



## Legislation and Regulation Committee Report

Jessica Crowley, Licensee Member, Chair  
Jose De La Paz, Public Member, Vice Chair  
Trevor Chandler, Public Member  
Kartikeya Jha, Licensee Member  
Maria Serpa, Licensee Member  
Nicole Thibeau, Licensee Member

### I. Call to Order, Establishment of Quorum, and General Announcements

### II. Public Comment for Items Not on the Agenda, Matters for Future Meetings

Note: The committee may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. [Government Code sections 11125, 11125.7(a)]

### III. Approval of April 11, 2024, Committee Meeting Minutes

**Attachment 1** includes a copy of the April 11, 2024, draft minutes.

### IV. Discussion and Consideration of Pending Legislation Impacting the Practice of Pharmacy, the Board's Jurisdiction, or Board Operations

Provided below are several measures for the Committee's consideration. A brief summary of each measure is provided along with staff comments and recommendations. A link to each measure and committee bill analysis is also provided. During the meeting, members will have the opportunity to discuss each measure.

a) Assembly Bill 164 (Committee on Budget, 2024) State Government

**Version:** [As Amended June 22, 2024](#)

**Status:** Ordered to third reading

**Committee Analysis:** [Senate Floor Analysis](#)

**Summary:** As related to the Board, CURES fees would be increased from \$9 annually to \$15 annually, beginning April 1, 2025.

**Board Position:** None

**Comments:** As related to the Board's jurisdiction, as amended, CURES fees would be increased from \$9 annually to \$15 annually, beginning April

1, 2025.

**Support:** None

**Opposition:** None

**Fiscal Impact:** Anticipated to be minor and absorbable.

**Comments:** This is the first time the Committee will be considering this measure.

b) Assembly Bill 1842 (Reyes, 2024) Health Care Coverage: Medication-Assisted Treatment

**Version:** [As Amended May 20, 2024](#)

**Status:** Ordered to third reading

**Committee Analysis:** [Senate Floor](#)

**Summary:** Would prohibit a health care service plan or health insurer from requiring prior authorization or step therapy for a naloxone or other opioid antagonist approved by the FDA or a buprenorphine or long-acting injectable naltrexone for detoxification or maintenance treatment of a substance use disorder.

**Board Position:** Support

**Comments:** The Board has a long history of supporting measures that facilitate better access to naloxone and other medication assisted treatments.

**Support:**

- California Academy of Child and Adolescent Psychiatry
- California Academy of Family Physicians
- California Black Health Network
- California Chapter of the American College of Emergency Physicians
- California Chronic Care Coalition
- California Federation of Teachers
- California Hospital Association
- California Life Sciences
- California Nurses Association
- California Society of Health System Pharmacists
- California State Association of Psychiatrists
- City and County of San Francisco
- County Behavioral Health Directors Association of California
- County of Santa Clara
- Drug Policy Alliance
- Ella Baker Center for Human Rights
- Health Access California
- Mental Health America of California
- Steinberg Institute

**Opposition:**

- America's Health Insurance Plan

- Association of California Life and health Insurance Companies
- California Association of Health Plans

**Fiscal Impact:** The Board anticipates any fiscal impact would be minor and absorbable and associated with educational activities.

c) Assembly Bill 1902 (Alanis) Prescription Drug Labels: Accessibility

**Version:** [As Amended May 24, 2024](#)

**Status:** Assembly Business and Professions Committee Hearing, April 9, 2024

**Committee Analysis:** [Assembly Business and Professions Committee](#)

**Summary:** Would require a pharmacy to provide translated directions for use on prescription labels, in the language made available to the Board. Further, would require a pharmacy to provide to a person, at no additional cost, an accessible prescription label affixed to container that meets the following:

- Is available to the person in a timely manner comparable to other patient wait times and lasting for at least the duration of the prescription.
- Is appropriate to the disability and language of the person making the require thought use of audible, large print, Braille, or translated labels.
- Conforms to the format-specific best practices established by the United State Access Board and the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care.
- Provides that if the accessible prescription label cannot be affixed to the container because it does not fit, the dispenser shall provide the patient or their authorized representative with a supplemental document meeting the requirements.

Would require the dispenser to ensure that a prescription label is compatible with a prescription reader if a reader is provided. Would exempt prescription drugs dispensed and administered by an institutional pharmacy or correctional institution unless the person with a disability is provided a prescription upon their release from the health care facility. Further the measure does not apply to veterinarians.

Would require the Board to promulgate regulations.

**Board Position:** None

**Comments:** The policy goals of the measure are extremely laudable, but staff is unclear if the legislation, as written, can be implemented.

**Fiscal Impact:** Staff anticipate a fiscal impact of about \$10,000 primarily related to regulation language development and promulgation. Implementation activities will also encompass education of licensees through a variety of means.

**Support:** California Council of the Blind (sponsor)

- AARP
- California Academy of Child and Adolescent Psychiatry
- California Association of Public Hospitals and Health Systems
- California Collaborative for Long-term Services and Supports
- California Council of The Blind
- California Long Term Care Ombudsman Association
- Disability Rights California
- Educate. Advocate
- Health Access California
- LeadingAge California
- National Health Law Program
- Western Center on Law & Poverty

**Opposition:** None

d) Assembly Bill 2115 (Haney, 2024) Controlled Substances

**Version:** [As Amended June 17, 2024](#)

**Status:** Senate Health Committee hearing, July 3, 2024

**Committee Analysis:** [Senate Business, Professions and Economic Development](#)

**Summary:** As amended would authorize a nonprofit or fee clinic to dispense a schedule II-controlled substance for the purpose of relieving acute withdrawal symptoms while arrangements are being made for referral for treatment.

Further, would establish provisions related to treatment for patients of a narcotic treatment program including:

- Would allow for a medical evaluation of a patient prior to admittance to a detoxification or maintenance treatment, if verified by the treatment program.
- Would also provide the following items related to narcotic treatment program (NTP) operations:
  - Authorize a patient to decline laboratory testing under specified conditions within two weeks of the date of admittance.
  - Prohibit an NTP from denying a patient maintenance treatment due to the length of time a person has been addicted to opiates.
  - A patient receiving maintenance treatment is not precluded from receiving medications for opioid use disorder by refusing to participate in counseling services.
  - An NTP shall update a patient's treatment plan annually.
  - The initial dose of methadone provided to a patient in an NTP shall not exceed 50 milligrams unless there is sufficient medical rationale for a higher dose.

- The decision to dispense take-home doses of narcotic replacement therapy medications shall be determined by a medical practitioner who must consider specified criteria.
- Would require a clinic with a supply of narcotic drugs being dispensed consistent with the provisions to establish policies and procedures.

**Board Position:** Support

**Comments:** According to the author's office, thousands of people die from overdose each year because of the unnecessary laws preventing access to methadone. The intense requirements dissuade patients from pursuing treatment, and it often becomes easier from them to self-medicate their symptoms by buying drugs off the street. The measure will expand methadone access and align with recent changes in federal guidelines. This measure is sponsored by City and County of San Francisco and supported by Smart Justice California.

**Fiscal Impact:** The Board anticipates any fiscal impact would be minor and absorbable and associated with educational activities.

**Support:**

- Alameda County Board of Supervisors
- California Association of Public Hospitals & Health Systems
- California Society of Addiction Medicine
- City and County of San Francisco
- County Behavioral Health Directors Association of California
- County of San Diego
- County of Santa Clara
- Drug Policy Alliance
- Healthright 360
- Mothers Against Drug Addiction and Deaths
- National Coalition to Liberate Methadone
- North East Medical Services
- R Street Institute
- San Francisco Board of Supervisors
- San Francisco Community Clinic Consortium
- San Francisco Marin Medical Society
- San Mateo County Board of Supervisors
- SF Black and Jewish Unity Coalition
- Smart Justice California, a Project of Tides Advocacy
- Steinberg Institute
- The Association for Multidisciplinary Education and Research in Substance Use and Addiction
- Treatment on Demand Coalition

**Opposition:**

None

e) Assembly Bill 2169 (Bauer-Kahan) Prescription Drug Coverage: Dose Adjustments

**Version:** [As amended March 21, 2024](#)

**Status:** Referred to Senate Appropriations Committee

**Committee Analysis:** [Senate Health](#)

**Summary:** Would allow a health care professional to request authority to adjust the dose or frequency of a drug to meet specific medical needs of the enrollee without prior authorization under specified conditions, including that the dose has not been adjusted more than two times without prior authorization.

**Board Position:** Support

**Comments:** According to the author's office, the nature of chronic conditions means that dose changes are standard practice for effective care and a change in dosage is not a different treatment, but insurance policies treat them equivalently. The Chron's and Colitis Foundation is the sponsor of the measure.

**Fiscal Impact:** Any impact would be minor and absorbable.

**Support:**

- Crohn's and Colitis Foundation (sponsor)
- California Academy of Family Physicians
- California Chapter American College of Cardiology
- California Chiropractic Association
- California Chronic Care Coalition
- California Life Sciences
- California Medical Association
- California Retired Teachers Association
- California Society of Health System Pharmacists
- Children's Specialty Care Coalition
- Everylife Foundation for Rare Diseases
- Health Access California
- National Multiple Sclerosis Society, MS-CAN

**Oppose:**

- America's Health Insurance Plans
- Association of California Life & Health Insurance Companies
- California Association of Health Plans

f) Assembly Bill 3063 (McKinnor) Pharmacies: Compounding

**Version:** As introduced February 16, 2024

**Status:** Referred to Assembly Appropriations Committee

**Committee Analysis:** [Assembly Business and Professions Committee](#)

**Summary:** Would exempt from the definition of compounding, the adding of a flavoring agent to enhance palatability. Would require a pharmacy to retain documentation that a flavoring agent was added to the prescription and that the documentation shall be made available to the Board. Would establish a January 1, 2030 sunset date.

**Board Position:** Oppose Unless Amended, established by President Oh consistent with his delegated authority.

**Comments:** This measure is similar to AB 782 (McKinnor, 2023) which was vetoed by the Governor. Board staff note continued concerns with this measure. As previously discussed during public meetings including as part of the regulation development process for compounding regulations, the addition of flavoring agents has been determined by USP to be compounding as adding of flavoring agents can destabilize a product. The USP, while not a government entity, works closely with governmental agencies to provide standards of identify, strength, quality and purity to help safeguard the global supply of medicine, dietary supplements and food ingredients. The standards may be enforced by states and the FDA. The FDA has separately confirmed that "the adding of a flavoring agent would generally be considered compounding under section 503A for the FD&C Act."

The Federal Food, Drug and Cosmetic Act establishes, in provisions of 503A, the conditions under which a pharmacist (or others) may compound. The provisions explicitly state that the compounding must comply with the United States Pharmacopoeia Chapter on pharmacy compounding. Board staff have confirmed with the FDA that adding a flavoring agent is generally considered compounding under federal law.

Generally speaking, when there is a conflict between state and federal law, the more restrictive law must be followed, meaning that even if AB 3063 passes, the provisions in 503A will remain in place and enforceable and applicable to the Board in its regulation as well the FDA and potentially accreditors that assess for compliance with USP as a condition of accreditation.

The Board conveyed amendments to the author's office. Regrettably the Board's amendments are not in print.

**Fiscal Impact:** The Board anticipates a fiscal impact of approximately \$20,000, which is considered absorbable.

**Support:**

- Arc of California
- Association of California Healthcare Districts
- Association of Regional Center Agencies

- California Academy of Eye Physicians and Surgeons
- California Association of Health Facilities
- California Coalition for Children's Safety and Health
- California Community Pharmacy Coalition
- California Society of Health System Pharmacists
- California Veterinary Medical Association
- Children's Specialty Care Coalition
- FLAVORx
- Jordan's Guardian Angels
- Maxim Healthcare Services, INC
- United Cerebral Palsy California Collaboration

**Opposition:** California State Board of Pharmacy

g) Senate Bill 954 (Menjivar, 2024) Sexual Health

**Version:** [As Amended June 3, 2024](#)

**Status:** Referred to Assembly Appropriations Committee

**Committee Analysis:** [Assembly Health](#)

**Summary:** As related to pharmacies, includes a provision in the Health and Safety Code that will prohibit a retail establishment from refusing to furnish nonprescription contraception to a person solely on basis of age.

**Recommended Position:** None

**Staff Comments:** This is the first time the measure will be considered by the Committee. Staff do not have any policy concerns with the measure. The measure is being brought forward to the Committee for awareness of new provisions in the Health and Safety Code.

**Support:**

- Essential Access Health (cosponsor)
- Black Women for Wellness Action (cosponsor)
- California School-Based Health Alliance (cosponsor)
- Generation Up (cosponsor)
- URGE: Unite for Reproductive & Gender Equity (cosponsor)
- Voters of Tomorrow (cosponsor)
- Access Reproductive Justice
- ACLU California Action
- AIDS Healthcare Foundation
- Alameda County Board of Supervisors
- Alliance for Children's Rights
- American Academy of Pediatrics, California American College of Obstetricians and Gynecologists District IX
- American Nurses Association/California
- APLA Health
- Asian Americans Advancing Justice-Southern California
- Bienestar Human Services



- Buen Vecino
- California Academy of Preventive Medicine
- California Association for Health, Physical Education, Recreation & Dance
- California Coalition for Youth
- California Latinas for Reproductive Justice
- California Legislative LGBTQ Caucus
- California Nurse-Midwives Association
- California Pan - Ethnic Health Network
- California Primary Care Association
- California Teachers Association
- California Women's Law Center
- Children Now
- Christie's Place
- Citizens for Choice
- Community Health Councils
- Courage California
- Equality California
- Glide
- Health Officers Association of California
- Indivisible CA: Statestrong
- Junior Leagues of California State Public Affairs Committee
- Los Angeles LGBT Center
- Los Angeles Trust for Children's Health
- Material and Child Health Access
- National Center for Youth Law
- National Health Law Program
- Period @ Irvine, CA
- Planned Parenthood Affiliates of California
- Raizes Collective
- Reproductive Freedom for All California
- Sacramento LGBT Community Center
- San Francisco AIDS Foundation
- San Francisco Unified School District
- SF Black and Jewish Unity Coalition
- The Children's Partnership
- The Los Angeles Trust for Children's Health
- The Source LGBT+ Center
- Training in Early Abortions for Comprehensive Health Care
- Women's Foundation California
- Women's Health Specialists
- Young Invincibles

**Opposition:**

- California Baptist for Biblical Values

- California Family Council
- Concerned Women for America
- Lighthouse Baptist Church
- Real Impact

h) Senate Bill 966 (Wiener) Pharmacy Benefits

**Version:** [As Amended June 18, 2024](#)

**Status:** Assembly Judiciary Committee hearing, July 2, 2024

**Committee Analysis:** [Assembly Judiciary](#)

**Summary:** Would establish the regulation of Pharmacy Benefit Managers (PBMs) within the California Department of Insurance (CDI) as specified, including the following:

- Establish licensure requirements for PBMs by CDI
- Would require a PBM to provide to the CDI, on or before July 1, 2027, and each subsequent year, a report that contains specified information.
- Would require the CDI to publish a report on or before January 1, 2029, and each subsequent year, information relating to PBM reporting.
- Would define specialty drug as one that exceeds the threshold for a specialty drug under Medicare Part D program for purposes of reporting requirements under the measure.
- Would establish actions that are prohibited by a PBM.
- Would establish disclosure obligations on PBMs.
- Would require PBMs to use passthrough pricing model.
- Would require CDI to perform specified actions, including publishing on its website a record of consumer complaints against a PBM that have been justified by CDI.

**Board Position:** Support

**Comments:** Staff notes that the Board has received public comments and complaints from consumers and health care providers stemming from actions by PBMs. Such complaints range in the types of medications involved from maintenance medications (such as the treatment of high blood pressure) to specialty medications (generally high-cost medications used to treat complex, chronic conditions). Investigations have revealed that the root cause of some delays in access, for example, stems from mandates established by PBM. Under the provisions of the measure, the Board can refer such investigations to CDI for investigation.

Support:

- Support California Chronic Care Coalition (co-sponsor)
- California Pharmacists Association (co-sponsor)
- Los Angeles LGBT Center (co-sponsor)
- San Francisco Aids Foundation (co-sponsor)

- AIDS Healthcare Foundation
- Alliance for Patient Access
- American Diabetes Association
- Biocom California
- California Farmworker Foundation
- California Health Collaborative
- California Insurance Commissioner, Ricardo Lara
- California Life Sciences
- California Medical Association
- California Rheumatology Alliance
- California Society of Health System Pharmacists
- California State Association of Psychiatrists (CSAP)
- Cystic Fibrosis Research, INC.
- Hemophilia Council of California
- International Bipolar Foundation
- International Foundation for Autoimmune & Autoinflammatory Arthritis
- Mervyn Dymally African American Political & Economic Institute
- National Association of Chain Drug Stores
- National Community Pharmacists Association (UNREG)
- National Multiple Sclerosis Society, MS-CAN
- National Psoriasis Foundation
- North East Medical Services
- Pharmaceutical Research and Manufacturers of America
- San Francisco Marin Medical Society
- Spondylitis Association of America
- The ALS Association
- United Nurses Associations of California/union of Health Care Professionals
- Association of Northern California Oncologists (if amended)
- Medical Oncology Association of Southern California (if amended)

**Opposition:**

- Abate-a-weed
- American Gi Forum Foundation
- American Muslims for Coalition for Change
- Angel's Foundation
- Bell Chamber of Commerce
- Bell Gardens Chamber of Commerce
- Black Business Association
- Brea Chamber of Commerce
- California Alliance for Prescription Affordability (CAPA)
- California Association of Health Plans
- California Clothing Recyclers

- California Delivery Association
- California El Salvadoran Chamber of Commerce
- California Hispanic Chamber of Commerce
- California Muslim Action Network
- California State Association of Electrical Workers
- California State Pipe Trades Council
- Cerna Home Care
- CJ Basso & Associates
- Coalition for Small and Disabled Veteran Businesses
- Coalition of California Chambers – Orange County
- Coalition of Small and Disabled Veteran Businesses
- Community Church Oakland
- Corinthian Baptist Church
- Crisp Catering
- Cypress Chamber of Commerce
- Defisal Foundation
- Dublin Chamber of Commerce
- Energías Del Corazón Foundation
- Ephesian Missionary Baptist Church
- Ethnos Church
- Evergreen Missionary Baptist Church
- Faith Action for All
- First Union Baptist Church
- Flasher Barricade Association
- Gary McKinsey Strategies
- Granite Bay Benefits
- King Courier
- Latin Business Association
- Law Offices of James E. Mahoney, Jr.
- Los Angeles Civil Rights Association
- M&I Brothers Foundation
- Marina Chamber of Commerce
- Martinez Communications
- Menifee Bicycles
- Mount Gilead Baptist Church
- Orange County Hispanic Chamber of Commerce
- Pharmaceutical Care Management Association
- Pro Small Biz CA
- Professional Small Business Services, INC.
- Proyecto 555 Foundation
- Sal's Mexican Restaurant
- Salinas City Council (FORMER)
- San Juan Capistrano Chamber of Commerce
- Seabreeze Books & Charts

- Shalom International
- Slavic-American Chamber of Commerce
- Spaces Renewed
- Sperantia
- Strategies for Your Success
- The Row LA - the Church Without Walls - Skid Row
- Tournament Advisors LLC
- Vournas Coffee Trading Company
- Western Pacific Roofing Company
- Western States Council Sheet Metal, Air, Rail and Transportation
- California Chamber of Commerce (unless amended)
- San Diego Regional Chamber of Commerce (unless amended)

i) Senate Bill 1067 (Smallwood-Cuevas) Healing Arts: Expedited Licensure Process: Medically Underserved Area or Population

**Version:** As Amended June 12, 2024

**Status:** Assembly Appropriations, hearing July 2, 2024

**Committee Analysis:** [Assembly Appropriations](#)

**Summary:** Would require the Board (and other DCA healing arts Boards) to develop a process to expedite the licensure process by giving priority review to applications for which the applicant demonstrates that they intend to practice in a medically underserved area or serve a medically underserved population. As amended the provisions remain in effect until January 1, 2029.

**Board Position:** None

**Comments:** Board staff currently expedite Military, Veteran, Military Spouse, and Refugee applications. Board staff are concerned that as additional applications are expedited, it will result in delays for all applicants.

**Fiscal Impact:** Board staff anticipate a fiscal impact, primarily related to updating applications and forms, development of policies and procedures, and processing applications. Given the broad nature of the expansion, it is possible the Board could receive a significant increase in application requesting an expedite. Given the sunset date, board staff anticipate additional fiscal impact related to updating applications and forms etc., as the provisions sunset.

j) Senate Bill 1089 (Smallwood-Cuevas) Addressing Food Injustice: Notice of Grocery and Pharmacy Closures

**Version:** As amended June 11, 2024

**Status:** Assembly Judiciary Committee, hearing July 2, 2024

**Committee Analysis:** Assembly Judiciary

**Summary:** As related to pharmacies, would require a pharmacy with five

or more employees to provide 60-day advance notice of any closure to employees and the Board and a 30-day advance notice of any pharmacy with less than 5 employees.

**Board Position:** Support, if amended

**Comments:** This is the first time the Committee will consider the measure. Through his delegated authority, President Oh established a support if amended position, requesting the Board be included in the list of agencies that receive notification of closures. The amendments are now included in the measure. Board staff recommend that the Committee recommend a change in position to "Support."

Support:

- Alchemist CDC
- Black Equity Collective
- Ca4health
- California Black Power Network
- California Coalition for Worker Power
- California Federation of Teachers
- California Food and Farming Network
- California Labor Federation
- California Reparations Task Force Members Dr. Cheryl Grills, Lisa Holder, and Don Tamaki Catalyst California
- Ceres Community Project
- Consumer Federation of California
- Courage California
- Democrats for Israel Los Angeles
- Democrats for Israel – California
- Elderly Care Everywhere
- Equal Justice Society
- ETTA
- Friends Committee on Legislation of California
- Fund Her
- Grace - End Child Poverty in California
- Greater Sacramento Urban League
- Hadassah
- Harbor Christian Church
- Holocaust Museum LA
- IKAR
- JCRC Bay Area
- Jewish Center for Justice
- Jewish Community Federation and Endowment Fund
- Jewish Democratic Club of Marin
- Jewish Democratic Club of Solano County
- Jewish Democratic Coalition of the Bay Area
- Jewish Family and Children's Service of Long Beach and Orange

## County

- Jewish Family and Children's Services of San Francisco, the Peninsula, Marin and Sonoma Counties
- Jewish Family Service of Los Angeles
- Jewish Family Service of San Diego
- Jewish Family Services of Silicon Valley
- Jewish Federation of Greater Los Angeles, the Jewish Federation of the Greater San Gabriel and Pomona Valleys
- Jewish Long Beach
- Jewish Public Affairs Committee of California (JPAC)
- Jewish Silicon Valley
- JVS SoCal
- LiveFree California
- Marin Food Policy Council
- Nourish California
- Pesticide Action Network
- Pesticide Action Network North America
- Progressive Zionists of California
- Rising Communities
- Roots of Change
- Sacramento Food Policy Council
- Santa Monica Democratic Club
- SEIU California
- SEIU California State Council
- SF Black and Jewish Unity Coalition
- TechEquity Collaborative
- The Praxis Project
- Unite-here, AFL-CIO
- United Food and Commercial Workers, Western States Council
- Veggielution
- Voices for Progress Western Center on Law and Poverty

## **Opposition:**

- California Chamber of Commerce
- California Community Pharmacy Coalition
- California Grocers Association (unless amended)
- California Retailers Association

k) Senate Bill 1365 (Glazer) Pharmacy Technicians: Supervision

**Version:** [As Amended April 24, 2024](#)

**Status:** Senate Appropriations, placed on suspense file

**Committee Analysis:** [Senate Appropriations](#)

**Summary:** As amended, would allow a pharmacy with only one pharmacist to have up to four pharmacy technicians performing those tasks.

**Board Position:** Oppose

**Comments:** Staff anticipates a significant increase in investigations involving the following types of violations: Medication errors, Failure to provide patient consultation, Delay in therapy, Failure to comply with quality assurance regulations, and HIPAA violations.

The Board recently conducted a survey of California licensed pharmacist. Results of the survey was discussed at the April 10 Licensing Committee meeting with additional information requested by the committee.

**Fiscal Impact:** Board staff anticipate a fiscal impact of about \$1.1 million, annually, primarily related to staffing needs for an increase in the number of investigations.

**Support:** California Community Pharmacy Coalition

**Opposition:**

- California Medical Association
- SEIU California
- United Food and Commercial Workers, Western States Council
- United Nurses Association of California/Union of Health Care Professionals
- Number individuals

l) Senate Bill 1468 (Ochoa Bogh and Roth) Healing Arts Boards: Informational and Educational Materials for Prescribers of Narcotics: Federal "Three Day Rule"

**Version:** [As Amended June 26, 2024](#)

**Status:** Referred to Assembly Appropriations Committee

**Committee Analysis:** [Assembly Business and Professions](#)

**Summary:** Would require the Board (and other DCA healing arts Boards) that licenses a prescriber to develop and biannually disseminate to each licensee informational and educational material regarding the federal "Three Day Rule."

**Board Position:** Support

**Comments:** The federal "Three Day Rule" authorizes a practitioner who is not specifically registered to conduct a narcotic treatment program to dispense not more than a 3-day supply of narcotic drugs to one person or for one person's use at one time for the purpose of initiating maintenance treatment or detoxification treatment while arrangements are being made for referral for treatment. Recent amendments clarify that the provisions do not apply to the Veterinary Medical Board.

**Fiscal Impact:** Staff anticipate a fiscal impact of about \$10,000 primarily



related to the development of informational and educational material.

m) House Resolution 58 (Jackson, 2024) Relative to Access to Care

**Version:** As introduced September 6, 2023

**Status:** Assembly Health Committee, Consent Calendar

**Committee Analysis:** [Assembly Health](#)

**Summary:** Would make a number of legislative findings related to access to ADHD medications and state that the Assembly urges the California Health and Human Services Agency (CHHS) to: 1) hold pharmaceutical companies and others accountable for actions to address the current ADHA medication shortage and to develop initiatives to mitigate further shortages of such medications, and 2) meet with the US DHHS and the DEA regarding modification of any insufficiently justified quotas on the supply of ingredients to manufacturers of critical ADHD medications.

**Board Position:** None

**Summary:** Board staff are bringing forward this resolution to the Committee for awareness as the Board and several Committees have received public comment indicating negative patient care issues resulting from patients' inability to have their controlled substances medications dispensed. Such comments generally suggest that manufacturer quotas and wholesaler quotas are contributing factors.

**V. Discussion and Consideration of Board Regulations**

The full timelines for each regulation are included within the respective attachments.

**a. Board-Adopted Regulations Undergoing Review by the Office of Administrative Law**

**Attachment 2**

1. Proposed Regulation to Amend Title 16 CCR Section 1732.5 and Add Section 1732.8 Related to Continuing Education

**Summary of Regulation:** This proposal amends the board's regulations regarding continuing education requirements.

**Status:** Filed with OAL for review on June 19, 2024.

2. Proposed Regulation to Amend Title 16 CCR section 1749 Related to the Fee Schedule

**Summary of Regulation:** This proposal amends the board's regulations regarding the fee schedule. Filed with OAL for review on June 13, 2024.

**Status:** Filed with OAL for review on June 13, 2024.

**b. Board-Adopted Regulations Final Rulemaking Documents Undergoing Review by the Department of Consumer Affairs, or Business, Consumer Services and Housing Agency**

**Attachment 3**

1. Proposed Regulation to Amend Title 16 CCR section 1760 Related to Disciplinary Guidelines

**Summary of Regulation:** This proposal amends the board's regulations regarding the furnishing of opioid antagonists by pharmacists.

**Status:** Adopted by the Executive Officer via Delegated Authority. Submitted for Final review on May 24, 2024

2. Proposed Regulation to Amend Title 16 CCR Section 1746.3 Related to Opioid Antagonist

**Summary of Regulation:** This proposal amends the board's regulations regarding the furnishing of opioid antagonists by pharmacists.

**Status:** Adopted by the Executive Officer via Delegated Authority. Submitted for Final review on May 24, 2024

**c. Board-Approved Regulations Undergoing Pre-Notice Review by the Department of Consumer Affairs, or Business, Consumer Services and Housing Agency**

**Attachment 4**

1. Proposed Regulation to Amend Title 16 CCR section 1708.2 Related to Discontinuance of Business

**Summary of Regulation:** This proposal amends the board's regulations regarding facility discontinuance of business.

**Status:** Resubmitted for pre-review on April 5, 2024.

2. Proposed Regulation to Amend Title 16 CCR section 1749(c) Related to the Pharmacy Technician Renewal Fee

**Summary of Regulation:** This proposal amends the board's regulations regarding the pharmacy technician application and renewal fees.

**Status:** Resubmitted for pre-review on May 27, 2024.

3. Proposed Emergency Regulation to Amend Title 16 CCR section 1747 Related to HIV Preexposure and Post Exposure Prophylaxis

**Summary of Regulation:** This proposal amends the board's regulations regarding the maintenance of documentation related to furnishing preexposure prophylaxis.

**Status:** Resubmitted for pre-review on April 29, 2024.

4. Proposed Regulation to Amend Title 16 CCR section 1793.65 Related to Pharmacy Technician Certification Programs

**Summary of Regulation:** This proposal amends the board's regulations to extend the sunset date of the pharmacy technician certification programs approved by the Board.

**Status:** Submitted for pre-review on April 6, 2024.

5. Proposed Regulation to Amend Title 16 CCR section 1711 Related to Quality Assurance

**Summary of Regulation:** This proposal amends the board's regulations regarding quality assurance programs.

**Status:** Resubmitted for pre-review on April 5, 2024.

6. Proposed Regulation to Add Title 16 CCR Section 1700 Related to Digital Signatures

**Summary of Regulation:** This proposal established the board's regulations regarding the requirements for digital signatures.

**Status:** Submitted for pre-review on May 24, 2024.

7. Proposed Regulations to Amend Title 16 Sections 1715 and 1784 Related to Self- Assessment Forms

**Summary of Regulation:** This proposal amends the board's regulations regarding the self-assessment forms for a community pharmacy, hospital pharmacy, and dangerous drug distributors.

**Status:** Submitted for pre-review on May 23, 2024.

**d. Discussion and Consideration of Board Approved Regulations – Documents Returned to Staff for Review**

**Attachment 5**

1. Proposed Regulation to Add Title 16 CCR section 1746.6 Related to Medication Assisted Treatment Protocol

**Summary of Regulation:** This proposal adds to the board's regulations regarding medication assisted treatment.

**Status:** Submitted for pre-review on June 23, 2023. Board staff revising rulemaking documents.

2. Proposed Regulation to Add Title 16 CCR sections 1750 and 1750.1 Related to Outsourcing Facilities

**Summary of Regulation:** This proposal adds to the board's regulations regarding the licensure requirements for Outsourcing facilities.

**Status:** Submitted for pre-review on February 6, 2023. Board staff revising rulemaking documents.

**e. Board-Approved Regulations – Board Staff Drafting Initial Rulemaking Documents**

**Attachment 6**

1. Proposed Regulation to Amend Title 16 CCR section 1747 Related to HIV Preexposure and Post Exposure Prophylaxis

**Summary of Regulation:** This proposal amends the board's regulations regarding the maintenance of documentation related to furnishing preexposure prophylaxis.

**Status:** Approved by the Board on April 25, 2024. Board staff drafting rulemaking documents.

2. Proposed Regulation to Amend Title 16 CCR section 1715.1 Related to

## Automated Drug Delivery Systems Self-Assessment

**Summary of Regulation:** This proposal amends the board's regulations regarding the ADDS Self-Assessment Form.

**Status:** Approved by the Board on April 25, 2024. Board staff drafting rulemaking documents.

### 3. Proposed Regulation to Amend Title 16 CCR section 1713 Related to Automated Drug Delivery Systems

**Summary of Regulation:** This proposal amends the board's regulations regarding consultation requirements for an automated patient delivery system.

**Status:** Approved by the Board on April 25, 2024. Board staff drafting rulemaking documents.

## **VI. Discussion and Consideration of Committee's Strategic Goals**

### Background

The Board's [Strategic Plan 2022-2026](#) includes six strategic objectives the guide the work of the Legislation and Regulation Committee.

### For Committee Consideration and Discussion

During the meeting members will have the opportunity to review the strategic objectives and actions taken related to the objectives. It may be appropriate for the Committee to confirm if the strategic objectives remain appropriate. It may also be appropriate for the Committee to determine if there is a priority for the remaining objectives and additional actions it wishes to take related to objectives.

- 3.1 Consider, and advocate for necessary changes, regarding recognition for provider status for pharmacists to improve patient access.
- 3.2 Review, and update if necessary, existing regulations and statutes, to keep pharmacy law and its regulations current and inclusive for all.

July 2022 Status: As part of promulgation processes, the Board transitions to gender-neutral language, including changes in the Board's Disciplinary Guidelines and various self-assessment regulations.

July 2023 Status: The Board continues to transition to gender-neutral language when amending provisions of pharmacy law and its regulations, including, compounding, opioid antagonist, notice to consumers, and continuing education.

July 2024 Status: The Board continues to transition to gender-neutral language when amending provisions of pharmacy law and its regulations. Board implements SB 372 (Chapter, 225, Statutes of 2023) Related to Name and Gender Change Notification and Request for Confidentiality.

- 3.3 Evaluate, and if appropriate, advocate, regarding barriers to patient care driven by outside entities, e.g., pharmacy benefit manager practices and drug manufacturers, to remove barriers to prescription and (specialty) medications.

July 2022 Status: Board establishes a support position on Senate Bill 958, Medication and Patient Safety Act of 2022.

July 2023 Status: The Board establishes a support position on Assembly Bill 913 (Petrie-Norris, 2023), a measure related to the regulation of Pharmacy Benefit Managers.

July 2024 Status: The Board establishes a support position on Senate Bill 966 (Wiener, 2024), a measure related to the regulation of Pharmacy Benefit Managers. Board establishes a support position on AB 317 (Weber, Chapter 322, Statutes of 2024) establishing reimbursement for pharmacy related services.

- 3.4 Identify opportunities to leverage pharmacist knowledge, skills, abilities, and accessibility to create appropriate access points to care to improve health outcomes for the public.

July 2024 Status: Board considers draft proposal to transition to a more robust standard of care model.

- 3.5 Support legislation that increases scope of practice for pharmacists and pharmacy technicians to increase access and improve health outcomes for the public.

July 2022 Status: Board supports Assembly Bill 1328, Clinical Laboratory Technology and Pharmacists.

July 2023 Status: The Board sponsors Assembly Bill 1286 (Haney), a patient safety measure focused on addressing medication errors to improve patient care. As part of the measure, the Board is seeking to expand authority for pharmacy technicians to perform additional functions as part of their critical role in assisting pharmacists.

July 2024 Status: Board implements AB 1286 (Haney, Chapter 470, Statutes of 2023) expanding authority for pharmacy technicians. Board supports legislation that expands access to COVID treatments provided by pharmacists.

- 3.6 Promote legislation that ensures pharmacists are adequately provided with qualified resources to promote working conditions that minimize errors and improve health outcomes for the public.

July 2022 Status: The Board establishes a support position on Senate Bill 362, Chain Community Pharmacies: Quotas, and following enactment releases information for pharmacy personnel on how to file a complaint with the Board.

July 2023 Status: The Board sponsors Assembly Bill 1557 (Flora), a provision to make permanent authority for pharmacists to perform medication chart order review outside of a licensed pharmacy, under specified conditions.

July 2024 Status: Board implements AB 1286 (Haney, Chapter 470, Statutes of 2023) that addresses working conditions that contribute to medication errors and establish mandatory reporting of medication errors.

## **VII. Future Committee Meeting Dates**

- April 10, 2025 (proposed)
- June 11, 2025 (proposed)

## **VIII. Adjournment**

# **Attachment 1**





**California State Board of Pharmacy**  
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Business, Consumer Services and Housing Agency  
 Department of Consumer Affairs  
 Gavin Newsom, Governor



**LEGISLATION AND REGULATION COMMITTEE**  
**Draft MEETING MINUTES**

**DATE:** April 11, 2024

**Location:** OBSERVATION AND PUBLIC COMMENT IN PERSON:  
 California State Board of Pharmacy  
 2720 Gateway Oaks Drive, First Floor Hearing Room  
 Sacramento, CA 95833

Board of Pharmacy staff members were present at the observation and public comment location.

PUBLIC PARTICIPATION AND COMMENT FROM REMOTE LOCATIONS VIA WEBEX

**COMMITTEE MEMBERS PRESENT:** Jessi Crowley, PharmD, Licensee Member, Chair  
 Jose De La Paz, Public Member, Vice Chair  
 Trevor Chandler, Public Member  
 Kartikeya "KK" Jha, Licensee Member  
 Maria Serpa, PharmD, Licensee Member  
 Nicole Thibeau, PharmD, Licensee Member

**STAFF MEMBERS PRESENT:** Anne Sodergren, Executive Officer  
 Julie Ansel, Assistant Executive Officer  
 Shelley Ganaway, DCA Staff Counsel  
 Jennifer Robbins, DCA Staff Counsel  
 Debbie Damoth, Executive Specialist Manager

**I. Call to Order, Establishment of Quorum, and General Announcements**

Chairperson Crowley called the meeting to order at 2:00 p.m. Chairperson Crowley reminded all present that the Board is a consumer protection agency charged with administering and enforcing Pharmacy Law. The meeting moderator provided instructions on how to participate during the meeting, including the process to provide public comment.

Chairperson Crowley took roll call. The following members were present: Trevor Chandler, Public Member; Jose De La Paz, Public Member; KK Jha, Licensee Member; Maria Serpa, Licensee Member; Nicole Thibeau, Licensee Member; and Jessi Crowley; Licensee Member. A quorum was established.

Dr. Crowley reminded Committee members to remain visible with cameras on throughout the open session of the meeting. Dr. Crowley advised if members needed to temporarily turn off their camera due to challenges with internet connectivity, they must announce the reason for their non-appearance when the camera was turned off.

**II. Public Comments on Items Not on the Agenda/Agenda Items for Future Meetings**

Members of the public in Sacramento and via WebEx were provided the opportunity to provide comments on items not on the agenda; however, no comments were made.

**III. Approval of the July 19, 2023, Committee Meeting Minutes**

Members were provided the opportunity to provide comments on the draft minutes; however, no comments were provided.

**Motion:** Approve the July 19, 2023, Legislation and Regulation Committee meeting minutes as presented.

**M/S:** De La Paz/Chandler

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments; however, no comments were provided.

**Support: 6      Oppose: 0      Abstain: 0      Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

**IV. Discussion and Consideration of Pending Legislation Impacting the Practice of Pharmacy, the Board's Jurisdiction, or Board Operations**

Chairperson Crowley advised there were a number of measures included on the agenda today for discussion. The last day for policy committees to consider a bill with fiscals is April 26, 2024, and the last day for policy committees to hear bills without a fiscal is May 3, 2024. Dr. Crowley highlighted this because some measures under consideration may not need to discuss during the Board meeting later this month if the measure includes a fiscal but was not scheduled for a hearing. Dr. Crowley added unless the Board already had a position established, she would be requesting a motion to establish a position if members believe such action was appropriate. Where the Board has established a position, it was done through the delegated authority of the President, those measures would be highlighted.

Members were provided the opportunity to comment; however, no comments were made.

a. Assembly Bill 82 (Weber) Dietary Supplements for Weight Loss and Over-the-Counter Diet Pills

Dr. Crowley advised the first measure for consideration was AB 82. The measure would prohibit a retail establishment from selling dietary supplements for weight loss or over-the-counter diet pills to any person under 18 years of age without a prescription. The measure would also require the California Department of Public Health (CDPH) to develop a notice for distribution and posting describing some of the possible side effects of taking such products and would require CDPH to consult with the FDA and other stakeholders to determine which dietary supplements for weight loss and OTC diet pills will be subject to the section and established an effective date of July 1, 2024. Dr. Crowley noted a potential increase in establishments seeking licensure as a pharmacy. Staff were not recommending a position on the measure. Dr. Crowley believed this may be an appropriate measure to monitor but didn't believe a position is necessary.

Members were provided the opportunity to provide comments on the measure. Member Thibeau agreed with no position.

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments; however, no comments were provided.

b. Assembly Bill 1842 (Reyes) Health Care Coverage: Medication-Assisted Treatment

Chairperson Crowley advised the measure would prohibit a health care service plan or health insurer from requiring prior authorization or step therapy for a naloxone or other opioid antagonist approved by the FDA or a buprenorphine or long-acting injectable naltrexone for detoxification or maintenance treatment of a substance use disorder. Dr. Crowley noted staff were recommending a support position on this measure and noted the Board had a long history of supporting measures that facilitate better access to naloxone and other medication assisted treatments. Dr. Crowley agreed with the staff recommendation.

Members were provided the opportunity to provide comments on the measure. Member Chandler agreed with the strong position regarding opioid epidemic.

**Motion:** Support

**M/S:** Chandler/Jha

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments; however, no comments were provided.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

c. Assembly Bill 1902 (Alanis) Prescription Drug Labels: Accessibility

Chairperson Crowley advised AB 1902 would require pharmacies to provide translated directions for use on prescription labels under specified conditions and further would require a pharmacy to provide a person, at no additional cost, an accessible prescription label that among other conditions, is appropriate to the disability and language of the person making the request through the use of audible, large print, Braille, or translated labels. As amended

this measure would not apply if the dispenser is a veterinarian. Dr. Crowley noted staff were not offering a recommendation on this measure. Dr. Crowley agreed with the staff comment that the policy goals of the measure were laudable and shared concerns about the practical implications of implementing and recommend that the Board monitor this legislation. Dr. Crowley believed this may be an appropriate measure to monitor but didn't believe a position was necessary.

Members were provided the opportunity to provide comments on the measure.

Members discussed the concept was good in general but were unsure if the Braille was available and what was the cost. Members also discussed who the liability would be for incorrect translations. Members were not sure what "in a language made available to the Board" meant. One member was aware of Braille being available but was very costly. Members were concerned about unintended consequences. The Committee asked if staff could engage with the author's office about the policy goals and implement policy goals a different way. Members agreed with not having a position and engaging with the author's office.

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments; however, no comments were provided.

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments.

A pharmacist provided personal historical account of providing Braille and accommodations.

d. Assembly Bill 2115 (Haney) Controlled Substances

Chairperson Crowley advised as amended the measure would authorize a nonprofit or fee clinic to dispense a schedule II controlled substance for the purpose of relieving acute withdrawal symptoms while arrangements were being made for referral for treatment. The measure would also make changes to narcotic treatment programs. The measure was recently scheduled for hearing during the Assembly Business and Professions Committee hearing on April 16, 2024.

Dr. Crowley reported through his delegated authority, President Oh recently established a support position and offered technical amendments. Dr. Crowley understood the author's office accepted the Board's technical amendments.

Dr. Crowley agreed a support position for this measure was appropriate. Dr. Crowley ensured members received the comment received in advance of the meeting. While Dr. Crowley appreciated the comment, she believed the intent of the legislation was to allow for dispensing at a clinic. Dr. Crowley believed the technical amendment offered by the Board addressed the issue raised by the commenter.

Members were provided the opportunity to comment. Members spoke in support of this measure.

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

The Committee heard comments from two pharmacists concerned with the language and wording of the bill needed to be cleaned up to state a prescriber dispense and address conflicting information.

Members were provided the opportunity to comment after having heard the public comment.

Dr. Crowley understood the comments and hoped staff could work with the author's office to clarifying the language and thought the established support position was important.

e. Assembly Bill 2169 (Bauer-Kahan) Prescription Drug Coverage: Dose Adjustments

Chairperson Crowley advised AB 2169 would require a health care professional to request authority to adjust the dose or frequency of a drug to meet specific medical needs of the enrollee without prior authorization under specified conditions, including that the dose has not been adjusted more than two times without prior authorization. Dr. Crowley agreed with the staff recommendation to establish a support position.

Members were provided the opportunity to provide comments on the measure.

Member Jha requested clarification who was included as health care professional. Ms. Sodergren clarified the language stated a "licensed health care professional."

**Motion:** Support

**M/S:** Thibeau/De La Paz

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A representative of CSHP spoke in support of the measure.

A pharmacist asked for clarification in what a health care professional was considered including someone with prescribing authority.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

f. Assembly Bill 2269 (Flora) Board Membership Qualifications: Public Member

Chairperson Crowley provided the measure would reduce the prohibition of a public member of any board from having a specified relationship (employer, contractual relationship, etc.) with a licensee of that Board to within three years (currently five years) of the public member's appointment. Dr. Crowley agreed with the staff to not establishing a position and staff could monitor the measure.

