revoked.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

1. Revoking or suspending Permit Number PHY 46401, issued to Apothecary Solutions Inc. dba March Lane Medical Pharmacy, Kevin Toy, CEO, Karin Toy, Treasurer;

1	9.	Taking such other and fu	rther action as deemed necessary and proper.
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3		December 2, 2019	anne Sodergran
4	DATED:		ANNE SODERGREN
5			Interim Executive Officer Board of Pharmacy
6 7			Board of Pharmacy Department of Consumer Affairs State of California
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