Members were provided the opportunity to provide comments on the measure.

Member Chandler stated as a public member he would be abstaining from discussion.

Members of the public located in Sacramento or participating via WebEx were provided the opportunity to provide comments; however, no comments were

provided.

g. Assembly Bill 2271 (Ortega) Coverage for Naloxone Hydrochloride

Chairperson Crowley advised AB 2271 would designate prescription and over-the-counter (OTC) opioid reversal products as a covered benefit under Medi-Cal and health plans. The measure would prohibit plans from imposing any cost-sharing that exceeds \$10/package and would prohibit high deductible health plans from imposing cost sharing. The measure would make the provisions effective based on funding from the Naloxone Distribution Project. The measure includes a sunset provision, with the provision becoming inoperative when the state records 500 or fewer opioid deaths in a calendar year. Dr. Crowley noted the measure was referred to Assembly Health Committee but did not have a hearing date yet. Dr. Crowley agreed with the staff recommendation to establish a support position.

Members were provided the opportunity to provide comments on the measure. Member Chandler spoke in support. Member Thibeau noted a process would be needed. Dr. Crowley commented great strides were made in California making naloxone and opioid reversal products more accessible. She noted adding OTC options were great but expensive and making access as easy as possible was necessary for people to utilize the medication.

**Motion:** Support

**M/S:** Chandler/Thibeau

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A representative of CSHP spoke in support of the measure and added the measure included OTC.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**



<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

h. Assembly Bill 2445 (Wallis) Prescriptions: Personal use Pharmaceutical Disposal System

Chairperson Crowley advised AB 2445 would prohibit a dispenser from dispensing an opioid unless it also provides a personal use pharmaceutical disposal system to the patient. The measure provides that the provision only become operational upon the Legislature enacting a framework for the governing of personal pharmaceutical disposal systems. Dr. Crowley noted the measure was referred to the Assembly Appropriations Committee and didn't believe establishment of a position was appropriate given the unknowns with the framework for governing personal pharmaceutical disposal systems.

Members were provided the opportunity to provide comments on the measure.

Member Thibeau understood the concept but wondered about the cost and if it would be used if forced rather than an offer made to the patient. Dr. Crowley agreed and wondered if acquiring these items would make it more difficult for people to access their opioids and didn't want barriers created.

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A representative of CCAP commented in agreement with needing more information on how it would impact patient use.

i. Assembly Bill 3026 (Dixon) Pharmacy

Chairperson Crowley advised as introduced AB 3026 would have sought to amend the Board's authority to issue a waiver of provisions of pharmacy law during a declared disaster to 60-day increments following the termination of a declared disaster. Since the release of the meeting materials staff were advised

that the measure was not moving and the Committee didn't consider the measure.

j. Assembly Bill 3063 (McKinnor) Pharmacies: Compounding

Chairperson Crowley advised AB 3063 was similar to AB 782 from last year. Dr. Crowley provided the Board initially established an Oppose unless Amended position in the hopes the Board could work with the author's office to discuss implementation challenges that some pharmacies may have indicated they would experience as a means to facilitate the policy goal of the measure without create on conflict with state and federal law and national standards. Regrettably that did not occur. The primary difference between the two measures is the AB 3063 includes a sunset date, meaning that conflict would only exist until January 1, 2030. Inclusion of the sunset date did not address the Board's concerns. Dr. Crowley noted that President Oh established an Oppose Unless Amended position, which she believed was consistent with the actions of the Board from last year and was appropriate.

Members were provided the opportunity to provide comments on the measure.

Dr. Serpa commented in support of the position due to the conflict with federal standards.

Members of the public located in Sacramento and via WebEx were provided the opportunity to provide comments; however, no comments were provided.

k. Assembly Bill 3137 (Flora) Department of Consumer Affairs

Chairperson Crowley provided AB 3137 was a spot bill and was not necessary to discuss as there was no information available.

l. Assembly Bill 3146 (Essayli) Healing Arts: Sex-Reassignment

Chairperson Crowley advised AB 3146 in its current form would establish legislative intent language indicating that it was the intent of the Legislature to enact legislation prohibiting a health care provider from providing sex-reassignment prescriptions or procedures to a patient under 18 years of age. The meeting materials noted that the author's office indicated that amendments would be forthcoming; however, as of April 9, 2024, the amendments were not yet in print. Dr. Crowley recommended deferring consideration of this measure until amendments were in print.

Member Thibeau wanted to take a strong position on the measure. Member Chandler agreed. Members Serpa and Jha agreed with the concept but

recommended having more information than a one sentence bill. Dr. Crowley agreed with Members Thibeau and Chandler. Member Jha asked if there were any updates. Ms. Sodergren indicated as of April 11, 2024, no updates were made but the framework would be the same as the Protect the Kids ballot initiative. Member Thibeau thought based on the framework cited the measure should be opposed.

**Motion:** Oppose

**M/S:** Thibeau/Chandler

Members of the public located in Sacramento and were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments. Member Serpa agree with Members Thibeau and Chandler's comments but would vote oppose due to the lack of information provided in the bill and deciding based on what the bill was thought to be rather than what the bill was. Member Jha indicated he would be abstaining for the same reason.

**Support: 4                  Oppose: 1                  Abstain: 1                  Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Abstain
Serpa	Oppose
Thibeau	Support

m. Senate Bill 966 (Wiener) Pharmacy Benefits

Chairperson Crowley advised SB 966 would establish the regulation of Pharmacy Benefits Managers (PBMs) within the Board of Pharmacy. Dr. Crowley noted the meeting materials detailed the specific provisions and highlighted through his delegated authority, President Oh established a support position on the measure which was consistent with the Board's prior policy on the regulation of PBMs by the Board. Dr. Crowley noted the meeting materials highlighted one of the big challenges facing patients and timely access to medications. Dr. Crowley believed PBMs should be subject to regulation in the same manner as

pharmacies including the provisions of BPC section 733 and agreed with the position established by President Oh.

Members were provided the opportunity to provide comments on the measure.

Dr. Serpa asked about who would be the associated person association with the company.

Dr. Crowley noted several states already require registration or licensure through the Board of Pharmacy.

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist commented in agreement with Dr. Serpa to have a designated person associated and spoke in support but noted the bill would prohibit any PBM or payers from requiring a pharmacist having a specialty certification.

A representative of CPhA commented as a co-sponsor of the bill and appreciated the Board's support.

n. Senate Bill 1067 (Smallwood-Cuevas) Healing Arts: Expedited Licensure Process: Medically Underserved Area or Population

Dr. Crowley advised SB 1067 would require the Board to develop a process to expedite the licensure process for an applicant that demonstrates that they intend to practice in a medically underserved area or serve a medically underserved population. Dr. Crowley appreciated the policy goal of the measure but given how broad it was written, it could apply to quite broadly to include pharmacies. Dr. Crowley was also concerned about the potential impact to individuals seeking licensure as pharmacists, pharmacy technicians etc. and the potential impact on application processing times if the Board is required to expedite the applications for those serving in a medically underserved area. The Board already expedites applications for members of the military spouses and others. Dr. Crowley was concerned continuing to prioritize applications for specific populations of applicants would create a barrier to licensure for others. Dr. Crowley did not suggest that the Board oppose the measure but thought the Board should explore securing additional resources that would be necessary to avoid any potential negative impact.

Members were provided the opportunity to provide comments on the measure.

Member Chandler asked if the “medically underserved area or population” was defined. Ms. Sodergren provided the bill did not provide a definition but noted there were state and federal definitions. Mr. Chandler agreed with the goals and the recommended position.

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist stated there were state and federal definitions for underserved areas and underserved population. The pharmacist thought a support position was consistent with the Board's policy and to work with the author to discuss specifics.

o. Senate Bill 1365 (Glazer) Pharmacy Technicians

Chairperson Crowley advised SB 1365 would update the pharmacist to pharmacy technician ratio to 1:6, from the current 1:1 or 1:2 in place. Dr. Crowley noted meeting materials recommend an oppose position. Dr. Crowley noted during the April 10, 2024, Licensing Committee, the Licensing Committee received the results from the Board's recent survey on the current ratio. Dr. Crowley thought the ratio in the community pharmacy setting could be updated to a 1:2, the Licensing Committee requested staff further extrapolate the data to see what the recommended ratio was for non-manager or administrative pharmacists.

Members were provided the opportunity to provide comments on the measure.

Member Chandler agreed the Licensing Committee wanted to hear from non-management or non-PIC pharmacists on their thoughts. Mr. Chandler would not support a 1:6.

Member Thibeau agreed with Mr. Chandler but wondered if oppose unless amended position would be appropriate and if there was room to be worked with the author for different ratios for different settings.

Mr. Chandler was more comfortable with an oppose position. Mr. De La Paz agreed. Dr. Thibeau asked if anything changed, would the Board be able to change its position. Ms. Sodergren provided the position could be changed in July or delegated to President Oh in between meetings.

Member Serpa wondered who was in support of the measure. Ms. Sodergren provided it was an author-sponsored measure based on the national landscape. Ms. Sodergren indicated she would be happy to engage with the author's office. Dr. Serpa thought oppose unless amended position would be good.

Member Thibeau noted it was an opportunity to engage and leaned toward oppose unless amended. Mr. Chandler wanted to continue with the oppose vote and have staff engage in the conversation with the author's office.

**Motion:** Oppose

**M/S:** Chandler/De La Paz

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist commended the Board and Ms. Sodergren for the ratio survey that yielded various possible ratios and included the at the discretion of the pharmacist-in-charge (PIC). The ratio of 1:6 was from Montana where everyone in the pharmacy except the pharmacist was a pharmacy technician. The pharmacist thought it would be a great opportunity to work with the author to get it amended based on the survey and it could help implement a change.

A representative of CCAP stated the fact sheet noted NABP recommended increased ratio or remove the ratio all together. In long-term care, 1:6 ratio was critical and encouraged a support position.

A pharmacist wanted to ensure that the Board could still engage with the author's office with an oppose unless amended position which it appeared the Board could. The commenter encouraged the Board to explore what pharmacy settings the language applies as it currently reads it only applies to non-

institutional community settings. The commenter noted in the Board's survey there a portion that included non-management/administrative pharmacists and agreed the current ratio was not appropriate. The commenter agreed with the consensus of the survey participants that the current ratio was not working noting that a 6:1 was too large while participants preferred a 1:2 or 1:3 ratio. In states where there was a 6:1 ratio which usually included clerks.

An infusion pharmacy PIC asked to include or remove the ratio for home infusion pharmacy which were closed door setting pharmacies.

Ms. Sodergren announced Member Serpa lost connection and was working to establish connection.

A representative from UFCW WSC commented receiving over 90 letters from members opposed to the 1:6 ratio. The representative added if there was to be a change in ratio, it should be pharmacist led with pharmacists' input on items that should be included such as liability or PIC authority. UFCW WSC agreed with the oppose position to signal a 1:6 ratio change was a significant increase. If an oppose unless amended position was taken, the Committee and Board would need to provide recommendations and noted the Committee and Board had not yet deliberated on recommendations. The representative asked the Committee to be mindful of unintended consequences and encouraged taking an oppose position with continued discussions with the author's office. The representative spoke in appreciation of the survey.

The Committee took a break from 3:49 p.m. to 4:05 p.m. Roll call was taken. The following members were present via WebEx: Trevor Chandler, Public Member; Jose De La Paz, Public Member; KK Jha, Licensee Member; Maria Serpa, Licensee Member; Nicole Thibeau, Licensee Member; and Jessi Crowley; Licensee Member. A quorum was established.

A representative of CCPC commented in support of the bill and believed it would improve pharmacy workflow and enhance access to medications for patients. The commenter noted the ratio was not a mandate and it was not a requirement that a pharmacy had to have six technicians, but it was an allowance to have them. The representative thanked the Board for the survey noting the interest in changing the ratio and that the ratio was the strictest in the nation.

A pharmacist commented the ratios were set in the 1990s to allow pharmacists more time for consultation and noted the statute allowed the Board of Pharmacy to set ratios in institutional settings. The commenter encouraged the Board to engage with the author's office as soon as possible. The commenter noted there was consensus in the survey results and at the Licensing Committee meeting discussion that the ratio needed to be changed adding engaging with the author would allow this to happen in advance of the sunset report. The commenter added there were over 40 states without a ratio as Montana just removed their ratio.

Members were provided the opportunity to comment after having heard public comment.

Mr. Chandler confirmed that there was consensus of many that ratio should be updated. He added if the Committee recommends oppose unless amended, the Board would need to provide suggestions. Mr. Chandler noted the Committee and Board were not in a position to make a recommendation with not having seen the non-management pharmacists' survey results. He noted it was important to stay where the Committee was at which was an oppose position with the staff and president engaging with the author's office.

Dr. Serpa advised she was able to hear most all of the comments while she experienced technical difficulty. Dr. Serpa reported starting to lean more toward supporting the motion with the discussion of the author's office. She noted a comment from the public about different pharmacy practices, different needs and different ratios for different practice settings would be good to provide to education to the author's office.

Dr. Crowley agreed with highlighting the different practice settings as that was such an important part of the discussion. Dr. Crowley thought it was also appropriate for staff to look at the survey data by practice setting as well. She thought the issues of accountability, liability and supervision of interns and unlimited clerks should be addressed as well as open comments at the end of the survey. Dr. Crowley agreed with an oppose position.

Dr. Thibeau's hesitation with straight oppose as author might take it as an unwillingness to work with the Board. She noted the Board wasn't opposed to



the concept but to the specifics.

Dr. Crowley asked staff to reach out to the author's office to discuss the Board's concerns.

**Support: 5**

**Oppose: 1**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Oppose

p. Senate Bill 1468 (Ochoa Bogh and Roth) Department of Consumer Affairs

Chairperson Crowley noted SB 1468 would allow a practitioner who was not specifically registered to conduct a narcotic treatment program to dispense not more than a 3-day supply of narcotic drugs under specified conditions. Dr. Crowley agreed with the staff's recommendation to establish a support position on the measure.

Members were provided the opportunity to provide comments.

Dr. Serpa spoke in support noting education was always good. She added it was a common area in acute care and subacute care in institutional pharmacy where patients were transferred between levels of service and patients get caught in the middle of the "methadone rule" of the past that it has to be through an authorized treatment program and not through a single prescription. Dr. Serpa noted education and reminders would be helpful.

**Motion:** Support

**M/S:** Chandler/Serpa

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist commented in support measure's concept but noted the measure didn't implement anything. The commenter encouraged a support position but also reaching out to the author.

Members were provided the opportunity to provide comments; however, no comments were provided.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

**VIII. Discussion and Consideration of Proposed Regulation Related to the Use of Digital Signatures**

Chairperson Crowley referred to the meeting materials detailing the relevant laws and background information indicating in April 2023, the Board approved a policy statement related to the acceptance of digital signatures. To fully implement the policy statement, regulations were necessary. Meeting materials included proposed regulation language for consideration. Dr. Crowley reviewed the language and believed it was appropriate.

Members were provided the opportunity to comment; however, no comments were made.

**Motion:** Recommend initiation of a rulemaking to adopt California Code of Regulations, Title 16, section 1700 as proposed. Authorize the executive officer to further refine the language consistent with the committee's discussion and to make any nonsubstantive changes prior to presenting the proposed rulemaking to the Board.

**Department of Consumer Affairs  
Title 16. Pharmacy**

**PROPOSED REGULATORY LANGUAGE  
Digital Signatures**

<b>Legend:</b> Added text is indicated with an <u>underline</u> .
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**Adopt section 1700 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

§ 1700. Digital Signatures.

Consistent with the authority established in Government Code section 16.5, in any written communication, application, or other document in which a signature is required or used, the Board shall accept digital signatures that meet the requirements set forth in the California Code of Regulations, Title 2, section 22003(a).

Note: Authority cited: Section 16.5, Government Code. Reference cited: Section 16.5, Government Code.

**M/S:** Chandler/De La Paz

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist advised the members to read the language they were voting. Ms. Sodergren asked DCA counsel Robbins to confirm the proposed language included the attributes consistent with the Board's previously approved policy statement. Ms. Robbins agreed California Code of Regulations (CCR), Title 2, section 22003(a) spoke to the accepted technologies that align with the Board's previously approved policy.

Members were provided the opportunity to provide comments; however, no comments were provided.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

**VI. Discussion and Consideration of Draft Frequently Asked Questions Related to Cultural Competency Continuing Education**

Chairperson Crowley referenced meeting materials explaining staff have experienced an increase in the number of calls from pharmacy technicians who are for the first time, responsible for earning continuing education as part of the renewal process. To assist licensees in understanding the requirements, staff developed FAQs that, if approved, can be made available on the Board's website to serve as a resource for licensees. Dr. Crowley reviewed the FAQs and believed they were appropriate.

Members were provided the opportunity to comment.

Member Jha asked if the Board would provide the continuing education. Dr. Crowley indicated that was something the Board could do if decided to do.

**Motion:** Recommend approval of the Draft FAQs related to continuing education for pharmacy technicians

**M/S:** Serpa/De La Paz

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments.

A pharmacist reiterated terms of the statute.

**Support: 6**

**Oppose: 0**

**Abstain: 0**

**Not Present: 0**

<b>Board Member</b>	<b>Vote</b>
Chandler	Support
Crowley	Support
De La Paz	Support
Jha	Support
Serpa	Support
Thibeau	Support

## VII. Discussion and Consideration of Board Regulations

Chairperson Crowley advised all items included in the regulations portion of the report were for information only. The Board had several regulations in various stages of promulgation. The Board's Notice to Consumer regulation was recently approved by the OAL. Dr. Crowley reported staff was working on drafting final rulemaking documents to regulations that have been adopted by the Board. Dr. Crowley reported there were several regulations in the pre-review stage including the Board's fee regulation. Dr. Crowley noted the Board's fee regulation would be brought to the Board for consideration and action based on a recent recommendation from DCA.

Members were provided the opportunity to comment; however, no comments were made.

- a. Board-Adopted Regulations Approved by the Office of Administrative Law
  - 1. Proposed Regulation to Amend Title 16 CCR section 1706.6  
Related to the Military Spouse Temporary License
  - 2. Proposed Regulation to Amend Title 16 CCR section 1707.6  
Related to the Notice to Consumer
- b. Board-Adopted Regulations Staff Drafting Final Rulemaking Documents
  - 1. Proposed Regulation to Amend Title 16 CCR section 1732.5 and  
Add section 1732.8 Related to Continuing Education
  - 2. Proposed Regulation to Amend Title 16 CCR section 1746.3  
Related to Opioid Antagonist
- c. Board-Approved Regulations Undergoing Pre-Notice Review by the  
Department of Consumer Affairs, or Business, Consumer Services and  
Housing Agency
  - 1. Proposed Regulation to Add Title 16 CCR sections 1750 and  
1750.1 Related to Outsourcing Facilities
  - 2. Proposed Regulation to Add Title 16 CCR section 1746.6 Related  
to Medication Assisted Treatment Protocol
  - 3. Proposed Regulation to Amend Title 16 CCR sections 1735 and  
1751 Related to Compounding
  - 4. Proposed Regulation to Amend Title 16 CCR section 1708.2  
Related to Discontinuance of Business

Members of the public located in Sacramento were provided the opportunity to provide comments; however, no comments were provided.

Members of the public participating via WebEx were provided the opportunity to provide comments; however, no comments were provided.

Members were provided the opportunity to provide comments; however, no comments were provided.

**VIII. Future Committee Meeting Dates**

Chairperson Crowley advised the next Committee meeting date was scheduled for July 17, 2024, and encouraged participants to watch the Board's website for updates.

**IX. Adjournment**

Chairperson Crowley adjourned the meeting at 4:38 p.m.

# **Attachment 2**

## Discussion and Consideration of Board Regulations

### Regulation Timeline

#### **V.a. Board-Adopted Regulations Approved by the Office of Administrative Law**

1. Proposed Regulation to Amend Title 16 CCR Section 1732.5 and add Section 1732.8, Related to Continuing Education

**Timeline:**

Approved by Board: February 7, 2023

Submitted to DCA for Pre-Notice Review: June 30, 2023

Comment Period: December 15, 2023 – January 29, 2024

Adopted Via EO Delegation: January 31, 2024

Submitted to DCA for Final Review: April 4, 2024

**Submitted to OAL for Final Review: June 19, 2024**

2. Proposed Regulation to Amend Title 16 CCR section 1749 Related to the Fee Schedule

**Timeline:**

Approved by Board: April 20, 2023

Submitted to DCA for Pre-Notice Review: June 30, 2023

Returned to Board staff for Review: March 21, 2024

Submitted to DCA for Final Review: May 29, 2024

**Submitted to OAL for Final Review: June 13, 2024**



**Continuing Education**  
**16 CCR §§ 1732.5**  
**and 1732.8**

**Title 16. Board of Pharmacy  
Proposed Regulation Text**

Proposed changes to the current regulation language are shown by ~~strikethrough~~ for deleted language and underline for added language.

**Amend Section 1732.5 to Article 5 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

**§ 1732.5. Renewal Requirements for Pharmacists.**

- (a) Except as provided in ~~Section~~ Section 4234 of the Business and Professions Code and ~~Section~~ Section 1732.6 of this Division, each applicant for renewal of a pharmacist license shall submit proof satisfactory to the ~~Board~~, that the applicant has completed 30 hours of continuing education (CE) in the prior 24 months.
- (b) At least two (2) of the thirty (30) hours required for pharmacist license renewal (“required CE hours”) shall be completed by participation in a Board provided CE course in Law and Ethics. Further, beginning January 1, 2024, at least one (1) hour of the required CE hours shall be completed by participating in a cultural competency course from an accreditation agency approved by the Board pursuant to section 1732.05, covering the specified content areas as required by section 4231 of the Business and Professions Code. ~~Pharmacists renewing their licenses which expire on or after July 1, 2019, shall be subject to the requirements of this subdivision.~~
- (c) Pharmacists providing specialized patient-care services, as identified in subsections (c)(1)-(4) below, shall complete specialized CE (as part of the required CE hours) as follows:
  - (1) At least one (1) hour of approved CE specific to smoking cessation therapy, as required by section 4052.9 of the Business and Professions Code, if applicable.
  - (2) At least two (2) hours of approved CE specific to travel medicine, as set forth in section 1746.5 of this Article, if applicable.
  - (3) At least one (1) hour of approved CE specific to emergency contraception drug therapy, as required by Business and Professions section 4052.3, if applicable.
  - (4) At least one (1) hour of approved CE specific to immunizations and vaccinations, as set forth in section 1746.4 of this Article, if applicable.
- (d) Pharmacists who prescribe any Schedule II controlled substances (as defined in Health and Safety Code section 11055) shall complete at least one (1) hour of the required CE hours by participating in a Board approved CE course once every four (4) years on the risks of addiction associated with the use of Schedule II drugs, as required by section 4232.5 of the Business and Professions Code.
- (e) All pharmacists shall retain their certificates of completion for four (4) years following completion of a continuing education course demonstrating compliance with the provisions of this section.
- (f) “Board approved CE course” shall mean coursework from a provider meeting the requirements of section 1732.1.

NOTE: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4052.3, 4052.8, 4052.9, 4231, and 4232, and 4232.5, Business and Professions Code.

***Add Section 1732.8 of Title 16 of the California Code of Regulations, to read as follows:***

§ 1732.8. Renewal Requirements for Pharmacy Technicians.

- (a) Beginning January 1, 2024, as a condition of renewal, a pharmacy technician licensee shall submit proof satisfactory to the Board that the applicant has completed at least one (1) hour of continuing education (CE) in a cultural competency course covering the specified content areas, from an accreditation agency approved by the Board pursuant to section 1732.05, during the two years preceding the application for renewal, as required by section 4202 of the Business and Professions Code. All pharmacy technicians shall retain their certificate of completion for four (4) years from the date of completion of the cultural competency course demonstrating compliance with the provisions of this section.
- (b) If an applicant for renewal of a pharmacy technician license submits the renewal application and payment of the renewal fee but does not submit proof satisfactory to the Board that the licensee has completed the cultural competency course as required, the Board shall not renew the license and shall issue the applicant an inactive pharmacy technician license.
- (c) If, as part of an investigation or audit conducted by the Board, a pharmacy technician fails to provide documentation substantiating the completion of CE as required in subsection (a), the Board shall cancel the active pharmacy technician license and issue an inactive pharmacy technician license in its place. A licensee with an inactive pharmacy technician license issued pursuant to this section may obtain an active pharmacy technician license by submitting renewal fees due and submitting proof to the Board that the pharmacy technician has completed the required CE.

NOTE: Authority cited: Sections 462 and 4005, Business and Professions Code. Reference: Sections 462 and 4202, Business and Professions Code.

# **Fee Schedule**

## **16 CCR § 1749**

DEPARTMENT OF CONSUMER AFFAIRS  
**TITLE 16. CALIFORNIA STATE BOARD OF PHARMACY**

**PROPOSED REGULATORY LANGUAGE**

**Fee Schedule**

<b>Legend:</b>	Added text is indicated with an <u>underline</u> .
	Omitted text is indicated by (* * * *)
	Deleted text is indicated by <del>strikeout</del> .

**Amend section 1749 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

**§ 1749. Fee Schedule.**

The application, renewal, penalties, and other fees, unless otherwise specified, are hereby fixed as follows:

(a) The fee for the issuance of any pharmacy license, ~~including a remote dispensing site pharmacy license,~~ is seven hundred fifty dollars (\$750) ~~five hundred seventy dollars (\$570)~~. The fee for the annual renewal of any pharmacy license, ~~including a remote dispensing site pharmacy license,~~ is one thousand twenty-five dollars (\$1,025) ~~nine hundred and thirty dollars (\$930)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(b) The fee for the issuance of any temporary pharmacy license is one thousand six hundred dollars (\$1,600) ~~three hundred twenty-five dollars (\$325)~~.

(c) The fee for the issuance of a pharmacy technician license is one hundred twenty dollars (\$120) ~~one hundred ninety-five dollars (\$195)~~. The fee for the biennial renewal of a pharmacy technician license is one hundred ninety-five dollars (\$195). The penalty for failure to renew is ninety-seven dollars and fifty cents (\$97.50).

(d) The application fee for examination as a pharmacist is two hundred sixty dollars (\$260) ~~two hundred eighty-five dollars (\$285)~~.

(e) The fee for regrading an examination is one hundred fifteen dollars (\$115).

(f)(1) The fee for the issuance of an original pharmacist license is one hundred ninety-five dollars (\$195) ~~two hundred and fifteen dollars (\$215)~~.

(2) The application fee for an advanced practice pharmacist license is three hundred dollars (\$300). If granted, there is no fee for the initial license issued, which will expire at the same time the pharmacist license expires.

(g)(1) The fee for the biennial renewal of a pharmacist license is four hundred fifty dollars (\$450) ~~five hundred five dollars (\$505)~~. The penalty fee for failure to renew is one hundred fifty dollars (\$150).

(2) The fee for the biennial renewal of an advanced practice pharmacist license is three hundred dollars (\$300). The penalty fee for failure to renew is one hundred fifty dollars (\$150). The fees in this paragraph are in addition to the fees required to renew the pharmacist's license as specified in paragraph 1.

(h) The fee for the issuance of a wholesaler or third-party logistics provider license is one thousand dollars (\$1,000) ~~eight hundred twenty dollars (\$820)~~. The fee for the annual renewal of a wholesaler or third-party logistics provider license is one thousand dollars (\$1,000) ~~eight hundred twenty dollars (\$820)~~. The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for a temporary wholesaler or third-party logistics provider license is seven hundred fifteen dollars (\$715).

(i) The fee for the issuance of a hypodermic license is five hundred fifty dollars (\$550) ~~two hundred forty dollars (\$240)~~. The fee for the annual renewal of a hypodermic needle license is four hundred dollars (\$400) ~~two hundred eighty dollars (\$280)~~. The penalty for failure to renew is one hundred fifty dollars (\$150) ~~one hundred forty dollars (\$140)~~.

(j) The fee for the issuance of a designated representative license pursuant to Section 4053 of the Business and Professions Code, a designated representative-3PL license pursuant to Section 4053.1 of the Business and Professions Code, or a designated representative-reverse distributor license pursuant to Section 4053.2 of the Business and Professions Code, is three hundred forty-five dollars (\$345) ~~two hundred ten dollars (\$210)~~. The fee for the annual renewal of a license as a designated representative, designated representative-3PL, or a designated representative-reverse distributor is three hundred eighty-eight dollars (\$388) ~~three hundred dollars (\$300)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(k) The application fee for a license as a nonresident wholesaler or nonresident third-party logistics provider is one thousand dollars (\$1,000) ~~eight hundred~~

~~twenty dollars (\$820)~~. The fee for the annual renewal of a nonresident wholesaler or nonresident third-party logistics provider is one thousand dollars (\$1,000) ~~eight hundred twenty dollars (\$820)~~. The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for a nonresident wholesaler or nonresident third-party logistics provider temporary license is seven hundred fifteen dollars (\$715).

(l) The fee for an intern pharmacist license is one hundred seventy-five dollars (\$175) ~~two hundred thirty dollars (\$230)~~. The fee for transfer of intern hours or verification of licensure to another state is one hundred twenty dollars (\$120) ~~thirty dollars (\$30)~~.

(m) The fee for the reissuance of any license, or renewal thereof, which must be reissued because of change in the information on a premises license, other than name change, is three hundred ninety-five dollars (\$395) ~~one hundred thirty dollars (\$130)~~.

(n) The fee for the reissuance of any license that has been lost or destroyed or reissued due to a name change is seventy-five dollars (\$75) ~~forty-five dollars (\$45)~~. The fee for processing an application to change a name or correct an address on a premises license is two hundred six dollars (\$206). The fee for the processing of an application to change a pharmacist-in-charge, designated representative-in-charge, or responsible manager on a premises license record is two hundred fifty dollars (\$250).

(o) The fee for evaluation of continuing education courses for accreditation is forty dollars (\$40) for each hour of accreditation requested.

(p) The fee for the issuance of a clinic license is six hundred twenty dollars (\$620) ~~five hundred seventy dollars (\$570)~~. The fee for the annual renewal of a clinic license is four hundred dollars (\$400) ~~three hundred sixty dollars (\$360)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(q) The fee for the issuance of a ~~nongovernmental~~ license to compound sterile drug preparations or a hospital satellite compounding pharmacy license is three thousand eight hundred seventy-five dollars (\$3,875) ~~two thousand three hundred five dollars (\$2,305)~~. The fee for the annual renewal of a ~~nongovernmental~~ license to compound sterile drug preparations or a hospital satellite compounding pharmacy license is four thousand eighty-five dollars (\$4,085) ~~one thousand eight hundred fifty-five dollars (\$1,855)~~. The penalty for failure to renew a ~~nongovernmental~~ license to compound sterile drug preparations or a hospital satellite compounding pharmacy license is one hundred fifty dollars (\$150). The fee for a ~~nongovernmental~~ temporary license to compound sterile drug preparations or a hospital satellite compounding

pharmacy temporary license is one thousand sixty-five dollars (\$1,065) ~~seven hundred fifteen dollars (\$715)~~.

(r) The fee for the issuance of a nonresident sterile compounding pharmacy license is eight thousand five hundred dollars (\$8,500) ~~three thousand three hundred thirty five dollars (\$3,335)~~. The fee for the annual renewal of nonresident sterile compounding pharmacy license is eight thousand five hundred dollars (\$8,500) ~~three thousand one hundred eighty dollars (\$3,180)~~. The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for a temporary nonresident sterile compounding pharmacy license is one thousand five hundred dollars (\$1,500) ~~seven hundred fifteen dollars (\$715)~~.

(s) The fee for the issuance of a license as a designated representative for a veterinary food-animal drug retailer is three hundred forty-five dollars (\$345) ~~two hundred ten dollars (\$210)~~. The fee for the annual renewal of a license as a designated representative for a veterinary food-animal drug retailer is three hundred eighty-eight dollars (\$388) ~~three hundred dollars (\$300)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(t) The fee for a veterinary food-animal drug retailer license is six hundred ten dollars (\$610). The application fee for the annual renewal for a veterinary food-animal drug retailer is four hundred sixty dollars (\$460). The fee for a veterinary food-animal drug retailer temporary license is five hundred twenty dollars (\$520) ~~two hundred and fifty dollars (\$250)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(u) The fee for the issuance of a retired pharmacist license is fifty dollars (\$50) ~~shall be forty five dollars (\$45)~~.

(v) The fee for the issuance of a centralized hospital packaging pharmacy license is three thousand eight hundred fifteen dollars (\$3,815) ~~one thousand one hundred fifty dollars (\$1,150)~~. The fee for the annual renewal of a centralized hospital packaging pharmacy license is two thousand nine hundred twelve dollars (\$2,912) ~~one thousand one hundred twenty five dollars (\$1,125)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(w) The fee for the issuance of an outsourcing facility license is twenty-five thousand dollars (\$25,000) ~~three thousand one hundred eighty dollars (\$3,180)~~. The fee for the annual renewal of an outsourcing facility is twenty-five dollars (\$25,000) ~~one thousand eight hundred fifty five dollars (\$1,855)~~. The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for an outsourcing facility temporary license is four thousand dollars (\$4,000) ~~seven hundred fifteen dollars (\$715)~~.



(x) The fee for the issuance of a nonresident outsourcing facility license is twenty-eight thousand five hundred dollars (\$28,500) ~~three thousand three hundred thirty five dollars (\$3,335)~~. The fee for the annual renewal of a nonresident outsourcing facility is twenty-eight thousand five hundred dollars (\$28,500) ~~three thousand one hundred eighty dollars (\$3,180)~~. The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for a nonresident outsourcing facility temporary license is four thousand dollars (\$4,000) ~~seven hundred fifteen dollars (\$715)~~.

(y) The fee for the issuance of a correctional clinic license ~~that is not owned by the state~~ is six hundred twenty dollars (\$620) ~~five hundred seventy dollars (\$570)~~. The annual renewal application fee for a correctional clinic license is four hundred dollars (\$400) ~~three hundred sixty dollars (\$360)~~. The penalty for failure to renew is one hundred fifty dollars (\$150).

(z) The application and initial license fee for operation of an EMSADDS is one hundred fifty dollars (\$150) ~~one hundred dollars (\$100)~~. The application fee for the annual renewal of an EMSADDS is two hundred dollars (\$200) ~~one hundred dollars (\$100)~~. The penalty for failure to renew is one hundred dollars (\$100) ~~thirty five dollars (\$35)~~. The application and renewal fee for a licensed wholesaler that is also an emergency medical services provider agency is eight hundred ten dollars (\$810).

~~(aa) The application fee of a co-location clinic license is seven hundred fifty dollars (\$750).~~

~~(aab)~~ The application and initial license fee for a designated paramedic license is three hundred fifty dollars (\$350) ~~one hundred and forty dollars (\$140)~~. The application fee for the biennial renewal of a designated paramedic license is two hundred dollars (\$200) ~~one hundred forty dollars (\$140)~~. The penalty for failure to renew a designated paramedic license is one hundred dollars (\$100) ~~sixty five dollars (\$65)~~.

(ab) The application and initial license fee for a remote dispensing site pharmacy application is one thousand seven hundred thirty dollars (\$1,730). The fee for the annual renewal for a remote dispensing site pharmacy license is one thousand twenty-five dollars (\$1,025). The penalty for failure to renew a remote dispensing site pharmacy license is one hundred fifty dollars (\$150). The fee for the issuance of any temporary remote dispensing site pharmacy license is eight hundred ninety dollars (\$890).

(ac) The fee for the issuance of an ADDS license to a correctional clinic is five hundred dollars (\$500). The fee for the annual renewal of an ADDS license issued

to a correctional clinic is four hundred dollars (\$400). The penalty for failure to renew is one hundred fifty dollars (\$150).

(ad) The fee for the issuance of an ADDS license to all entities other than correctional clinics is five hundred twenty-five dollars (\$525). The fee for the annual renewal of an ADDS license, issued to entities other than correctional clinics, is four hundred fifty-three dollars (\$453). The penalty for failure to renew is one hundred fifty dollars (\$150).

(ae) The fee for the issuance of a nonresident pharmacy license is two thousand four hundred twenty-seven dollars (\$2,427). The fee for the annual renewal of a nonresident pharmacy license is one thousand twenty-five dollars (\$1,025). The penalty for failure to renew is one hundred fifty dollars (\$150). The fee for the issuance of a temporary nonresident pharmacy license is two thousand dollars (\$2,000).

Authority cited: Sections 4005 and 4400, Business and Professions Code. Reference: Sections 163.5, 4005, 4044.3, 4053, 4053.1, 4110, 4112, 4119.01, 4119.11, 4120, 4127.1, 4127.15, 4127.2, 4128.2, 4129.1, 4129.2, 4129.8, 4130, 4160, 4161, 4180, ~~4180.5~~, 4187, 4190, 4196, 4200, 4202, 4202.5, 4203, 4208, 4210, 4304, 4400, 4401 and 4403, Business and Professions Code.

# **Attachment 3**

## Discussion and Consideration of Board Regulations

### Regulation Timeline

#### **V.b. Board-Adopted Regulations Final Rulemaking Documents Undergoing Review by the Department of Consumer Affairs, or Business, Consumer Services and Housing Agency**

1. Proposed Regulation to Amend Title 16 CCR section 1760 Related to Disciplinary Guidelines

**Timeline:**

Approved by Board: January 28, 2022

Submitted to DCA for Pre-Notice Review: June 17, 2022

Comment Period: February 23, 2024 – April 12, 2024

Comment Period: (15-day) April 29, 2024 – May 14, 2024

Adopted Via EO Delegation: May 17, 2024

**Submitted to DCA for Final Review: May 24, 2024**

2. Proposed Regulation to Amend Title 16 CCR Section 1746.3 Related to Opioid Antagonist

**Timeline:**

Approved by Board: February 7, 2023

Submitted to DCA for Pre-Notice Review: March 1, 2023

Comment Period: December 15, 2023 – January 29, 2024

Comment Period: (15-day) March 1, 2024 to March 16, 2024 Adopted Via EO Delegation: March 21, 2024

**Submitted to DCA for Final Review: May 24, 2024**

**Disciplinary  
Guidelines  
16 CCR § 1760**

DEPARTMENT OF CONSUMER AFFAIRS  
Title 16. Board of Pharmacy

**MODIFIED REGULATORY LANGUAGE**  
**Disciplinary Guidelines**

**Legend:** Added text is indicated with an underline.  
Deleted text is indicated by ~~strikeout~~.

**Modified Text:** Added text is indicated with a double underline.  
Deleted text is indicated by ~~double strikeout~~.

**Amend** section 1760 of Article 8 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

§ 1760. Disciplinary Guidelines.

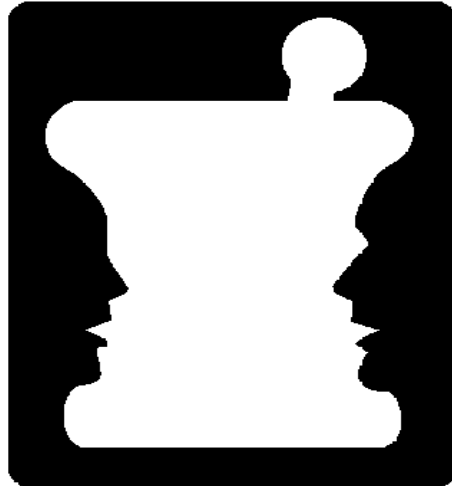
In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code sections 11400, et seq.) the ~~h~~Board shall consider the disciplinary guidelines entitled "Disciplinary Guidelines" (Rev. ~~2/2017~~ 4/2022 ~~4/2024~~), which are hereby incorporated by reference.

Deviation from these guidelines and orders, including the standard terms of probation, is appropriate where the ~~h~~Board, in its sole discretion, determines that the facts of the particular case warrant such a deviation--the presence of mitigating factors; the age of the case; evidentiary problems.

Note: Authority cited: Sections 315, 315.2, 315.4, and 4005, Business and Professions Code; and Section 11400.20, Government Code. Reference: Sections 315, 315.2, 315.4, and 4300-4313, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

## **DISCIPLINARY GUIDELINES**

A Manual of Disciplinary Guidelines  
and Model Disciplinary Orders



***BE AWARE & TAKE CARE:  
Talk to your pharmacist!***

**California State Board of Pharmacy  
Department of Consumer Affairs  
(Rev. ~~2/2017~~4/2024)**

**STATE BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS**

**Amy Gutierrez-Seung Oh**  
PRESIDENT

**Virginia K. Herold Anne Sodergren**  
EXECUTIVE OFFICER

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**BOARD OF PHARMACY**  
**DISCIPLINARY GUIDELINES**

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**DEPARTMENT OF CONSUMER AFFAIRS  
STATE BOARD OF PHARMACY**

**DISCIPLINARY GUIDELINES  
(Rev. ~~2/2017~~4/2024)**

**INTRODUCTION**

The Board of Pharmacy (Board) is responsible for the enforcement of statutes and regulations related to the practice of pharmacy (the Pharmacy Law) and to the regulation of controlled substances (the Uniform Controlled Substances Act). The Board serves the public by:

- protecting the health, safety, and welfare of the people of California with integrity and honesty;
- advocating the highest quality of affordable pharmaceutical care;
- providing the best available information on pharmaceutical care; and
- promoting education, wellness, and quality of life.

Pharmacists and intern pharmacists are patient advocates and vital members of the clinical care team who provide pharmaceutical care and exercise clinical judgment for their patients. They also exercise critical vigilance and control over medication stocks, drug inventories, and quality assurance protocols. Pharmacy technicians provide crucial assistance to pharmacists and intern pharmacists in all of their pharmacy tasks. Pharmacists and intern pharmacists enlighten their patients about their drug therapies through effective communicating and listening, assessing, collaborating, understanding, and intervening. They also, under appropriate conditions, initiate or terminate drug therapies, compound drug preparations, ensure safety and security of drug stocks, and otherwise contribute to clinical safety and performance. Also, pharmacists and intern pharmacists are always vigilant to ensure that drug therapies are being appropriately and effectively utilized. When a pharmacist takes on the responsibility of a pharmacist-in-charge, the pharmacist also ensures the pharmacy's compliance with state and federal law, quality assurance responsibilities, and inventory controls. Likewise, the premises and other individuals licensed by the Board help to ensure the reliability, safety, and security of the dangerous drug and/or dangerous device supply chain, so that patients and prescribers can be confident in the drugs or devices prescribed. Enforcement officials act quickly, consistently, and efficiently in the public's interest to ensure the safe, effective delivery of these services.

The Board recognizes the importance of ensuring the safe and effective delivery of dangerous drugs and controlled substances for therapeutic purposes. At the same time, and given the historical and current abuse and diversion of drugs, particularly controlled substances, the Board believes there should be no tolerance for licensees who traffic in drugs or who, in the absence of appropriate evidence of rehabilitation, personally abuse drugs or alcohol.

In accordance with Section 1760 of the California Code of Regulations, the Board has produced this booklet for those involved in and affected by the disciplinary process: the general public, attorneys from the Office of the Attorney General, administrative law judges from the Office of Administrative Hearings, defense attorneys, the courts, Board staff, and Board members, who review and vote on proposed decisions and stipulations.

These guidelines are to be followed in Board of Pharmacy disciplinary actions. Subject to judicial review, the Board has the final authority over the disposition of its cases, and, to complete its work, it uses the services of the Office of the Attorney General and the Office of Administrative Hearings. The Board recognizes that individual cases may necessitate a departure from these guidelines. In such cases, the mitigating or aggravating circumstances shall be detailed in any proposed decision or any transmittal memorandum accompanying a proposed stipulation, especially where Category III or IV violations are involved.

In general, the position of the Board is that revocation should always be an option whenever grounds for discipline are found to exist. Board policy is that revocation is generally an appropriate order where a respondent is in default, such as when ~~he or she fails~~ they fail to file a notice of defense or fails to appear at a disciplinary hearing.

Board policy is that a suspension, where imposed, should be at least 30 days for an individual and at least 14 days for a licensed premises.

The Board seeks recovery of all investigative and prosecution costs up to the hearing in all disciplinary cases. This includes all charges of the Office of the Attorney General, including, but not limited to, those for legal services, and includes charges by expert consultants. The Board believes that the burden of paying for disciplinary cases should fall on those whose conduct requires investigation and prosecution, not on the profession as a whole.

The Board recognizes there may be situations where an individual licensee deserves a stronger penalty than the pharmacy for which ~~he or she works~~ they work. Similarly, the Board recognizes that in some cases, a licensed premises may well be more culpable than any individual licensed by or registered with the Board. Typically, the Board also believes in holding a pharmacy owner, manager, and/or pharmacist-in-charge responsible for the acts of pharmacy personnel.

For purposes of these guidelines, "Board" includes the Board and/or its designees.

## FACTORS TO BE CONSIDERED IN DETERMINING PENALTIES

Section 4300 of the Business and Professions Code provides that the Board may discipline the holder of, and suspend or revoke, any certificate, license, or permit issued by the Board.

In determining whether the minimum, maximum, or an intermediate penalty is to be imposed in a given case, factors such as the following should be considered:

1. actual or potential harm to the public
2. actual or potential harm to any consumer
3. prior disciplinary record, including level of compliance with disciplinary order(s)
4. prior warning(s), including but not limited to citation(s) and fine(s), letter(s) of admonishment, and/or correction notice(s)
5. number and/or variety of current violations
6. nature and severity of the act(s), offense(s), or crime(s) under consideration
7. aggravating evidence
8. mitigating evidence
9. rehabilitation evidence
10. compliance with terms of any criminal sentence, parole, or probation
11. overall criminal record
12. if applicable, evidence of proceedings for case being set aside and dismissed pursuant to Section 1203.4 of the Penal Code
13. time passed since the act(s) or offense(s)
14. whether the conduct was intentional, or negligent, or demonstrated incompetence, or, if the respondent is being held to account for conduct committed by another, the respondent had knowledge of or knowingly participated in such conduct
15. financial benefit to the respondent from the misconduct.
16. other licenses held by the respondent and license history of those licenses.
17. Uniform Standards Regarding Substance-Abusing Healing Arts Licensees (see Business and Professions Code Section 315)
18. if the respondent is being held accountable for conduct committed by another, whether the respondent had knowledge of or knowingly participated in such conduct.

No single one or combination of the above factors is required to justify the minimum and/or maximum penalty in a given case, as opposed to an intermediate ~~one~~ penalty.

## MITIGATING EVIDENCE

A respondent is permitted to present mitigating circumstances at a hearing or in the settlement process and has the burden of demonstrating any rehabilitative or corrective measures ~~he, she, or it has~~ they have taken. The Bboard does not intend, by the following references to written statements, letters, and reports, to waive any evidentiary objections to the form or admissibility of such evidence. The respondent must produce admissible evidence in the form required by law in the absence of a stipulation to admissibility by the complainant.

The following are examples of appropriate evidence a respondent may submit to demonstrate ~~his or her~~ their rehabilitative efforts and competency, for consideration by the Board:

- a. Recent, dated, written statements and/or performance evaluations from persons in positions of authority who have on-the-job knowledge of the respondent's current competence in the practice relevant to the disciplinary proceeding, including the period of time and capacity in which the person worked with the respondent. Such reports must be signed under penalty of perjury and will be subject to verification by Bboard staff.
- b. Recent, dated, ~~letters from counselors~~ licensed treatment providers regarding the respondent's participation in a rehabilitation or recovery program, which should include at least a description and requirements of the program, a ~~psychologist's~~ diagnosis of the condition and current state of recovery, and the ~~psychologist's~~ basis for determining rehabilitation. Such letters and reports will be subject to verification by Bboard staff.
- c. Recent, dated letters describing the respondent's participation in support groups, (e.g., Alcoholics Anonymous, Narcotics Anonymous, professional support groups, etc.). Such letters and reports will be subject to verification by Bboard staff.
- d. Recent, dated, laboratory analyses or drug screen reports, confirming abstention from drugs and alcohol. Such analyses and reports will be subject to verification by Bboard staff.
- e. Recent, dated, physical examination/assessment report(s) by a California licensed ~~physician~~ health care practitioner, confirming the absence of any physical impairment that would prohibit the respondent from practicing safely consistent with the health care practitioner's scope of practice. Such report(s) will be subject to verification by Bboard staff.
- f. Recent, dated, letters from probation or parole officers regarding the respondent's participation in and/or compliance with terms and conditions of probation or parole, which should include at least a description of the terms and conditions, and the officer's basis for determining compliance. Such letters and reports will be subject to verification by Bboard staff.

- g. Recent, dated, letters from persons familiar with respondent in either a personal or professional capacity regarding their knowledge of: the respondent's character; the respondent's rehabilitation, if any; the conduct of which the respondent is accused; or any other pertinent facts that would enable the Board to better decide the case. Such letters must be signed under penalty of perjury and will be subject to verification by Board staff.
  
- h. For premises licensees, recent, dated letters from appropriate licensees or representatives of licensees of the Board in good standing, or from appropriate consultants and/or experts in the field, written by persons familiar with respondent in either a personal or professional capacity regarding their knowledge of: the character and rehabilitation, if any, of respondent's owner(s), officer(s), or managerial employee(s); the conduct of which the respondent is accused; the details of respondent's operation(s); or any other pertinent facts that would enable the Board to better decide the case. Such letters must be signed under penalty of perjury and will be subject to verification by Board staff.

## **TERMS OF PROBATION – INDIVIDUAL LICENSEES (PHARMACIST, ADVANCED PRACTICE PHARMACIST, INTERN PHARMACIST, PHARMACY TECHNICIAN, DESIGNATED REPRESENTATIVE AND DESIGNATED REPRESENTATIVE-3PL)**

A minimum three-year probation period has been established by the board as appropriate in most cases where probation is imposed. A minimum five-year probation period has been established by the board as appropriate in cases involving self-administration or diversion of controlled substances or dangerous drugs and/or dangerous devices, or abusive use of alcohol. Terms and conditions are imposed to provide consumer protection and to allow the probationer to demonstrate rehabilitation. A suspension period may also be required as part of the probation order. The Board prefers that any stayed order be for revocation rather than for some period of suspension. The Board also uses the Uniform Standards Regarding Substance-Abusing Licensees developed by the Substance Abuse Coordinating Committee of the Department of Consumer Affairs (2011).

Probation conditions are divided into two categories: (1) standard conditions that shall appear in all probation cases, and (2) optional conditions that depend on the nature and circumstances of a particular case. These conditions may vary depending on the nature of the offense(s).

The Board may also impose any other condition appropriate to the case where the condition is not contrary to public policy.

## **CATEGORIES OF VIOLATIONS AND RECOMMENDED PENALTIES**

The California Pharmacy Law identifies offenses for which the Board may take disciplinary action against the license. Included among grounds for discipline are violations of the Pharmacy Law itself, violations of regulations promulgated by the Board, and violations of other state or federal statutes or regulations.

For those licenses issued to individuals (~~pharmacists, intern pharmacists, pharmacy technicians, and designated representatives, designated representatives-3PL, and advanced practice pharmacists~~), the Board has identified four (4) categories of violations and their associated recommended minimum and maximum penalties. These categories of violations are arranged in ascending order from the least serious (Category I) to the most serious (Category IV), although any single violation in any category, or any combination of violation(s) in one or more categories, may merit revocation. For pharmacy technicians and designated representatives, the Board believes an order of revocation is typically the appropriate penalty when any grounds for discipline are established, and that if revocation is not imposed that a minimum Category III level of discipline should be imposed.

For each violation category, the Board has given ~~offense~~ descriptions and examples where violations would typically merit the recommended range of minimum to maximum penalties for that category. These descriptions and examples are representative, and are not intended to be comprehensive or exclusive. Where a violation not included in these lists is a basis for disciplinary action, the appropriate penalty for that violation may be best derived by comparison to any analogous violation(s) that are included. Where

no such analogous violation is listed, the category descriptions may be consulted.

These categories ~~assume~~ presume a single violation. For multiple violations, the appropriate penalty shall increase accordingly. Moreover, if an individual has committed violations in more than one category, the minimum and maximum penalties shall be those recommended in the highest category.

The Board also has the authority, pursuant to Business and Professions Code section 4301(n), to impose discipline based on disciplinary action taken by another jurisdiction. The discipline imposed by the Board will depend on the discipline imposed by the other jurisdiction, the extent of the respondent's compliance with the terms of that discipline, the nature of the conduct for which the discipline was imposed, and other factors set forth in these guidelines.

## **CATEGORY I**

Minimum: Revocation; Revocation stayed; two years' probation. All standard terms and conditions shall be included and optional terms and conditions as appropriate.

Maximum: Revocation

Category I discipline is recommended for violations that are less serious than Category ~~2-IV~~ 2-II through 4-IV but are potentially harmful. These may include:

- violations of recordkeeping requirements, ~~scope of practice requirements,~~ or inventory control requirements;
- smaller or isolated failure(s) to abide by or enforce prescription or refill requirements, drug-substitution requirements, or labeling requirements;
- violation(s) of obligations to supply or update information to the Board, or to other enforcement or regulatory agencies;
- failure(s) to adequately supervise staff or ensure security and sanitation of premises, dangerous drugs and/or dangerous devices, or controlled substances; ~~and~~
- violation(s) of packaging requirements, security control requirements, or reporting requirements; ~~and~~
- violation(s) involving the improper compounding of drug products; and
- violation(s) resulting from the misuse of education or licensing privileges, irrespective of whether it occurs outside of an entity licensed by the Board.

## **CATEGORY II**

Minimum: Revocation; Revocation stayed, three years' probation (five years' probation in cases involving self-administration or diversion of controlled substances or dangerous drugs and/or dangerous devices, or abusive use of alcohol). All standard terms and conditions shall be included and optional terms and conditions as appropriate.

Maximum: Revocation



Category II discipline is recommended for violation(s) with serious potential for harm, as well as for violations involving disregard for public safety or for the laws or regulations pertaining to pharmacy and/or to dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances, violations that reflect on ethics, competence, or diligence, and criminal convictions not involving alcohol, dangerous drugs and/or dangerous devices, or controlled substances. Violations in this category may include:

- failure(s) to abide by prohibitions on referral rebates or discounts (kickbacks) and/or volume or percentage-based lease agreements;
- violation(s) of advertising or marketing limitations, including use of false or misleading advertising or marketing;
- repeat or serious violation(s) of recordkeeping requirements, scope of practice requirements, or inventory control requirements;
- violation(s) of controlled substance secure prescription requirements, inventory controls, or security requirements;
- failure(s) to meet compliance requirements, including pharmacist-in-charge or designated representative-in-charge designation and duties;
- violation(s) of monitoring and reporting requirements with regard to chemically, mentally, or physically impaired licensees or employees;
- repeat or serious failure(s) to adequately supervise staff or ensure security and sanitation of premises, dangerous drugs and/or dangerous devices, or controlled substances;
- violation(s) of law governing controlled substances, dangerous drugs and/or dangerous devices, or alcohol, including smaller cases of diversion or self-administration or abusive use of a controlled substance, dangerous drug and/or dangerous devices, or alcohol;
- unlawful possession(s) of dangerous drugs and/or dangerous devices, controlled substances, hypodermic needles and syringes, or drug paraphernalia;
- smaller scale dispensing or furnishing of dangerous drug(s) and/or dangerous device(s) via the internet without valid prescription(s);
- purchasing, trading, selling, or transferring dangerous drug(s) and/or dangerous device(s) to or from unauthorized person(s);
- failure(s) to make required reports to the Board or other regulatory agencies, including CURES obligations and reporting to DEA;
- violation(s) of quality assurance and self-assessment obligations, failure(s) to clarify erroneous or uncertain prescription(s);
- gross immorality, incompetence, gross negligence, excessive furnishing of controlled substances, moral turpitude, dishonesty, or fraud;
- criminal conviction(s) not involving alcohol, dangerous drugs and/or dangerous devices, or controlled substances;
- violating, or assisting in or abetting violation(s) of, or conspiring to violate, the laws and regulations governing pharmacy; and
- subverting or attempting to subvert an investigation conducted by the Board;
- repeated violation(s) involving the improper compounding of drug products-preparations;
- repeated violation(s) involving the improper sterile compounding of drug preparations; and

- violations resulting from the misuse of education or licensing privileges, irrespective of whether these violations occur in an entity regulated by the Board.

### **CATEGORY III**

Minimum: Revocation; Revocation stayed, 90 days actual suspension, three to five years' probation (five years' probation in cases involving self-administration or diversion of controlled substances or dangerous drugs and/or dangerous devices, or abusive use of alcohol). All standard terms and conditions and optional terms and conditions as appropriate.

Maximum: Revocation

Category III discipline is recommended for violations where potential for harm is greater, more imminent, or more serious than it is for Category II violations, as well as for violations that involve knowingly or willfully violating laws or regulations pertaining to pharmacy and/or to the dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances, and most criminal convictions involving alcohol, dangerous drugs and/or dangerous devices or controlled substances. Violations in this category may include:

- violation(s) involving creation, manipulation, perpetuation, or disregard of drug shortages;
- failure(s) to deploy or abide by Drug Supply Chain Security Act requirements, and other similar requirements for dangerous drugs and/or dangerous devices;
- violation(s) of licensee's corresponding responsibility to ensure the proper prescribing and dispensing of controlled substances;
- dispensing or furnishing without valid prescription, dispensing or furnishing to unauthorized person(s);
- violation(s) involving fraudulent acts committed in connection with the licensee's practice;
- repeat or serious violation(s) of controlled substance secure prescription requirements, inventory controls, or security requirements;
- violation(s) of laws governing controlled substances, dangerous drugs and/or dangerous devices, or alcohol, including repeat or serious diversion or self-administration, or abuse;
- violation(s) of law governing self-administration of controlled substances that create a potential infection control risk;
- repeat or serious unlawful possession(s) of dangerous drugs and/or dangerous devices, controlled substances, hypodermic needles or syringes, or drug paraphernalia;
- larger scale dispensing or furnishing of dangerous drug(s) and/or dangerous device(s) via the internet, without valid prescription(s);
- purchasing, trading, selling, or transferring adulterated, misbranded, or expired dangerous drug(s) and/or dangerous device(s);
- removal, sale, or disposal of embargoed dangerous drug(s) and/or dangerous device(s);
- failing to maintain record(s) of acquisition and disposition of dangerous

- drug(s) and/or dangerous device(s);
- resale(s) of preferentially priced drugs, contract bid diversion, or other instances of improper sale(s) or resale(s);
- repeat or serious violation(s) of quality assurance and self-assessment obligations, failure(s) to ensure properly trained staff and conduct practice safely;
- repeat or serious failure(s) to perform drug utilization reviews, monitor patient medication profiles, or promote safety and efficacy of prescribed drugs;
- forgery of prescriptions, passing of forged prescriptions, or other unlawful means of acquiring dangerous drug(s) and/or dangerous device(s) or controlled substance(s);
- repeat or serious acts violating, assisting in or abetting violation of, or conspiring to violate the laws and regulations governing pharmacy; ~~and~~
- violation(s) involving providing or offering to provide controlled substance(s) to addict(s);~~;~~
- repeat or serious violation(s) involving the improper compounding of drug products; and
- repeat or serious violation(s) resulting from the misuse of education or licensing privileges, irrespective of whether it occurs outside of an entity licensed by the Bboard.

#### **CATEGORY IV**

Penalty: Revocation

Category IV discipline (revocation) is recommended for the most serious violations of laws or regulations pertaining to pharmacy and/or to the dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances. Violations in this category may include:

- violations involving possession for sale, transportation, importation, and/or use of a minor for unlawful sale of controlled substances;
- criminal convictions involving the above, or repeat convictions involving diversion or abuse of alcohol, dangerous drugs and/or dangerous devices, or controlled substances;
- repeated or serious example(s) of conduct described in Category I, Category II, or Category III;~~;~~
- violation(s) of law governing self-administration of controlled substances that create a potential infection control risk.

Revocation is also recommended where a respondent fails to file a notice of defense to an Accusation or Petition to Revoke Probation or to appear at a disciplinary hearing, where a respondent violates the terms and conditions of probation from a previous disciplinary order, or where prior discipline has been imposed on the license.

**MODEL DISCIPLINARY LANGUAGE - INDIVIDUAL LICENSEES (PHARMACIST,  
INTERN PHARMACIST, PHARMACY TECHNICIAN, DESIGNATED  
REPRESENTATIVE, DESIGNATED REPRESENTATIVE – 3PL, ADVANCED  
PRACTICE PHARMACIST)**

The following standardized language shall be used in every decision where the order or condition is imposed. Where brackets appear, drafters should choose the appropriate term or consider the text instructional.

**Revocation**

License number \_\_\_\_, issued to respondent \_\_\_\_\_, is revoked. Respondent shall relinquish ~~his/her~~ their license, including any indicia of licensure issued by the Board, to the Board within 10 days of the effective date of this decision. Respondent may not reapply or petition the Board for reinstatement of ~~his/her~~ their revoked license for three years from the effective date of this decision.

As a condition precedent to reinstatement of ~~his/her~~ their revoked license, respondent shall reimburse the Board for its costs of investigation and prosecution in the amount of \$ \_\_\_\_\_. Said amount shall be paid in full prior to the reinstatement of ~~his or her~~ their license unless otherwise ordered by the Board.

**Option:** Respondent shall pay to the Board its costs of investigation and prosecution in the amount of \$ \_\_\_\_\_ within fifteen (15) days of the effective date of this decision.

**Suspension**

As part of probation, respondent is suspended from ~~the practice as a(n)~~ [insert license type] for [day(s)/month(s)/year(s)] beginning the effective date of this decision.

During suspension, respondent shall not enter any pharmacy area or any portion of any Board-licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.

Respondent shall ~~not practice pharmacy~~ engage in no activities for which a license or permit is required by the Board under the Pharmacy Law (commencing with section 4000 of the Business and Professions Code) nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any authorized functions performed within Board-licensed premises ~~the practice of pharmacy or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with this suspension shall be considered a violation of probation.

**Revocation, stayed, Probation Order**

License number \_\_\_\_\_, issued to respondent, is revoked; however, the revocation is stayed and respondent is placed on probation for \_\_\_\_\_ years upon the following terms and conditions:

It is further ordered that any new license(s) issued while respondent remains on probation shall also be placed on probation subject to the same terms and conditions applicable to respondent's \_\_\_\_\_ license.

**Issuance of Probationary License** (In cases where a Statement of Issues has been filed.)

Upon satisfaction of all statutory and regulatory requirements for issuance of a [insert license type] license, a [insert license type] license shall be issued to respondent and immediately revoked; the order of revocation is stayed and respondent is placed on probation for \_\_\_\_\_ years upon the following terms and conditions:

**Option: (Intern Pharmacist Only)**

Should the Board subsequently issue a license to practice as a pharmacist to respondent during the period of probation, the intern license shall be cancelled and the pharmacist license shall be immediately revoked. The revocation of such license shall be stayed, and the probation imposed by this decision and order will continue. Respondent shall remain subject to the same terms and conditions imposed by this disciplinary order. Notwithstanding this provision, the Board reserves the right to deny respondent's application for the pharmacist licensure exam. If the Board issues a pharmacist license to respondent, the following additional terms and conditions shall be included as part of the disciplinary order:

**Surrender**

Respondent surrenders license number \_\_\_\_\_ as of the effective date of this decision. Respondent shall relinquish ~~his/her~~ their license, including any indicia of licensure issued by the Board, to the Board within ten (10) days of the effective date of this decision.

The surrender of respondent's license and the acceptance of the surrendered license by the Board shall constitute the imposition of discipline against respondent. This decision constitutes a record of discipline and shall become a part of respondent's license history with the Board. Respondent understands and agrees that for the purposes of Business and Professions Code section 4307, this surrender shall be treated as if the license had been revoked.

Respondent may only seek a new or reinstated license from the Board by way of a ~~new application for licensure~~ petition for reinstatement. Respondent shall ~~shall not be eligible to~~ petition for reinstatement of a revoked licensure.

Respondent may not ~~apply petition~~ for any license, permit, or registration from the Board for three years from the effective date of this decision. Respondent stipulates that should ~~he/she~~ they apply for any license from the Board on or after the effective date of this decision, all allegations set forth in the [accusation or petition to revoke probation] shall be deemed to be true, correct and admitted by respondent when the Board determines whether to grant or deny the ~~application-petition~~. ~~Respondent shall satisfy all requirements applicable to that license as of the date the application is submitted to the board, including, but not limited to, taking and passing licensing examination(s) as well as fulfilling any education or experience requirements prior to the issuance of a new license.~~

Respondent is required to report this surrender as disciplinary action.

Respondent further stipulates that ~~he/she~~ they shall reimburse the Board for its costs of investigation and prosecution in the amount of \$ \_\_\_\_ within \_\_\_\_\_ days of the effective date of this decision.

**Option:** Respondent stipulates that should ~~he/she~~ they ~~apply petition~~ for any license ~~reinstatement of their license~~ from the Board on or after the effective date of this decision the investigation and prosecution costs in the amount of \$ \_\_\_\_\_ shall be paid to the Board prior to ~~issuance of the new license reinstatement~~.

### **Public Reproval**

~~It is hereby ordered that a public reproval be issued against licensee, \_\_\_\_\_.~~ It is hereby ordered that license number \_\_\_\_\_ issued to respondent shall be publicly reproved by the Board of Pharmacy, under Business and Professions Code section 495, in resolution to Accusation No. \_\_\_\_\_, attached as Exhibit A.

Respondent is required to report this reproval as a disciplinary action.

### **License Reinstatement with Conditions Precedent (Pharmacists and Pharmacy Technicians Only)**

It is hereby ordered that the petition for reinstatement is granted. Upon satisfaction of the following conditions precedent to licensure, Petitioner's License No. \_\_\_\_\_ will be reinstated:

#### **OPTION (Pharmacists Only)**

- a. Petitioner must satisfy licensure requirements as defined by Business and Professions Code section 4200, subdivision (a) [insert B&P code sections which the Board seeks to require as a condition of reinstatement] ~~Examination (NAPLEX) and/or the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)]~~ within one (1) year of the effective date of this order. Failure to take and pass the examination(s) within one (1) year of the effective date of this order shall invalidate the order granting the petition for reinstatement, Petitioner shall be deemed to have failed the conditions precedent for re-licensure, and Petitioner's License No. \_\_\_\_\_ shall remain [revoked or surrendered].
- b. Petitioner must pay the fee(s) in place at the time for [this/these]

examination(s).

- c. Petitioner must pay all applicable application and licensing fees, as well as any cost recovery owed from the prior action.

**Option (Pharmacy Technicians Only)**

- a. Petitioner shall ~~take and pass the Pharmacy Technician Certification Board exam]~~ become certified, as defined by Business and Professions Code section 4202, subdivision (a)(4), within one (1) year of the effective date of this order. Failure to ~~take and pass the examinations become certified~~ within one (1) year of the effective date of this order shall invalidate the order granting the petition for reinstatement, Petitioner shall be deemed to have failed the conditions precedent for re-licensure, and Petitioner's License No. \_\_\_\_\_ shall remain [revoked or surrendered]."
- b. Petitioner must pay the fee(s) in place at the time for [this/these] examination(s).
- c. Petitioner must pay all applicable application and licensing fees, as well as any cost recovery owed from the prior action.

Upon completion of the foregoing conditions precedent, Petitioner's license shall be reinstated and immediately revoked, with revocation stayed and Petitioner placed on probation for a period of \_\_\_\_\_ year(s) on the following terms and conditions:

**License Reinstatement**

It is hereby ordered that the petition for reinstatement filed by \_\_\_\_\_ is hereby granted and Petitioner's license shall be reinstated. Petitioner's license shall be reinstated and immediately revoked, with revocation stayed and Petitioner placed on probation for a period of \_\_\_\_\_ year(s) on the following terms and conditions:

**STANDARD CONDITIONS** - To be included in all probation decisions/orders.

1. Obey All Laws
2. Report to the Board
3. Interview with the Board
4. Cooperate with Board Staff
5. Continuing Education
6. Reporting of Employment and Notice to Employers
7. Notification of Change(s) in Name, Employment, Address(es), or Phone Number(s)
8. Restrictions on Supervision and Oversight of Licensed Facilities
9. Reimbursement of Board Costs
10. Probation Monitoring Costs
11. Status of License
12. License Surrender While on Probation/Suspension
13. Certification Prior to Resuming Work
14. Practice Requirement – Extension of Probation
15. Violation of Probation
16. Completion of Probation

**OPTIONAL CONDITIONS**

17. Suspension
18. Restricted Practice
19. Pharmacist Examination
20. Clinical Diagnostic Evaluation
21. Psychotherapy
22. Medical Evaluation
23. Pharmacists Recovery Program (PRP)
24. Drug and Alcohol Testing
25. Notification of Departure
26. Abstain from Drugs and Alcohol
27. Prescription Coordination and Monitoring of Prescription Use
28. Facilitated Group Recovery and/or Support Meetings
29. Attend Substance Abuse Recovery Relapse Prevention and Support Groups
30. Work Site Monitor
31. Community Service Program
32. Restitution
33. Remedial Education
34. Ethics Course
35. Supervised Practice
36. No Ownership or Management of Licensed Premises
37. Separate File of Controlled Substances Records
38. Report of Controlled Substances
39. No Access to Controlled Substances
40. Criminal Probation/Parole Reports
41. ~~Telling of Suspension~~ Board's One-Day Training Program
42. Surrender of DEA Permit
43. Administrative Fine



## **STANDARD CONDITIONS: TO BE INCLUDED IN ALL PROBATIONS**

### **1. Obey All Laws**

Respondent shall obey all state and federal laws and regulations.

Respondent shall report any of the following occurrences to the Board, in writing, within seventy-two (72) hours of such occurrence:

- an arrest or issuance of a criminal complaint, ~~information, or indictment~~ for violation of any ~~provision of the Pharmacy Law, state and federal food and drug laws, or state and federal controlled substances laws~~
- a plea of guilty, or nolo contendere, no contest, or similar, in any state or federal criminal proceeding to any criminal complaint, ~~information, or indictment~~
- a conviction of any crime
- the filing of a disciplinary pleading, issuance of a citation, or initiation of another administrative action filed by any state or federal agency ~~which involves respondent's license or which is related to the practice of pharmacy or the manufacturing, obtaining, handling, distributing, billing, or charging for any drug, device or controlled substance.~~

Failure to timely report such occurrence shall be considered a violation of probation.

### **2. Report to the Board**

Respondent shall report to the Board quarterly, on a schedule as directed by the Board ~~or its designee~~. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation.

Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the Board.

### **3. Interview with the Board**

Upon receipt of reasonable prior notice, respondent shall participate as directed ~~appear in person~~ for interviews with the Board ~~or its designee~~, at such intervals and locations as are determined by the Board ~~or its designee~~. Failure to appear for any scheduled interview without prior notification to Board staff, or failure to appear for two (2) or more scheduled interviews with the Board ~~or its designee~~ during the period of probation, shall be considered a violation of probation.

### **4. Cooperate with Board Staff**

Respondent shall timely cooperate with the Board's inspection program and with the Board's monitoring and investigation of respondent's compliance with the terms and conditions of ~~his/her~~ their probation, including but not limited to: timely responses to

requests for information by Bboard staff; timely compliance with directives from Bboard staff regarding requirements of any term or condition of probation; and timely completion of documentation pertaining to a term or condition of probation. Failure to timely cooperate shall be considered a violation of probation.

## 5. Continuing Education (Pharmacists Only)

Respondent shall provide evidence of efforts to maintain skill and knowledge as a pharmacist as directed by the Bboard ~~or its designee~~ and in compliance with Title 16 California Code of Regulations section 1732.3.

## 6. Reporting of Employment and Notice to Employers

During the period of probation, respondent shall notify all present and prospective employers of the decision in case number \_\_\_\_\_ and the terms, conditions and restrictions imposed on respondent by the decision, as follows:

Within thirty (30) days of the effective date of this decision, and within ten (10) days of undertaking any new employment, respondent shall report to the Bboard in writing the name, physical address, and mailing address of each of ~~his/her~~ their employer(s), and the name(s), ~~and~~ telephone number(s), ~~and~~ email address(es) of all of ~~his/her~~ their direct supervisor(s), as well as any pharmacist(s)-in-charge, designated representative(s)-in-charge, responsible manager, or other compliance supervisor(s) and the work schedule, if known. Respondent shall also include the reason(s) for leaving the prior employment and the last day worked. Respondent shall sign and return to the Bboard a written consent authorizing the Bboard ~~or its designee~~ to communicate with all of respondent's employer(s) and supervisor(s), and authorizing those employer(s) or supervisor(s) to communicate with the Bboard ~~or its designee~~, concerning respondent's work status, performance, and monitoring. Failure to comply with the requirements or deadlines of this condition shall be considered a violation of probation.

Within thirty (30) days of the effective date of this decision, and within fifteen (15) days of respondent undertaking any new employment, respondent shall cause (a) ~~his/her~~ their direct supervisor, (b) ~~his/her~~ their pharmacist-in-charge, designated representative-in-charge, responsible manager, or other compliance supervisor, and (c) the owner or owner representative of ~~his/her~~ their employer, to report to the Bboard in writing acknowledging that the listed individual(s) has/have read the decision in case number \_\_\_\_\_, and the terms and conditions imposed thereby. If one person serves in more than one role described in (a), (b), or (c), the acknowledgment shall so state. It shall be the respondent's responsibility to ensure that these acknowledgment(s) are timely submitted to the Bboard. In the event of a change in the person(s) serving the role(s) described in (a), (b), or (c) during the term of probation, respondent shall cause the person(s) taking over the role(s) to report to the Bboard in writing within fifteen (15) days of the change acknowledging that ~~he or she has~~ they have read the decision in case number \_\_\_\_\_, and the terms and conditions imposed thereby.

If respondent works for or is employed by or through an employment service, respondent must notify the person(s) described in (a), (b), and (c) above at every entity licensed by the Bboard of the decision in case number \_\_\_\_\_, and the terms and conditions imposed thereby in advance of respondent commencing work at such licensed

entity. A record of this notification must be provided to the Board upon request.

Furthermore, within thirty (30) days of the effective date of this decision, and within fifteen (15) days of respondent undertaking any new employment by or through an employment service, respondent shall cause the person(s) described in (a), (b), and (c) above at the employment service to report to the Board in writing acknowledging that ~~he or she has~~ they have read the decision in case number \_\_\_\_\_, and the terms and conditions imposed thereby. It shall be respondent's responsibility to ensure that these acknowledgment(s) are timely submitted to the Board.

Failure to timely notify present or prospective employer(s) or failure to cause the identified person(s) with that/those employer(s) to submit timely written acknowledgments to the Board shall be considered a violation of probation.

"Employment" within the meaning of this provision includes any full-time, part-time, temporary, relief, or employment/management service position as a(n) [insert license type], or any position for which a [insert license type] license is a requirement or criterion for employment, whether the respondent is an employee, independent contractor, or volunteer.

#### **7. Notification of Change(s) in Name, Address(es), or Phone Number(s)**

Respondent shall further notify the Board ~~in writing as directed~~ within ten (10) days of any change in name, residence address, mailing address, e-mail address, or phone number.

Failure to timely notify the Board of any change in employer, name, address, email address, or phone number, within 10 days of the change, shall be considered a violation of probation.

#### **8. Restrictions on Supervision and Oversight of Licensed Facilities (Not appropriate for Pharmacy Technicians)**

During the period of probation, respondent shall not supervise any intern pharmacist, be the pharmacist-in-charge, designated representative-in-charge, responsible manager, supervising pharmacist, quality manager, designated individual (as defined in the United States Pharmacopeia (USP), including an individual responsible and accountable for the performance and operations of the facility and personnel in the preparation of compounded sterile products), or other ~~compliance supervisor, nor serve as a consultant of any entity licensed by the B~~oard, ~~nor serve as a consultant~~. Assumption of any such unauthorized supervision responsibilities shall be considered a violation of probation.

#### **Option 1 (To be included along with standard language when appropriate):**

During the period of probation, respondent shall not supervise any ancillary personnel, including, but not limited to, pharmacy technicians, designated representatives, designated representative-3PL, designated individuals (as defined in USP, including as an individual responsible and accountable for the performance and operations of the facility and personnel, in the preparation of compounded products), and production operators in any entity licensed by the Board. Assumption of any such unauthorized ancillary personnel supervision responsibilities shall be considered a violation of

probation.

**Option 2 (To be used in place of standard language when appropriate):**

During the period of probation, respondent shall not supervise any intern pharmacist or serve as a consultant to any entity licensed by the Bboard. Respondent may be a pharmacist-in-charge, designated representative-in-charge, responsible manager, designated individual (as defined in USP, including an individual responsible and accountable for the performance and operations of the facility and personnel, in the preparation of compounded products), or other compliance supervisor of any single entity licensed by the Bboard, but only if respondent or that entity retains, at ~~his/her~~ their own expense, an independent consultant who shall be responsible for reviewing the operations of the entity on a [monthly/quarterly] basis for compliance by respondent and the entity with state and federal laws and regulations governing the practice of the entity, and compliance by respondent with the obligations of ~~his/her~~ their supervisory position. The consultant shall have education, training, and professional experience to be able to provide guidance to Respondent related to the causes for discipline in Case No. \_\_\_\_\_.

Respondent may serve in such a position at only one entity licensed by the Bboard, and only upon approval by the Bboard ~~or its designee~~. Any such approval shall be site specific. The consultant shall be a pharmacist licensed by and not on probation with the Bboard or other professional as appropriate and not on probation with the Board, who has been approved by the Bboard ~~or its designee~~ to serve in this position. Respondent shall submit the name of the proposed consultant to the Bboard ~~or its designee~~ for approval within thirty (30) days of the effective date of the decision or prior to assumption of duties allowed in this term. Assumption of any unauthorized supervision responsibilities shall be considered a violation of probation. In addition, failure to timely seek approval for, timely retain, or ensure timely reporting by the consultant shall be considered a violation of probation.

**9. Reimbursement of Board Costs**

As a condition precedent to successful completion of probation, respondent shall pay to the Bboard its costs of investigation and prosecution in the amount of \$\_\_\_\_\_.

Respondent shall make said payments as follows:

There shall be no deviation from this schedule absent prior written approval by the Bboard ~~or its designee~~. Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

**Option:** Respondent shall be permitted to pay these costs in a payment plan approved by the Bboard ~~or its designee~~, so long as full payment is completed no later than one (1) year prior to the end date of probation.

**10. Probation Monitoring Costs**

Respondent shall pay any costs associated with probation monitoring as determined by the Bboard each and every year of probation. Such costs shall be payable to the Bboard on a schedule as directed by the Bboard ~~or its designee~~. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

## 11. Status of License

Respondent shall, at all times while on probation, maintain an active, current [insert license type] license with the Bboard, including any period during which suspension or probation is tolled. Failure to maintain an active, current [insert license type] license shall be considered a violation of probation.

If respondent's [insert license type] license expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof due to tolling or otherwise, upon renewal or reapplication respondent's license shall be subject to all terms and conditions of this probation not previously satisfied.

## 12. License Surrender While on Probation/Suspension

Following the effective date of this decision, should respondent cease practice due to retirement or health, or be otherwise unable to satisfy the terms and conditions of probation, respondent may relinquish ~~his/her~~ their license, including any indicia of licensure issued by the Bboard, along with a request to surrender the license. The Bboard ~~or its designee~~ shall have the discretion whether to accept the surrender or take any other action it deems appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation. This surrender constitutes a record of discipline and shall become a part of the respondent's license history with the Bboard.

Upon acceptance of the surrender, respondent shall relinquish ~~his/her~~ their pocket and/or wall license, including any indicia of licensure not previously provided to the Bboard within ten (10) days of notification by the Bboard that the surrender is accepted if not already provided. Respondent may not reapply for any license from the Bboard for three (3) years from the effective date of the surrender. Respondent shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the Bboard, including any outstanding costs.

## 13. Certification Prior to Resuming Work (Pharmacy Technicians Only)

Respondent shall be suspended, and shall not work as a pharmacy technician, until ~~he/she~~ has they have: been certified as defined by Business and Professions Code section 4202, subdivision (a)(4), ~~has~~ submitted proof of certification to the Bboard, and ~~has been notified by the Bboard or its designee that~~ he/she they may begin work. Failure to achieve certification within six (6) months of the effective date shall be considered a violation of probation.

During suspension, respondent shall not enter any pharmacy area or any portion of any other Bboard licensed premises ~~of a wholesaler, third-party logistics provider, veterinary food animal drug retailer or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~

Respondent shall not ~~do any act involving drug selection, selection of stock, manufacturing, compounding or dispensing; nor shall respondent manage, administer, exercise any of the privileges conveyed by the Board~~ or assist any licensee of the

Board. Respondent shall not have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During this suspension, respondent shall not engage in any activity that requires licensure as a pharmacy technician. Respondent shall not direct or control any aspect of ~~any Board-licensed premises the practice of pharmacy or of the manufacture, distribution, wholesaling, or retailing of dangerous drugs and/or dangerous devices, or controlled substances.~~

Failure to comply with any such suspension shall be considered a violation of probation.

**Option:** Respondent shall maintain an active, current certification as defined by Business and Professions Code section 4202, subdivision (a)(4), for the entire period of probation, and shall submit proof of re-certification or renewal of certification to the Board within ten (10) days of receipt. Failure to maintain active, current certification or to timely submit proof of same shall be considered a violation of probation.

#### **14. Practice Requirement – Extension of Probation**

Except during periods of suspension, respondent shall, at all times while on probation, be employed as a(n) [insert license type] in California for a minimum of \_\_\_\_\_ hours per calendar month. Any month during which this minimum is not met shall extend the period of probation by one month. During any such period of insufficient employment, respondent must nonetheless comply with all terms and conditions of probation, unless respondent receives a waiver in writing from the Board ~~or its designee~~.

If respondent does not practice as a(n) [insert license type] in California for the minimum number of hours in any calendar month, for any reason (including vacation), respondent shall notify the Board in writing within ten (10) days of the conclusion of that calendar month. This notification shall include at least: the date(s), location(s), and hours of last practice; the reason(s) for the interruption or reduction in practice; and the anticipated date(s) on which respondent will resume practice at the required level. Respondent shall further notify the Board in writing within ten (10) days following the next calendar month during which respondent practices as a(n) [insert license type] in California for the minimum of hours. Any failure to timely provide such notification(s) shall be considered a violation of probation.

It is a violation of probation for respondent's probation to be extended pursuant to the provisions of this condition for a total period, counting consecutive and non-consecutive months, exceeding thirty-six (36) months. The Board ~~or its designee~~ may post a notice of the extended probation period on its website.

**Option: (Pharmacist interns only)** During respondent's enrollment in a school or college of pharmacy, no minimum practice hours shall be required. Instead, respondent shall report to the Board quarterly in writing, in a format and schedule as directed by the Board ~~or its designee~~, on ~~his/her~~ their compliance with academic and vocational requirements, and on ~~his/her~~ their academic progress. Respondent must comply with all other terms and conditions of probation, unless notified in writing by the Board ~~or its designee~~.

## 15. Violation of Probation

If respondent has not complied with any term or condition of probation, the Board shall have continuing jurisdiction over respondent, and the Board shall provide notice to respondent that probation shall automatically be extended, until all terms and conditions have been satisfied or the Board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed. The Board ~~or its designee~~ may post a notice of the extended probation period on its website.

If respondent violates probation in any respect, the Board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If a petition to revoke probation or an accusation is filed against respondent during probation, or the preparation of an accusation or petition to revoke probation is requested from the Office of the Attorney General, the Board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

## 16. Completion of Probation

Upon written notice by the Board ~~or its designee~~ indicating successful completion of probation, respondent's license will be fully restored.

## OPTIONAL CONDITIONS OF PROBATION

### 17. Suspension

As part of probation, respondent is suspended from practice as a(n) [insert license type] for [day(s)/month(s)/year(s)] beginning the effective date of this decision.

During suspension, respondent shall not enter any pharmacy area or any portion of any Board ~~the licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs that is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~

Respondent shall not ~~practice pharmacy~~ exercise any of the privileges conveyed by the Board, nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During this suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with this suspension shall be considered a violation of probation.

**Option:** During the period of suspension, respondent shall not leave California for any period exceeding ten (10) days, regardless of purpose (including vacation). Any such absence in excess of ten (10) days during the period of suspension shall be considered a violation of probation, and shall toll the suspension, i.e., the suspension shall be extended by one day for each day over ten (10) days respondent is absent from California. During any such period of tolling of suspension, respondent must nonetheless comply with all terms and conditions of probation, unless respondent is notified otherwise in writing by the ~~B~~board or its designee.

Respondent shall notify the ~~B~~board or its designee in writing within ten (10) days of any departure from California, for any period, and shall further notify the ~~B~~board or its designee in writing within ten (10) days of return. Failure to timely provide such notification(s) shall be considered a violation of probation. Upon such departure and return, respondent shall not resume practice until notified by the ~~B~~board or its designee that the period of suspension has been satisfactorily completed.

## 18. Restricted Practice

Respondent's practice as a(n) [insert license type] shall be restricted to [specify setting or type of practice] for the first \_\_\_\_\_ year(s) of probation. Respondent shall submit proof satisfactory to the ~~B~~board or its designee of compliance with this term of probation.

**Option:** Respondent shall not [~~sterile~~] ~~prepare compound, supervise oversee, or participate in the preparation of [sterile] compounds compounding, or be involved in [sterile] compounding~~ during the first \_\_\_\_\_ year(s) of probation. Upon request, respondent shall submit to the ~~B~~board or its designee ~~on in~~ writing, satisfactory proof of compliance with this restriction, including but not limited to a written acknowledgment of this restriction signed by (a) respondent's direct supervisor, (b) the pharmacist-in-charge, and (c) the owner or owner representative of ~~his or her~~ their employer, which explains whether the workplace in question compounds drug ~~preparations~~ products and how this restriction will be enforced. Failure to abide by this restriction or to timely submit proof to the ~~B~~board or its designee shall be considered a violation of probation.

## 19. Pharmacist Examination (Pharmacists Only)

Respondent ~~shall~~ must pass the examinations required for licensure, as defined by Business and Professions Code section 4200, subdivision (a) ~~take and pass the [California Pharmacist Jurisprudence Examination (CPJE) [and/or] the North American Pharmacist Licensure Examination (NAPLEX)]~~ within six (6) months of the effective date of this decision. If respondent fails to take and pass the examination(s) within six (6) months of the effective of this decision, respondent shall be automatically suspended from practice. Respondent shall not resume the practice of pharmacy until ~~he/she~~ they takes and passes the ~~[CPJE and/or NAPLEX]~~ examination(s) and ~~are~~ is notified, in writing, that ~~he/she~~ has they have passed the examination(s) and may resume practice. Respondent shall bear all costs of the examination(s) required by the ~~B~~board.

During any suspension, respondent shall not enter any pharmacy area or any portion of any Board ~~the~~ licensed premises of a wholesaler, third-party logistics provider, veterinary



~~food animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs, and/or dangerous devices, or controlled substances are maintained. Respondent shall not practice pharmacy exercise any of the privileges conveyed by the Board, nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs, and/or dangerous devices, and/or controlled substances.~~

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a pharmacist. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices and controlled substances.~~

Failure to comply with any suspension shall be considered a violation of probation.

Failure to take and pass the examination(s) within twelve (12) months of the effective date of this decision shall be considered a violation of probation.

If respondent fails to comply with licensure requirements, as defined by Business and Professions Code section 4200, subdivision (a), ~~take and pass the [CPJE and/or NAPLEX]~~ after four attempts, respondent shall successfully complete, at a minimum, sixteen (16) additional semester units of pharmacy education as approved by the Board. Respondent shall complete the coursework, and submit proof of completion satisfactory to the Board or its designee, within three (3) months of the fourth failure of the examination. Failure to complete coursework or provide proof of such completion as required shall be considered a violation of probation.

**20. Clinical Diagnostic Evaluation** (Appropriate for those cases where evidence demonstrates that psychiatric disorders, mental ~~illness~~ health issues, emotional disturbance, gambling addiction), diversion, self-administration, or abuse of alcohol or drugs, or disability was a contributing cause of the violation(s).)

Within thirty (30) days of the effective date of this decision, and on a periodic basis thereafter if required by the Board or its designee, respondent shall undergo, at ~~his/her~~ their own expense, clinical diagnostic evaluation(s) by a practitioner selected or approved prior to the evaluation by the Board or its designee. The approved evaluator shall be provided with a copy of the Board's [accusation, petition to revoke probation, or other pleading] and decision. Respondent shall sign a release authorizing the evaluator to furnish the Board with a current diagnosis and a written report regarding the respondent's judgment and ability to function independently as a(n) [insert license type] with safety to the public. If the evaluator recommends restrictions or conditions on respondent's practice, including but not limited to other terms and conditions listed in these guidelines (e.g., required psychotherapy, inpatient treatment, prescription coordination and monitoring, restricted practice), the Board or its designee may by written notice to respondent adopt any such restrictions or conditions as additional probation terms and conditions, violation of which shall be considered a violation of probation. Failure to comply with any requirement or deadline stated by this paragraph shall be considered a violation of probation.

If at any time the approved evaluator or therapist determines that respondent is unable to practice safely or independently, the licensed mental health practitioner shall notify the Board immediately by telephone and follow up by written letter or email within three (3) working days. Upon notification from the Board ~~or its designee~~ of this determination, respondent shall be automatically suspended and shall not resume practice until notified by the Board ~~or its designee~~ that practice may resume.

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

**Option 1:** (Appropriate for those cases where evidence demonstrates ~~abuse~~ of alcohol or drugs.) Option language to be used in addition to standard language): Commencing on the effective date of this decision, respondent is suspended from practice and shall not practice as a(n) [insert license type] until:

- Respondent has undergone and completed clinical diagnostic evaluation(s);
- The report(s) of the evaluation(s) has/have been received by the Board ~~or its designee~~;
- One or more report(s) has concluded that respondent is safe to return to practice as a(n) [insert license type];
- The Board ~~or its designee~~ is satisfied that respondent is safe to return to practice as a(n) [insert license type]; and
- Respondent receives written notice from the Board ~~or its designee~~ that practice may resume.

For all such evaluations, a final written report shall be provided to the Board no later than ten (10) days from the date the evaluator is assigned the matter unless the evaluator requests additional information to complete the evaluation, not to exceed thirty (30) days.

During any suspension, respondent shall not enter any pharmacy area or any portion of the any Board-licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained. Respondent shall not practice pharmacy exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premise the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.

Failure to comply with any requirement, including any suspension or deadline stated by this term shall be considered a violation of probation.

**Option 2:** Option language to be used in addition to standard language when deemed appropriate: Commencing on the effective date of this decision, respondent is suspended from practice and shall not practice as a(n) [insert license type] until the evaluator recommends that respondent return to practice, this recommendation is accepted by the Board or its designee, and respondent receives written notice from the Board or its designee that practice may resume.

The final written report of the evaluation shall be provided to the Board no later than ten (10) days from the date the evaluator is assigned the matter unless the evaluator requests additional information to complete the evaluation, not to exceed thirty (30) days.

During any suspension, respondent shall not enter any pharmacy area or any portion of the licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained. Respondent shall not practice pharmacy exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

**Option 3:** If recommended by the evaluator, the Board or its designee may suspend respondent from practice as a(n) [insert license type] by providing written notice of suspension to the respondent. Upon suspension, respondent shall not resume practice as a(n) [insert license type] until: 1) another evaluation is done at respondent's expense by a licensed practitioner selected or approved by the Board or its designee; 2) the evaluator recommends that respondent return to practice; 3) the Board or its designee accepts the recommendation; and 4) ~~and~~ the Board notifies the respondent in writing that practice may resume.

The report(s) from any such additional evaluation(s) shall be provided to the Board or its designee in writing by the evaluator no later than ten (10) days from the date the evaluator is assigned the matter unless the evaluator requests additional information to complete the evaluation, not to exceed thirty (30) days.

During any suspension, respondent shall not enter any pharmacy area or any portion of any Board the licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.

Respondent shall not ~~practice pharmacy~~ exercise any of the privileges conveyed by the Board, nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

**21. Psychotherapy** (Appropriate for those cases where the evidence demonstrates psychiatric disorders (mental ~~illness~~ health issues, emotional disturbance, gambling addiction), or alcohol or drug abuse was involved in the violation(s).)

Within thirty (30) days of the effective date of this decision, respondent shall submit to the Board ~~or its designee~~, for prior approval, the name and qualifications of a licensed mental health practitioner of respondent's choice. Within thirty (30) days of approval thereof, respondent shall submit documentation to the Board demonstrating the commencement of psychotherapy with the approved licensed mental health practitioner. Respondent shall sign a release authorizing the Board-approved mental health practitioner to furnish the Board with a current diagnosis and a written report regarding the respondent's ability to function independently as a(n) [insert license type] with no risk of harm to the public. Should respondent, for any reason, cease treatment with the approved licensed mental health practitioner, respondent shall notify the Board immediately and, within thirty (30) days of ceasing treatment, submit the name of a replacement psychotherapist or licensed mental health practitioner of respondent's choice to the Board for its prior approval. Within thirty (30) days of approval thereof, respondent shall submit documentation to the Board demonstrating the commencement of psychotherapy with the approved replacement. Failure to comply with any requirement or deadline stated by this paragraph shall be considered a violation of probation.

Upon approval of the initial or any subsequent licensed mental health practitioner, respondent shall undergo and continue treatment with that therapist, at respondent's own expense, until the therapist recommends in writing to the Board, and the Board ~~or its designee~~ agrees by way of a written notification to respondent, that no further psychotherapy is necessary. Upon receipt of such recommendation from the treating therapist, and before determining whether to accept or reject said recommendation, the Board ~~or its designee~~ may require respondent to undergo, at respondent's own expense, a mental health evaluation by a Board-appointed or Board-approved psychiatrist or psychologist. If the approved evaluator recommends that respondent continue psychotherapy, the Board ~~or its designee~~ may require respondent to continue psychotherapy.

Psychotherapy shall be at least once a week unless otherwise approved by the Bboard. Respondent shall provide the therapist with a copy of the Bboard's accusation and decision no later than the first therapy session. Respondent shall take all necessary steps to ensure that the treating therapist submits written quarterly reports to the Bboard concerning respondent's fitness to practice, progress in treatment, and such other information required by the Bboard ~~or its designee~~.

If at any time the treating therapist determines that respondent cannot practice safely or independently, the therapist shall notify the Bboard immediately by telephone and follow up by written letter or email within three (3) working days. Upon notification from the Bboard ~~or its designee~~ of this determination, respondent shall be automatically suspended and shall not resume practice until notified by the Bboard that practice may be resumed.

During any suspension, respondent shall not enter any pharmacy area or any portion of any Board ~~the licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~

Respondent shall not ~~practice pharmacy~~ exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Bboard, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances. Respondent shall not resume practice until notified by the Bboard.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

**22. Medical Evaluation** (Appropriate for those cases where the evidence demonstrates that the respondent has had a physical problem/disability which was a contributing cause of the violations and which may affect the respondent's ability to practice.)

Within thirty (30) days of the effective date of this decision, and on a periodic basis thereafter as may be required by the Bboard ~~or its designee~~, respondent shall undergo a medical evaluation, at respondent's own expense, by a Bboard-appointed or Bboard-approved physician health care practitioner who shall furnish a medical report to the Bboard. The approved physician practitioner shall be provided with a copy of the Bboard's [accusation, petition to revoke probation, or other pleading] and decision. A record of this notification must be provided to the Bboard upon request. Respondent shall sign a release authorizing the physician practitioner to furnish the Bboard with a current

diagnosis and a written report regarding the respondent's ability to function independently as [insert license type] with safety-no risk of harm to the public. If the ~~physician-practitioner~~ recommends restrictions or conditions on respondent's practice, including but not limited to other terms and conditions listed in these guidelines (e.g., required ~~psychotherapy-mental health treatment~~, inpatient treatment, prescription coordination and monitoring, restricted practice), the ~~Bboard or its designee~~ may by written notice to respondent adopt any such restrictions or conditions as additional probation terms and conditions, violation of which shall be considered a violation of probation.

If the physician recommends, and the ~~Bboard or its designee~~ directs, that respondent undergo medical treatment, respondent shall, within thirty (30) days of written notice from the ~~Bboard~~, submit to the ~~Bboard or its designee~~, for prior approval, the name and qualifications of a licensed ~~physician-health care practitioner~~ of respondent's choice. Within thirty (30) days of approval thereof, respondent shall submit documentation to the ~~Bboard~~ demonstrating the commencement of treatment with the approved ~~physician-practitioner~~. Should respondent, for any reason, cease treatment with the approved ~~physician-practitioner~~, respondent shall notify the ~~Bboard~~ immediately and, within thirty (30) days of ceasing treatment, submit the name of a replacement ~~physician-practitioner~~ of respondent's choice to the ~~Bboard or its designee~~ for prior approval. Within thirty (30) days of approval thereof, respondent shall submit documentation to the ~~Bboard~~ demonstrating the commencement of treatment with the approved replacement. Failure to comply with any deadline stated by this paragraph shall be considered a violation of probation.

Upon approval of the initial or any subsequent ~~physician-practitioner~~, respondent shall undergo and continue treatment with that ~~physician-practitioner~~, at respondent's own expense, until the treating ~~physician-practitioner~~ recommends in writing to the ~~Bboard~~, and the ~~Bboard or its designee~~ agrees by way of a written notification to respondent, that no further treatment is necessary. Upon receipt of such recommendation from the treating ~~physician-practitioner~~, and before determining whether to accept or reject said recommendation, the ~~Bboard or its designee~~ may require respondent to undergo, at respondent's own expense, a medical evaluation by a separate ~~Bboard-appointed or Bboard-approved physician-health care practitioner~~. If the approved evaluating ~~physician-practitioner~~ recommends that respondent continue treatment, the ~~Bboard or its designee~~ may require respondent to continue treatment.

Respondent shall take all necessary steps to ensure that any treating ~~physician-practitioner~~ submits written quarterly reports to the ~~Bboard~~ concerning respondent's fitness to practice, progress in treatment, and other such information as may be required by the ~~Bboard or its designee~~.

If at any time an approved evaluating ~~physician-practitioner~~ or respondent's approved treating ~~physician-practitioner~~ determines that respondent is unable to practice safely or independently as a(n) [insert license type], the evaluating or treating ~~physician-practitioner~~ shall notify the ~~Bboard~~ immediately by telephone and follow up by written letter or email within three (3) working days. Upon notification from the ~~Bboard or its designee~~ of this determination, respondent shall be automatically suspended and shall not resume practice until notified by the ~~Bboard~~ that practice may be resumed.

During any suspension, respondent shall not enter any pharmacy area or any portion of

~~any Board the licensed premises of a wholesaler, third-party logistics providers, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~

Respondent shall not ~~practice pharmacy~~ exercise any of the privileges conveyed by the Board, nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

*(Option language to be used in addition to standard language when suspension is warranted until the evaluation is completed.)*

**Option 1:** Commencing on the effective date of this decision, respondent shall not engage in the practice as a(n) [insert license type] until notified in writing by the Board that respondent has been deemed medically fit to practice safely and independently, and the Board ~~or its designee~~ approves said recommendation.

During this suspension, respondent shall not enter any pharmacy area or any portion of any Board ~~the licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~

Respondent shall not ~~practice as a [insert license type]~~ exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances. Respondent shall not resume practice until notified by the Board.

During this suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board licensed premises ~~the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered

a violation of probation.

**23. Pharmacists Recovery Program (PRP)** (Appropriate for those cases where evidence demonstrates substance abuse or psychiatric disorders (~~mental illness~~ health issues, emotional disturbance, gambling addiction or substance abuse or misuse)) (Pharmacists and Pharmacist Interns Only)

By no later than ten (10) days after the effective date of this decision, respondent shall have completed all of the following: contacted the Pharmacists Recovery Program (PRP) for evaluation; enrolled in the PRP; completed, signed, and returned the treatment contract as well as any addendums required or suggested by the PRP; successfully completed registration for any drug or alcohol testing mandated by the treatment contract and/or by enrollment in the PRP; and begun compliance with the drug or alcohol testing protocol(s). Respondent shall successfully participate in the PRP and complete the treatment contract and any addendums required or suggested by the PRP. The costs for PRP participation shall be borne by the respondent.

If respondent is currently enrolled in the PRP, said participation is now mandatory and as of the effective date of this decision is no longer considered a self-referral under Business and Professions Code section 4362-(a)(2). Respondent shall successfully participate in and complete ~~his or her~~ their current contract and any subsequent addendums with the PRP.

Respondent shall pay administrative fees as invoiced by the PRP or its designee. Fees not timely paid to the PRP shall constitute a violation of probation. The Board will collect unpaid administrative fees as part of the annual probation monitoring costs if not submitted to the PRP.

Any of the following shall result in the automatic suspension of practice by respondent and shall be considered a violation of probation:

- Failure to contact, complete enrollment, and execute and return the treatment contract with the PRP, including any addendum(s), within ten (10) days of the effective date of the decision as directed by the PRP;
- Deemed unsafe to practice by an assessor in the PRP or medical evaluation;
- Failure to complete registration for any drug or alcohol testing mandated by the treatment contract and/or by the PRP, and begin compliance with the testing protocol(s), within ten (10) days of the effective date of the decision as directed by the PRP;
- Failure to comply with testing protocols regarding daily check-in and/or failure to complete a mandated test as directed by the PRP;
- Any report from the PRP of material non-compliance with the terms and conditions of the treatment contract and/or any addendum(s); or
- Termination by the PRP for non-compliance, failure to derive benefit, or as a public risk.

Respondent may not resume the practice of pharmacy until notified by the Board in writing.

Probation shall be automatically extended until respondent successfully completes the PRP. The Board will provide notice of any such suspension or extension of probation.



During any suspension, respondent shall not enter any pharmacy area or any portion of ~~any Board-licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~ Respondent shall not ~~practice as a [insert license type]~~ exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Bboard, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

*(Option language to be used in addition to standard language when appropriate to ensure licensee works in an access position while being monitored.)*

**Option:** Respondent shall work in a pharmacy setting with access to controlled substances for six (6) consecutive months before successfully completing the PRP. If respondent fails to do so, probation shall be automatically extended until this condition has been met.

Failure to satisfy this condition within six (6) months beyond the original date of expiration of the term of probation shall be considered a violation of probation.

**24. Drug and Alcohol Testing** (Appropriate for those cases where the evidence demonstrates substance use.) (If this term is selected, Term No. 26 “Abstain from Drugs and Alcohol” should also be selected in any probationary order to effectively enforce abstention requirements.)

Respondent, at ~~his/her~~ their own expense, shall participate in testing as directed by the Bboard ~~or its designee~~ for the detection of alcohol, controlled substances, and dangerous drugs and/or dangerous devices. Testing protocols may include biological fluid testing (urine, blood), breathalyzer, hair follicle testing, or other testing protocols as directed by the Bboard ~~or its designee~~. All testing must be pursuant to an observed testing protocol, unless respondent is informed otherwise in writing by the Bboard ~~or its designee~~. Respondent may be required to participate in testing for the entire probation period and frequency of testing will be determined by the Bboard ~~or its designee~~.

By no later than thirty (30) days after the effective date of this decision, respondent shall have completed all of the following tasks: enrolled and registered with an approved drug and alcohol testing vendor; provided that vendor with any documentation, and any information necessary for payment by respondent; commenced testing protocols,

including all required contacts with the testing vendor to determine testing date(s); and begun testing. At all times, respondent shall fully cooperate with the testing vendor, and with the ~~B~~board or its designee, with regard to enrollment, registration, and payment for, and compliance with, testing. Any failure to cooperate timely shall be considered a violation of probation.

Respondent may be required to test on any day, including weekends and holidays. Respondent is required to make daily contact with the testing vendor to determine if a test is required, and if a test is required must submit to testing on the same day.

Prior to any vacation or other period of absence from the area where the approved testing vendor provides services, respondent shall seek and receive approval from the ~~B~~board or its designee to use an alternate testing vendor to ensure testing can occur. Upon approval, respondent shall enroll and register with the approved alternate drug testing vendor, and provide to that alternate vendor any documentation required by the vendor, including any necessary payment by respondent. During the period of absence of the area, respondent shall commence testing protocols with the alternate vendor, including required daily contacts with the testing vendor to determine if testing is required, and required testing. Any failure to timely seek or receive approval from the ~~B~~board or its designee, or to timely enroll and register with, timely commence testing protocols with, or timely undergo testing with, the alternate testing vendor, shall be considered a violation of probation.

Upon detection of an illicit drug, controlled substance or dangerous drug, the ~~B~~board or its designee may require respondent to timely provide documentation from a licensed practitioner authorized to prescribe the detected substance demonstrating that the substance was administered or ingested pursuant to a legitimate prescription issued as a necessary part of treatment. All such documentation shall be provided by respondent within ten (10) days of being requested.

Any of the following shall be considered a violation of probation and shall result in respondent being immediately suspended from practice as a(n) [insert license type] until notified by the ~~B~~board in writing that ~~he/she~~ they may resume practice: failure to timely complete all of the steps required for enrollment/registration with the drug testing vendor, including making arrangements for payment; failure to timely commence drug testing protocols; failure to contact the drug testing vendor as required to determine testing date(s); failure to test as required; failure to refrain from alcohol; failure to timely supply documentation demonstrating that a detected substance was taken pursuant to a legitimate prescription issued as a necessary part of treatment; and/or detection through testing of alcohol, or drug that contains alcohol, without a prescription, or of an illicit drug, or of a controlled substance or dangerous drug absent documentation that the detected substance was taken pursuant to a legitimate prescription and a necessary treatment. In the event of a suspension ordered after detection through testing of alcohol, or drug that contains alcohol, without a valid prescription, an illicit drug, or of a controlled substance or dangerous drug absent documentation that the detected substance was taken pursuant to a legitimate prescription and a necessary treatment, the ~~B~~board or its designee shall inform respondent of the suspension and inform ~~him/her~~ them to immediately leave work, and shall notify respondent's employer(s) and work site monitor(s) of the suspension.

During any such suspension, respondent shall not enter any pharmacy area or any portion of ~~any Board-licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~ Respondent shall not ~~practice pharmacy~~ exercise any of the privileges by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices and controlled substances.

During any such suspension, respondent shall not engage in any activity that requires the professional judgment of and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of ~~any Board-licensed premises, the practice of pharmacy, or of the manufacturing, distributing, wholesaling, or retailing of dangerous drugs and/or dangerous devices.~~

Failure to comply with any such suspension shall be considered a violation of probation. Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

## **25. Notification of Departure**

Within three (3) business days ~~Prior~~ prior to leaving the probationary geographic area designated by the Board ~~or its designee~~ for a period greater than twenty-four (24) hours, respondent shall notify the Board verbally and in writing of the dates of departure and return. Failure to comply with this provision shall be considered a violation of probation.

## **26. Abstain from Drugs and Alcohol**

(Appropriate for those cases where the evidence demonstrates substance use.)

Respondent shall completely abstain from the possession or use of alcohol, controlled substances, illicit drugs, dangerous drugs and/or dangerous devices, or their associated paraphernalia, except when possessed or used pursuant to a legitimate prescription issued as a necessary part of treatment. Respondent shall ensure that ~~he/she~~ they are not in the same physical location as individuals who are using illicit substances even if respondent is not personally ingesting the drugs. Any possession or use of alcohol, dangerous drugs and/or dangerous devices or controlled substances, or their associated paraphernalia for which a legitimate prescription has not been issued as a necessary part of treatment, or any physical proximity to persons using illicit substances, shall be considered a violation of probation. Respondent shall sign an acknowledgment confirming receipt of a list of examples of prohibited substances.

## **27. Prescription Coordination and Monitoring of Prescription Use** (Appropriate for those cases where the evidence demonstrates substance use or psychiatric disorders (mental ~~illness~~ health issues, emotional disturbance, gambling addiction).)

Within thirty (30) days of the effective date of this decision, respondent shall submit to the

Board, for its prior approval, the name and qualifications of a single ~~physician, nurse-practitioner, physician assistant, or psychiatrist-practitioner~~ of respondent's choice, who shall be aware of the respondent's history [with the use of alcohol, illicit drugs, controlled substances, and/or dangerous drugs, and/or of mental ~~illness~~ health issues, and/or of gambling addiction] and who will coordinate and monitor any prescriptions for respondent for dangerous drugs and/or dangerous devices, controlled substances or mood-altering drugs. The approved practitioner shall be provided with a copy of the Board's [accusation, petition to revoke probation, or other pleading] and decision. A record of this notification must be provided to the Board ~~or its designee~~ upon request. Respondent shall sign a release authorizing the practitioner to communicate with the Board ~~or its designee~~ about respondent's treatment(s). The coordinating ~~physician, nurse-practitioner, physician assistant, or psychiatrist-practitioner~~ shall report to the Board on a quarterly basis for the duration of probation regarding respondent's compliance with this condition. If any substances considered addictive have been prescribed, the report shall identify a program for the time limited use of any such substances. The Board ~~or its designee~~ may require that the single coordinating ~~physician, nurse-practitioner, physician assistant or psychiatrist-practitioner~~ be a specialist in addictive medicine, or consult a specialist in addictive medicine. Should respondent, for any reason, cease supervision by the approved practitioner, respondent shall notify the Board ~~or its designee~~ immediately and, within thirty (30) days of ceasing supervision, submit the name of a replacement ~~physician, nurse-practitioner, physician assistant, or psychiatrist-practitioner~~ of respondent's choice to the Board ~~or its designee~~ for its prior approval. Failure to timely submit the selected practitioner or replacement practitioner to the Board ~~or its designee~~ for approval, or to ensure the required quarterly reporting thereby, shall be considered a violation of probation.

If at any time an approved practitioner determines that respondent is unable to practice safely or independently as a(n) [insert license type], the practitioner shall notify the Board ~~or its designee~~ immediately by telephone and follow up by written letter or email within three (3) working days. Upon notification from the Board ~~or its designee~~ of this determination, respondent shall be automatically suspended and shall not resume practice as a(n) [insert license type] until notified by the Board ~~or its designee~~ that practice may be resumed.

During ~~any~~ suspension, respondent shall not enter any pharmacy area or any portion of ~~any Board-licensed premises of a wholesaler, third-party logistics provider, veterinary food-animal drug retailer, or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~ Respondent shall not ~~practice pharmacy exercise~~ any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices and controlled substances. Respondent shall not resume practice until notified by the Board.

During ~~any~~ suspension, respondent shall not engage in any activity that requires the professional judgment and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of ~~any Board-licensed premises~~ the practice of pharmacy ~~or of the manufacturing, distributing, wholesaling, or retailing of dangerous~~

~~drugs and/or dangerous devices or controlled substances.~~

Failure to comply with any requirement or deadline stated by this term shall be considered a violation of probation.

**28. Facilitated Group Recovery and/or Support Meetings** (Appropriate for those cases where the evidence demonstrates substance use. Pharmacists and Pharmacist Interns Only)

Within thirty (30) days of the effective date of this decision, respondent shall begin regular attendance at a group recovery and/or support meeting that is run by a trained facilitator approved in advance by the ~~B~~board or its designee. The required frequency of group meeting attendance shall be determined by the ~~B~~board or its designee. Respondent shall continue regular attendance as directed at an approved facilitated group meeting until the ~~B~~board or its designee advises the respondent in writing that ~~[he/she]~~ they may cease regular attendance. Respondent shall provide signed and dated documentation of attendance as required with each quarterly report. Failure to attend as required or to submit documentation of attendance shall be considered a violation of probation.

If respondent is required to participate in the PRP, compliance with this term can be demonstrated through that program. Where respondent is enrolled in the PRP, participation as required in a facilitated group meeting approved by the PRP shall be sufficient for satisfaction of this requirement. Any deviation from participation requirements for the PRP-approved group shall be considered a violation of probation.

**29. Attend Substance Abuse Recovery Relapse Prevention and Support Groups** (Appropriate for those cases where the evidence demonstrates substance use.)

Within thirty (30) days of the effective date of this decision, respondent shall begin regular attendance at a recognized and established substance abuse recovery support group in California (e.g., Alcoholics Anonymous, Narcotics Anonymous, etc.) which has been approved by the ~~B~~board or its designee. Respondent must attend the number of group meetings per week or month directed by the ~~B~~board or its designee, which shall typically be at least one per week. Respondent shall continue regular attendance and submit signed and dated documentation confirming attendance with each quarterly report for the duration of probation. Failure to attend or submit documentation thereof shall be considered a violation of probation.

Where respondent is enrolled in the PRP, participation as required in a recovery group meeting approved by the PRP shall be sufficient for satisfaction of this requirement. Any deviation from participation requirements for the PRP-approved group shall be considered a violation of probation.

**30. Work Site Monitor** (Appropriate for those cases where the evidence demonstrates substance use.)

Within ten (10) days of the effective date of this decision, respondent shall identify a work site monitor, for prior approval by the ~~B~~board or its designee, who shall be responsible for supervising respondent during working hours. Respondent shall be responsible for

ensuring that the work site monitor reports in writing to the Board monthly or on another schedule as directed by the Board or its designee. Should the designated work site monitor suspect at any time during the probationary period that respondent has abused alcohol or drugs, ~~he or she~~ they shall notify the Board immediately.

In the event of suspected abuse, the monitor shall make at least oral notification within one (1) business day of the occurrence, and shall be followed by written notification within two (2) business days of the occurrence. If, for any reason, including change of employment, respondent is no longer able to be monitored by the approved work site monitor, within ten (10) days respondent shall designate a new work site monitor for approval by the Board or its designee. Failure to timely identify an acceptable initial or replacement work site monitor, or to ensure monthly reports are submitted to the Board by the monitor, shall be considered a violation of probation.

Within thirty (30) days of being approved by the Board or its designee, the work site monitor shall sign an affirmation that ~~he or she~~ has they have reviewed the terms and conditions of respondent's disciplinary order and agrees to monitor respondent. The work site monitor shall at least:

- 1) Have regular face-to-face contact with respondent in the work environment, at least once per week or with greater frequency if required by the Board or its designee;
- 2) Interview other staff in the office regarding respondent's behavior, if applicable; and
- 3) Review respondent's work attendance.

The written reports submitted to the Board or its designee by the work site monitor shall include at least the following information: respondent's name and license number; the monitor's name, license number (if applicable) and work site location; the date(s) the monitor had face-to-face contact with respondent; the staff interviewed, if applicable; an attendance report; notes on any changes in respondent's behavior or personal habits; notes on any indicators that may lead to substance abuse; and the work site monitor's signature.

Respondent shall complete the required consent forms and sign an agreement with the work site monitor and the Board to allow the Board to communicate with the work site monitor.

**Option (Alternate language that is appropriate for respondents enrolled in PRP or who are given the PRP enrollment term):**

It is a condition of respondent's enrollment in the Pharmacists Recovery Program (PRP) that ~~he/she~~ is they are required to have a work site monitor approved by the PRP who shall be responsible for supervising respondent during working hours. Respondent shall be responsible for ensuring that the work site monitor reports in writing to the PRP monthly or on another schedule as directed by the PRP. Should the designated work site monitor suspect at any time during the probationary period that respondent has abused alcohol or drugs, ~~he or she~~ they shall notify the PRP immediately. The initial notification shall be made orally within one (1) business day of the occurrence, which shall be followed by written notification within two (2) business days of the occurrence. If, for any reason, including change of employment, respondent is not longer able to be monitored by the approved work site monitor, within ten (10) days of commencing new employment for prior approval by the PRP, respondent must identify an acceptable replacement work

site monitor. Failure to identify an acceptable initial or replacement work site monitor, or to ensure monthly reports are submitted to the PRP by the work site monitor, shall be considered a violation of probation.

Within thirty (30) days of being approved by the PRP, the work site monitor shall sign an affirmation that ~~he or she has~~ they have reviewed the terms and conditions of respondent's disciplinary order and agrees to monitor respondent. The work site monitor shall at least:

- 1) Have regular face-to-face contact with respondent in the work environment, at least once per week or with greater frequency if required by the ~~B~~board or its designee;
- 2) Interview other staff in the office regarding respondent's behavior, if applicable; and
- 3) Review respondent's work attendance.

The written reports submitted to the PRP by the work site monitor shall include at least the following information: respondent's name and license number; the monitor's name, license number (~~if applicable~~) and work site location; the date(s) the monitor had face-to-face contact with respondent; the staff interviewed, if applicable; an attendance report; notes on any changes in respondent's behavior or personal habits; notes on any indicators that may lead to substance abuse; and the work site monitor's signature.

Respondent shall complete the required consent forms and sign an agreement with the work site monitor and the ~~B~~board to allow the ~~B~~board to communicate with the work site monitor.

### **31. Community Services Program**

Within sixty (60) days of the effective date of this decision, respondent shall submit to the ~~B~~board or its designee, for prior approval, a community service program in which respondent shall provide free [insert type of service, e.g., health-care related services] on a regular basis to a community or charitable facility or agency for at least \_\_\_\_\_ hours per \_\_\_\_\_ for the first \_\_\_\_\_ of probation. Within thirty (30) days of ~~B~~board approval thereof, respondent shall submit documentation to the ~~B~~board or its designee demonstrating commencement of the community service program. Respondent shall report on progress with the community service program in the quarterly reports and provide satisfactory documentary evidence of such progress to the ~~B~~board or its designee upon request. Failure to timely submit, commence, or comply with the program shall be considered a violation of probation.

### **32. Restitution** (Appropriate in cases of drug diversion, theft, fraudulent billing, or patient harm resulting from negligence or incompetence.)

Within \_\_\_\_ days of the effective date of this decision, respondent shall pay restitution to \_\_\_\_\_ in the amount of \$\_\_\_\_\_. Failure to make restitution by this deadline shall be considered a violation of probation.

### **33. Remedial Education**

Within [thirty (30), sixty (60), ninety (90)] days of the effective date of this decision, respondent shall submit to the ~~B~~board or its designee, for prior approval, an appropriate

program of remedial education related to [the grounds for discipline]. The program of remedial education shall consist of at least \_\_\_\_\_ hours, which shall be successfully completed by respondent within \_\_\_\_\_ months/year at respondent's own expense. All remedial education shall be in addition to, and shall not be credited toward, continuing education (CE) courses used for license renewal purposes for pharmacists. For the purposes of this section, "successfully completed" shall mean respondent personally attended each educational program or course ("course") and completed all required course hours and work as determined by the remedial education provider, including the taking and passing of any required examination(s).

Failure to timely submit for approval or complete the approved remedial education shall be considered a violation of probation. The period of probation will be automatically extended until such remedial education is successfully completed and written proof, in a form acceptable to the Board, is provided to the Board ~~or its designee~~.

Following the completion of each course, the Board ~~or its designee~~ may require the respondent, at ~~his/her~~ their own expense, to take an approved examination to test the respondent's knowledge of the course. If the respondent does not achieve a passing score, as determined by the provider, on the examination that course shall not count towards satisfaction of this term. Respondent shall take another course approved by the Board in the same subject area.

**Option:** Respondent shall be restricted from the practice of [areas where a serious deficiency has been identified] until the remedial education program has been successfully completed.

#### **34. Ethics Course (Pharmacists, Advanced Practice Pharmacists, and Pharmacist Interns Only)**

Within sixty (60) calendar days of the effective date of this decision, respondent shall enroll in a course in ethics, at respondent's expense, approved in advance by the Board ~~or its designee~~ that complies with Title 16 California Code of Regulations section 1773.5. ~~Respondent~~ Within five (5) days of enrollment, respondent shall provide proof of enrollment ~~upon request to the Board~~. Within five (5) days of completion, respondent shall submit a copy of the certificate of completion to the Board ~~or its designee~~. Failure to timely enroll in an approved ethics course, to initiate the course during the first year of probation, to successfully complete it before the end of the second year of probation, or to timely submit proof of completion to the Board ~~or its designee~~, shall be considered a violation of probation.

#### **35. Supervised Practice (See Option for Pharmacy Technicians.)**

Within thirty (30) days of the effective date of this decision, respondent shall submit to the Board ~~or its designee~~, for prior approval, the name of a [insert license type] licensed by and not on probation with the Board, to serve as respondent's practice supervisor. As part of the documentation submitted, respondent shall cause the proposed practice supervisor to report to the Board in writing acknowledging that ~~he or she has~~ they have read the decision in case number [insert case number], and are ~~is~~ familiar with the terms and conditions imposed thereby, including the level of supervision required by the Board ~~or its designee~~. This level will be determined by the Board ~~or its designee~~, will be



communicated to the respondent on or before the effective date of this decision and shall be one of the following:

- Continuous – At least 75% of a work week
- Substantial – At least 50% of a work week
- Partial – At least 25% of a work week
- Daily Review – Supervisor's review of probationer's daily activities within 24 hours

Respondent may practice only under the required level of supervision by an approved practice supervisor. If, for any reason, including change of employment, respondent is no longer supervised at the required level by an approved practice supervisor, within ten (10) days of this change in supervision respondent shall submit to the Board or its designee, for prior approval, the name of a [insert license type] licensed by and not on probation with the Board, to serve as respondent's replacement practice supervisor. As part of the documentation submitted, respondent shall cause the proposed replacement practice supervisor to report to the Board in writing acknowledging that ~~he or she has~~ they have read the decision in case number [insert case number], and ~~is~~ are familiar with the terms and conditions imposed thereby, including the level of supervision required.

Any of the following shall result in the automatic suspension of practice by a respondent and shall be considered a violation of probation:

- Failure to nominate an initial practice supervisor, and to have that practice supervisor report to the Board in writing acknowledging the decision, terms and conditions, and supervision level, within thirty (30) days;
- Failure to nominate a replacement practice supervisor, and to have that practice supervisor report to the Board in writing acknowledging the decision, terms and conditions, and supervision level, within ten (10) days;
- Practicing in the absence of an approved practice supervisor beyond the initial or replacement nomination period; or
- Any failure to adhere to the required level of supervision.

Respondent shall not resume practice until notified in writing by the Board or its designee.

During any suspension, respondent shall not enter any pharmacy area or any portion of any Board ~~the licensed premises of a wholesaler, third party logistics provider, veterinary food animal drug retailer or any other distributor of drugs which is licensed by the board, or any manufacturer, or any area where dangerous drugs and/or dangerous devices or controlled substances are maintained.~~ Respondent shall not ~~practice pharmacy~~ exercise any of the privileges conveyed by the Board nor do any act involving drug selection, selection of stock, manufacturing, compounding, dispensing, or patient consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the Board, or have access to or control the ordering, distributing, manufacturing, or dispensing of dangerous drugs and/or dangerous devices or controlled substances.

During any suspension, respondent shall not engage in any activity that requires the professional judgment and/or licensure as a(n) [insert license type]. Respondent shall not direct or control any aspect of any Board-licensed premises ~~the practice of pharmacy or of the manufacture, distribution, wholesaling, or retailing of dangerous drugs and/or~~

~~dangerous devices or controlled substances.~~

Failure to comply with any suspension shall be considered a violation of probation.

**Option: (For Pharmacy Technicians Only)**

Within thirty (30) days of the effective date of this decision, respondent shall submit to the ~~B~~board or its designee, for prior approval, the name of a pharmacist licensed by and not on probation with the ~~B~~board, to serve as respondent's practice supervisor. As part of the documentation submitted, respondent shall cause the proposed practice supervisor to report to the ~~B~~board in writing acknowledging that ~~her or she has~~ they have read the decision in case number [insert case number], and ~~is~~ are familiar with the terms and conditions imposed thereby, including the level of supervision required by the ~~B~~board or its designee. Respondent may have multiple supervisors approved by the ~~B~~board if necessary to meet respondent's work requirements.

Any of the following shall be considered a violation of probation: failure to timely nominate either an initial or a replacement practice supervisor; failure to cause the practice supervisor to timely report to the ~~B~~board in writing acknowledging the decision, terms and conditions, and supervision level; practicing in the absence of an approved practice supervisor after lapse of the nomination period; and/or failure to adhere to the level of supervision required by the ~~B~~board or its designee. If any of these obligations or prohibitions is not met, respondent shall be prohibited from practice as a(n) [insert license type] and may not resume such practice until notified by the ~~B~~board or its designee in writing.

**36. No Ownership or Management of Licensed Premises**

Respondent shall not own, have any legal or beneficial interest in, nor serve as a manager, administrator, member, officer, director, trustee, associate, or partner of any business, firm, partnership, or corporation currently or hereinafter licensed by the ~~B~~board. Respondent shall sell or transfer any legal or beneficial interest in any entity licensed by the ~~B~~board within ninety (90) days following the effective date of this decision and shall immediately thereafter provide written proof thereof to the ~~B~~board. Failure to timely divest any legal or beneficial interest(s) or provide documentation thereof shall be considered a violation of probation.

**Option (To be used in place of the standard language in those circumstances where respondent is permitted to continue existing ownership of a licensed entity):**

Respondent shall not acquire any new ownership, legal or beneficial interest nor serve as a manager, administrator, member, officer, director, trustee, associate, or partner of any additional business, firm, partnership, or corporation licensed by the ~~B~~board. If respondent currently owns or has any legal or beneficial interest in, or serves as a manager, administrator, member, officer, director, trustee, associate, or partner of any business, firm, partnership, or corporation currently or hereinafter licensed by the ~~B~~board, respondent may continue to serve in such capacity or hold that interest, but only to the extent of that position or interest as of the effective date of this decision. Violation of this restriction shall be considered a violation of probation.

**37. Separate File of Controlled Substances Records** (Pharmacist owners and pharmacists-in-charge)

Respondent shall maintain and make available for inspection a separate file of all records pertaining to the acquisition or disposition of all controlled substances. Failure to maintain such file or make it available for inspection shall be considered a violation of probation.

**38. Report of Controlled Substances** (Pharmacist owners and pharmacists-in-charge)

Respondent shall submit reports to the Board detailing the total acquisition and disposition of such controlled substances as the Board or its designee may direct. Respondent shall specify the manner of disposition (e.g., by prescription, due to burglary, etc.) or acquisition (e.g., from a manufacturer, from another retailer, etc.) of such controlled substances. Respondent shall report on a quarterly basis or as directed by the Board or its designee. The report shall be delivered or mailed to the Board no later than ten (10) days following the end of the reporting period as determined by the Board or its designee. Failure to timely prepare or submit such reports shall be considered a violation of probation.

**39. No Access to Controlled Substances**

During the period of probation and as directed by the Board or its designee, respondent shall not order, possess, dispense, or otherwise have access to any controlled substance(s) in Schedules I, II, III, IV<sub>1</sub> or V (Health and Safety Code sections 11054--11058 inclusive). Respondent shall not order, receive, or retain any security prescription forms. Failure to comply with this restriction shall be considered a violation of probation.

**40. Criminal Probation/Parole Reports**

Within ten (10) days of the effective date of this decision, or within ten (10) days of the issuance or assignment/replacement of same, whichever is earlier, respondent shall provide the Board or its designee in writing: a copy of the conditions of any criminal probation/parole applicable to respondent; and the name and contact information of any probation, parole or similar supervisory officer assigned to respondent. Respondent shall provide a copy of all criminal probation/parole reports to the Board within ten (10) days after such report is issued. Failure to timely make any of the submissions required hereby shall be considered a violation of probation.

**41. Board's One-Day Training Program**

Within the first year of probation, respondent shall enroll in the Board's one-day, six (6) hour training program, "Preventing Prescription Drug Abuse and Drug Diversion." Respondent shall provide proof of enrollment within five (5) days of enrollment. Within five (5) days of completion of this training program, respondent shall submit a copy of the certificate of completion to the Board. Failure to enroll in and successfully complete the training program before the end of the second year of probation, or to timely submit proof of completion to the Board as required by this section, shall be considered a violation of probation.

**42. Surrender of DEA Permit (Pharmacists, Advanced Practice Pharmacists, and Pharmacist Interns Only)**

Within thirty (30) days of the effective date of this decision, respondent shall surrender ~~his/her~~ their federal Drug Enforcement Administration (DEA) permit to the DEA, for cancellation. Respondent shall provide documentary proof of such cancellation to the ~~Board or its designee~~. Respondent is prohibited from dispensing, furnishing, or otherwise providing dangerous drugs and/or dangerous devices or controlled substances until the ~~Board~~ has received satisfactory proof of cancellation. Thereafter, respondent shall not apply/reapply for a DEA registration number without the prior written consent of the ~~Board or its designee~~.

**Option 1:** Respondent may obtain a DEA permit restricted to Schedule(s) \_\_\_\_\_ controlled substance(s).

**Option 2:** Respondent shall not order, receive, or retain any federal order forms, including DEA form 222 forms, for controlled substances.

**43. Administrative Fine**

Respondent shall pay an administrative fine to the Board in the amount of \_\_\_\_\_.  
Respondent shall have [insert timeframe] from the effective date of this Decision and  
Order to pay the administrative fine. Failure to pay the administrative fine as ordered shall  
be considered a violation of probation.

## TERMS OF PROBATION – PREMISES

~~A three-year probation period has been established by the board as the minimum-appropriate length in most cases where probation is imposed. A minimum five-year probation period has been established by the board as appropriate where self-administration or diversion of dangerous drugs or devices or controlled substances has occurred at a licensed premises.~~ Terms and conditions are imposed to provide consumer protection. A suspension period may also be required as part of the probation order. The Bboard prefers that any stayed order be for revocation rather than for some period of suspension.

Probation conditions are divided into two categories: (1) standard conditions that shall appear in all probation cases, and (2) optional conditions that depend on the nature and circumstances of a particular case. These conditions may vary depending on the nature of the offense(s).

The Bboard may also impose any other condition appropriate to the case where the condition is not contrary to public policy.

## CATEGORIES OF VIOLATIONS AND RECOMMENDED PENALTIES

The California Pharmacy Law identifies offenses for which the Bboard may take disciplinary action against a license. Included among grounds for discipline are violations of the Pharmacy Law itself, violations of regulations promulgated by the Bboard, and violations of other state or federal statutes or regulations.

For those licenses issued to premises the Bboard has identified four (4) categories of violations and associated recommended minimum and maximum penalties for each. These categories of violations are arranged in ascending order from the least serious (Category I) to the most serious (Category IV), although any violation in any category, or any combination of violation(s) in one or more categories, may merit revocation.

For each violation category, the Bboard has given offense descriptions and examples where violations would typically merit the recommended range of minimum to maximum penalties for that category. These descriptions and examples are representative, and are not intended to be comprehensive or exclusive. Where a violation not included in these lists is a basis for disciplinary action, the appropriate penalty for that violation may be best derived by comparison to any analogous violation(s) that are included. Where no such analogous violation is listed, the category descriptions may be consulted.

These categories ~~assume~~ presume a single violation. For multiple violations, the appropriate penalty shall increase accordingly. Moreover, if respondent has committed violations in more than one category, the minimum and maximum penalties shall be those recommended in the highest category.

The Bboard also has the authority, pursuant to Business and Professions Code section 4301(n), to impose discipline based on disciplinary action taken by another jurisdiction. The discipline imposed by the Bboard will depend on the discipline imposed by the other jurisdiction, the extent of the respondent's compliance with the terms of that discipline,

the nature of the conduct for which the discipline was imposed, and other factors set forth in these guidelines.

## **CATEGORY I**

Minimum: Revocation; Revocation stayed; two years probation. All standard terms and conditions shall be included and the disciplinary order may include optional terms and conditions, as appropriate.

Maximum: Revocation

Category I discipline is recommended for violations which are less serious than Categories II through IV but are potentially harmful:

- violation(s) of recordkeeping requirements, ~~scope of practice requirements,~~ or inventory control requirements;
- smaller or isolated failure(s) to abide by or enforce prescription or refill requirements, drug-substitution requirements, or labeling requirements;
- violation(s) of obligations to supply or update information to the Board, or to other enforcement or regulatory agencies;
- failure(s) to adequately supervise staff to ensure security and sanitation of premises, dangerous drugs and/or dangerous devices or controlled substances;
- violation(s) of packaging requirements, security control requirements, or reporting requirements; ~~and~~
- failure(s) to display original license(s), or to supply name(s) of owner(s), manager(s), or employee(s);-
- violation(s) involving the improper compounding of drug products; and
- institution or use of policies or procedures that are in violation of laws or regulations governing pharmacy.

## **CATEGORY II**

Minimum: Revocation; Revocation stayed, three years probation (five years probation where self-administration or diversion of dangerous drugs and/or dangerous devices or controlled substances occurred at the licensed premises). All standard terms and conditions shall be included and the disciplinary order may include optional terms and conditions, as appropriate.

Maximum: Revocation

Category II discipline is recommended for violations with serious potential for harm, as well as for violations involving disregard for public safety or for laws or regulations pertaining to pharmacy and/or to the dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances, violations that reflect on ethics, competency, or diligence, and criminal convictions not involving alcohol, dangerous drugs and/or dangerous devices, or controlled substances. Violations in this category may include:

- failure(s) to abide by prohibitions on referral rebates or discounts (kickbacks)

- and/or volume or percentage-based lease agreements;
- violation(s) of advertising or marketing limitations, including use of false or misleading advertising or marketing;
- repeat or serious violation(s) of recordkeeping requirements, scope of practice requirements, or inventory control requirements;
- violation(s) of controlled substance secure prescription requirements, inventory controls, or security requirements;
- failure(s) to meet compliance requirements, including pharmacist-in-charge or designated representative-in-charge designation and duties;
- violation(s) of monitoring and reporting requirements with regard to chemically, mentally, or physically impaired licensees or employees;
- repeat or serious failure(s) to adequately supervise staff or ensure security and sanitation of premises, dangerous drugs and/or dangerous devices or controlled substances;
- violation(s) of laws governing dangerous drugs and/or dangerous devices and controlled substances, including smaller cases of diversion or self-administration;
- unlawful possession(s) of dangerous drugs and/or dangerous devices, controlled substances, hypodermic needles or syringes, or drug paraphernalia;
- smaller scale dispensing or furnishing of dangerous drugs and/or dangerous devices via the internet, without a valid prescription;
- purchasing, trading, selling, or transferring dangerous drugs and/or dangerous devices to or from unauthorized person(s);
- failure(s) to make required reports to the Board or to other regulatory agencies, including CURES obligations and reporting to the DEA;
- violation(s) of quality assurance and self-assessment obligations; ~~failure(s) to ensure properly trained staff and conduct practice safely;~~
- failure(s) to ensure properly trained staff and conduct practice safely;
- failure(s) to perform drug utilization reviews, monitor patient medication profiles, or promote safety and efficacy of prescribed drugs or devices or controlled substances;
- repeat failure(s) to provide patient consultation;
- repeat or serious deviation(s) from the requirements of prescription(s) or failure(s) to clarify erroneous or uncertain prescription(s);
- gross immorality, incompetence, gross negligence, clearly excessive furnishing of controlled substances, moral turpitude, dishonestly, or fraud;
- criminal conviction(s) not involving alcohol, dangerous drugs and/or dangerous devices or controlled substances;
- violating, assisting in, or abetting violation of, or conspiring to violate the laws and regulations governing pharmacy; ~~and~~
- subverting or attempting to subvert an investigation conducted by the Board; ~~and~~
- repeat or serious violation(s) involving the improper compounding of drug products.

### CATEGORY III

Minimum: Revocation; Revocation stayed, 90 days actual suspension, three to five years probation (five years probation where self-administration or diversion of dangerous drugs and/or dangerous devices or controlled substances, or abusive use of alcohol, occurred at the licensed premises). All standard

terms and conditions shall be included and the disciplinary order may include optional terms and conditions, as appropriate. For a licensed premises, a minimum of 14-28 days actual suspension.

#### Maximum: Revocation

Category III discipline is recommended for violations where potential for harm is greater, more imminent, or more serious than it is for Category II violations, as well as for violations that involve knowingly or willfully violating laws or regulations pertaining to pharmacy and/or to the dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances, and most criminal convictions involving alcohol, dangerous drugs and/or dangerous devices or controlled substances. Violations in this category may include:

- violation(s) involving creation, manipulation, perpetuation, or disregard of drug shortages;
- failure(s) to deploy or abide by Drug Supply Chain Security Act requirements;
- violation(s) of licensee's corresponding responsibility to ensure the proper prescribing and dispensing of controlled substances;
- dispensing or furnishing without valid prescription, dispensing or furnishing to unauthorized person(s);
- violation(s) involving fraudulent acts committed in connection with the licensee's practice;
- repeat or serious unlawful possession(s) of dangerous drugs and/or dangerous devices, controlled substances, hypodermic needles or syringes, or drug paraphernalia;
- larger scale dispensing or furnishing of dangerous drug(s) and/or dangerous device(s) via the internet, without valid prescription(s);
- purchasing, trading, selling, or transferring adulterated, misbranded, or expired dangerous drug(s) and/or dangerous device(s);
- removal, sale, or disposal of embargoed dangerous drug(s) and/or dangerous device(s);
- failing to maintain record(s) of acquisition and disposition of dangerous drug(s) and/or dangerous device(s) or controlled substances
- resale(s) of preferentially priced drugs, contract bid diversion, or other instances of improper sale(s) or resale(s);
- repeat or serious violation(s) of quality assurance and self-assessment obligations, failure(s) to ensure properly trained staff and conduct practice safely;
- repeat or serious failure(s) to perform drug utilization reviews, monitor patient medication profiles, or promote safety and efficacy of prescribed drugs;
- forgery of prescriptions, passing of forged prescriptions, or other unlawful means of acquiring dangerous drug(s) and/or dangerous device(s) or controlled substances(s);
- repeat or serious acts violating, assisting in or abetting violation of, or conspiring to violate the laws and regulations governing pharmacy; ~~and~~
- violation(s) involving providing or offering to provide controlled substance(s) to addict(s); ~~and~~
- repeat or serious violation(s) involving the improper compounding of drug products.



## **CATEGORY IV**

Penalty: Revocation

Category IV discipline (revocation) is recommended for the most serious violations of laws or regulations pertaining to pharmacy and/or to the dispensing or distributing of dangerous drugs and/or dangerous devices or controlled substances. Violations in this category may include:

- violation(s) involving possession for sale, transportation, importation, and/or use of a minor for unlawful acquisition of sale, of controlled substances;
- criminal conviction(s) involving the above, or repeat convictions involving diversion or abuse of alcohol, dangerous drugs and/or dangerous devices, or controlled substances; and
- repeat or serious example(s) of conduct described in Category I, Category II, or Category III.

Revocation is also recommended where a respondent fails to file a notice of defense to a pleading requiring a timely notice of defense or to appear at a disciplinary hearing, where a respondent violates the terms and conditions of probation from a previous disciplinary order, or where prior discipline has been imposed on the license.

## MODEL DISCIPLINARY LANGUAGE - PREMISES

The following standardized language shall be used in every decision where the order or condition is imposed.

### Revocation

License number \_\_\_\_\_, issued to respondent \_\_\_\_\_, is revoked.

Respondent shall, by the effective date of this decision, arrange for the destruction of, the transfer to, sale of or storage in a facility licensed by the Bboard of all dangerous drugs and/or dangerous devices or controlled substances and dangerous drugs and/or dangerous devices. Respondent shall further arrange for the transfer of all records of acquisition and disposition of dangerous drugs to premises licensed and approved by the Bboard. Respondent shall provide written proof of such disposition, submit a completed Discontinuance of Business form and return the wall and renewal license to the Bboard within five (5) days of disposition.

Respondent shall also, by the effective date of this decision, arrange for the continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five (5) days of its provision to the pharmacy's ongoing patients, Respondent shall provide a copy of the written notice to the Bboard. For the purposes of this provision, "ongoing patients" means those patients for whom the pharmacy has on file a prescription with one or more refills outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) days.

### Suspension

License number \_\_\_\_\_, issued to respondent \_\_\_\_\_ is suspended for a period of \_\_\_\_\_ days beginning the effective of this decision.

Respondent shall cease all operations as a(n) [insert license type] during the period of suspension. Failure to comply with this suspension shall be considered a violation of probation.

### Standard Stay/Probation Order

License number \_\_\_\_\_, issued to respondent, is revoked; however, the revocation is stayed, and respondent is placed on probation for \_\_\_\_\_ years on the following terms and conditions:

**Issuance of Probationary License** (In cases where a Statement of Issues has been filed.)

Upon satisfaction of all statutory and regulatory requirements for issuance of a [insert license type] license, a license shall be issued to respondent and immediately revoked;

the order of revocation is stayed and respondent is placed on probation for \_\_\_\_ years on the following terms and conditions:

**Surrender**

Respondent surrenders license number \_\_\_\_\_ as of the effective date of this decision. Respondent shall relinquish the premises wall license and renewal license to the Bboard within ten (10) days of the effective date of this decision.

The surrender of respondent's license and the acceptance of the surrendered license by the Bboard shall constitute the imposition of discipline against respondent. This decision constitutes a record of discipline and shall become a part of respondent's license history with the Bboard. Respondent understands and agrees that for purposes of Business and Professions Code section 4307, this surrender shall be treated as if their license was revoked.

Respondent shall, within ten (10) days of the effective date, arrange for the destruction of, the transfer to, sale of or storage in a facility licensed and approved by the Bboard of all controlled substances and dangerous drugs and/or dangerous devices. Respondent shall further arrange for the transfer of all records of acquisition and disposition of dangerous drugs to premises licensed and approved by the Bboard. Respondent shall further provide written proof of such disposition and submit a completed Discontinuance of Business form according to Bboard guidelines.

Respondent may only seek a new or reinstated license from the Bboard by way of a new application for licensure. Respondent shall not be eligible to petition for reinstatement of licensure.

Respondent may not reapply for any license from the Bboard for three (3) years from the effective date of this decision. Respondent stipulates that should ~~he/she~~ they apply for any license from the Bboard on or after the effective date of this decision, all allegations set forth in the [accusation or petition to revoke probation] shall be deemed to be true, correct and admitted by respondent when the Bboard determines whether to grant or deny the application. Respondent shall satisfy all requirements applicable to that license as of the date the application is submitted to the Bboard. Respondent is required to report this surrender as disciplinary action.

Respondent further stipulates that ~~he/she~~ they shall reimburse the Bboard for its costs of investigation and prosecution in the amount of \$ \_\_\_\_\_ within \_\_\_\_\_ days of the effective date of this decision.

(To be included if the respondent is a pharmacy.) Respondent shall also, by the effective date of this decision, arrange for the continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five days of its provision to the pharmacy's ongoing patients, ~~R~~respondent shall provide a copy of the written notice to the Bboard. For the purposes of this provision, "ongoing patients" means those patients for whom the pharmacy has on file a prescription with one or more refills

outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) days.

**Option 2:** Respondent stipulates that should ~~he/she~~ they apply for any license from the Board on or after the effective date of this decision the investigation and prosecution costs in the amount of \$\_\_\_ shall be paid to the Board prior to issuance of the new license.

### **Public Reproval**

It is hereby ordered that a public reproval be issued against licensee, \_\_\_\_\_.  
Respondent is required to report this reproval as a disciplinary action.

**STANDARD CONDITIONS** - To be included in all probation decisions/orders.

1. Definition: Respondent
2. Obey All laws
3. Report to the Board
4. Interview with the Board
5. Cooperate with Board Staff
6. Reimbursement of Board Costs
7. Probation Monitoring Costs
8. Status of License
9. License Surrender While on Probation/Suspension
10. Sale or Discontinuance of Business
11. Notice to Employees
12. Owners and Officers: Knowledge of the Law
13. Premises Open for Business
14. Posted Notice of Probation
15. Violation of Probation
16. Completion of Probation

**OPTIONAL CONDITIONS**

17. Suspension
18. Community Services Program
19. Restitution
20. Separate File of Records
21. Report of Controlled Substances
22. Surrender of DEA Permit
23. Posted Notice of Suspension
24. Destruction of Dangerous Drugs and/or Dangerous Devices
25. No Additional Ownership or Management of Licensed Premises
26. Administrative Fine
27. Consultant Review of Facility Operations

## **STANDARD CONDITIONS: TO BE INCLUDED IN ALL PROBATIONS**

### **1. Definition: Respondent**

For the purposes of these terms and conditions, “respondent” shall refer to [insert name]. All terms and conditions stated herein shall bind and be applicable to the licensed premises and to all owners, managers, officers, administrators, members, directors, trustees, associates, or partners thereof. For purposes of compliance with any term or condition, any report, submission, filing, payment, or appearance required to be made by respondent to or before the Board or its designee shall be made by an owner or executive officer with authority to act on behalf of and legally bind the licensed entity.

### **2. Obey All Laws**

Respondent shall obey all state and federal laws and regulations.

Respondent shall report any of the following occurrences to the Board, in writing, within seventy-two (72) hours of such occurrence:

- an arrest or issuance of a criminal complaint, information, or indictment; ~~for violation of any provision of the Pharmacy Law, state and federal food and drug laws, or state and federal controlled substances laws;~~
- a plea of guilty, or nolo contendere, no contest, or similar, in any state or federal criminal proceeding to any criminal complaint, information, or indictment;
- a conviction of any crime; or
- discipline, citation, or other administrative action filed by any state or federal agency, which involves respondent’s \_\_\_\_\_ license or which is related to the practice of pharmacy or the manufacturing, obtaining, handling or distributing, billing, or charging for any dangerous drug, and/or dangerous device or controlled substance.

Failure to timely report any such occurrence shall be considered a violation of probation.

### **3. Report to the Board**

Respondent shall report to the Board quarterly, on a schedule as directed by the Board or its designee. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation.

Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the Board.

### **4. Interview with the Board**

Upon receipt of reasonable prior notice, respondent shall appear ~~in person~~ for interviews

with the ~~B~~board or its designee, at such intervals and locations as are determined by the ~~B~~board or its designee. Failure to appear for any scheduled interview without prior notification to ~~B~~board staff, or failure to appear for two (2) or more scheduled interviews with the ~~B~~board or its designee during the period of probation, shall be considered a violation of probation.

## 5. Cooperate with Board Staff

Respondent shall timely cooperate with the ~~B~~board's inspection program and with the ~~B~~board's monitoring and investigation of respondent's compliance with the terms and conditions of the probation, including but not limited to: timely responses to requests for information by ~~B~~board staff; timely compliance with directives from ~~B~~board staff regarding requirements of any term or condition of probation; and timely completion of documentation pertaining to a term or condition of probation. Failure to timely cooperate shall be considered a violation of probation.

## 6. Reimbursement of Board Costs

As a condition precedent to successful completion of probation, respondent shall pay to the ~~B~~board its costs of investigation and prosecution in the amount of \$ \_\_\_\_\_. Respondent shall make said payments as follows: \_\_\_\_\_.

There shall be no deviation from this schedule absent prior written approval by the ~~B~~board or its designee. Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

**Option:** Respondent shall be permitted to pay these costs in a payment plan approved by the ~~B~~board or its designee, so long as full payment is completed no later than one (1) year prior to the end date of probation.

## 7. Probation Monitoring Costs

Respondent shall pay any costs associated with probation monitoring as determined by the ~~B~~board each and every year of probation. Such costs shall be payable to the ~~B~~board on a schedule as directed by the ~~B~~board or its designee. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

**Option** (additional language to be used for out-of-state premises): Probation monitoring costs include travel expenses for an inspector to personally inspect the out-of-state premises on a schedule as determined by the Board.

## 8. Status of License

Respondent shall, at all times while on probation, maintain a current [insert license type] with the ~~B~~board. Failure to maintain current licensure shall be considered a violation of probation.

If respondent's license expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof or otherwise, upon

renewal or reapplication respondent's license shall be subject to all terms and conditions of this probation not previously satisfied.

## **9. License Surrender While on Probation/Suspension**

Following the effective date of this decision, should respondent wish to discontinue business, respondent may tender the premises license to the Bboard for surrender. The Bboard ~~or its designee~~ shall have the discretion whether to grant the request for surrender or take any other action it deems appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation.

Respondent may not apply for any new license from the Bboard for three (3) years from the effective date of the surrender. Respondent shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the Bboard.

Respondent further stipulates that it shall reimburse the Bboard for its costs of investigation and prosecution prior to the acceptance of the surrender.

**OPTION:** Upon acceptance of the surrender, respondent shall relinquish the premises wall and renewal license to the Bboard within ten (10) days of notification by the Bboard that the surrender is accepted. Respondent shall further submit a completed Discontinuance of Business form according to Bboard guidelines and shall notify the Bboard of the records inventory transfer within five (5) days. Respondent shall further arrange for the transfer of all records of acquisition and disposition of dangerous drugs and/or devices to premises licensed and approved by the Bboard.

Respondent shall also, by the effective date of this decision, arrange for the continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five (5) days of its provision to the pharmacy's ongoing patients, Respondent shall provide a copy of the written notice to the Bboard. For the purposes of this provision, "ongoing patients" means those patients for whom the pharmacy has on file a prescription with one or more refills outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) days.

Respondent may not apply for any new license from the Bboard for three (3) years from the effective date of the surrender. Respondent shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the Bboard.

Respondent further stipulates that it shall reimburse the Bboard for its costs of investigation and prosecution prior to the acceptance of the surrender.



## **10. Sale or Discontinuance of Business**

During the period of probation, should respondent sell, trade or transfer all or part of the ownership of the licensed entity, discontinue doing business under the license issued to respondent, or should practice at that location be assumed by another full or partial owner, person, firm, business, or entity, under the same or a different premises license number, the ~~B~~board or its designee shall have the sole discretion to determine whether to exercise continuing jurisdiction over the licensed location, under the current or new premises license number, and/or carry the remaining period of probation forward to be applicable to the current or new premises license number of the new owner.

## **11. Notice to Employees**

Respondent shall, upon or before the effective date of this decision, ensure that all employees involved in permit operations are made aware of all the terms and conditions of probation, either by posting a notice of the terms and conditions, circulating such notice, or both. If the notice required by this provision is posted, it shall be posted in a prominent place and shall remain posted throughout the probation period. Respondent shall ensure that any employees hired or used after the effective date of this decision are made aware of the terms and conditions of probation by posting a notice, circulating a notice, or both. Additionally, respondent shall submit written notification to the ~~B~~board, within fifteen (15) days of the effective date of this decision, that this term has been satisfied. Failure to timely provide such notification to employees, or to timely submit such notification to the ~~B~~board shall be considered a violation of probation.

"Employees" as used in this provision includes all full-time, part-time, volunteer, temporary and relief employees and independent contractors employed or hired at any time during probation.

## **12. Owners and Officers: Knowledge of the Law**

Respondent shall provide, within thirty (30) days after the effective date of this decision, signed and dated statements from its owners, including any owner or holder of ten percent (10%) or more of the interest in respondent or respondent's stock, and all of its officer, stating under penalty of perjury that said individuals have read and are familiar with state and federal laws and regulations governing the practice of pharmacy. The failure to timely provide said statements under penalty of perjury shall be considered a violation of probation.

## **13. Premises Open for Business**

Respondent shall remain open and engaged in its ordinary business as a(n) [insert license type] in California for a minimum of \_\_\_\_\_ [insert number] hours per calendar month. Any month during which this minimum is not met shall toll the period of probation, i.e., the period of probation shall be extended by one month for each month during ~~with~~ which this minimum is not met. During any such period of tolling of probation, respondent must nonetheless comply with all terms and conditions of probation, unless respondent is informed otherwise in writing by the ~~B~~board or its designee.

If respondent is not open and engaged in its ordinary business as a(n) [insert license type] for a minimum of \_\_\_\_\_ [insert number] hours in any calendar month, for any reason (including vacation), respondent shall notify the Board in writing within ten (10) days of the conclusion of that calendar month. This notification shall include at minimum all of the following: the date(s) and hours respondent was open; the reason(s) for the interruption or why business was not conducted; and the anticipated date(s) on which respondent will resume business as required. Respondent shall further notify the Board in writing within ten (10) days following the next calendar month during which respondent is open and engaged in its ordinary business as a(n) [insert license type] in California for a minimum of [insert number] hours. Any failure to timely provide such notification(s) shall be considered a violation of probation.

#### **14. Posted Notice of Probation**

Respondent shall prominently post a probation notice provided by the Board ~~or its designee~~ in a place conspicuous to and readable by the public within two (2) days of receipt thereof from the Board ~~or its designee~~. Failure to timely post such notice, or to maintain the posting during the entire period of probation, shall be considered a violation of probation.

In addition, respondent shall prominently post a probation notice, similar to that provided by the Board, on respondent's website in a place that is likely to be frequented by California consumers and health care providers.

Respondent shall not, directly or indirectly, engage in any conduct or make any statement which is intended to mislead or is likely to have the effect of misleading any patient, customer, member of the public, or other person(s) as to the nature of and reason for the probation of the licensed entity.

**Option** (include additional language for mail order pharmacies): Respondent shall also provide a copy of the notice of probation in all shipments to and within California.

#### **15. Violation of Probation**

If a respondent has not complied with any term or condition of probation, the Board shall have continuing jurisdiction over respondent, and probation shall be automatically extended, until all terms and conditions have been satisfied or the Board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed. The Board shall post a notice of the automatic extension of the probation period on its website.

If respondent violates probation in any respect, the Board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If a petition to revoke probation or an accusation is filed against respondent during probation, or the preparation of an accusation or petition to revoke probation is requested from the Office of the Attorney General, the Board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

## 16. Completion of Probation

Upon written notice by the ~~B~~board or its designee indicating successful completion of probation, respondent's license will be fully restored.

## OPTIONAL CONDITIONS OF PROBATION

### 17. Suspension

As part of probation, respondent's license to operate a [insert license type] is suspended for \_\_\_\_\_ [day(s)/month(s)/year(s)] beginning the effective date of this decision. Respondent shall cease all operations as a(n) [insert license type] during the period of suspension. Failure to comply with this suspension shall be considered a violation of probation.

### 18. Community Services Program

Within sixty (60) days of the effective date of this decision, respondent shall submit to the ~~B~~board or its designee, for prior approval, a community service program in which respondent shall provide free health-care related services to a community or charitable facility or agency for at least \_\_\_\_ hours per \_\_\_\_ for the first \_\_\_\_\_ of probation.

Within thirty (30) days of ~~B~~board approval thereof, respondent shall submit documentation to the ~~B~~board demonstrating commencement of the community service program. Respondent shall report on progress with the community service program in the quarterly reports.

Failure to timely submit, commence, or comply with the program shall be considered a violation of probation.

### 19. Restitution (Appropriate in cases of drug diversion, theft, fraudulent billing, or patient harm resulting from negligence or incompetence.)

Within \_\_\_\_\_ days of the effective date of this decision, respondent shall pay restitution to \_\_\_\_\_ in the amount of \$ \_\_\_\_\_. Failure to make restitution by this deadline shall be considered a violation of probation.

### 20. Separate File of Controlled Substances Records

Respondent shall maintain and make available for inspection a separate file of all records pertaining to the acquisition or disposition of all controlled substances. Failure to maintain such file or make it available for inspection shall be considered a violation of probation.

### 21. Report of Controlled Substances

Respondent shall submit reports to the ~~B~~board detailing the total acquisition and disposition of such controlled substances as the ~~B~~board or its designee may direct. Respondent shall specify the manner of disposition (e.g., by prescription, due to burglary,

etc.) or acquisition (e.g., from a manufacturer, from another retailer, etc.) of such controlled substances. Respondent shall report on a quarterly basis or as directed by the ~~B~~board or its designee. The report shall be delivered or mailed to the ~~B~~board no later than ten (10) days following the end of the reporting period as determined by the ~~B~~board or its designee. Failure to timely prepare or submit such reports shall be considered a violation of probation.

## **22. Surrender of DEA Permit**

Within thirty (30) days of the effective date of this decision, respondent shall surrender its federal Drug Enforcement Administration (DEA) permit to the DEA, for cancellation. Respondent shall provide documentary proof of such cancellation to the ~~B~~board or its designee. Thereafter, respondent shall not apply/reapply for a DEA registration number without the prior written consent of the ~~B~~board or its designee.

Option: Respondent may obtain a DEA permit restricted to Schedule(s) \_\_\_\_\_ controlled substance(s).

Option: Respondent shall not order, receive, or retain any federal order forms, including DEA Form 222, for controlled substances.

## **23. Posted Notice of Suspension**

Respondent shall prominently post a suspension notice provided by the ~~B~~board in a place conspicuous and readable to the public within two (2) days of receipt thereof from the ~~B~~board or its designee. The suspension notice shall remain posted during the entire period of suspension ordered by this decision. Failure to timely post such notice, or to maintain the posting during the entire period of suspension, shall be considered a violation of probation.

Respondent shall not, directly or indirectly, engage in any conduct or make any statement, orally, electronically or in writing, which is intended to mislead or is likely to have the effect of misleading any patient, customer, member of the public, or other person(s) as to the nature of and reason for the closure of the licensed entity.

## **24. Destruction of Dangerous Drugs and/or Dangerous Devices [To be used when the violations include misbranded or adulterated drugs.]**

Respondent shall, by the effective date of this decision, arrange for the destruction of all dangerous drugs and/or dangerous devices or controlled substances and dangerous drugs and devices by a waste management company or reverse distributor. All products must be inventoried with an exact count prior to destruction. Respondent shall provide written proof of such destruction within five (5) days of disposition.

Option: [To be used when the integrity, quality and strength of compounded drug products is at issue]

Respondent shall, by the effective date of this decision, arrange for the destruction of all compounded drug products and the components used to compound drug products by a

waste management company. Respondent shall provide written proof of such destruction within five (5) days of disposition. The Board ~~or its designee~~ shall have the right to retain a sample(s) of any and all compounded drug products or components used to compound drug products by Respondent.

## **25. No Additional Ownership or Management of Licensed Premises**

Respondent shall not acquire any additional ownership, legal or beneficial interest in, nor serve as a manager, administrator, member, officer, director, associate, partner or any business, firm-, partnership, or corporation currently or hereinafter licensed by the Board, except as approved by the Board ~~or its designee~~. Violations of this restriction shall be considered a violation of probation.

## **26. Administrative Fine**

Respondent shall pay an administrative fine to the Board in the amount of \_\_\_\_\_.  
Respondent shall have [insert timeframe] from the effective date of this Decision and Order to pay the administrative fine. Failure to pay the administrative fine as ordered shall be considered a violation of probation.

## **27. Consultant Review of Facility Operations**

Respondent shall retain, at its own expense, an independent consultant who shall review the operations of the facility, during the period of probation, on a [monthly/quarterly] basis for compliance of the facility with state and federal laws and regulations governing the practice of pharmacy, and compliance by respondent. The consultant shall provide the Board with an inspection agenda for approval prior to conducting the inspection. Any inspection conducted without prior approval of the inspection agenda shall not be accepted as complying with this term of probation. The consultant shall also provide the Board with reports documenting the inspection. The reports shall be provided directly to the Board, and the consultant shall receive confirmation from the Board that the Board received the report, prior to the consultant providing a copy of the report to the respondent. Should the Board determine that the consultant is not appropriately assessing the operations of respondent, or providing the appropriate written reports, the Board shall require respondent to obtain a different consultant, through the same process outlined above, by submitting to the Board a new name of an expert within sixty (60) days of respondent being notified of the need for a new consultant. During the period of probation, the Board shall retain discretion to reduce the frequency of the consultant's review.

Respondent shall submit the name of the proposed consultant to the Board for approval within thirty (30) days of the effective date of this decision. The consultant shall be a pharmacist who holds a current, active, and unrestricted license with the Board, or other professional as appropriate, and not on probation with the Board, who has been approved by the Board to serve in this position. The consultant shall have education, training, and professional experience to be able to provide guidance to respondent related to the causes for discipline in Case No. \_\_\_\_\_. Assumption of any unauthorized supervision responsibilities shall be considered a violation of probation.

Failure to timely seek approval for, timely retain, or ensure timely reporting by the consultant in compliance with this section shall be considered a violation of probation.

~~2/2017~~4/2022-4/2024

**Opioid  
Antagonist  
16 CCR § 1746.3**

**DEPARTMENT OF CONSUMER AFFAIRS**  
**Title 16. Board of Pharmacy**

**Modified Regulatory Language**  
**Opioid Antagonist Protocol**

**Legend:** Added text is indicated with an underline.  
Deleted text is indicated by ~~strikeout~~.  
**Modified Text Legend:** Added text is indicated with a double underline.  
Deleted text is indicated by ~~double strikeout~~.

**Amend section 1746.3 to Article 5 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

**§ 1746.3. Protocol for Pharmacists Furnishing Opioid Antagonists ~~Naloxone Hydrochloride~~.**

A pharmacist furnishing an opioid antagonist for overdose reversal ~~naloxone hydrochloride~~ pursuant to section 4052.01 of the Business and Professions Code shall satisfy the requirements of this section.

(a) As used in this section:

- (1) "Opioid" means naturally derived opiates as well as synthetic and semi-synthetic opioids.
- (2) "Recipient" means the person to whom ~~naloxone hydrochloride~~ an opioid antagonist is furnished.

(b) Training. Prior to furnishing ~~naloxone hydrochloride~~ an opioid antagonist, pharmacists who use this protocol must have successfully completed a minimum of one hour of an approved continuing education program or equivalent curriculum-based training program, completed in a Board recognized school of pharmacy, ~~specific to the use of opioid antagonists for overdose reversal. naloxone hydrochloride in all routes of administration recognized in subsection (c)(4) of this protocol, or an equivalent curriculum-based training program completed in a board recognized school of pharmacy.~~

(c) Protocol for Pharmacists Furnishing Opioid Antagonists ~~Naloxone Hydrochloride~~. Before providing an opioid antagonist ~~naloxone hydrochloride~~, the pharmacist shall:

- (1) Screen the potential recipient by asking the following questions:
  - (A) Whether the potential recipient currently uses or has a history of using illicit or prescription opioids. (If the recipient answers yes, the pharmacist may skip screening question B.);
  - (B) Whether the potential recipient is in contact with anyone who uses or has a history of using illicit or prescription opioids. (If the recipient answers yes, the pharmacist may continue.);
  - (C) Whether the person to whom the ~~naloxone hydrochloride~~ would be administered has a known hypersensitivity to naloxone. (If the recipient



~~answers yes, the pharmacist may not provide naloxone. If the recipient responds no, the pharmacist may continue.)~~

~~The screening questions shall be made available on the Board of Pharmacy's website in alternate languages for patients whose primary language is not English.~~

- (21) Provide the recipient training in opioid overdose prevention, recognition, response, and administration of the opioid antagonist furnished ~~antidote naloxone~~.
- (32) When an opioid antagonist ~~naloxone hydrochloride~~ is furnished:
- (A) The pharmacist shall provide the recipient with appropriate counseling and information on the product furnished, including dosing, effectiveness, adverse effects, storage conditions, shelf-life, and safety. The recipient is not permitted to waive the required consultation.
  - (B) The pharmacist shall provide the recipient with any informational resources on hand and/or referrals to appropriate resources if the recipient indicates interest in addiction treatment, recovery services, or medication disposal resources at this time.
  - (C) The pharmacist shall answer any questions the recipient may have regarding ~~naloxone hydrochloride~~ the opioid antagonist furnished.
- (43) Product Selection: A pharmacist shall advise the recipient on how to choose the route of administration based on the formulation available, how well it can likely be administered, the setting, and local context. ~~A pharmacist may supply naloxone hydrochloride as an intramuscular injection, intranasal spray, auto-injector or in another FDA-approved product form.~~ A pharmacist may also recommend optional items when appropriate, including alcohol pads, rescue breathing masks, and rubber gloves.
- (54) Labeling: A pharmacist shall label the ~~naloxone hydrochloride~~ opioid antagonist consistent with law and regulations. ~~The person to whom the drug is furnished shall also receive the FDA-approved medication guide.~~ Labels shall include an expiration date for the ~~naloxone hydrochloride~~ furnished. An example of appropriate labeling is available on the Board of Pharmacy's website.
- (6) Fact Sheet: The pharmacist shall provide the recipient a copy of the current ~~naloxone~~ fact sheet approved by the Board of Pharmacy or a fact sheet approved by the executive officer. The executive officer may only approve a fact sheet that has all the elements and information that are contained in the current board-approved fact sheet. The board-approved fact sheet shall be made available on the Board of Pharmacy's website in alternate languages for patients whose primary language is not English. Fact sheets in alternate languages must be the current ~~naloxone~~ fact sheet approved by the Board of Pharmacy.
- (75) Notifications: If the recipient of the ~~naloxone hydrochloride~~ is also the person to whom the ~~naloxone hydrochloride~~ would be administered, then the ~~naloxone~~ recipient is considered a patient for purposes of this protocol and notification may be required under this section.

~~If the patient gives verbal or written consent, then the pharmacist shall notify the patient's primary care provider of any drug(s) and/or device(s) furnished, or enter the appropriate information in a patient record system shared~~

~~with the primary care provider, as permitted by the patient and that primary care provider.~~

At the request of the patient, a pharmacist shall notify the identified primary care provider, if any, of the product furnished or enter appropriate information in a shared patient record system as permitted by the primary care provider. If the patient does not have or does not identify a primary care provider, or chooses not to give notification consent, then the pharmacist shall provide the patient a written record of the drug(s) and/or device(s) furnished and advise the patient along with a recommendation for the patient to consult with an appropriate health care provider of the patient's choice.

~~(8) Documentation: Each naloxone hydrochloride product furnished by a pharmacist pursuant to this protocol shall be documented in a medication record for the naloxone recipient, and securely stored within the originating pharmacy or health care facility for a period of at least three years from the date of dispense. The medication record shall be maintained in an automated data or manual record mode such that the required information under title 16, sections 1707.1 and 1717 of the California Code of Regulations is readily retrievable during the pharmacy or facility's normal operating hours.~~

~~(9) Privacy: All pharmacists furnishing naloxone hydrochloride in a pharmacy or health care facility shall operate under the pharmacy or facility's policies and procedures to ensure that recipient confidentiality and privacy are maintained.~~

NOTE: Authority cited: Section 4052.01, Business and Professions Code. Reference: Section 4052.01, Business and Professions Code.

# **Attachment 4**

## Discussion and Consideration of Board Regulations

### Regulation Timeline

#### V.c. Board-Approved Regulations Undergoing Pre-Notice Review by the Department of Consumer Affairs or the Business, Consumer Services and Housing Agency

1. Proposed Regulation to Amend Title 16 CCR section 1708.2, Related to the Discontinuance of Business

**Timeline:**

Approved by Board: February 7, 2023

Submitted to DCA for Pre-Notice Review: September 4, 2023

Returned to Board staff for Review: February 8, 2024

**Resubmitted to DCA for Pre-Notice Review: April 5, 2024**

2. Proposed Regulation to Amend Title 16 CCR section 1749(c) Related to the Pharmacy Technician Renewal Fee

**Timeline:**

Approved by Board: April 20, 2023

Submitted to DCA for Pre-Notice Review: June 30, 2023

Returned to Board staff for Review: March 21, 2024

**Resubmitted to DCA for Pre-Notice Review: May 27, 2024**

3. Proposed Emergency Regulation to Amend Title 16 CCR section 1747 Related to HIV Preexposure and Post Exposure Prophylaxis

**Timeline:**

Approved by Board: April 20, 2023

Submitted to DCA for Pre-Notice Review: June 30, 2023

Returned to Board staff for Review: March 21, 2024

**Resubmitted to DCA for Pre-Notice Review: April 29, 2024**

4. Proposed Regulation to Amend Title 16 CCR Section 1793.65 Related to Pharmacy Technician Certification Programs

**Timeline:**

Approved by Board: February 8, 2024

**Submitted to DCA for Pre-Notice Review: April 6, 2024**

5. Proposed Regulation to Amend Title 16 CCR section 1711 Related to Quality Assurance

**Timeline:**

Approved by Board: February 7, 2023

Submitted to DCA for Pre-Notice Review: September 4, 2023

Returned to Board staff for Review: February 29, 2024

**Resubmitted to DCA for Pre-Notice Review: April 5, 2024**

6. Proposed Regulation to Add Title 16 CCR Section 1700 Related to Digital Signatures

**Timeline:**

Approved by Board: April 25, 2024

**Submitted to DCA for Pre-Notice Review: May 24, 2024**

7. Proposed Regulations to Amend Title 16 Sections 1715 and 1784 Related to Self-Assessment Forms

**Timeline:**

Approved by Board: February 8, 2024

**Submitted to DCA for Pre-Notice Review: May 23, 2024**

**Discontinuance of  
Business  
16 CCR § 1708.2**

16 CCR § 1708.2

Proposal to Amend § 1708.2. Discontinuance of Business as follows:

(a) Any permit holder shall contact the board prior to transferring or selling any dangerous drugs, devices or hypodermics inventory as a result of termination of business or bankruptcy proceedings (collectively referred to as a "closure") and shall follow official instructions given by the board applicable to the transaction.

(b) In addition to the requirements in (a), a pharmacy that shall cease operations due to a closure shall complete the following:

(1) Provide written notice to its patients that have received a prescription within the last year, at least 30 days in advance of the closure. At a minimum this notice shall include:

(A) the name of the patient and/or legal representative of the patient, if known,

(B) the name and physical address of the pharmacy closure,

(C) the name of pharmacy where patient records will be transferred or maintained, and

(D) information on how to request a prescription transfer prior to closure of the pharmacy.

(2) Reverse all prescriptions for which reimbursement was sought that are not picked up by patients,

(3) Provide the board with a copy of the notice specified in subsection (b)(1),

(4) The pharmacist-in-charge shall certify compliance with the requirements in this section. In the event the pharmacist-in-charge is no longer available, the owner must certify the compliance along with a pharmacist retained to perform these functions.

NOTE: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4080, 4081, 4113, 4332 and 4333, Business and Professions Code; and Section 11205, Health and Safety Code.

**Pharmacy Technician  
Renewal Fee  
16 CCR § 1749(c)**



Department of Consumer Affairs  
**Title 16. Pharmacy**

**Proposed Regulatory Language**

**Pharmacy Technician Fees**

Legend: Added text is indicated with underline. Deleted texts is indicated with strikethrough.

**Amend 16 CCR § 1749(c) Fee Schedule as follows:**

§ 1749 – Fee Schedule

The application, renewal, penalties, and other fees, unless otherwise specified, are hereby fixed as follows:

...

(c) The fee for the issuance of a pharmacy technician license is one hundred ninety-five dollars (\$195). The fee for the biennial renewal of a pharmacy technician license is one hundred fifty dollars (\$150) ~~one hundred ninety five dollars (\$195)~~. The penalty for failure to renew is seventy-five dollars (\$75) ~~ninety-seven dollars and fifty cents (\$97.50)~~.

...

NOTE: Authority cited: Sections 4005 and 4400, Business and Professions Code.  
Reference: Sections 163.5, 4005, 4044.3, 4053, 4053.1, 4110, 4112, 4119.01, 4120, 4127.1, 4127.15, 4127.2, 4128.2, 4129.1, 4129.2, 4129.8, 4130, 4160, 4161, 4180, 4180.5 4187, 4190, 4196, 4200, 4202, 4202.5, 4203, 4208, 4210, 4304, 4400, 4401 and 4403, Business and Professions Code.

**HIV Preeexposure  
and Post Exposure  
Prophylaxis  
16 CCR § 1747**

Department of Consumer Affairs  
**Title 16. Pharmacy**

**PROPOSED REGULATORY LANGUAGE**  
**Independent HIV Preexposure Prophylaxis Furnishing**

**Legend:** Added text is indicated with an underline.  
Deleted text is indicated by ~~strikeout~~.

**Amend section 1747 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

§ 1747. Independent HIV Preexposure and Postexposure Prophylaxis Furnishing.

- (a) Prior to independently initiating and furnishing HIV preexposure and/or postexposure prophylaxis to a patient pursuant to Business and Professions Code sections 4052.02 and 4052.03, a pharmacist shall successfully complete a training program approved by the board, provided by a provider accredited by an approved accreditation agency, or as part of an equivalent curriculum-based training program completed from a recognized school of pharmacy. The training program shall satisfy the following criteria:
- (1) Each training program shall be specific to the use of HIV preexposure and postexposure prophylaxis, and include at least 1.5 hours of instruction covering, at a minimum, the following areas:
    - (A) HIV preexposure and postexposure prophylaxis pharmacology.
    - (B) Requirements for independently initiating and furnishing HIV preexposure and postexposure prophylaxis contained in Business and Professions Code sections 4052.02 and 4052.03.
    - (C) Patient counseling information and appropriate counseling techniques, including at least, counseling on sexually transmitted diseases and sexual health.
    - (D) Patient referral resources and supplemental resources for pharmacists.
    - (E) Financial assistance programs for preexposure and postexposure prophylaxis, including the Office of AIDS' PrEP Assistance Program (PrEP-AP).
    - (F) Clinical eligibility recommendations provided in the federal Centers for Disease Control and Prevention (CDC) guidelines defined in Business and Professions Code sections 4052.02(c) and 4052.03(c).
  - (2) The training program shall require the passing of an assessment based on the criteria of (a)(1) with a score of 70% or higher to receive documentation of successful completion of the training program.
- (b) A pharmacist who independently initiates or furnishes HIV preexposure and/or postexposure prophylaxis pursuant to Business and Professions Code sections 4052.02 and 4052.03 shall maintain documentation of their successful completion of the training program for a period of four (4) years. Training obtained as part of an equivalent curriculum-based training program, as identified in (a), can be documented by written certification from the registrar or training director of the

educational institution or program from which the licensee graduated stating that the training is included within the institution's curriculum required for graduation at the time the pharmacist graduated, or within the coursework that was completed by the pharmacist. Documentation of training maintained pursuant to this subdivision must be made available upon request of the board.

(c) For the purposes of this section, documentation of preexposure prophylaxis furnished and services provided shall be maintained in patient records, in the record system maintained by the pharmacy, for a minimum of three years from the date when the preexposure prophylaxis was furnished. Such records shall be made available upon request of the Board, consistent with the provisions of Business and Professions Code sections 4081 and 4105.

NOTE: Authority cited: Sections 4005, 4052.02 and 4052.03, Business and Professions Code. Reference: Sections 4052, 4052.02, ~~and~~ 4052.03, 4081 and 4105, Business and Professions Code; and Section 120972, Health and Safety Code.

**Pharmacy  
Technicians  
16 CCR § 1793.65**

Proposed Amendment to 16 CCR § 1793.65 as follows:

§ 1793.65. Pharmacy Technician Certification Programs Approved by the Board.

(a) Pursuant to Business and Professions Code section 4202(a)(4), the board approves the pharmacy technician certification program offered by:

(1) The Pharmacy Technician Certification Board, and

(2) The National Healthcareer Association.

(b) Approval of these programs is valid through ~~December 31, 2024~~ June 30, 2026.

**Credits**

NOTE: Authority cited: Sections 4005 and 4202, Business and Professions Code.

Reference: Sections 4038 and 4202, Business and Professions Code.

**Quality  
Assurance  
16 CCR § 1711**

**Proposal to Amend 16 CCR § 1711 as follows:**

**§ 1711. Quality Assurance Programs.**

(a) Each pharmacy shall establish or participate in an established quality assurance program that documents and assesses medication errors to determine cause and an appropriate response as part of a mission to improve the quality of pharmacy service and prevent errors.

(b) For purposes of this section, "medication error" means any variation from a prescription or drug order not authorized by the prescriber, as described in Section 1716. Medication error, as defined in the section, does not include any variation that is corrected prior to furnishing the drug to the patient or patient's agent or any variation allowed by law.

(c)(1) Each quality assurance program shall be managed in accordance with written policies and procedures maintained in the pharmacy in an immediately retrievable form.

(2) When a pharmacist determines that a medication error has occurred, a pharmacist shall as soon as possible:

(A) Communicate to the patient or the patient's agent the fact that a medication error has occurred and the steps required to avoid injury or mitigate the error.

(B) Communicate to the prescriber the fact that a medication error has occurred.

(3) The communication requirement in paragraph (2) of this subdivision shall only apply to medication errors if the drug was administered to or by the patient, or if the medication error resulted in a clinically significant delay in therapy.

(4) If a pharmacist is notified of a prescription error by the patient, the patient's agent, or a prescriber, the pharmacist is not required to communicate with that individual as required in paragraph (2) of this subdivision.

(d) Each pharmacy shall use the findings of its quality assurance program to develop pharmacy systems and workflow processes designed to prevent medication errors. An investigation of each medication error shall commence as soon as is reasonably possible, but no later than 2 business days from the date the medication error is discovered. All medication errors discovered shall be subject to a quality assurance review.

(e) The primary purpose of the quality assurance review shall be to advance error prevention by analyzing, individually and collectively, investigative and other pertinent data collected in response to a medication error to assess the cause and any contributing factors such as system or process failures. A record of the quality assurance review shall be immediately retrievable in the pharmacy. The record shall contain at least the following:

(1) The date, location, and participants in the quality assurance review;

(2) The pertinent data and other information relating to the medication error(s) reviewed and documentation of any patient contact required by subdivision (c);  
including:

(A) The date and approximate time or date range when the error occurred if known or can be determined. If it cannot be determined, the pharmacy shall note "unknown" in the record.



(B) The names of staff involved in the error.

(C) The use of automation, if any, in the dispensing process.

(D) The type of error that occurred. To ensure standardization of error reporting, the pharmacies' policies and procedures shall include the category the pharmacy uses for identifying the types of errors.

(E) The volume of workload completed by the pharmacy staff on the date of the error including clinical functions. If the date of the error is unknown, the average volume of workload completed daily shall be documented. For errors that occur in a community pharmacy, at a minimum the volume of workload records shall include the number of new prescriptions dispensed, the number of refill prescriptions dispensed, the number of vaccines administered, number of patient consultations given, and any other mandatory activities required by the pharmacy employer. Prescriptions filled at a central fill location and dispensed at the pharmacy must be documented separately from other prescriptions filled at the pharmacy.

(3) The findings and determinations generated by the quality assurance review; and,

(4) Recommend changes to pharmacy policy, procedure, systems, or processes, if any.

The pharmacy shall inform pharmacy personnel of changes to pharmacy policy, procedure, systems, or processes made as a result of recommendations generated in the quality assurance program. Documentation of the steps taken to prevent future errors shall be maintained as part quality assurance report.

(f) The record of the quality assurance review, as provided in subdivision (e) shall be immediately retrievable in the pharmacy for at least ~~one~~ three years from the date the record was created. Any quality assurance record related to the use of a licensed automated drug delivery system must also be submitted to the board within 30 days of completion of the quality assurance review and any facility with an unlicensed automated drug delivery system must report the quality assurance review to the Board at the time of annual renewal of the facility license.

(g) The pharmacy's compliance with this section will be considered by the board as a mitigating factor in the investigation and evaluation of a medication error.

(h) Nothing in this section shall be construed to prevent a pharmacy from contracting or otherwise arranging for the provision of personnel or other resources, by a third party or administrative offices, with such skill or expertise as the pharmacy believes to be necessary to satisfy the requirements of this section.

NOTE: Authority cited: Section 4005, Business and Professions Code; and Section 2 of Chapter 677, Statutes of 2000. Reference: Sections 4125 and 4427.7, Business and Professions Code.

# **Digital Signatures**

## **16 CCR § 1700**

**Department of Consumer Affairs  
Title 16. Board of Pharmacy**

**Proposed Regulation Text  
Digital Signatures**

**Legend:** Added Text is indicated with an underline.

Add section 1700 to Article 1 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

§ 1700. Digital Signatures

Consistent with the authority established in Government Code Section 16.5, in any written communication, application or other document in which a signature is required or used, the Board shall accept digital signatures that meet the requirements set forth in the California Code of Regulations, Title 2, section 22003(a).

NOTE: Authority Cited: Section 16.5, Government Code. Reference: Section 16.5, Government Code.

**Community  
Pharmacy, Hospital  
Pharmacy, and  
Dangerous Drug  
Distributor  
Self-Assessments  
16 CCR §§ 1715 and  
1784**



**California State Board of Pharmacy**  
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Business, Consumer Services and Housing Agency  
 Department of Consumer Affairs  
 Gavin Newsom, Governor



**COMMUNITY PHARMACY SELF-ASSESSMENT/  
 HOSPITAL OUTPATIENT PHARMACY SELF-ASSESSMENT**

Title 16 of the California Code of Regulations section 1715 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. **The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-assessment within 30 days whenever: (1) a new pharmacy permit has been issued; (2) there is a change in the pharmacist-in-charge; or (3) there is a change in the licensed location of the pharmacy. The primary purpose of the self-assessment is to promote compliance through self-examination and education.**

The self-assessment must be completed in its entirety. It may be completed online, printed, initialed, signed, and readily available in the pharmacy. Signatures and initials shall be an original handwritten signature or initial on the self-assessment form. Do not copy a previous assessment.

**Notes: If a hospital pharmacy dispenses prescriptions for outpatient use, this Community Pharmacy Self-Assessment/Hospital Outpatient Pharmacy Self-Assessment must be completed in addition to the Hospital Pharmacy Self-Assessment (17M-14 pursuant to 16 CCR 1715). Any pharmacy that compounds drug products must also complete the Compounding Self-Assessment (17M-39 pursuant to 16 CCR 1735.2[k]).**

**Each self-assessment must be kept on file in the pharmacy for three years after it is performed.**

Pharmacy Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Ownership: Sole Owner  Partnership  Corporation  LLC  Trust

Non-Licensed Owner  Other (please specify)

License #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Other Permit #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Licensed Sterile Compounding License# \_\_\_\_\_ Exp Date: \_\_\_\_\_

Licensed Remote Dispensing Site Pharmacy License # \_\_\_\_\_ Exp Date: \_\_\_\_\_

DEA Registration #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Date of DEA Inventory: \_\_\_\_\_

Hours: Weekdays \_\_\_\_\_ Sat. \_\_\_\_\_ Sun. \_\_\_\_\_ 24 Hours \_\_\_\_\_

PIC: \_\_\_\_\_ RPH # \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Website address (if any): \_\_\_\_\_

**Pharmacy Staff (pharmacists, intern pharmacists, pharmacy technicians):**

Please use an additional sheet if necessary. APH=Advanced Practice Pharmacist, DEA=Drug Enforcement Administration.

1.	_____	RPH # _____	Exp. Date: _____
		APH# _____	Exp. Date: _____
		DEA # _____	Exp. Date: _____
2.	_____	RPH # _____	Exp. Date: _____
		APH# _____	Exp. Date: _____
		DEA # _____	Exp. Date: _____
3.	_____	RPH # _____	Exp. Date: _____
		APH# _____	Exp. Date: _____
		DEA # _____	Exp. Date: _____
4.	_____	RPH # _____	Exp. Date: _____
		APH# _____	Exp. Date: _____
		DEA # _____	Exp. Date: _____
5.	_____	RPH # _____	Exp. Date: _____
		APH# _____	Exp. Date: _____
		DEA # _____	Exp. Date: _____
6.	_____	INT # _____	Exp. Date: _____
7.	_____	INT # _____	Exp. Date: _____
8.	_____	INT # _____	Exp. Date: _____
9.	_____	TCH # _____	Exp. Date: _____
10.	_____	TCH # _____	Exp. Date: _____
11.	_____	TCH # _____	Exp. Date: _____

**COMMUNITY PHARMACY SELF-ASSESSMENT /  
HOSPITAL OUTPATIENT PHARMACY SELF-ASSESSMENT**

**All references to the California Code of Regulations (CCR) are to Title 16 unless otherwise noted. Additionally, Business and Professions Code is referenced as BPC.**

**Please mark the appropriate box for each item. If “NO”, enter an explanation on “CORRECTIVE ACTION OR ACTION PLAN” lines at the end of the section. If more space is needed, you may add additional sheets.**

**1. Facility**

Yes No N/A

- 1.1. The pharmacy has an area suitable for confidential patient consultation. (CCR 1764, 1714[a])
- 1.2. The pharmacy is secure and only a pharmacist possesses a key. The pharmacy has provisions for effective control against the theft of dangerous drugs and devices. (BPC 4116, CCR 1714[b], [d])
- 1.3. The pharmacy is of sufficient size and has an unobstructed area to accommodate the safe practice of pharmacy. (CCR 1714[b])
- 1.4. The pharmacy premises, fixtures, and equipment are maintained in a clean and orderly condition, properly lighted and free from rodents and insects. (CCR 1714[c])
- 1.5. The pharmacy sink has hot and cold running water. (CCR 1714[c])
- 1.6. The pharmacy has a readily accessible restroom. (CCR 1714[g])
- 1.7. Current board-issued “Notice to Consumers” is posted in public view where it can be read by the consumer, or written receipts containing the required information are provided to the consumers. A written receipt that contains the required information on the notice may be provided to consumers as an alternative to posting the notice in the pharmacy. A pharmacy may also or instead display the notice on a video screen. Additional “Notice to Consumers” in languages other than English may also be posted. (BPC 4122[a], CCR 1707.6)
- 1.8. “Point to Your Language” poster is posted or provided in a place conspicuous to and readable by a prescription drug consumer or adjacent to each counter in a pharmacy where drugs are dispensed. (CCR 1707.6[c])
- 1.9. Pharmacists, interns, pharmacy technicians, and pharmacy technician trainees wear nametags, in 18-point type, that contain their name and license status. (BPC 680, BPC 4115.5[e], CCR 1793.7[c])
- 1.10. The original board-issued pharmacy license and the current renewal are posted where they may be clearly read by the purchasing public. (BPC 4032, 4058)

Yes No N/A

- 1.11. Does the pharmacy compound sterile drugs? (If yes, complete the Compounding Self-Assessment as required by CCR 1735.2(k).)
- 1.12. The pharmacy has procedures in place to take action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects their ability to practice the profession or occupation authorized by their license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs. (BPC 4104[a])
- 1.13. The pharmacy has written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individual employed by or with the pharmacy. (BPC 4104[b])
- 1.14. The pharmacy reports to the board within 14 days of the receipt or development of the following information with regard to any licensed individual employed by or with the pharmacy: (1) any admission by a licensed individual of chemical, mental, or physical impairment affecting their ability to practice; (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs; (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual; (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs. (BPC 4104[c])
- 1.15. The pharmacy is subscribed to the board's e-mail notifications. (BPC 4013)
- Date Last Notification Received: \_\_\_\_\_
- E-mail address registered with the board: \_\_\_\_\_
- 1.16 In addition to the email notification, the pharmacy has provided to the Board the electronic mail address and must notify the Board within 30 days of any change in the electronic mail address. (CCR 1704)
- 1.167. For a pharmacy whose owner owns two or more pharmacies, the pharmacy receives the board's e-mail notifications through the owner's electronic notice system. (BPC 4013[c])
- Date Last Notification Received: \_\_\_\_\_
- E-mail address registered with the board: \_\_\_\_\_
- 1.178. The pharmacy informs the customer at the point of sale for a covered prescription drug whether the retail price is lower than the applicable cost-sharing amount for the prescription drug unless the pharmacy automatically charges the



customer the lower price. Additionally, the pharmacy submits the claim to the health care service plan or insurer. (BPC 4079[a], [b])

Yes No N/A

~~1.18. A pharmacy that dispenses controlled substances shall display safe storage products (a device made with the purpose of storing prescription medications with a locking or secure mechanism for access by the patient, i.e., medicine lock boxes, locking medicine cabinets, locking medication bags, prescription locking vials, etc.) in a place on the premise that is located close to the pharmacy unless the pharmacy is owned and managed by pharmacists who owns 4 or less pharmacy. (BPC 4106.5[a], [b])~~

1.19. A community pharmacy does not require a pharmacist employee to engage in practice of pharmacy at any time the pharmacy is open to the public unless either another employee at the establishment is made available to assist the pharmacist at all times unless the pharmacy is exempted. (BPC 4113.5)

- 1.19.1. The pharmacy has designated the name(s) of personnel who will be available to assist the pharmacist; (CCR 1714.3[a][1])
- 1.19.2. Designated personnel are able, at a minimum, to perform the duties of non-licensed pharmacy personnel as specified in section 1793.3, and is qualified to have access to controlled substances; (CCR 1714.3[a][2], [3])
- 1.19.3. Designated personnel respond and are able to assist the pharmacist within five minutes after the pharmacist's request; (CCR 1714.3[a][4])
- 1.19.4. The pharmacy has policies and procedures in compliance with CCR 1714.3; (CCR 1714.3[b])
- 1.19.5. All impacted pharmacy employees and designated persons have read and signed a copy of the policies and procedures. (CCR 1714.3[c])

1.20. The pharmacy has the capability to receive an electronic data transmission prescription on behalf of a patient. (BPC 688[b])

- 1.20.1 The pharmacy shall not refuse to dispense or furnish an electronic data transmission prescription solely because the prescription was not submitted via, or is not compatible with, the proprietary software of the pharmacy. (BPC 688[b][2])
- 1.20.2 The pharmacy's staff is aware they may continue to dispense the medication from a legally valid written, oral or fax prescription and are not required to verify the prescription properly falls under one of the exceptions. (BPC 688[i])

- 1.20.43. For prescriptions for controlled substances, as defined by BPC section 4021 generation and transmission of the electronic data transmission prescription complies with Parts 1300, 1304, and 1311 of Title 21 of the Code of Federal Regulations. (BPC 688[c])
- 1.20.24. At the request of the patient or person authorized to make a request on behalf of the patient, the pharmacy immediately transfers or forwards an electronic data transmission prescription, that was received but not dispensed to the patient, to an alternative pharmacy designated by the requester, unless the action would result in a violation of any state or federal law or the action is not supported by the latest version of NCPDP SCRIPT standard. (BPC 688[g])  
~~Unfulfilled controlled substance prescriptions are transferred or forwarded in compliance with Federal Law. (21 CFR 1300, 1304, 1306, 1311, BPC 688[g])~~
- 1.20.3. If the pharmacy ~~staff, or its staff,~~ is aware that an attempted transmission of an electronic data transmission prescription failed, is incomplete, or is otherwise not appropriately received, pharmacy staff immediately notifies the prescribing health care practitioner. (BPC 688[h])

Yes No N/A

1.21. The pharmacy performs FDA approved or authorized tests that are classified as CLIA waived. (BPC 4119.10)

- 1.21.1. The pharmacy is appropriately licensed as a laboratory under Section 1265 of the Health and Safety Code. (BPC 4119.10[a])  
CDPH (CLIA) Registration #: \_\_\_\_\_ Expiration: \_\_\_\_\_
- 1.21.2. The pharmacy maintains policies and procedures as specified in. (BPC 4119.10[b])
- 1.21.3. The tests are authorized to be administered by a pharmacist pursuant to BPC 4052.4(b)(1). (BPC 4119.10[c])
- 1.21.4. The pharmacist-in-charge reviews the policies and procedures annually, assesses compliance with its policies, documents corrective actions to be taken when noncompliance is found, and maintains documentation of the annual review and assessment in a readily retrievable format for a period of three years. (BPC 4119.10[d])
- 1.21.5. The pharmacy maintains documentation related to performing tests, including the name of the pharmacist performing the test, the results of the test, and communication of results to the patient's primary medical provider, and is maintained in a readily retrievable format for a period of three years. (BPC 4119.10[e])

1.22 If the pharmacy qualifies as a chain store as defined in BPC 4001, the chain community pharmacy does not establish a quota. (BPC 4113.7, BPC 4317)

1.23 The pharmacy must report to the board any disciplinary action taken by any government agency since its last license issuance or last renewal. (CCR 1702.5)

Yes No N/A

1.24 When the pharmacy temporarily closes, the pharmacy must notify the board of the temporary closure as soon as closure exceeds three consecutive calendar days. A temporary closure does not include a routine closure (including weekends or state and federal holidays), unless that closure exceeds four consecutive calendar days. (CCR 1708.1)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 2. Delivery of Drugs

Yes No N/A

2.1. Dangerous drugs and dangerous devices are only delivered to the licensed premises, and signed for and received by a pharmacist. (BPC 4059.5[a], HSC 1120[a])

2.2. The pharmacy takes delivery of dangerous drugs and dangerous devices when the pharmacy is closed and no pharmacist is on duty if only when all of the following requirements are met: (BPC 4059.5[f])

- 2.2.1. The drugs are placed in a secure storage facility in the same building as the pharmacy; (BPC 4059.5[f][1])
- 2.2.2. Only the pharmacist-in-charge or a pharmacist designated by the pharmacist-in-charge has access to the secure storage facility after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][2])
- 2.2.3. The secure storage facility has a means of indicating whether it has been entered after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][3])
- 2.2.4. The pharmacy maintains written policies and procedures for the delivery of dangerous drugs and dangerous devices to a secure storage facility; and (BPC 4059.5[f][4])
- 2.2.5. The agent delivering dangerous drugs and dangerous devices leaves documents indicating the name and amount of each dangerous drug or dangerous device delivered in the secure storage facility. The pharmacy is responsible for the dangerous drugs and dangerous devices delivered to the secure storage facility. The pharmacy is also responsible for obtaining and maintaining records relating to the delivery of dangerous drugs and dangerous devices to a secure storage facility. BPC 4059.5[f][5])

Yes No N/A

2.3. Prior to, or at the time of, accepting ownership of a product included in the Drug Supply Chain Security Act from an authorized trading partner, the pharmacy is provided transaction history, transaction information, and a transaction statement. (21 USC 360eee-1[d][1][A][i])

- 2.4. Prior to, or at the time of, each transaction in which the pharmacy transfers ownership of a product included in the Drug Supply Chain Security Act to an authorized trading partner, the subsequent owner is provided transaction history, transaction information, and a transaction statement for the product. This requirement does not apply to sales by a pharmacy to another pharmacy to fulfill a specific patient need. (21 USC 360eee-1[d][1][A][ii])
- 2.5. The pharmacy captures transaction information (including lot level information, if provided), transaction history, and transaction statements, as necessary to investigate a suspect product, and maintains such information, history, and statements for not less than 6 years after the transaction. (21 USC 360eee-1[d][1][A][iii])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 3. Drug Stock

Yes No N/A

- 3.1. The drug stock is clean, orderly, properly stored, properly labeled and in-date. (21 USC sections 331, 351, 352, BPC 4342, HSC 111255, 111335, CCR 1714[b], 22 CCR 70263[q])
- 3.2. Dangerous drugs or dangerous devices are purchased, traded, sold, warehoused, distributed or transferred with an entity licensed with the board as a wholesaler, third-party logistics provider, pharmacy, or manufacturer, and provided the dangerous drugs and devices: (BPC 4059.5[b], 4169)
  - 3.2.1. Are not known or reasonably should not be known to the pharmacy as being adulterated.
  - 3.2.2. Are not known or reasonably should not be known to the pharmacy as being misbranded.
  - 3.2.3. Are not expired.

Yes No N/A

- 3.3. If the pharmacy has reasonable cause to believe a dangerous drug or dangerous device in, or having been in its possession is counterfeit or the subject of a fraudulent transaction, the pharmacy will notify the board within 72 hours of obtaining that knowledge. (BPC 4107.5)
- 3.4. The pharmacy does not furnish dangerous drugs or dangerous devices to an unauthorized person. (BPC 4163)
- 3.5. The pharmacy is aware that pharmacies are required by the Drug Quality and Security Act (DQSA), to have pharmacy lot-level traceability and by November 27, 2023, unit-level traceability. (21 USC 360eee-1[d][2], [g][1])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 4. Voluntary Drug Repository and Distribution Program (HSC 150200)

Yes No N/A

4.1. Does the pharmacy donate to or operate a county-approved Voluntary Drug Repository and Distribution Program?

(If yes, complete Section 30 [donate drugs] or Section 31 [operate program] of this Self-Assessment.)

4.2 The pharmacy that donates medications to or operates a voluntary county approved drug repository and distribution program meets all the requirements as specified in law. (HSC 150200, 150201, 150202, 150202.5, 150203, 150204, 150204.5, 150204.6, 150205, BPC 4169.5)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

#### 5. Pharmacist-in-Charge (PIC)

Yes No N/A

5.1. The pharmacy has a PIC that is responsible for the daily operation of the pharmacy. (BPC 4101, 4113, 4305, 4330, CCR 1709, 1709.1)

5.2. The PIC has adequate authority to assure the pharmacy's compliance with laws governing the operation of a pharmacy. (BPC 4113[c], CCR 1709.1[b])

5.3. The PIC has completed a biennial pharmacy self-assessment before July 1 of each odd numbered year. An additional self-assessment will be completed within 30 days if a new license is issued or a new PIC employed. Each self-assessment will be maintained in the pharmacy for three years. (CCR 1715)

5.4. Is the PIC in charge of another pharmacy?

5.5. If yes, are the pharmacies within 50 driving miles of each other? (CCR 1709.1[c])

Name of the other pharmacy \_\_\_\_\_

5.6. Any change of PIC is reported by the pharmacy and the departing PIC to the board in writing within 30 days. (BPC 4101[a], 4113[d])

5.7. The PIC is responsible for directing and overseeing the performance of waived clinical laboratory tests, if the pharmacy holds a registration from CDPH to conduct such tests. (BPC 1206.56, 1209, 1265)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 6. Duties of a Pharmacist

Yes No N/A

### 6.1. A pharmacist:

- transmits a valid prescription to another pharmacist; (BPC 4052[a][2])
- administers drugs and biological products ordered by the prescriber; (BPC 4052[a][3])
- manufactures, measures, fits to the patient or sells and repairs dangerous devices or furnishes instructions to the patient or patient representative concerning the use of the dangerous devices; (BPC 4052[a][7])
- provides consultation, training and education to patients about drug therapy disease management and disease prevention; (BPC 4052[a][8])
- provides professional information and participates in multidiscipline review of patient progress; (BPC 4052[a][9])
- furnishes medication including emergency contraception drug therapy, self-administered hormonal contraceptives, nicotine replacement products, naloxone, or prescription medication not requiring a diagnosis recommended by the Centers for Disease Control when traveling outside of the US; administers immunizations, HIV preexposure prophylaxis, HIV postexposure prophylaxis pursuant to a protocol; (BPC 4052 [a][10], 4052[a][11], 4052.01, 4052.02, 4052.03, 4052.3, 4052.8, 4052.9)
- dispenses aid-in-dying drugs; (HSC 443.5 [b][2])
- orders and interprets tests for monitoring and managing efficacy and toxicity of drug therapies; (BPC 4052 [a][12])
- initiate, adjust, or discontinue drug therapy for a patient under a collaborative practice agreement with any health care provider with prescriptive authority; and (BPC 4052 [a][13])
- provide medication-assisted treatment pursuant to a state protocol, to the extent authorized by federal law. (BPC 4052 [a][14])

Yes No N/A

### 6.2. In addition, a pharmacist:

- receives a new prescription order from the prescriber; (CCR 1793.1[a])
- consults with the patient; (BPC 4052[a][8], CCR 1707.2, CCR 1793.1[b])
- identifies, evaluates, and interprets a prescription; (CCR 1793.1[c])
- interprets the clinical data in a patient medication record; (CCR 1793.1[d])
- consults with any prescriber, nurse, health professional or agent thereof; (CCR 1793.1[e])
- supervises the packaging of drugs; (CCR 1793.1[f])
- checks the packaging procedure and product upon completion; (CCR 1793.1[f])

- is responsible for all activities of pharmacy technicians to ensure that all such activities are performed completely, safely and without risk of harm to patients; (CCR 1793.7[e]) or
- performs any other duty which federal or state law or regulation authorizes only a registered pharmacist to perform and performs all functions which require professional judgment. (BPC 4052, 4052.02, 4052.03, 4052.1, 4052.2, 4052.3, 4052.4, CCR 1793.1 [g])

Yes No N/A

6.3. The pharmacist as part of the care provided by a health care facility, a licensed clinic and a licensed home health agency in which there is physician oversight, or a provider who contracts with a licensed health care service plan with regard to the care or services provided to the enrollees of that health care service plan, is performing the following functions, in accordance with policies, procedures, or protocols of that facility, licensed clinic, or health care service plan that were developed by health professionals, including physicians and surgeons, pharmacists and registered nurses. The functions are: ordering or performing routine drug therapy related patient assessment procedures; ordering drug therapy related laboratory tests; administering drugs or biologicals by injection; initiating and adjusting the drug regimen of a patient; and performing moderate or waived laboratory tests. (BPC 4052, 4052.1, 4052.2, 4052.3, 4052.4)

6.4. Pharmacists have obtained approval to access the CURES Prescription Drug Monitoring Program (PDMP). (HSC 11165.1)

6.5. The pharmacist dispenses emergency contraception only pursuant to the statewide protocol found in CCR 1746. (BPC 4052.3[b][1])

6.6. Only a pharmacist performs blood glucose, hemoglobin A1c, or cholesterol tests that are waived under CLIA. (BPC 1206.6)

6.7. Only a pharmacist performs FDA-approved or authorized CLIA waived clinical laboratory tests as specified in law. ~~in BPC 4052.4~~ (BPC 4052.4, BPC 1206.6, BPC 4119.10)

CDPH (CLIA) Registration #: \_\_\_\_\_ Expiration: \_\_\_\_\_

6.8. The pharmacist who is authorized to issue an order to initiate or adjust a controlled substance therapy is personally registered with the federal Drug Enforcement Administration. (BPC 4052[b])

6.9. ~~Effective July 1, 2022,~~ a A pharmacist who is authorized to initiate or adjust a Schedule II Controlled substance shall have completed an education course on the risks of addiction associated with the use of Schedule II drugs. (BPC 4232.5[a])

6.10. All pharmacists have joined the board's email notification list. (BPC 4013)

6.11. Only a pharmacist may electronically enter a prescription or an order, as defined in BPC 4019, into a pharmacy's or hospital's computer from any location outside of the pharmacy or hospital with the permission of the pharmacy or hospital. This does not apply to prescriptions for Schedule II, III, IV or V controlled substances, except as permitted pursuant to HSC 11164.5. (BPC 4071.1)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
\_\_\_\_\_

### 7. Duties of an Advanced Practice Pharmacist

Yes No N/A

7.1. The advanced practice pharmacist has received an advanced practice pharmacist license from the board and may do the following: (BPC 4016.5, 4210)

- 7.1.1. Perform patient assessments, order and interpret drug therapy-related tests, and refer patients to other health care providers; (BPC 4052.6[a][1]-[3])
- 7.1.2. Participate in the evaluation and management of diseases and health conditions in collaboration with other health care providers; (BPC 4052.6[a][4])
- 7.1.3. Initiate drug therapy and promptly transmit written notification to, or enter the appropriate information into a patient record system shared with the patient's primary care provider or diagnosing provider; (BPC 4052.6[a][5], [b])
- 7.1.4. Adjust or discontinue drug therapy and promptly transmit written notification to the patient's diagnosing prescriber or enters the appropriate information in a patient's record system shared with the prescriber; (BPC 4052.6[a][5], [b])
- 7.1.5. Prior to initiating or adjusting a controlled substance therapy, the advanced practice pharmacist is personally registered with the federal Drug Enforcement Administration; (BPC 4052.6[d])
- 7.1.6. Ordering of tests is done in coordination with the patient's primary care provider or diagnosing prescriber, including promptly transmitting written notification to the prescriber or entering information in a patient record system shared with the prescriber. (BPC 4052.6[e])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
\_\_\_\_\_

### 8. Duties of an Intern Pharmacist

Yes No N/A

8.1. The intern pharmacist performs the functions of a pharmacist only under the direct supervision of a pharmacist. The pharmacist supervises no more than **two interns** at any one time. (BPC 4114, 4023.5, CCR 1726)

8.2. All prescriptions filled or refilled by an intern are, prior to dispensing, checked for accuracy by a licensed pharmacist and the prescription label initialed by the checking pharmacist. (CCR 1717[b][1], CCR 1712)

8.3. The intern hours affidavits are signed by the pharmacist under whom the experience was earned or by the pharmacist-in-charge at the pharmacy while the intern pharmacist obtained the experience, when applicable. (BPC 4209[b], CCR 1726)



8.4. During a temporary absence of a pharmacist or duty-free breaks or meal periods, an intern pharmacist may not perform any discretionary duties nor act as a pharmacist. (CCR 1714.1[d])

8.5. All intern pharmacists have joined the board's email notification list. (BPC 4013)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

\_\_\_\_\_

## 9. Duties of a Pharmacy Technician

Yes No N/A

9.1. Pharmacy technicians only perform packaging, manipulative, repetitive, or other nondiscretionary tasks, while assisting and under the direct supervision and control of a pharmacist. The pharmacist is responsible for the duties performed by the pharmacy technician under the pharmacist's supervision. (BPC 4023.5, 4038, 4115, CCR 1793, 1793.2, 1793.7)

9.2. Pharmacy technician ratio when only one pharmacist is present, is no more than one technician. For each additional pharmacist present, the ratio may not exceed 2 technicians for each additional pharmacist. (BPC 4038, 4115[a], [f][1], CCR 1793.7[f])

9.3. A pharmacy technician or pharmacy technician trainee wears identification, in 18-point type, that identifies them as a pharmacy technician or pharmacy technician trainee. (BPC 680[a], 4115.5[e], CCR 1793.7[c])

9.4. The pharmacy has a job description for the pharmacy technician and written policies and procedures to ensure compliance with technician requirements. (CCR 1793.7[d])

9.5. A pharmacy technician trainee participating in an externship may perform packaging, manipulative, repetitive or other nondiscretionary tasks only under the direct supervision and control of a pharmacist; a pharmacist may only supervise one technician trainee and only for a period of no more than 140 hours. (BPC 4115.5)

9.6. All pharmacy technicians have joined the board's email notification list. (BPC 4013)

9.7 A person shall not act as a pharmacy technician without first being licensed by the board as a pharmacy technician. A certification only is not equivalent to being licensed by the board as a pharmacy technician. (BPC 4115[e])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 10. Duties of Non-Licensed Personnel

Yes No N/A

- 10.1. A non-licensed person (clerk/typist) is permitted to type a prescription label or otherwise enter prescription information into a computer record system, and—at the direction of a pharmacist—may request and receive refill authorization. (CCR 1793.3)
- 10.2. The number of non-licensed personnel supervised by each pharmacist does not interfere with the effective performance of the pharmacist's responsibilities under the Pharmacy Law. (CCR 1793.3[b])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## PHARMACY PRACTICE

### 11. Consultation/Patient Profile/Review of Drug Therapy

Yes No N/A

- 11.1. Pharmacists provide oral consultation: (BPC 4052[a][8], CCR 1707.2)
- 11.1.1. whenever the prescription drug has not been previously dispensed to the patient;
  - 11.1.2. whenever a refill prescription drug is dispensed in a different dosage form, strength, or with new written directions;
  - 11.1.3. upon request;
  - 11.1.4. whenever the pharmacist deems it is warranted in the exercise of their professional judgment; and
  - 11.1.5. all of the above, unless a patient or patient's agent declines the consultation directly to the pharmacist.
- 11.2. The pharmacy maintains patient profile information including allergies, date of birth or age, gender and other prescription and nonprescription drugs that the patient takes. (CCR 1707.1)
- 11.3. The pharmacist reviews a patient's drug therapy and medication record prior to consultation. (CCR 1707.3)
- 11.4. Consultation is performed in a manner that protects the patient's protected health care information and in an area suitable for confidential patient consultation. (Civil Code 56.10, CCR 1714[a])
- 11.5. Appropriate drug warnings are provided orally or in writing. (BPC 4074, CCR 1744)
- 11.6. If prescription medication is mailed or delivered, written notice about the availability of consultation is provided. (CCR 1707.2[b][2])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 12. Prescription Requirements

Yes No N/A

12.1. Prescriptions are complete with all the required information. (BPC 4040, 4070)

12.2. Orally transmitted prescriptions are received and reduced to writing only by a pharmacist or intern pharmacist working under the direct supervision of a pharmacist. (BPC 4070, CCR 1717[c])

Yes No N/A

12.3. If a prescription is orally or electronically transmitted by the prescriber's agent, the pharmacist makes a reasonable attempt to verify that the prescriber's agent is authorized to do so, and the agent's name is recorded. (BPC 4071)

12.4. If orally transmitted, the pharmacist who received the prescription is identified by initialing the prescription, and if dispensed by another pharmacist, the dispensing pharmacist also initials the prescription. (CCR 1717[c], 1712)

12.5. The security and confidentiality of electronically transmitted prescriptions are maintained. (BPC 4070[c], CCR 1717.4[h])

12.6. Facsimile prescriptions are received only from a prescriber's office. (BPC 4040[c])

12.7. Internet prescriptions for patients (human or animal) in this state are only dispensed or furnished pursuant to a prior good faith examination. (BPC 2290.5, 2242, 2242.1, 4067[a])

12.8. With the exception of those prescriptions written under HSC 11159.2 (terminally ill exemption), 11159.3 (declared emergency exemption) and 11167.5 (SNF, ICF, licensed home health agency and licensed hospice exemption), all written controlled substances prescriptions (Schedules II – V) are on California Security Prescription forms. (HSC 11164[a], 11167.5, 11162.1, 11159.2, 11159.3)

12.9. All controlled substance prescriptions are valid for six months and are signed and dated by the prescriber. (HSC 11164[a][1], 11166)

12.10. All controlled substance prescriptions that are e-prescribed conform to provisions of federal law. (21 CFR parts 1300, 1306, 1311)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

### 13. Prescription Labeling, Furnishing and Dispensing

Yes No N/A

- 13.1. The prescription label contains all the required information. (BPC 4076)
- 13.2. The prescription label is formatted in accordance with patient centered labeling requirements. (CCR 1707.5)
- 13.3. The expiration dates of a drug's effectiveness is accurately identified on the label. (BPC 4076[a][9])
- 13.4. The trade name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record and includes the statement "generic for \_\_\_\_\_" where the brand name is inserted, and the name of the manufacturer. In the professional judgment of the pharmacist, if the brand name is no longer widely used, the label may list only the generic name of the drug and the manufacturer's name may be listed outside the patient-centered area. (BPC 4076[a][1], CCR 1707.5[a][1], 1717[b][2])
- 13.5. Generic substitution is communicated to the patient. (BPC 4073)
- 13.6. When a biological product is substituted with an alternative biological product, all the requirements of BPC 4073.5 are met. (BPC 4073.5)
- 13.7. If the prescription is filled by a pharmacy technician or a pharmacy technician trainee, before dispensing, the prescription is checked for accuracy by a licensed pharmacist and that pharmacist initials the prescription label or the identity of the reviewing pharmacist is recorded in a computer system by a secure means. (BPC 4115, 4115.5[b][3], CCR 1793.7, CCR 1712)
- 13.8. The federal warning label prohibiting transfer of controlled substances is on the prescription container. (21 CFR 290.5)
- 13.9. Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (15 USC 1473[b], 16 CFR 1700.15, CCR 1717[a])
- 13.10. Patient package inserts are dispensed with all estrogen medications. (21 CFR 310.515)
- 13.11. The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57[c].
- 13.12. Medication guides are provided on required medications. (21 CFR 208.24[e])

- 13.13. The pharmacy furnishes dangerous drugs in compliance with:
- BPC 4119(b) to an approved service provider within an emergency medical services system for storage in a secured emergency pharmaceutical supplies container, in accordance with the policies and procedures of the local emergency medical services agency. (BPC 4119)
  - BPC 4126.5(a) only to a patient pursuant to a prescription, a wholesaler from whom the dangerous drugs were purchased, a manufacturer from whom the drugs were purchased, a licensed wholesaler acting as a reverse distributor, another pharmacy to alleviate a temporary shortage with a quantity sufficient to alleviate the temporary shortage, a health care provider authorized to received drugs, or to another pharmacy of common ownership.
- 13.14. The label includes a physical description of the dispensed medication, including its color, shape, and any identification code that appears on the tablets or capsules. (BPC 4076[a][11])
- 13.15. Controlled substance prescriptions are not filled or refilled more than six months from the date written. (HSC 11200[a])
- 13.16. Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times and in an amount, for all refills of that prescription taken together, not exceeding a 120-day supply. (HSC 11200[b])
- 13.17. The pharmacy dispenses not more than a 90-day supply of a dangerous drug, excluding controlled substances, psychotropic medications and self-administered hormonal contraception, under the following provisions: (BPC 4064.5)
- 13.17.1 Where the prescription specifies an initial quantity of less than a 90-day supply followed by periodic refills; and where: (BPC 4064.5[a])
    - 13.17.1.1. The prescriber has not indicated “no change to quantity” or words of similar meaning; (BPC 4064.5[d])
    - 13.17.1.2. The patient has completed an initial 30 day supply; (BPC 4064.5[a][1]) (This is not required where the prescription continues the same medication as previously dispensed in a 90 day supply. BPC 4064.5[b])
    - 13.17.1.3. The total quantity dispensed does not exceed the total quantity authorized on the prescription, including refills; (BPC 4064.5[a][2])
    - 13.17.1.4. The prescriber has not specified on the prescription that dispensing the prescription in an initial amount, followed by periodic refills, is medically necessary; and (BPC 4064.5[a][3])
    - 13.17.1.5. The pharmacist is exercising their professional judgment. (BPC 4064.5[a][4])
    - 13.17.1.6. The pharmacist notifies the prescriber of the increase in quantity dispensed. (BPC 4064.5[c])

- 13.17.2. The pharmacist notifies the prescriber of the increase in quantity dispensed. (BPC 4064.5[c])
- 13.17.3. When requested by the patient, the pharmacist dispenses up to a 12-month supply of an FDA-approved, self-administered hormonal contraceptive pursuant to a valid prescription that specifies an initial quantity followed by periodic refills. (BPC 4064.5[f][1])
- 13.17.4. When a pharmacist furnishes a self-administered hormonal contraceptive pursuant to BPC 4052.3 under protocols developed by the Board of Pharmacy, the pharmacist may furnish, at the patient's request, up to a 12-month supply at one time. (BPC 4064.5[f][2])

Yes No N/A

13.18. The pharmacist includes a written label on the drug container indicating that the drug may impair a person's ability to operate a vehicle or vessel. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074[a], [b], 4076.7, CCR 1744)

13.19. The pharmacist includes a written label on the drug container to alert the patient about possible potentiating effects when taken in combination with alcohol. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074[a], CCR 1744[b])

13.20. Whenever an opioid prescription drug is dispensed to patient for outpatient use, the pharmacy prominently displays on the label or container or by a flag or other notification to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." (BPC 4076.7)

13.21. When requested by a patient or patient representative, the pharmacy provides translated directions for use, printed on the prescription container, label, or on a supplemental document. If the translated directions for use appears on the prescription container or label, the English-language version of the directions for use also appears on the container or label, whenever possible, and may appear on other areas of the label outside the patient-centered area. If it is not possible for the English-language directions to appear on the container or label, the English-language directions are provided on a supplemental document. (BPC 4076.6[a])

Yes No N/A

13.22. When a pharmacist furnishes ~~naloxone~~ naloxone or other federal FDA-approved opioid antagonists pursuant to the board of pharmacy's approved protocol, the pharmacist complies with all the requirements listed in BPC 4052.01 and CCR 1746.3.

13.23. When the pharmacy furnishes naloxone or another opioid antagonist to a school district, county office of education, or charter school pursuant to Section 49414.3 of the Education Code, it is furnished exclusively for use at a school district school site, county office of education school site, or charter school, and a physician or surgeon provides a written order specifying the quantity to be furnished. (BPC 4119.8)

13.24. The pharmacy furnishes naloxone hydrochloride or other opioid antagonist to a law enforcement agency exclusively for use by employees of the law enforcement agency, who have completed training provided by the law enforcement agency, in administering naloxone hydrochloride or other opioid antagonists, and the records of

acquisition and disposition of naloxone hydrochloride or other opioid antagonists furnished shall be maintained by the law enforcement agency for 3 years. (BPC 4119.9)

13.25. For each vaccine administered by a pharmacist, a patient vaccine administration record is maintained in an automated data processing or manual record mode such that the information required under section 300aa-25 of Title 42 of the United States Code is readily retrievable during the pharmacy's normal operating hours. A pharmacist provides each patient with a vaccine administration record, and reports to the immunization registry, in accordance with BPC 4052.8(b)(3), the information described in HSC 120440(c) within 14 days of the administration of any vaccine. A pharmacist informs each patient or patient's guardian of immunization record sharing preferences detailed in HSC 120440(e). At the request of a patient, the pharmacist shall notify each patient's primary care provider or enter the appropriate information in a patient record system shared with the primary care provider, as permitted by the primary care provider. The pharmacist shall also notify each pregnant patient's prenatal care provider, if known, of any vaccine administered to the patient within 14 days. (CCR 1746.4[d][e], [f])

13.26. The pharmacy furnishes epinephrine auto-injectors to an authorized entity for the purpose of rendering emergency care in accordance with HSC 1797.197a, and is furnished exclusively for use by, or in connection with, an authorized entity and an authorized health care provider provides a prescription specifying the quantity of the epinephrine auto-injectors to be furnished to the authorized entity. A new prescription is obtained for any additional epinephrine auto-injector required for use. The pharmacy complies with the requirements for labeling and records pursuant to BPC 4119.4.

13.27. When a pharmacist initiates and furnishes HIV preexposure prophylaxis, the pharmacist does so in compliance with all the requirements of BPC 4052.02. (BPC 4052.02, CCR 1747)

13.28. When a pharmacist initiates and furnishes HIV postexposure prophylaxis, the pharmacist does so in compliance with all the requirements of BPC 4052.03. (BPC 4052.03, CCR 1747).

13.29. When a pharmacist receives a prescription, which include the words "expedited partner therapy" or the letters "EPT" pursuant to HSC 120582, the pharmacist labels the drug without the name of the individual for whom the drug is intended (BPC 4076 [a], [f]).

Yes No N/A

13.30. When a pharmacist provides EPT the pharmacist provides written notification that describes the right of an individual who receives EPT to consult with a pharmacist about the medication dispensed and additional information regarding possible drug interactions. (BPC 4076[a], [h]).

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 14. Refill Authorization

Yes No N/A

- 14.1. Refill authorization from the prescriber is obtained before refilling a prescription. (BPC 4063)
- 14.2. Refills are documented. (CCR 1717)
- 14.3. Prescriptions for dangerous drugs or devices are only filled without the prescriber's authorization if the prescriber is unavailable to authorize the refill and if, in the pharmacist's professional judgment, failure to refill the prescription might interrupt the patient's ongoing care and have a significant adverse effect on the patient's well-being. (BPC 4064[a])
- 14.4. Refills for Schedule II controlled substances are prohibited. (HSC 11200)
- 14.5. Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times within 6 months, and all refills taken together do not exceed a 120-day supply. (HSC 11200)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 15. Auto-Refill Program

Yes No N/A

- 15.1. The pharmacy offers a program to automatically refill prescriptions (CCR 1717.5). The pharmacy is aware that effective July 1, 2022, the following actions are required:
- 15.1.1. The pharmacy has policies and procedures describing the program. (CCR 1717.5[a][1])
  - 15.1.2. Before a patient enrolls, the pharmacy provides a written or electronic notice summarizing the program to the patient or patient's agent. (CCR 1717.5[a][2])
  - 15.1.3. The pharmacy obtains an annual renewal of each prescription from the patient or patient's agent for each prescription refilled through the program. (CCR 1717.5[a][3])
  - 15.1.4. The pharmacy maintains a copy of the written or electronic consent to enroll on file for one year from date of dispensing. (CCR 1717.5[a][4])
  - 15.1.5. The pharmacy completes a drug regimen review for each prescription refilled through the program at the time of refill. (CCR 1717.5[a][5])
  - 15.1.6. Each time a prescription is refilled through the program, the pharmacy provides the patient or patient's agent with a written or electronic notice that a prescription was refilled through the program. (CCR 1717.5[a][6])



- 15.1.7. The pharmacy documents and maintains records of patient withdrawal or disenrollment for one year from the date of withdrawal or disenrollment and provides confirmation to the patient or patient's agent. (CCR 1717.5[a][7])
- 15.1.8. The pharmacy provides a full refund to the patient, patient's agent or payer for any prescription refilled through the program if the pharmacy was notified that the patient did not want the refill, regardless of the reason, or the pharmacy had been notified of withdrawal or disenrollment from the program prior to dispensing the prescription medication. (CCR 1717.5[a][8])
- 15.1.9. The pharmacy makes available any written or electronic notification required by this section in alternate languages as required by state or federal law. (CCR 1717.5[a][9])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 16. Quality Assurance and Medication Errors

Yes No N/A

16.1. Pharmacy has established quality assurance program that documents medication errors attributable, in whole or in part, to the pharmacy or its personnel. (BPC 4125, CCR 1711)

16.2. Pharmacy quality assurance policies and procedures are maintained in the pharmacy and are immediately retrievable. (CCR 1711[c])

16.3. The pharmacist communicates with the patient or patient's agent that a medication error has occurred and the steps required to avoid injury or mitigate the error. (CCR 1711[c][2][A], [c][3])

16.4. When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates to the prescriber that a medication error has occurred. (CCR 1711[c][2][B], 1711[c][3])

16.5. Investigation of pharmacy medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d])

Yes No N/A

16.6. The record for quality assurance review for a medication error contains: (CCR 1711[e])

- 16.6.1. Date, location, and participants in the quality assurance review;
- 16.6.2. Pertinent data and other information related to the medication error(s) reviewed;
- 16.6.3. Findings and determinations; and
- 16.6.4. Recommended changes to pharmacy policy, procedure, systems or processes, if any.

- 16.7. The record of the quality assurance review is immediately retrievable in the pharmacy and is maintained in the pharmacy for at least one year from the date it was created. (CCR 1711[f])
- 16.8. Pharmacists are not deviating from the requirements of a prescription except upon the prior consent of the prescriber, and selection of the drug product is in accordance with BPC 4073 (generic substitution). (CCR 1716)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**17. Erroneous or Uncertain Prescriptions / Corresponding Responsibility for Filling Controlled Substance Prescriptions**

Yes No N/A

- 17.1. Before dispensing a prescription that contains any significant error, omission, irregularity, uncertainty, ambiguity or alteration, the pharmacist contacts the prescriber to obtain information needed to validate the prescription. (CCR 1761[a])
- 17.2. Pharmacists are aware of their corresponding responsibility to determine that a prescription written for a controlled substance was issued for legitimate medical purposes only. (HSC 11153)
- 17.3. Even after conferring with the prescriber, the pharmacist does not dispense a controlled substance prescription if the pharmacist knows or has objective reason to know that the prescription was not issued for a legitimate medical purpose. (CCR 1761[b], HSC 11153)
- 17.4. Internet prescriptions for controlled substances are only dispensed if in compliance with the Ryan Haight Online Pharmacy Consumer Protection Act of 2008. (21 USC 829, 21 USC 802.)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**18. Prescription Transfer**

Yes No N/A

- 18.1. Only pharmacists transfer prescriptions from pharmacy to pharmacy, and records of prescription transfers are kept as required. (CCR 1717 [e])
- 18.2. Complete and accurate transfer records are kept on each prescription and refill when dispensed by pharmacies sharing a common electronic file. (CCR 1717.1)
- 18.3. For electronic data transmission prescriptions, at the request of the patient or person authorized to make a request on behalf of the patient, the pharmacy immediately transfers or forwards an electronic data transmission prescription, that was received but

not dispensed to the patient, to an alternative pharmacy designated by the requester (BPC 688 (g)), unless the action would result in a violation of any state or federal law or the action is not supported by the latest version of NCPDP SCRIPT standard. ~~Unfulfilled controlled substance prescriptions received as electronic data transmission prescriptions are transferred or forwarded in compliance with Federal Law.~~ (21 CFR 1300, 1304, 1306, and 1311)

**a. Schedule III, IV and V Controlled Substance Prescription Transfers**

- 18.4. For the **transferring pharmacy**: the prescription hard copy is pulled and “void” is written on its face. The name of the pharmacy to which the prescription is transferred is written on the back of the voided prescription and all other information is recorded as required. The prescription can be transferred only once unless the pharmacies electronically share a real-time, on-line database, in which case the prescription is transferred up to the maximum refills permitted by law and the prescriber’s authorization. (21 CFR 1306.25, CCR 1717[e])
- 18.5. For the **receiving pharmacy**: the prescription is reduced to writing by the pharmacist and “transfer” is written on the face of the transferred prescription and all other information is recorded as required. (CCR 1717[e], 21 CFR 1306.25)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**19. Confidentiality of Prescriptions**

Yes No N/A

- 19.1. Patient information is maintained to safeguard confidentiality. (Civil Code 56.10 et seq.)
- 19.2. All prescriptions are kept confidential and only disclosed as authorized by law. (CCR 1764)
- 19.3. The pharmacy ensures electronically transmitted prescriptions are received, maintained and transmitted in a secure and confidential manner. (CCR 1717.4[h])
- 19.4. If electronically transmitted prescriptions are received by an interim storage device (to allow for retrieval at a later time), the pharmacy maintains the interim storage device in a manner to prevent unauthorized access. (CCR 1717.4[d])

Yes No N/A

- 19.5. If the pharmacy has established and utilizes common electronic prescription files to maintain required dispensing information, the system shall not permit disclosure of confidential medical information except as authorized by law. (CCR 1717.1)
- 19.6. Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101[a])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 20. Record Keeping Requirements

Yes No N/A

20.1. All completed pharmacy self-assessments are on file in the pharmacy and maintained for three years. (CCR 1715[d])

20.2. All drug acquisition and disposition records (complete accountability) are maintained for at least three years. Any record maintained electronically, the pharmacist-in-charge or pharmacist on duty is able to produce a hardcopy and electronic copy of all records of acquisition or disposition or other drug or dispensing-related records. These records include (BPC 4081, 4105, 4169, 4333):

- 20.2.1. Prescription records (BPC 4081[a])
- 20.2.2. Purchase Invoices for all prescription drugs (BPC 4081[a])
- 20.2.3. Purchase Invoices and sales records for non-prescription diabetic test devices dispensed pursuant to a prescription (BPC 4081[d])
- 20.2.4. Biennial controlled substances inventory (21 CFR 1304.11[c], CCR 1718)
- 20.2.5. U.S. Official Order Forms (DEA Form 222) (21 CFR 1305.13)
- 20.2.6. Power of Attorney for completion of DEA 222 forms (21 CFR 1305.057)
- 20.2.7. Theft and Loss Reports (DEA Form 106) (21 CFR 1301.74[c])
- 20.2.8. Record documenting return of drugs to wholesaler or manufacturer (BPC 4081[a])
- 20.2.9. Record documenting transfers or sales to other pharmacies, licensees, prescribers, and reverse distributors (BPC 4081, 4105, CCR 1718)
- 20.2.10. Records of receipt and shipment (BPC 4081)

20.3. A pharmacist may sell hypodermic needles and syringes to a person without a prescription is limited to: (BPC 4145.5)

- 20.3.1. Persons known to the pharmacist and when the pharmacist has previously been provided with a prescription or other proof of legitimate medical need; (BPC 4145.5[a])
- 20.3.2. Use on animals, provided the person is known to the pharmacist or the person's identity can be properly established. (BPC 4145.5[c])
- 20.3.3. For industrial use, as determined by the board. (BPC 4144.5)
- 20.3.4. As a public health measure intended to prevent the transmission of HIV, viral hepatitis, and other bloodborne diseases, furnishing of hypodermic needles and syringes for human use to a person 18 years of age or older for personal use. (BPC 4145.5[b])

Yes No N/A

20.4. When hypodermic needles and syringes are furnished by a pharmacy without a prescription, the pharmacy provides the consumer with written information or verbal counseling on how to access drug treatment, testing and treatment for HIV and hepatitis

C and safe disposal of sharps waste; and provide one or more of the following disposal options: (BPC 4145.5[e], [f])

- 20.4.1. Onsite, safe, hypodermic needle and syringe collection and disposal program.
- 20.4.2. Furnish or make available mail-back sharps containers.
- 20.4.3. Furnish or make available sharps containers.

20.5. Records stored off-site (only for pharmacies who have obtained a waiver from the Board of Pharmacy to store records off-site) are secure and retrievable within two business days. Records for non-controlled substances are maintained on the licensed premises for at least one year from the date of dispensing. Controlled substances are maintained on the licensed premises for at least two years from the date of dispensing. (CCR 1707, BPC 4105[e])

Date Waiver Approved \_\_\_\_\_ Waiver Number \_\_\_\_\_

Address of offsite storage location: \_\_\_\_\_

20.6. The pharmacy furnishes an epinephrine auto-injector to a school district, county office of education, or charter school pursuant to Section 49414 of the Education Code if all of the following are met:

- 20.6.1. The epinephrine auto-injectors are furnished exclusively for use at a school district site, county office of education, or charter school (BPC 4119.2 [a][1]).
- 20.6.2. A physician and surgeon provide a written order that specifies the quantity of epinephrine auto-injectors to be furnished (BPC 4119.2[a][2]).

20.7. The pharmacy furnishes an epinephrine auto-injector to an authorized entity for the purpose of rendering emergency care in accordance with HSC 1797.197(a), provided that: (BPC 4119.3, 4119.4)

- 20.7.1. An authorized healthcare provider provides a written order that specifies the quantity of epinephrine auto-injectors to be dispensed; (BPC 4119.3[a][1], 4119.4[a][2])
- 20.7.2. The pharmacy labels each epinephrine auto-injector with the name of the person to whom the prescription was issued, the designation "Section 1797.197a responder" and "First Aid Purposes Only", the dosage, use and expiration date; and: (BPC 4119.3[a], 4119.4[b])
- 20.7.3. Each dispensed prescription includes the manufacturer's product information sheet for epinephrine auto-injectors. (BPC 4119.3[a][2][B], 4119.4[c])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 21. DEA Controlled Substances Inventory

- Inventory:
- Yes No N/A
- 21.1. Is completed biennially (every two years).  
Date completed: \_\_\_\_\_ (21 CFR 1304.11[c])
- 21.2. Schedule II inventory is separate from Schedule III, IV and V. See also Section 22. (21 CFR 1304.04[h][1])
- 21.3. All completed inventories are ~~ls~~ available for inspection for three years. (CCR 1718)
- 21.4. Indicates on the inventory record whether the inventory was taken at the “open of business” or at the “close of business.” (21 CFR 1304.11[a])
- 21.5. Separate Schedule II records are maintained. This includes Schedule II prescriptions, invoices, US official order forms, and inventory records. (21 CFR 1304.04[h])
- 21.6. Schedule III-V prescriptions are filed separately from all prescription records or are designated with a red “C.” However, the red C requirement is waived if the pharmacy uses an automated data processing or other record keeping system for identification of controlled substances by prescription number and the original prescription documents can be retrieved promptly. (21 CFR 1304.04[h][4])
- 21.7. Inventories and records for Schedule III-V controlled substances are filed separately or are designated in some manner that makes the required information readily retrievable from ordinary business records. (21 CFR 1304.04)
- 21.8. U.S. Official Order Form (DEA Form 222) or electronic equivalent (CSOS) is utilized when ordering all Schedule II controlled substances. When Schedule II controlled substance orders are received by the pharmacy, for each item received, the date and quantity received is indicated on the DEA Form 222. (21 CFR 1305.03, 1305.12, 1305.13, 1305.21, 1305.22[g])
- 21.9. When a pharmacy distributes Schedule II controlled substances to a DEA registrant (pharmacies, wholesales, manufacturers, prescribers) a DEA Form 222 is prepared by the purchasing registrant and provided to the pharmacy selling the schedule II controlled substances. (21 CFR 1305.12)
- Yes No N/A
- 21.10. When the pharmacy distributes Schedule II controlled substances to other DEA registrants, such as those listed above, a copy of the DEA Form 222, is properly completed by the pharmacy selling the controlled substances and that copy is submitted at the end of each month to the DEA regional office. (21 CFR 1305.13)
- 21.11. Sales of controlled substances to other pharmacies or prescribers do not exceed five percent of the total number of controlled substances dosage units dispensed per calendar year; otherwise a wholesaler registration is obtained from DEA and from the board. (21 CFR 1307.11[a][1][iv]], Drug Supply Chain Security Act, BPC 4160)

- 21.12. When dispensed upon an “oral” order for a true emergency, a Schedule II prescription is provided by the prescriber by the 7<sup>th</sup> day following the transmission of the oral order. If not received, the pharmacy reports failure to provide prescription document to the California Department of Justice within 144 hours of the failure to provide prescription. (HSC 11167[c], [d])
- 21.13. The pharmacy generates a controlled substance printout for refills of Schedule III-V prescriptions at least every three days (72 hours) which contains the signature of the dispensing pharmacist, or the pharmacy maintains an alternate system to document the refilling of controlled substance prescriptions that complies with 21 CFR 1306.22.
- 21.14. ~~Any~~ Controlled substances drug loss is reported within one business day of discovery to the DEA and within 30 days of ~~discovery~~ the discovery of any loss of controlled substances in one of the following categories that causes the aggregate amount of unreported losses discovered in that category, on or after the same day of the previous year, to equal or exceed: for the following: (21 CFR 1301.74[c], CCR 1715.6)
  - 21.14.1 Tablets, capsules, or other oral medication, 99 dosage units
  - 21.14.2. Single-dose injectable medications, lozenges, film, such as oral, buccal and sublingual, suppositories, or patches, 10 dosage units.
  - 21.14.3 Injectable multi-dose medications, medications administered by continuous infusion, or any other multi-dose unit not described, two or more multi-dose vials, infusion bags or other containers.
- 21.15. Do pharmacy staff hand initial prescription records or prescription labels, or (CCR 1712, 1717[b][1])
- 21.16. Does the pharmacy comply with the requirement for a pharmacist to initial or sign a prescription record or prescription label by recording the identity of the reviewing pharmacist in a computer system by a secure means. This computer does not permit the record to be altered after made and the record of the pharmacist’s identity made in the computer system is immediately retrievable in the pharmacy. (CCR 1712, 1717[b][1])
- 21.17. All Schedule II through IV controlled substance dispensing data is successfully transmitted to CURES within one working day from the date the controlled substance is released to be patient. (HSC 11165[d])
- 21.18. Furnishing of dangerous drugs and controlled substances for physician office use is done under sales and purchase records that correctly give the date, names and addresses of supplier and buyer, the drug or device and its quantity. The prescription may not be used for obtaining dangerous drugs or controlled substances for supplying a practitioner for the purpose of dispensing to patients. (21 CFR 1306.04[b], HSC 11250, BPC 4059)
- 21.19. The pharmacy has designed and operates a system to identify suspicious orders and ensures the system complies with applicable Federal and State privacy laws. Upon

discovering a suspicious order or series of orders, notify the DEA and the Special Agent in charge of DEA in their area. (21 USC 832[a]).

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 22. Inventory Reconciliation Report of Controlled Substances

Yes No N/A

22.1. The pharmacy performs periodic inventory and inventory reconciliation functions to detect and prevent the loss of controlled substances. (CCR 1715.65 [a])

22.2. The pharmacist-in-charge of the pharmacy reviews all inventory and inventory reconciliation reports taken and establishes and maintains secure methods to prevent losses of controlled drugs. Written policies and procedures are developed for performing the inventory reconciliation reports required by pharmacy law. (CCR 1715.65 [b])

22.3. A pharmacy compiles an inventory reconciliation report of all federal Schedule II controlled substances at least every three months. This report requires: (CCR 1715.65 [c])

22.3.1. A physical count, not an estimate, of all quantities of federal Schedule II controlled substances. The biennial inventory of controlled substances required by federal law may serve as one of the mandated inventories under this section in the year where the federal biennial inventory is performed, provided the biennial inventory was taken no more than three months from the last inventory required by this section; (CCR 1715.65[c][1])

22.3.2. A review of all acquisitions and dispositions of federal Schedule II controlled substances since the last inventory reconciliation report; (CCR 1715.65[c][2])

22.3.3. A comparison of the two above-mentioned items to determine if there are any variances; (CCR 1715.65[c][3])

22.3.4. All records used to compile each inventory reconciliation report shall be maintained in the pharmacy or clinic for at least three years in a readily retrievable form; and (CCR 1715.65[c][4])

22.3.5. Possible causes of overages shall be identified in writing and incorporated into the inventory reconciliation report. (CCR 1715.65[c][5])

22.3.6 In addition to Schedule II controlled substance, the pharmacy is performing an inventory reconciliation of alprazolam 1mg, alprazolam 2mg, tramadol 50mg, and promethazine with codeine 6.25mg/10mg/5ml at least every 12 months. (CCR 1715.65[a][2])

22.3.7 An inventory reconciliation report must be prepared for any identified controlled substances lost no later than three months after discovery of the reportable loss. (CCR 1715.65)



- 22.3.8 Inventory activities for all other controlled substances must be performed at least once every two years from the performance of the last inventory activities. (CCR 1715.65[a][3][B])
- 22.3.9 The inventory reconciliation report may use a digital or electronic signature or biometric identifier in lieu of a physical signature if, in addition, the individual physically signs a printed statement confirming the accuracy of the inventory or report. The signature shall be dated, and the signed and dated statement shall be retained on file. (CCR 1715.65[e][1])

22.4. The pharmacy reports in writing identified losses and known causes to the board within 30 days of discovery unless the cause of the loss is theft, diversion, or self-use in which case the report shall be made within 14 days of discovery. If the pharmacy is unable to identify the cause of the loss, further investigation is undertaken to identify the cause and actions necessary to prevent additional losses of controlled substances. (CCR 1715.65 [d])

22.5. The inventory reconciliation report is dated and signed by the individual(s) performing the inventory and countersigned by the pharmacist-in-charge and be readily retrievable in the pharmacy for three years. A countersignature is not required if the pharmacist-in-charge personally completed the inventory reconciliation report. (CCR 1715.65 [e])

Yes No N/A

22.6. A new pharmacist-in-charge of the pharmacy completes an inventory reconciliation report as identified in CCR 1715.65 (c) within 30 days of becoming pharmacist-in-charge. When possible, the outgoing pharmacist-in-charge also completes an inventory reconciliation report as required in CCR 1715.65 (c). (CCR 1715.65 [f])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

### 23. Oral/Electronic Transmission and Partial Fill of Schedule II Controlled Substance Prescriptions

Yes No N/A

23.1. A faxed prescription for a Schedule II controlled substance is dispensed only **after** the original written prescription is received from the prescriber. (21 CFR 1306.11[a], HSC 11164)

23.2. An oral or electronically transmitted prescription for a Schedule II controlled substance for a patient in a licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or a licensed hospice care is dispensed only **after** the pharmacist has reduced the prescription to writing on a pharmacy-generated prescription form, and: (21 CFR 1306.11, 21 CFR 1306.11[f], HSC 11167.5)

- 23.2.1. The licensed facility provides the pharmacy with a copy of the prescriber's signed order, when available.

- 23.2.2. The prescription is endorsed by the pharmacist with the pharmacy's name, license, and address.
- 23.2.3. The physician has signed the original prescription or provides a facsimile signature on the prescription.
- 23.2.4. The signature of the person who received the controlled substance for the licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or licensed hospice. (21 CFR 1306.11[f], HSC 11167.5)
- 23.3. If unable to supply the full quantity, the pharmacist partially fills a Schedule II prescription and is aware that if the remaining portion of the prescription is to be filled, it must be filled within 72 hours. The pharmacist shall notify the prescriber if the remaining portion of the prescription is not filled within 72 hours. (21 CFR 1306.13[a], CCR 1745[d])
- 23.4. The pharmacist maintains records (in a readily retrievable form or on the original prescription) of each partial filling (filled within 60 days from the date of prescription issuance) of an original prescription for a Schedule II controlled substance written for a patient of a skilled nursing facility or a patient diagnosed as "terminally ill." (21 CFR 1306.13[b], CCR 1745)
- 23.5 The pharmacist maintains records of each partial filling (filled within 30 days from the date of prescription issuance) of an original prescription for a Schedule II controlled substance when a partial fill is requested by the patient or practitioner. The pharmacist shall report to CURES only the actual amounts of drug dispensed. The total dispensed shall not exceed the prescribed quantity. (21 USC 829[f], BPC 4052.10)
- 23.6. Controlled substances written with the "11159.2 exemption" for the terminally ill are only dispensed when the original prescription is received, is tendered and partially filled within 60 days and no portion is dispensed more than 60 days from the date issued. (HSC 11159.2, 21 CFR 1306.11[a], CCR 1745)
- 23.7. The pharmacist, in a true emergency dispenses a Schedule II controlled substance from a prescription transmitted orally or electronically by a prescriber. If the order is written by the prescriber, the prescription is in ink, signed and dated by the prescriber. If the prescription is orally or electronically transmitted, it must be reduced to hard copy. The prescriber provides a written prescription on a controlled substance form that meets the requirements of HSC 11162.1 by the seventh day following the transmission of the initial order. (21 CFR 1306.11[d], HSC 11167)
- 23.8. All prescriptions received, maintained or transmitted by the pharmacy, whether new or refill, received orally, in writing or electronically, are handled to ensure their security, integrity, authenticity and confidentiality. (CCR 1717.4[h])
- 23.9. Electronic image transmission prescriptions are either received in hard copy or the pharmacy has the capacity to retrieve a hard copy facsimile of the prescription from the pharmacy's computer memory. (CCR 1717.4[e])
- 23.10. All electronically transmitted prescriptions include the name & address of the prescriber, a telephone number for oral confirmation, date of transmission and the name of identity of the recipient. (CCR 1717.4[c])

- 23.11. Prescriptions received into an interim storage device, in addition to the prescription information, record and maintain the date the prescription is entered into the device, the date the prescription is transmitted out of the device and the recipient of the outgoing transmission. (CCR 1717.4[d])
- 23.12. A computer-generated prescription that is not an e-script and is printed out or faxed by the practitioner to the pharmacy must be manually signed. (21 CFR 1306.05[d])
- 23.13. Electronic prescriptions (e-scripts) for controlled substances that are received from the prescriber meet federal requirements. (21 CFR 1306.08, 21 CFR 1311)
- 23.14. Controlled substance prescriptions with the 11159.3 exemption during a declared local, state, or federal emergency, noticed by the board, may be dispensed if the following are met: (HSC 11159.3)
  - The prescription contains the information specified in HSC 11164(a), indicates that the patient is affected by a declared emergency with the words “11159.3 exemption” or a similar statement, and is written and dispensed within the first two weeks of notice issued by the board.
  - When the pharmacist fills the prescription, the pharmacist exercises appropriate professional judgment, including reviewing the patient’s activity report from the CURES PDMP before dispensing the medication.
  - If the prescription is a Schedule II controlled substance, the pharmacist dispenses no greater than the amount needed for a seven-day supply.
  - The patient first demonstrates, to the satisfaction of the pharmacist, their inability to access medications, which may include, but not limited to, verification of residency within an evacuation area.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
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**24. Automated Drug Delivery Systems**

Yes No N/A

- 24.1. Does the pharmacy use an automated drug delivery system, automated patient dispensing system and/or automated unit dose system? (CCR 1713)

If yes, complete the biennial self-assessment for automated drug delivery systems.

Note: An ADDS license is not required for technology installed within the secured licensed premises area of a pharmacy, used in the selecting, counting, packaging, and labeling of dangerous drugs and devices. (BPC 4427.2[j]) or exempt AUDES operated by a licensed hospital pharmacy. (BPC 4427.2(i) As a reminder, a self-assessment form is required for an exempt AUDES.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
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## 25. Repackaging by the Pharmacy

Yes No N/A

- 25.1. Drugs are repackaged (precounted or poured) in quantities suitable for dispensing to patients of the pharmacy. Such repackaging is performed according to the Current Good Manufacturing Practice (CGMP), and the drugs are properly labeled with at least the following information: name of drug, strength, dosage form, manufacturer's name and lot number, expiration date, and quantity per repackaged unit. (21 CFR Part 210, 211 [CGMP], BPC 4342, HSC 110105, 111430)
- 25.2. A log is maintained for drugs pre-packed for future dispensing. (CCR 1751.1, 21 CFR Parts 210, 211)
- 25.3. Drugs previously dispensed by another pharmacy are re-packaged at the patient's request and includes the name and address of both pharmacies and complies with the other requirements of BPC 4052.7.
- 25.4. The pharmacy only repackages and furnishes a reasonable quantity of dangerous drugs and devices for prescriber office use. (BPC 4119.5 [b])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 26. Refill Pharmacy

Yes No N/A

- 26.1. Pharmacy processes refills for another California licensed pharmacy (CCR 1707.4[a])
- If the answer is "yes", name the pharmacy or pharmacies \_\_\_\_\_
- 26.2. Does the pharmacy employ the use of a common electronic file? If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1)
- 26.3. Some or all pharmacy refill orders are processed by another California licensed pharmacy. (CCR 1707.4[a])
- If the answer is "yes," name of refilling pharmacy(s) \_\_\_\_\_
- If the answer to the three questions above is "no" or "not applicable" go to section 27.
- 26.4. Originating pharmacy and refill pharmacy have a contract outlining the refill arrangement, or the pharmacies have the same owner. (CCR 1707.4[a][1])
- 26.5. Refill prescription label meets requirements of BPC 4076 and CCR 1707.5 and shows the name and address of the refilling and or originating pharmacy. (CCR 1707.4[a][2])
- 26.6. Patient is provided with written information, either on the prescription label or prescription container that describes which pharmacy to contact for questions. (CCR 1707.4[a][3])

- 26.7. Both pharmacies maintain complete and accurate records of refill. (CCR 1707.4[a][4])
- 26.8. Both pharmacies are responsible for accuracy of the refilled prescription. (CCR 1707.4[a][5])
- 26.9. Originating pharmacy is responsible for consultation, maintenance of a medication profile and reviewing the patient's drug therapy before delivery of each prescription. (CCR 1707.4[a][6])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 27. Standards of Service for Providers of Blood Clotting Products for Home Use (HSC 125286.10)

Yes No N/A

- 27.1. The pharmacy is a provider of blood clotting products for home use in compliance with HC 125286.20 and 125286.25. (HSC 125286.20, 125286.25)
  - ~~27.1.1. Health system pharmacy. (HSC 125286.20[j][1][B])~~
  - ~~27.1.2. Pharmacy affiliated with hemophilia treatment centers. (HSC 125286.20[j][1][C])~~
  - ~~27.1.3. Specialty home care pharmacy. (HSC 125286.20[j][1][D])~~
  - ~~27.1.4. Retail pharmacy. (HSC 125286.20[j][1][E])~~
- ~~27.2. The pharmacy meets the following requirements:~~
  - ~~27.2.1. Has sufficient knowledge and understanding of bleeding disorders to accurately follow the instructions of the prescribing physician and ensure high-quality service for the patient. (HSC 125286.25[a])~~
  - ~~27.2.2. Has access to a provider with sufficient clinical experience that enables the provider to know when patients have an appropriate supply of clotting factor on hand and about proper storage and refrigeration of clotting factors. (HSC 125286.25[b])~~
  - ~~27.2.3. Maintains 24-hour on-call service 7 days a week, screens telephone calls for emergencies, acknowledges all telephone calls within one hour or less, and has access to knowledgeable pharmacy staffing on call 24 hours a day. (HSC 125286.25[c])~~
  - ~~27.2.4. Has the ability to obtain all brands of blood clotting products approved by the FDA in multiple assay ranges and vial sizes, including products manufactured from human plasma and those manufactured with recombinant biotechnology techniques, provided manufacturer supply exists and payer authorization is obtained. (HSC 125286.25[d])~~
  - ~~27.2.5. Supplies all necessary ancillary infusion equipment and supplies with each prescription, as needed. (HSC 125286.25[e])~~

- ~~27.2.6. Stores and ships, or otherwise delivers, all blood clotting products in conformity with all state and federally mandated standards, including those set forth in the product's approved package insert. (HSC 125286.25[f])~~
- ~~27.2.7. Upon authorization for a nonemergency prescription, ships the prescribed blood clotting products and ancillary infusion equipment and supplies to the patient within two business days or less. (HSC 125286.25[g])~~
- ~~27.2.8. Upon approved authorization to dispense a prescription for an emergency situation, provided manufacturer supply exists, delivers prescribed blood products, ancillary infusion equipment and supplies, and medications to the patient within 12 hours for patients living within 100 miles of a major metropolitan airport, and within one day for patients living more than 100 miles from a major metropolitan airport. (HSC 125286.25[h])~~
- ~~27.2.9. Provides patients who have ordered their products with a designated contact telephone number for reporting problems with a delivery, and responds to calls within a reasonable time period. (HSC 125286.25[i])~~
- ~~27.2.10. Notifies patients of Class 1 and Class 2 recalls and withdrawals of blood clotting products and ancillary infusion equipment within 24 hours of receiving such notice, and participates in the National Patient Notification System for blood clotting recalls. (HSC 125286.25[j])~~
- ~~27.2.11. Provides language interpretive services over the telephone or in person, as needed by the patient. (HSC 125286.25[k])~~
- ~~27.2.12. Has a detailed plan for meeting the requirements of the Standards of Service for Providers of Blood Clotting Products for Home Use Act in the event of a natural or manmade disaster or other disruption of normal business operations. (HSC 125286.25[l])~~

## 28. Policies and Procedures

Yes No N/A

28.1. There are written policies and procedures in place for:

- 28.1.1. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to be chemically, mentally, or physically impaired to the extent that it affects their ability to practice the profession or occupation authorized by their license, including the reporting to the board within 14 days of receipt or development; (BPC 4104[a],[c])
- 28.1.2. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to have engaged in the theft or diversion or self-use of prescription drugs belonging to the pharmacy, including the reporting to the board within 14 days of receipt or development; (BPC 4104[b], [c])
- 28.1.3. Oral consultation for discharge medications to an inpatient of a health care facility licensed pursuant to HSC 1250, or to an inmate of an adult correctional facility or juvenile detention facility; (BPC 4074[a], CCR 1707.2[b][2])
- 28.1.4. Operation of the pharmacy during the temporary absence of the pharmacist for breaks and meal periods including authorized duties of personnel, the

pharmacist's responsibilities for checking all work performed by ancillary staff, and the pharmacist's responsibility for maintaining the security of the pharmacy; (CCR 1714.1[f])

- 28.1.5. Assuring confidentiality of medical information if your pharmacy maintains the required dispensing information for prescriptions, other than controlled substances, in a shared common electronic file; (CCR 1717.1[e])
- 28.1.6. The delivery of dangerous drugs and dangerous devices to a secure storage facility, if the pharmacy accepts deliveries when the pharmacy is closed and there is no pharmacist present; (BPC 4059.5[f][1])
- 28.1.7. Compliance with Title VII of Public Law 109-177 – Combat Methamphetamine Epidemic Act of 2005;
- 28.1.8. A policy to establish how a patient will receive a medication when a pharmacist has a conscientious objection; (BPC 733[b][3])
- 28.1.9. Preventing the dispensing of a prescription when the pharmacist determines that the prescribed drug or device would cause a harmful drug interaction or would otherwise adversely affect the patient's medical condition; (BPC 733[b][1])
- 28.1.10. Helping patients with limited or no English proficiency understand the information on the prescription container label in the patient's language, including the selected means to identify the patient's language and providing interpretive services in the patient's language; and (CCR 1707.5[d])
- 28.1.11. Inventory reconciliation reporting requirements. (CCR 1715.65[b])

Yes No N/A

28.2. Does your pharmacy employ the use of a common electronic file? (CCR 1717.1)

- 28.2.1. If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1[e])

28.3. Does your pharmacy furnish emergency contraceptives pursuant to BPC 4052.3[b][1]? (BPC 4052, CCR 1746)

If yes, does the pharmacy:

- 28.3.1. Follow the protocol for pharmacists furnishing Emergency Contraception (EC) approved by the California State Board of Pharmacy and the Medical Board of California? (CCR 1746[b])
- 28.3.2. Provide the patient with a copy of the current EC Fact Sheet approved by the Board of Pharmacy? (CCR 1746[b][4])
- 28.3.3. Maintain in the pharmacy EC medications and adjunctive medications (for nausea and vomiting when taken with EC containing estrogens) as listed in the protocol? (CCR 1746[b][8])
- 28.3.4. Prior to furnishing EC, the pharmacist has completed a minimum of one hour of continuing education specific to emergency contraception. (BPC 4052.3[b][2], CCR 1746[b][10])

- 28.3.5. If no, EC services are not immediately available or any pharmacist declines to furnish pursuant to a conscience clause, does the pharmacist refer the patient to another emergency contraception provider? (BPC 773[b], CCR 1746[b][5])
- 28.3.6. Does the pharmacy have a protocol that ensures a patient has timely access to a prescribed drug or device despite a pharmacist's refusal to dispense a prescription or order? (BPC 733[b])
- 28.3.7. If a pharmacist declines to dispense a prescription drug or device pursuant to an order or prescription, the pharmacist has previously notified their employer in writing? (BPC 733[b][3], 4052.3)

Yes No N/A

28.4. Furnishes ~~naloxone hydrochloride~~ federal FDA-approved opioid antagonists in accordance with standardized procedures or protocols developed and approved by both the Board of Pharmacy and the Medical Board of California. (BPC 4052.01[a], CCR 1746.3)

- 28.4.1. Procedures to ensure education of the person to whom the drug is furnished, not limited to opioid prevention, recognition and response, safe administration, potential side effects, or adverse events and the imperative to seek emergency medical care for the patient.
- 28.4.2. Procedures for the notification of the patient's primary care provider with patient consent of any drug or device furnished to the patient or entry of appropriate information in a patient record system.

28.5. Furnishes nicotine replacement products in accordance with standardized procedures or protocols developed and approved by both the Board of Pharmacy and the Medical Board of California. (BPC 4052.9, CCR 1746.2)

28.6. Furnishes hormonal contraception products in accordance with standardized procedures or protocols developed and approved by both the Board of Pharmacy and the Medical Board of California. (BPC 4052.3, CCR 1746.1)

28.7. Does your pharmacy furnish travel medications not requiring a diagnosis that are recommended by the federal Center for Disease Control and Prevention (CDC) for individuals traveling outside the 50 states and the District of Columbia pursuant to section BPC 4052(a)(10)(A)(3)? If yes, does the pharmacy do the following: (CCR 1746.5[a], [c])

- 28.7.1. Keep documentation on site and available for inspection by the board, pharmacist(s) completion of an immunization training program that meets the requirements on BPC 4052.8(b)(1), completion of a travel medicine training program, consisting of at least 10 hours of training and cover each element of the International Society of Travel Medicine's Body of Knowledge for the Practice of Travel Medicine (2012) completion of the CDC Yellow Fever Vaccine Course; and current basic life support certification. (CCR 1746.5[c])
- 28.7.2. Pharmacists complete two hours of ongoing continuing education focused on travel medicine, separate from continuing education in immunization and vaccines, from an approved provider once every two years. (CCR 1746.5[d])



- 28.7.3. Prior to furnishing travel medications, the pharmacist performs a good faith evaluation of the patient, including evaluation of the patient's travel history using destination-specific travel criteria. The travel history includes all the information necessary for a risk assessment during pre-travel consultation, as identified in the CDC Yellow Book. (CCR 1746.5[e])
- 28.7.4. The pharmacist notifies the patient's primary care provider of any drugs or devices furnished to the patient within 14 days of the date of furnishing, or enters the appropriate information in the patient record system shared with the primary care provider, as permitted by the primary care provider. If the patient does not have a primary care provider, or is unable to provide contact information for their primary care provider, the pharmacist provides the patient with a written record of the drugs or devices furnished and advises the patient to consult a physician of the patient's choice. (CCR 1746.5[f])
- 28.7.5. A patient medication record is maintained and securely stored in a physical or electronic manner for each travel medication furnished, such that the information required under section 300aa-25 of title 42 of the United States Code is readily retrievable during the pharmacy's or facility's normal operating hours and the pharmacist provides the patient with written documentation that reflects the clinical assessment and travel medication plan. (CCR 1746.5[g])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 29. Compounding

Yes No N/A

29.1. Prior to allowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge must complete the "Compounding Self-Assessment" required by CCR 1735.2[k].

## 30. Nuclear Pharmacy

Yes No N/A

30.1. All pharmacists handling radioactive drugs are competent in the preparation, handling, storage, receiving, dispensing, disposition and pharmacology of radioactive drugs. (CCR 1708.4)

30.2. A pharmacist qualified under CCR 1708.4 to furnish radioactive drugs is in the pharmacy whenever the furnishing of radioactive drugs occurs. All personnel involved in the furnishing of radioactive drugs are under the immediate and direct supervision of such a qualified pharmacist. (CCR 1708.5)

30.3. The pharmacy possesses a current Sterile Compounding Permit (BPC 4127) and is compliant with CCR 1751. (Must also complete Compounding Self-Assessment, required by CCR 1735.2[k].

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
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### 31. Telepharmacy Systems and Remote Dispensing Site Pharmacies

Yes No N/A

31.1. Pharmacy provides telepharmacy services and has obtained a remote dispensing site pharmacy license from the board. (BPC 4130[e], 4044.6, 4044.3[a])

If the answer is "yes", name the remote dispensing site pharmacy and license number:

Name: \_\_\_\_\_ License No.: \_\_\_\_\_

List the names of all qualified remote dispensing site pharmacy technician:

TCH Name: \_\_\_\_\_ License No. \_\_\_\_\_

TCH Name: \_\_\_\_\_ License No. \_\_\_\_\_

TCH Name: \_\_\_\_\_ License No. \_\_\_\_\_

TCH Name: \_\_\_\_\_ License No. \_\_\_\_\_

TCH Name: \_\_\_\_\_ License No. \_\_\_\_\_

If the answer to the question above is "no" or "not applicable" go to section 32.

Yes No N/A

31.2. The supervising pharmacy is not located greater than 150 road miles from the remote dispensing site pharmacy, unless otherwise approved by the board . (BPC 4131[b])

31.3. Both the supervising and remote dispensing site pharmacies operate in accordance with BPC 4130, 4131, 4132, 4133, 4134, 4135, 4044, 4044.3, 4044.6, 4044.7, 4059.5.

31.4. The remote dispensing site pharmacy will cease to be a remote dispensing site pharmacy and may become a full-service pharmacy licensed under Section 4110 with a pharmacist onsite if it meets all the requirements for licensure for a pharmacy, if the remote dispensing pharmacy dispenses more than 225 prescriptions per day, calculated each calendar year. (BPC 4130[h])

~~31.2. The supervising pharmacy uses a telepharmacy system for the dispensing of prescription drugs and providing related drug regimen review and patient counseling services at the remote dispensing site pharmacy. (BPC 4130[a], BPC 4044.7)~~

~~31.3. The remote dispensing site pharmacy is located in a medically underserved area unless otherwise approved by the board. (BPC 4130[c])~~

~~31.4. The remote dispensing site pharmacy does not employ any unlicensed personnel. (BPC 4130[d])~~

~~31.5. The supervising pharmacy has only obtained one remote dispensing site pharmacy license. (BPC 4130[e])~~

- ~~31.6. The remote dispensing site pharmacy is not operated by the state and is not located in any state facility, including, but not limited to, correctional facilities, state hospitals, or developmental centers. (BPC 4130[f])~~
- ~~31.7. The remote dispensing site pharmacy will cease to be a remote dispensing site pharmacy and may become a full-service pharmacy licensed under Section 4110 with a pharmacist onsite if it meets all the requirements for licensure for a pharmacy, if the remote dispensing pharmacy dispenses more than 225 prescriptions per day, calculated each calendar year. (BPC 4130[h])~~
- ~~31.8. The supervising pharmacy provides telepharmacy services for only one remote dispensing site pharmacy. (BPC 4131[a])~~
- ~~31.9. The supervising pharmacy is not located greater than 150 road miles from the remote dispensing site pharmacy, unless otherwise approved by the board. (BPC 4131[b])~~
- ~~31.10. The supervising pharmacy and the remote dispensing site pharmacy are under common ownership. (BPC 4131[c])~~
- ~~31.11. The remote dispensing site pharmacy is staffed by a pharmacist, or at least one registered pharmacy technician meeting the qualifications of BPC section 4132 (BPC 4130[d]).~~
- ~~31.12. Pharmacy technicians working at a remote dispensing site pharmacy remain under the direct supervision and control of a pharmacist at the supervising pharmacy at all times that the remote dispensing site pharmacy is operational. (BPC 4131[d])~~
- ~~31.13. The supervising pharmacist utilizes a telepharmacy system to supervise operations through audio and visual technology from the supervising pharmacy. (BPC 4131[d])~~
- ~~31.14. The designated pharmacist-in-charge of the supervising pharmacy is also the pharmacist-in-charge at the remote dispensing site pharmacy. (BPC 4131[e])~~
- ~~31.15. The pharmacist-in-charge of the remote dispensing site pharmacy and the pharmacist-on-duty at the supervising pharmacy are responsible to ensure that both the supervising pharmacy and the remote dispensing site pharmacy are sufficiently staffed to allow for appropriate supervision, which is supervision that would not be reasonably expected to result in an unreasonable risk of harm to public health, safety, or welfare. (BPC 4130[f])~~
- ~~31.16. In addition to the requirements of BPC 4202, a pharmacy technician working at the remote dispensing site pharmacy has met the requirements required by BPC 4132. (BPC 4132[a])~~
  - ~~Possess a pharmacy technician license that is in good standing.~~
  - ~~Possess and maintain a certification issued by the board-approved pharmacy technician certification program.~~

- Possess one of the following: a minimum of an associated degree in pharmacy technology, a minimum of a bachelor's degree in any subject, or a certification of completion from a course of training specified by regulations adopted by the board pursuant to BPC 4202.
- Complete a minimum of 2,000 hours of experience working as a pharmacy technician within the two years preceding first commencing work in the remote dispensing site pharmacy.
- 31.17. Registered pharmacy technicians may perform order entry, packaging, manipulative, repetitive, and other nondiscretionary tasks at the remote dispensing site pharmacy under the supervision of a pharmacist at the supervising pharmacy using a telepharmacy system. (BPC 4132[b])
- 31.18. Pharmacy technicians at the remote dispensing site pharmacy do not do any of the following:
  - 31.18.1. Receive a new prescription order orally from a prescriber or other person authorized to prescribe by law. (BPC 4132[c][1])
  - 31.18.2. Consult with a patient or their agent regarding a prescription, either prior to or after dispensing, or regarding any medical information contained in a patient medication record system or patient chart. (BPC 4132[c][2])
  - 31.18.3. Identify, evaluate, or interpret a prescription. (BPC 4132[c][3])
  - 31.18.4. Interpret the clinical data in a patient medication record system or patient chart. (BPC 4132[c][4])
  - 31.18.5. Consult with any prescriber, nurse, or other health care professional or authorized agent thereof. (BPC 4132[c][5])
  - 31.18.6. Supervise the packaging of drugs and check the packaging procedures and product upon completion. (BPC 4132[c][6])
  - 31.18.7. Perform any function that requires the professional judgment of a licensed pharmacist. (BPC 4132[c][7])
  - 31.18.8. Compound drug preparations. (BPC 4132[c][8])
- Yes No N/A  
 31.19. A pharmacist at the supervising pharmacy supervises no more than two pharmacy technicians at each remote dispensing site pharmacy. The pharmacist may also supervise pharmacy technicians at the supervising pharmacy. (BPC 4132[d])
- 31.20. The supervising pharmacy's telepharmacy system maintains a video and audio communication system that provides for effective communication between the supervising pharmacy and the remote dispensing site pharmacy's personnel and patients. (BPC 4133[a])
- 31.21. The telepharmacy system facilitates adequate pharmacist supervision and allows the appropriate exchange of visual verbal, and written communications for patient counseling and other matters involved in the lawful dispensing of drugs. (BPC 4133[b])
- 31.22. Patient counseling is provided using audio-visual communication prior to all prescriptions being dispensed from the remote dispensing site pharmacy. (BPC 4133[c])

- ~~31.23. The telepharmacy system is able to do all of the following:
 
  - ~~31.23.1. Identify and record the pharmacy technician preparing each prescription and the supervising pharmacist who reviewed and authorized the dispensing of the prescription. (BPC 4133[d][1])~~
  - ~~31.23.2. Require a pharmacist to review and compare the electronic image of any new prescription presented at the remote dispensing site pharmacy with the data entry record of the prescription. (BPC 4133[d][2])~~
  - ~~31.23.3. Require the pharmacy technician to use barcode technology to verify the accuracy of the drug to be dispensed. (BPC 4133[d][3])~~
  - ~~31.23.4. Require remote visual confirmation by a pharmacist at the supervising pharmacy of the drug stock bottle and the drug to be dispensed prior to dispensing. (BPC 4133[d][4])~~
  - ~~31.23.5. Ensure that a prescription is not sold or delivered to a patient prior to a pharmacist performing final verification of the accuracy of the prescription and releasing the prescription for sale and delivery. (BPC 4133[d][5])~~~~

Yes No N/A

- ~~31.24. The video and audio communication system used to counsel and interact with each patient or patient's caregiver shall be secure and compliant with the federal Health Insurance Portability and Accountability Act (Public Law 104-191). (BPC 4133[e])~~
- ~~31.25. All records of prescriptions dispensed including the records of the actions performed through the telepharmacy system shall be maintained at the remote dispensing site pharmacy and shall be maintained for three years after the filling of the prescription. (BPC 4133[f])~~
- ~~31.26. A pharmacist from the supervising pharmacy completes a monthly in-person, self-inspection of each remote dispensing site pharmacy using the form designated by the board and retains all inspection reports. (BPC 4134[a])~~
- ~~31.27. A perpetual inventory is kept for all controlled substances stored at the remote dispensing site pharmacy. (BPC 4134[b])~~
- ~~31.28. All controlled substances stored at the remote dispensing site pharmacy are stored in a secure cabinet or safe that is locked. (BPC 4134[c])~~
- ~~31.29. A pharmacist from the supervising pharmacy performs inventory and inventory reconciliation functions at the remote dispensing site pharmacy to detect and prevent the loss of any controlled substances. (BPC 4134[d])~~
- ~~31.30. The pharmacist in charge of the remote dispensing site pharmacy reviews all inventory and inventory reconciliation reports taken and establishes and maintains secure methods to prevent losses of any controlled substances. (BPC 4134[e])~~
- ~~31.31. A pharmacist from the supervising pharmacy compiles an inventory reconciliation report of all Schedule II controlled substances at the remote dispensing site pharmacy at least once every three months. (BPC 4134[f]) This compilation shall include the following:~~

- ~~31.31.1. A physical count, not an estimate, of all quantities of federal Schedule II controlled substances. The biennial inventory of controlled substances required by federal law may serve as one of the mandated inventories under this section in the year where the federal biennial inventory is performed, provided the biennial inventory was taken no more than three months from the last inventory required by this section. (BPC 4134[f][1])~~
  - ~~31.31.2. A review of all acquisitions and dispositions of federal Schedule II controlled substances since the last inventory reconciliation report. (BPC 4134[f][2])~~
  - ~~31.31.3. A comparison of the two above-mentioned items to determine if there are any variances. (BPC 4134[f][3])~~
  - ~~31.31.4. All records used to compile each inventory reconciliation report shall be maintained in the pharmacy or clinic for at least three years in a readily retrievable form. (BPC 4134[f][4])~~
  - ~~31.32. The remote dispensing site pharmacy reports in writing, any identified losses of controlled substances and possible causes of losses to the board within 31 days of discovery unless the cause of the loss is theft, diversion, or self-use in which case the report is made within 14 days of discovery. If the remote dispensing site pharmacy is unable to identify the cause of the loss, further investigation is undertaken to identify the cause and actions necessary to prevent additional losses of controlled substances. (BPC 4134[g])~~
- Yes No N/A
- ~~31.33. Possible causes of overages are identified in writing and incorporated into the inventory reconciliation report. (BPC 4134[h])~~
  - ~~31.34. The inventory reconciliation report is dated and signed by the individual(s) performing the inventory, and countersigned by the pharmacist-in-charge of the remote dispensing site pharmacy, and is readily retrievable in the pharmacy for three years. A countersignature is not required if the pharmacist-in-charge personally completed the inventory reconciliation report. (BPC 4134 [i])~~
  - ~~31.35. While closed, the remote dispensing site pharmacy utilizes an alarm or other comparable monitoring system. (BPC 4135[a])~~
  - ~~31.36. The remote dispensing site pharmacy is not open and its employees are not allowed access at times when the supervising pharmacy is closed. (BPC 4135[b])~~
  - ~~31.37. The remote dispensing site pharmacy's security system tracks entries into the remote dispensing site pharmacy and the pharmacist-in-charge periodically review the record of entries. (BPC 4135[b])~~
  - ~~31.38. Pharmacy services are not provided at the remote dispensing site pharmacy if the telepharmacy system is unavailable. (BPC 4135[b])~~
  - ~~31.39. The remote dispensing site pharmacy retains a recording of facility surveillance excluding patient communications, for a minimum of 120 days. (BPC 4135[c])~~

- ~~31.40. Dangerous drugs and devices and controlled substances ordered by the remote dispensing site pharmacy are signed for and received by a pharmacist or a registered pharmacy technician, who meets the qualifications of Section 4132. (BPC 4059.5[g])~~
- ~~31.41. A controlled substance signed for by a pharmacy technician under BPC section 4059.5 is stored separately from existing inventory until the time the controlled substance is reviewed and countersigned by a pharmacist. (BPC 4059.5[g])~~
- ~~31.42. Any receipt and storage of a controlled substance by a pharmacy technician pursuant to BPC section 4059.5 is captured on video, and the video is accessible to the supervising pharmacy and maintained by the remote dispensing site pharmacy for 120 days. (BPC 4059.5[g])~~

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 32. Prescription Drug Take-Back Services

Yes No N/A

- 32.1. Does the pharmacy participate in a Prescription Drug Take-Back Program and adheres to the federal, state and local requirements governing the collection and destruction of dangerous drugs? (CCR 1776, 1776.1)  
 If yes, check off below the type of prescription drug take-back program the pharmacy offers and complete the sections that applies to the type of program(s):
- Mail back envelopes or package service. (CCR 1776.2)
  - Collection receptacles in the pharmacy. (CCR 1776.3)
  - Drug take-back services in the Skilled Nursing Facilities. (CCR 1776.4, HSC 1250[c])

If the answer to the question above is “no” or “not applicable” go to section 33.

Yes No N/A

- 32.2. Only prescription drugs that have been dispensed by any pharmacy or practitioner to a consumer are eligible for collection as part of drug take-back services maintained by the pharmacy. (CCR 1776.1[f])
- 32.3. Dangerous drugs that have not been dispensed to consumers for use (such as outdated drug stock, drug samples provided to medical practitioners or medical waste) are not collected as part of the pharmacy’s drug take-back service. (CCR 1776.1[f])
- 32.4. The pharmacy does not accept or possess prescription drugs from skilled nursing facilities, residential care homes, health care practitioners or any other entity as part of its drug take-back services. (CCR 1776.1[g][2])
- 32.5. Quarantined, recalled or outdated prescription drugs from the pharmacy stock are not disposed of as part of the pharmacy’s drug take-back services. (CCR 1776.1[g][3])

#### Pharmacies Offering Mail Back Envelopes or Package Services (CCR 1776.1, 1776.2)



- 32.6. The pharmacy provides prescription drug take-back preaddressed mailing envelopes or packages to consumers to return prescription drugs to an authorized destruction location. (CCR 1776.2[a])
- 32.7. All drug take-back envelopes and packages made available to the public are preaddressed to a location registered with the DEA as a collector. (CCR 1776.2[b])
- 32.8. The preaddressed envelopes and packages are water and spill proof, tamper evident, tear resistant and sealable. The exterior is nondescript and has no markings indicating the envelope or package contains prescription drugs. Postage is prepaid on each envelope or package. (CCR 1776.2[c])
- 32.9. The preaddressed envelope and package contain a unique identification number for each envelope and package, and the instructions for users indicates the process to mail back the drugs. (CCR 1776.2[d])
- 32.10. The pharmacy does not accept any mail back packages or envelopes containing drugs unless the pharmacy is registered as a collector and has an onsite method of destruction that complies with DEA requirements. The consumer is directed to mail the envelopes or packages. (CCR 1776.2[e])

If the answer is no and the pharmacy is registered with DEA as a collector with an onsite method of destruction that complies with DEA requirements, list the following (21 CFR 1317.40):

DEA Collector Registration Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Yes No N/A

- 32.11. Once drugs are deposited into a mail back envelope or package by the consumer, the pharmacy does not remove, count, sort or individually handle any prescription drugs from the consumer. (CCR 1776.1[d], [g][1])

**Pharmacies with Collection Receptacles in the Pharmacy (CCR 1776.1, 1776.3)**

Yes No N/A

- 32.12. The pharmacy is registered with DEA as a collector for purposes of maintaining a prescription drug take-back collection receptacle. (21 CFR 1317.30, 1317.40, CCR 1776)
- 32.13. The pharmacy notified the board in writing within 30 days of establishing the collection program. (CCR 1776.1[i][1])  
Date the board was notified: \_\_\_\_\_
- 32.14. When the pharmacy renewed its pharmacy license, the pharmacy identified and disclosed to the board all the locations where its collection receptacles are located. (CCR 1776.1[i][2])
- 32.15. The pharmacy is aware, any tampering with a collection receptacle or theft of deposited drugs and any tampering, damage or theft of the removed liner are reported to the board in writing within 14 days. (CCR 1776.1[i][3][4])

List the dates the board was notified of any tampering or theft from the collection receptacle and/or tampering, damage or theft of the removed liner:

Date reported: \_\_\_\_\_

- 32.16. The pharmacy is not on probation with the board. (CCR 1776.1[l])  
If answered NO, meaning the pharmacy is on probation, the pharmacy cannot maintain a drug take back collection receptacle and must cease and notify the board in writing within 30 days and notify the DEA within 30 days.
- 32.17. Once drugs are deposited into a collection receptacle by the consumer, the pharmacy does not remove, count, sort or individually handle any prescription drugs from the consumer. (CCR 1776.1[d], 1776.3[e])
- 32.18. The collection receptacle is substantially constructed with a permanent outer container, removable inner liner, and is locked at all times to prevent access to the inner liner. (CCR 1776.3[a])
- 32.19. The collection receptacle is securely fastened to a permanent structure so it cannot be removed and is installed in an inside location. (CCR 1776.3[b])
- 32.20. The receptacle is visible to the pharmacy and DEA registrant employees, but not located in or near emergency areas, nor behind the pharmacy's counter. (CCR 1776.3[b])
- 32.21. The receptacle includes a small opening that allows deposit of drugs into the inside of the receptacle directly into the inner liner, but does not allow for an individual to reach into the receptacle's contents. When the pharmacy is closed, the collection receptacle is not accessible to the public for deposit of drugs. The pharmacy locks the deposit opening on the collection receptacle. (CCR 1776.3[d])
- Yes No N/A
- 32.22. The pharmacy directs consumers to directly deposit the drugs into the collection receptacle. (CCR 1776.3[e])
- 32.23. The inner liner used is made of material that is certified by the manufacturer to meet the ASTM D1709 standard test for impact resistance of 165 grams (drop dart test) and the ASTM D1922 standards for tear resistance of 480 grams in both parallel and perpendicular planes. (CCR 1776.3[f])
- 32.23.1 The liner is waterproof, tamper evident, tear resistant, and opaque to prevent viewing or removal of any contents once the liner has been removed from the collection receptacle. (CCR 1776.3[f][1], [2])
  - 32.23.2. The liner is clearly marked to display the maximum contents (for example, in gallons). (CCR 1776.3[f][2])
  - 32.23.3. The liner bears a permanent, unique identification number established by the pharmacy or pre-entered onto the liner by the liner's manufacturer or distributor. (CCR 1776.3[f][2])
  - 32.23.4. The liner is removable as specified pursuant to CCR 1776.3.
- 32.24. The receptacle allows the public to deposit prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and liner. Once the prescription drugs or any other item is placed in the collection receptacle, the prescription drug or item cannot be removed, counted, sorted, or otherwise individually handled. (CCR 1776.3[g])

- 32.25. If the liner is not already itself rigid or already inside of a rigid container when it is removed from the collection receptacle, the liner is immediately, without interruption, placed in a rigid container for storage, handling, and transport. (CCR 1776.3[h])
- 32.26. The liner is removed from a locked collection receptacle only by or under the supervision of two employees of the pharmacy. Upon removal, the liner is immediately, without interruption, sealed and the pharmacy employees record, in a log, their participation in the removal of each liner from the collection receptacle. Liners and their rigid containers are not opened, x-rayed, analyzed, or penetrated at any time by the pharmacy or pharmacy personnel. (CCR 1776.3[i])
- 32.27. Liners and their rigid containers that are filled and removed from the collection receptacle is stored in a secured, locked location in the pharmacy no longer than 14 days. (CCR 1776.3[j])
- 32.28. The pharmacy maintains records for collected unwanted drugs from consumers for three years, including the records for each liner identified in 1776(a). (CCR 1776.3[k], 1776.6[a])
- 32.29. The pharmacy seals the inner liners and their contents are shipped to a reverse distributor's registered location by common or contract carrier (such as UPS, FEDEX, USPS) or by a licensed reverse distributor pick up at the licensed pharmacy's premises. (CCR 1776.3[l])

Yes No N/A

- 32.30. The collection receptacle has a signage that includes: (1) the name and phone number of the responsible pharmacy, (2) medical sharps and needles (e.g. insulin syringes) are not to be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substance. (CCR 1776.1[e], 1776.3[m])

**Pharmacies with Drug Take-Back Services in Skilled Nursing Facilities**

Yes No N/A

- 32.31. The pharmacy provides mail back envelopes or packages to skilled nursing facility employees or person lawfully entitled to dispose of resident decedent's property of unwanted or unused prescription drugs. (CCR 1776.4[a])
- 32.32. If the pharmacy provides mail back envelopes or packages to skilled nursing facilities, the pharmacy requires the skilled nursing facility employees keeps a record noting the specific quantity of each prescription drug mailed back, the unique identification number of the mail back package and the preaddressed location to which the mail back envelope is sent. (CCR 1776.4[a])
- 32.33. If the pharmacy is onsite at a skilled nursing facility, has the pharmacy established a collection receptacle in the skilled nursing facility for the collection and ultimate disposal of unwanted prescription drugs. (CCR 1776.4[b])

If no, answer N/A to the remaining questions in this section.

If yes, continue answering the questions in this section.

List the location(s) of the collection receptacle:

\_\_\_\_\_

- 
- 
- 32.34. Was the board notified in writing within 30 days of establishing a collection receptacle? (CCR 1776.4[b][2])
- 32.35. Has there been any tampering of the collection receptacle, theft of the deposited drugs and/or tampering, damage or theft of the removed liner? (CCR 1776.4[b][4], [5])
- If yes, was the board notified in writing within 14 days of any tampering of the collection receptacles and/or liner?
- 32.36. When the pharmacy license was renewed, did the pharmacy provide the list a current list of collection receptacles? (CCR 1776.4[b][6])
- 32.37. The skilled nursing facility places patient's unneeded prescription drugs into a collection receptacle within three business days after the permanent discontinuance of use of a medication by a prescriber, as a result of the resident's transfer to another facility or as a result of death. Records of such deposit is made in the patient's records, with the name and signature of the employee discarding the drugs. (CCR 1776.4[d])
- 32.38. The collection receptacle is located in a secured area regularly monitored by the skilled nursing facility employees, securely fastened to a permanent structure so it cannot be removed, have a small opening that allows deposit of drugs into the inside of the collection receptacle and directly into the inner liner, but does not allow for an individual to reach into the receptacle's contents, securely locked and substantially constructed with a permanent outer container and a removable inner liner? (CCR 1776.4[e][f][g])
- Yes No N/A
- 32.39. The liner certified by the manufacturer to meet the American Society for Testing Materials (ASTM) D1709 standard test for impact resistance of 165 grams (drop dart test), the ASTM D1922 standards for tear resistance of 480 grams in both parallel and perpendicular planes, waterproof, tamper evident, tear resistant, opaque to prevent viewing and discourage removal of any contents once the liner is removed from the collection receptacle, marked to display the maximum contents, and bear a permanent, unique identification number. (CCR 1776.4[h])
- 32.40. The receptacle allows the deposit of prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and liner. Once a prescription drug or item is placed in the collection receptacle, the prescription drug or item cannot be removed, sorted, counted, or otherwise individually handled. (CCR 1776.4[g][1])
- 32.41. If the liner is not already itself rigid or already inside a rigid container when it is removed from the collection receptacle, the liner is immediately placed in a rigid container for storage, handling and transport. (CCR 1776.4[g][2])
- 32.42. The rigid container is disposable, reusable, or recyclable. The rigid container is leak resistant, has sealable tight fitting covers and kept clean and in good repair. (CCR 1776.4[g][2])

- 32.43. The collection receptacle contains signage with (1) the name and phone number of the pharmacy, (2) medical sharps and needles (e.g. insulin syringes) cannot be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substances. (CCR 1776.4[i])
- 32.44. Once deposited, the prescription drugs are not counted, sorted, or otherwise individually handled. (CCR 1776.4[j])
- 32.45. The installation, removal, transfer, and storage of inner liners is performed only by: (1) one employee of the authorized collector pharmacy and one supervisory level employee of the long-term care facility (e.g. charge nurse or supervisor) designated by the authorized collector or (2) by or under the supervision of two employees of the authorized collector pharmacy. (CCR 1776.4[k])
- 32.46. Sealed inner liners placed in a container are stored at the skilled nursing facility up to three business days in a securely locked, substantially constructed cabinet or a securely locked room with controlled access until transfer to a reverse distributor for destruction. (CCR 1776.4[l])
- 32.47. Liners housed in a rigid container are delivered to a reverse distributor for destruction by a common or contract carrier or by a reverse distributor picked up at the skilled nursing facility. (CCR 1776.4[m])

**Record Keeping Requirements for Board Licensees Providing Drug Take Back Services**

Yes No N/A

- 32.48. Records required for drug take back services are maintained for three years. (CCR 1776.6)
- 32.49. The pharmacy makes and keeps the following records for each liner: (CCR 1776.6[a])
  - 32.49.1. The date each unused liner is acquired, its unique identification number and size (e.g. 5 gallon, 10 gallon). If the liner does not already contain a unique identification number, the pharmacy assigns the unique identification number. (CCR 1776.6[a][1])
  - 32.49.2. The date each liner is installed in a collection receptacle, the address of the location where each liner is installed, the unique identification number and size (e.g., 5 gallon, 10 gallon), the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed each installation. (CCR 1776.6[a][2])
  - 32.49.3. The date each inner liner is removed and sealed, the address of the location from which each inner liner is removed, the unique identification number and size (e.g. 5 gallon, 10 gallon) of each inner liner removed, the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed the removal and sealing. (CCR 1776.6[a][3])
  - 32.49.4. The date each sealed inner liner is transferred to storage, the unique identification number and size (e.g., 5 gallon, 10 gallon) of each inner liner

stored, and the names and signatures of the two employees that transferred each sealed inner liner to storage. (CCR 1776.6[a][4])

- 32.49.5. The date each sealed inner liner is transferred for destruction, the address and registration number of the reverse distributor or distributor to whom each sealer inner liner was transferred, the unique identification number and size (e.g., 5 gallon, 10 gallon) of each liner transferred, and the names and signatures of the two employees who transferred each sealed inner liner to the reverse distributor or distributor, or the common carrier who delivered it, the company used, and any related paperwork (invoice, bill of lading). (CCR 1776.6[a][5])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

### **33. Pharmacies That Donate Drugs to a Voluntary County-Approved Drug Repository and Distribution Program**

Yes No N/A

~~33.1. The pharmacy donates medications to a county-approved drug repository and distribution program, and meets all requirements as specified in the laws.: (HSC 150202, 150202.5, 150204, BPC 4169.5)~~

~~33.1.1. The pharmacy is licensed by and is not on probation with the California State Board of Pharmacy, and (HSC 150202.5)~~

~~33.1.2. The pharmacy's primary or sole type of pharmacy practice is limited to skilled nursing facility, home health care, board and care, or mail order. (HSC 150202.5)~~

Yes No N/A

~~33.2. If the pharmacy utilizes a surplus medication collection and distribution intermediary, the pharmacy ensures that the intermediary is licensed by the California State Board of Pharmacy. (BPC 4169.5)~~

~~33.3. No controlled substances shall be donated. (HSC 150204[c][1])~~

~~33.4. Drugs that are donated are unused, unexpired and meet the following requirements: (HSC 150202.5, 150204[c])~~

~~33.4.1. Have not been adulterated, misbranded, or stored under conditions contrary to standards set by the USP or the product manufacturer. (HSC 150204[c][2])~~

~~33.4.2. Were received directly from a manufacturer or wholesaler. (HSC 150202.5[a])~~

~~33.4.3. Were returned from a health facility to which the drugs were originally issued, in a manner consistent with state and federal law, and where the drugs were centrally stored; were under the control of a health facility staff member; and that were never in the possession of a patient or individual member of the public. (HSC 150202.5[b], 150204[c][3])~~

- 33.4.4. Are in unopened, tamper-evident packaging or modified unit dose containers with lot numbers and expiration dates affixed. (HSC 105204[d])
- 33.4.5. For donated medications that require refrigeration, are medications that are stored, packaged and transported at appropriate temperatures and in accordance with USP standards and pharmacy law. (HSC 150204[m])

**34. Pharmacies That Operate a Voluntary County-Approved Drug Repository and Distribution Program**

Yes No N/A

- 34.1. The pharmacy conducts a county-approved drug repository and distribution program. (HSC 150201[b][1], 150204)
  - 34.1.1. The pharmacy is licensed by and is not on probation with the California State Board of Pharmacy, **and:** (HSC 150201[b][1])
    - 34.1.1.1. Is county owned (HSC 150201[b][1]) or
    - 34.1.1.2. Contracts with the county to establish a voluntary drug repository and distribution program. (HSC 150201[b][1], 150200, 150204[b][1])
  - 34.1.2. The pharmacy is owned and operated by a primary care clinic licensed by the California Department of Public Health, and is not on probation with the California State Board of Pharmacy. (HSC 150201[b][2])
- 34.2. The pharmacy has been prohibited by the county board of supervisors, the county public health officer, or the California State Board of Pharmacy from participating in the program because it does not comply with the provisions of the program. (HSC 150204[a][5])

Issued By: \_\_\_\_\_ Date: \_\_\_\_\_

Yes No N/A

- 34.3. Date that the county health department confirmed receipt of the pharmacy's "notice of intent" to participate in the program: \_\_\_\_\_ (HSC 150204[a][3])
- 34.4. The pharmacy provides the county health department on a quarterly basis the name and location of all sources of donated medication it receives. (HSC 150204[a][4][A])
  - Date last quarterly report was submitted: \_\_\_\_\_
- 34.5. The pharmacy complies with the county's established written procedures. (HSC 150204[b])

**Pharmacies That Operate a Voluntary County-Approved Drug Repository and Distribution Program: Drugs and Maintenance of Drug Stock**

Yes No N/A

- 34.6. Donated medications are segregated from the participating entity's other drug stock by physical means, for purposes that include inventory, accounting and inspection. (HSC 150204[j])
- 34.7. Records of acquisition and disposition of donated medications are kept separate from the participating entity's other drug acquisition and disposition records. (HSC 150204[k])

- ~~34.8. The participating entity follows the same procedural drug pedigree requirements for donated drugs as it does for drugs purchased from a wholesaler or directly from a drug manufacturer. (HSC 150204[n])~~
- ~~34.9. Donated medications received are unused, unexpired and meet the following requirements: (HSC 150202, 150202.5, 150204[c])~~
  - ~~34.9.1. Are received from authorized sources. (HSC 150202, 150203)~~
  - ~~34.9.2. No controlled substances are received. (HSC 150204[c][1])~~
  - ~~34.9.3. Are not adulterated, misbranded, or stored under conditions contrary to USP standards or the product manufacturer. (HSC 150204[c][2])~~
  - ~~34.9.4. Medications received from a health care facility were centrally stored and under the control of a licensed health care professional or trained staff member of facility, and were never in the possession of a patient or member of the public. (HSC 150204[c][3])~~
  - ~~34.9.5. Are received in unopened, tamper-evident packaging or modified unit dose containers with lot numbers and expiration dates affixed. (HSC 150204[d])~~
  - ~~34.9.6. Are maintained in the donated packaging until dispensed to an eligible patient under the program, who presents a valid prescription. (HSC 150204[i])~~
  - ~~34.9.7. For donated medication that require refrigeration, there are specific procedures to ensure that the medications are packaged, transported, stored, and dispensed at appropriate temperatures and in accordance with USP standards and pharmacy law. (HSC 150204[m])~~
- ~~34.10. Donated medication received in open containers is not dispensed under the program or transferred to another participating entity; and once identified, is quarantined immediately and disposed of in accordance with the Medical Waste Management Act. (HSC 150204[d][1], 150204[h])~~

**~~Pharmacies That Operate a Voluntary County-Approved Drug Repository and Distribution Program: Transferring Donated Drugs From One Participating Entity to Another~~**

~~Yes-No-N/A~~

- ~~34.11. The pharmacy transfers donated medication to another participating county-owned pharmacy within an adjacent county. (HSC 150204[g][4])~~
- ~~34.12. The pharmacy has a written agreement outlining the protocols and procedures for the transfer of donated medications. (HSC 150204[g][4][A])~~

~~Adjacent counties to which donated medication are transferred:~~

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- ~~34.13. Donated medication is not transferred by any participating entity more than once. (HSC 150204[g][4][B])~~
- ~~34.14. When transferring donated medication, documentation accompanies the medication that identifies the drug name, strength, quantity of medication, and the donating facility from where the medication originated. (HSC 150204[g][4][C])~~



~~34.15. When transferring donated medication, documentation includes a statement that the medication may not be transferred to another participating entity. (HSC 150204[g][4][C])~~

~~**Pharmacies That Operate a Voluntary County-Approved Drug Repository and Distribution Program: Dispensing to Eligible Patients**~~

~~Yes No N/A~~

~~34.16. Donated medications that are dispensed to an eligible patient who presents a valid prescription are dispensed in a new and properly labeled container, specific to the eligible patient. (HSC 150204[i])~~

~~34.17. The pharmacist adheres to standard pharmacy practices, as required by state and federal law, when dispensing donated medications under this program. (HSC 150204[f])~~

**PHARMACIST-IN-CHARGE CERTIFICATION:**

I, (please print) \_\_\_\_\_, RPH # \_\_\_\_\_ hereby certify that I have completed the self-assessment of this pharmacy of which I am the pharmacist-in-charge. Any deficiency identified herein will be corrected by \_\_\_\_\_(date). I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this self-assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Pharmacist-in-Charge)

**ACKNOWLEDGEMENT BY PHARMACY OWNER OR HOSPITAL ADMINISTRATOR:**

I, (please print) \_\_\_\_\_, hereby certify under penalty of perjury of the laws of the State of California that I have read and reviewed this completed self-assessment. I understand that failure to correct any deficiency identified in this self-assessment in the timeframe identified in the Pharmacist-in-Charge Certification above could result in the revocation of the pharmacy’s license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
Pharmacy Owner or Hospital Administrator

The following **Legal References** are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at [www.pharmacy.ca.gov](http://www.pharmacy.ca.gov) (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet web sites.

- Business and Professions Code (BPC), Division 1, Chapter 1 – General Provisions
- BPC, Division 2, Chapter 1 – General Provisions
- BPC, Division 2, Chapter 3 – Clinical Laboratory Technology
- BPC, Division 2, Chapter 9 – Pharmacy
- California Code of Regulation (CCR), Title 16, Division 17 – California State Board of Pharmacy
- Civil Code, Division 1, Part 2.6, Chapter 2 – Disclosure of Medical Information by Providers
- Code of Federal Regulations (CFR), Title 16, Chapter II, Subchapter E, Part 1700 – Poison Prevention Packaging
- CFR, Title 21, Chapter I, Subchapter C, Part 201, Subpart B – Labeling Requirements for Prescription Drugs and/or Insulin
- CFR, Title 21, Chapter I, Subchapter C, Part 208 – Medication Guides for Prescription Drug Products
- CFR, Title 21, Chapter I, Subchapter C, Part 210 – Current Good Manufacturing Practice in Manufacturing, Processing, Packaging, or Holding of Drugs; General
- CFR, Title 21, Chapter I, Subchapter C, Part 211 – Current Good Manufacturing Practice for Finished Pharmaceuticals
- CFR, Title 21, Chapter I, Subchapter D, Part 310, Subpart E – Requirements for Specific New Drugs and Devices
- CFR, Title 21, Chapter II - Drug Enforcement Administration, Department of Justice Combat Methamphetamine Epidemic Act of 2005. Pub. L. 109-177. 120 Stat. 256.9 Mar. 2006
- Health and Safety Code (HSC), Division 2, Chapter 1 – Licensing Provisions
- HSC, Division 10 – Uniform Controlled Substances Act
- HSC, Division 104, Part 5 (Sherman Food, Drug, and Cosmetics Law), Chapter 2 – Administration
- HSC, Division 106, Part 5, Chapter 2 – Genetic Disease Services
- HSC, Division 116 – Surplus Medication Collection and Distribution
- United States Code (USC), Title 15, Chapter 39A – Special Packaging of Household Substances for Protection of Children
- USC, Title 21, Chapter 9, Subchapter V, Part H – Pharmaceutical Distribution Supply Chain (Drug Supply Chain Security Act)
- USC, Title 21, Chapter 13 – Drug Abuse Prevention and Control



**California State Board of Pharmacy**  
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 www.pharmacy.ca.gov

Business, Consumer Services and Housing Agency  
 Department of Consumer Affairs  
 Gavin Newsom, Governor



## HOSPITAL PHARMACY SELF-ASSESSMENT

Title 16 of the California Code of Regulations section 1715 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code (BPC) to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. **The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-assessment within 30 days whenever (1) a new pharmacy permit has been issued, or (2) there is a change in the pharmacist-in-charge. The primary purpose of the self-assessment is to promote compliance through self-examination and education.**

**The self-assessment must be completed in its entirety. It may be completed online, printed, initialed, signed, and readily available in the pharmacy. Signatures and initials shall be an original handwritten signature or initial on the self-assessment form. Do not copy a previous assessment.**

**Notes: If dispensing prescriptions for outpatient use, a Community Pharmacy Self-Assessment/Hospital Outpatient Pharmacy Self-Assessment (17M-13, pursuant to 16 CCR 1715) must be completed also. A hospital that compounds drug products must also complete the Compounding Self-Assessment (17M-39 pursuant to 16 CCR 1735.2(k).)**

**Each self-assessment must be kept on file in the pharmacy for three years after it is performed.**

Pharmacy Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Ownership:  Sole Owner  Partnership  Corporation  LLC  Trust  
 Non-Licensed Owner  Other (please specify) \_\_\_\_\_

License #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Other License #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Licensed Sterile Compounding License # \_\_\_\_\_ Expiration: \_\_\_\_\_

Accredited by (optional): \_\_\_\_\_ From: \_\_\_\_\_ To: \_\_\_\_\_

Centralized Hospital Packaging #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

DEA Registration #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Date of DEA Inventory: \_\_\_\_\_

Hours: *Weekdays* \_\_\_\_\_ *Sat.* \_\_\_\_\_ *Sun.* \_\_\_\_\_ *24 Hours* \_\_\_\_\_

PIC: \_\_\_\_\_ RPH # \_\_\_\_\_ Exp. Date: \_\_\_\_\_

\_\_\_\_\_  
 PIC  
 Initials

**Pharmacy staff (pharmacists, interns, technicians):**

APH= Advanced Practice Pharmacist, DEA = Drug Enforcement Administration.

1. _____	RPH # _____ APH # _____ DEA # _____	Exp. Date: _____ Exp. Date: _____ Exp. Date: _____
2. _____	RPH # _____ APH # _____ DEA # _____	Exp. Date: _____ Exp. Date: _____ Exp. Date: _____
3. _____	RPH # _____ APH # _____ DEA # _____	Exp. Date: _____ Exp. Date: _____ Exp. Date: _____
4. _____	RPH # _____ APH # _____ DEA # _____	Exp. Date: _____ Exp. Date: _____ Exp. Date: _____
5. _____	RPH # _____ APH # _____ DEA # _____	Exp. Date: _____ Exp. Date: _____ Exp. Date: _____
6. _____	INT # _____	Exp. Date: _____
7. _____	INT # _____	Exp. Date: _____
8. _____	INT # _____	Exp. Date: _____
9. _____	INT # _____	Exp. Date: _____
10. _____	TCH # _____	Exp. Date: _____
11. _____	TCH # _____	Exp. Date: _____
12. _____	TCH # _____	Exp. Date: _____
13. _____	TCH # _____	Exp. Date: _____

## HOSPITAL PHARMACY SELF-ASSESSMENT

All references to the California Code of Regulations (CCR) are Title 16 unless otherwise noted.

**Please mark the appropriate box for each question. If “NO,” enter an explanation on “CORRECTIVE ACTION or ACTION PLAN” lines below. If more space is needed, you may add additional sheets.**

### 1. Pharmacy

Yes No N/A

- 1.1. The pharmacy is secure and has provisions for effective control against the theft of dangerous drugs and devices. (BPC 4116, 4117, CCR 1714)
- 1.2. The pharmacy has procedures in place to take action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects their ability to practice the profession or occupation authorized by their license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs. (BPC 4104[a])
- 1.3. The pharmacy has written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individual employed by or with the pharmacy. (BPC 4104[b])
- 1.4. The pharmacy reports to the board within 14 days of the receipt or development of the following information with regard to any licensed individual employed by or with the pharmacy: (1) any admission by a licensed individual of chemical, mental, or physical impairment affecting their ability to practice; (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs; (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual; (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs. (BPC 4104[c])
- 1.5. The pharmacy maintains a supply of medications which are accessible without entering the pharmacy during hours when the pharmacy is closed, and the pharmacist is not available. Access is limited to designated registered nurses. (22 CCR 70263[n])
- 1.6. The pharmacy is of sufficient size and has an unobstructed area to accommodate the safe practice of pharmacy. (CCR 1714[b])
- 1.7. The pharmacy premises, fixtures, and equipment are maintained in a clean and orderly condition. (CCR 1714[c])
- 1.8. The pharmacy sink has hot and cold running water. (CCR 1714[c])
- 1.9. The pharmacy has a readily accessible restroom. (CCR 1714[g])

Yes No N/A

- 1.10. The original board-issued pharmacy license and the current renewal are posted where they may be clearly read by the purchasing public. (BPC 4032, 4058)
- 1.11. Pharmacists, interns, pharmacy technicians, and pharmacy technician trainees wear nametags, in 18-point type, that contain their name and license status. (BPC 680, 4115.5[e], CCR 1793.7[c])
- 1.12. Does the pharmacy compound sterile drugs?  
(If yes, complete the Compounding Self-Assessment required by CCR 1735.2[k])
- 1.13. The pharmacy is subscribed to the board's email notifications. (BPC 4013)  
Date Last Notification Received: \_\_\_\_\_  
Email address registered with the board: \_\_\_\_\_
- 1.14. For a pharmacy whose owner owns two or more pharmacies, the pharmacy receives the board's email notifications through the owner's electronic notice system. (BPC 4013[c])  
Date Last Notification Received: \_\_\_\_\_  
Email address registered with the board: \_\_\_\_\_
- 1.15. All medicinal cannabis is stored in a locked container in the patient's room, other designated areas, or with the patient's primary caregiver and is retrieved, administered, handled, removed and disposed in accordance with HSC 1649.1, 1649.2, 1649.3, 1649.4.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 2. Nursing Stations

Yes No N/A

- 2.1. Adequate space is available at ward or nursing station for the storage of drugs and preparation of medication doses. -All such spaces and areas can be locked and are accessible to authorized personnel only. (22 CCR 70269)
- 2.2. The pharmacist, intern pharmacist, or pharmacy technician completes the monthly inspections of all floor stock and drugs maintained in nursing stations. Any irregularities are reported to the director of nursing services, and as required by hospital policy. (BPC 4119.7[c], 4115[j], 22 CCR 70263[q][10])
  - 2.2.1. An intern pharmacist shall report any irregularities to the pharmacist. (BPC 4119.7[c])
  - 2.2.2. A pharmacy technician shall report any irregularities to the pharmacist-in-charge and to the director of the health care facility within 24 hours. (BPC 4115[i][3])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

### 3. Delivery of Drugs

Yes No N/A

- 3.1. Delivery to the pharmacy of dangerous drugs and dangerous devices are only delivered to the licensed premise and signed for and received by a pharmacist. (BPC 4059.5[a])
- 3.2. Deliveries to a hospital pharmacy may be made to a central receiving location within the hospital. However, the dangerous drugs or dangerous devices shall be delivered to the licensed pharmacy premise within one working day following receipt by the hospital, and the pharmacist on duty at that time shall immediately inventory the drugs or devices. (BPC 4059.5[c])
- 3.3. A pharmacy may take delivery of dangerous drugs and dangerous devices when the pharmacy is closed and no pharmacist is on duty if all of the following requirements are met: (BPC 4059.5[f])
- 3.3.1. The drugs are placed in a secure storage facility in the same building as the pharmacy; (BPC 4059.5[f][1])
  - 3.3.2. Only the pharmacist-in-charge or a pharmacist designated by the pharmacist-in-charge has access to the secure storage facility after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][2])
  - 3.3.3. The secure storage facility has a means of indicating whether it has been entered after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][3])
  - 3.3.4. The pharmacy maintains written policies and procedures for the delivery of dangerous drugs and dangerous devices to a secure storage facility; and (BPC 4059.5[f][4])
  - 3.3.5. The agent delivering dangerous drugs and dangerous devices pursuant to this subdivision leaves documents indicating the name and amount of each dangerous drug or dangerous device delivered in the secure storage facility. The pharmacy shall be responsible for the dangerous drugs and dangerous devices delivered to the secure storage facility. The pharmacy shall also be responsible for obtaining and maintaining records relating to the delivery of dangerous drugs and dangerous devices to a secure storage facility. (BPC 4059.5[f][5])
- 3.4. Prior to, or at the time of, accepting ownership of a product included in the Drug Supply Chain Security Act from an authorized trading partner, the pharmacy is provided transaction history, transaction information, and a transaction statement. (21 USC 360eee-1[d][1][A][i])
- 3.5. Prior to, or at the time of, each transaction in which the pharmacy transfers ownership of a product included in the Drug Supply Chain Security Act to an authorized trading partner, the subsequent owner is provided transaction history, transaction information, and a transaction statement for the product. Note: This requirement does not apply to sales by a pharmacy to another pharmacy to fulfill a specific patient need. (21 USC 360eee-1[d][1][A][ii])



- 3.6. The pharmacy captures transaction information (including lot level information, if provided), transaction history, and transaction statements, as necessary to investigate a suspect product, and maintains such information, history, and statements for not less than 6 years after the transaction. (21 USC 360eee-1[d][1][A][iii])
- 3.7. ~~The pharmacy is aware, effective November 27, 2020, pharmacies are required by the Drug Quality and Security Act (DQSA), to have pharmacy lot-level traceability and by November 27, 2023 unit-level traceability.~~ The pharmacy has lot level traceability and by November 27, 2023 will have unit level traceability in accordance with the Drug Quality and Security Act (DQSA). (21 USC 360eee-1[d][2] and 582[g][1])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

#### 4. Drug Stock

Yes No N/A

- 4.1. The drug stock is clean, orderly, properly stored, properly labeled and in-date. (21 USC sections 331, 351, 352, BPC 4169[a][2]-[4], 4342, HSC 111255, 111335, CCR 1714 (b), 22 CCR 70263[q])
- 4.2. All ward/floor drug stock and drug supplies that are maintained for access when the pharmacist is not available are properly labeled and stored. Records of drugs taken from the drug stock or drug supplies must be maintained and the pharmacist must be notified. (22 CCR 70263[n])
- 4.3. Preferentially priced drugs are furnished solely or predominately to inpatients in accordance with provisions of the Nonprofit Institutions Act (15 USC 13c). Such drugs also may be dispensed pursuant to prescriptions for inpatients at the time of discharge, for employees of the hospital, or on an emergency basis for a walk-in customer (provided that sales to walk-ins do not exceed one percent of the pharmacy's total prescription sales) or to any person in the occasional emergency situation where no other sources are readily available in the community to meet the emergency need. (BPC 4380, CCR 1710[a])
- 4.4. All unit-dose drugs received from a centralized hospital packaging pharmacy are correctly labeled, are barcoded, and the barcode is readable at the patient's bedside. (BPC 4128.4, 4128.5)
- 4.5. All drugs are maintained in accordance with national standards regarding the storage area and refrigerator or freezer temperature and manufacturer's guidelines. (BPC 4119.7[b])
- 4.6. Dangerous drugs or dangerous devices are purchased, traded, sold or transferred with an entity licensed with the board as a wholesaler, third-party logistics provider, pharmacy or a manufacturer, and provided the dangerous drugs and devices: (BPC 4059.5, 4169, CCR 1718.1)

- 4.6.1. Are not known or reasonably should not be known to the pharmacy as being adulterated.
- 4.6.2. Are not known or reasonably should not be known to the pharmacy as being misbranded.
- 4.6.3. Are not expired.

Yes No N/A

- 4.7. If the pharmacy has reasonable cause to believe a dangerous drug or dangerous device in or having been in its possession is counterfeit or the subject of a fraudulent transaction, the pharmacy will notify the board within 72 hours of obtaining that knowledge. (BPC 4107.5)
- 4.8. The pharmacy does not furnish dangerous drugs or dangerous devices to an unauthorized person. (BPC 4163)
- 4.9. An automated unit dose system (AUDS) operated by a licensed hospital pharmacy as defined by BPC 4029, and used solely to provide doses administered to patients while in a licensed general acute care hospital facility shall be exempted from the requirement of obtaining an ADDS license if the hospital pharmacy owns or leases the AUDS and owns the dangerous drugs or devices in the AUDS. The AUDS shall comply with all other requirements for an ADDS (i.e. Security, Record keeping, Self-Assessment, Quality Assurance, etc.) and maintain a list of the location of each AUDS it operates. (BPC 4119.11[b][3], 4427.2, 4427.65)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**5. Pharmacies That Donate Drugs to a Voluntary County-Approved Drug Repository and Distribution Program**

Yes No N/A

- 5.1. Does the pharmacy donate to or operate a county-approved Voluntary Drug Repository and Distribution Program?  
 \_\_\_\_\_ (If yes, complete Section 30 [donate drugs] or Section 31 [operate program] of this  
 \_\_\_\_\_ Self-Assessment.)
- 5.2 The pharmacy that donates medications to or operates a voluntary county approved drug repository and distribution program meets all the requirements as specified in law. (HSC 150200, 150201, 150202, 150202.5, 150203, 150204, 150204.5, 150204.6, 150205, BPC 4169.5)
  - ~~\_\_\_\_\_ 5.1. The hospital pharmacy donates medications to a county-approved drug repository and distribution program, and meets the following requirements: (HSC 150202, 150202.5, 150204)~~
    - ~~5.1.1. The hospital pharmacy is licensed by and is not on probation with the California State Board of Pharmacy, and (HSC 150202.5)~~
    - ~~5.1.2. The hospital pharmacy's primary or sole type of pharmacy practice is limited to skilled nursing facility, home health care, board and care, or mail order. (HSC 150202.5)~~
  - ~~5.2. No controlled substances shall be donated. (HSC 150204[c][1])~~

- ~~5.3. Drugs that are donated are unused, unexpired and meet the following requirements: (HSC 150202.5, 150204[c])~~
  - ~~5.3.1. Have not been adulterated, misbranded, or stored under conditions contrary to standards set by the USP or the product manufacturer. (HSC 150204[c][2])~~
  - ~~5.3.2. Were received directly from a manufacturer or wholesaler. (HSC 150202.5[a])~~
  - ~~5.3.3. Were centrally stored and under the control of a health facility staff member, and were never in the possession of a patient or individual member of the public. (HSC 150202.5[b], 150204[c][3])~~
  - ~~5.3.4. Are in unopened, tamper-evident packaging or modified unit dose containers with lot numbers and expiration dates affixed. (HSC 105204[d])~~
  - ~~5.3.5. For donated medications that require refrigeration, are medications that are stored, packaged and transported at appropriate temperatures and in accordance with USP standards and pharmacy law. (HSC 150204[m])~~

Yes No N/A

- ~~5.4. The hospital pharmacy follows the same procedural drug pedigree requirements for donated drugs as it does for drugs purchased from a wholesaler or directly from a drug manufacturer. (HSC 150204[n])~~

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 6. Pharmacist-in-Charge (PIC)

Yes No N/A

- 6.1. The pharmacy has a PIC who is responsible for the daily operation of the pharmacy. (BPC 4101, 4113, 4305, 4330, CCR 1709, 1709.1)
- 6.2. The PIC has adequate authority to assure the pharmacy's compliance with laws governing the operation of a pharmacy. (CCR 1709.1[b])
- 6.3. Is the PIC in charge of another pharmacy?
  - If yes, the pharmacies are within 50 driving distance miles of each other. (CCR 1709.1[c])
  - If yes, name of other pharmacy \_\_\_\_\_
- 6.4. Any change of PIC is reported by the pharmacy and the departing PIC to the board in writing within 30 days. (BPC 4101, 4330)
- 6.5. The PIC is not concurrently serving as the designated representative-in-charge for a wholesaler or veterinary food-animal drug retailer. (CCR 1709.1[d])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 7. Duties of a Pharmacist

Yes No N/A

7.1. A pharmacist: (BPC 4019, 4051, 4052, 4052.2, CCR 1717[c], CCR 1793.1, CCR 1793.7)

- 7.1.1. Receives a chart order for an inpatient; (BPC 4019, 4051 [b], 4052, 4052.2, CCR 1717, CCR 1793.1[a])
- 7.1.2. Identifies, evaluates and interprets the chart order; (CCR 1717[c], CCR 1793.1[c])
- 7.1.3. Reviews patient's drug regimen and interprets the clinical data in the patient's medication record; (BPC 4052.1[a][4], 4052.2[a][4], CCR 1793.1[d])
- 7.1.4. Consults with any prescriber, nurse or health care professional; (CCR 1793.1[e])
- 7.1.5. Calculates drug doses; (BPC 4052 [a][3], 4052.2 [a][3], 4052.2 [a][4])
- 7.1.6. Supervises the packaging of drugs and checks the packaging procedures and products upon completion; (CCR 1793.1[f])
- 7.1.7. Is responsible for all activities of pharmacy technicians, interns and clerks related to the furnishing of drugs to ensure that all such activities are performed completely, safely and without risk of harm to patients; (CCR 1793.7[e])
- 7.1.8. Performs any other duty which federal or state law or regulation authorizes only a registered pharmacist to perform; and performs all functions which require professional judgment. (BPC 4052, 4052.2, CCR 1793.1[g])

Yes No N/A

7.2. Pharmacists in a licensed health care facility who are performing the following functions are doing so in accordance with the hospital's policies, procedures and protocols which have been developed by health professionals including physicians, pharmacists, and registered nurses, with the concurrence of the facility administrator: (BPC 4027, 4051, 4052, 4052.2)

- 7.2.1. Ordering or performing routine drug therapy-related patient assessment procedures; (BPC 4052.1[a][1]; 4052.2[a][1])
- 7.2.2. Ordering drug therapy-related laboratory tests; administering drugs or biologicals by injection; (BPC 4052.1[a][2], [3]; 4052.2[a][2], [3])
- 7.2.3. Initiating or adjusting the drug regimen of a patient; (BPC 4052.1[a][4], BPC 4052.2[a][4])
- 7.2.4. Performing moderate or waived laboratory tests. Prior to performing any of these functions, the pharmacist must have either (1) successfully completed clinical residency training, or (2) demonstrated clinical experience in direct patient care delivery as specified in BPC section 4052.2[d]. (BPC 4052.4)
- 7.2.5. A pharmacist may perform any aspect of any FDA-approved or authorized test that is classified as waived pursuant to the federal Clinical

Laboratory Improvement Amendments of 1988 (42 USC Sec 263a) and the pharmacist completes the testing in a pharmacy laboratory that is licensed in California as a laboratory pursuant to BPC section 1265 unless otherwise authorized in law. The pharmacist has completed necessary training as specified in the pharmacy's policies and procedure maintained in subsection be of BPC section 4119.10 and that allows the pharmacist to demonstrate sufficient knowledge of the illness, condition or disease being tested as applicable. (BPC 4052.4)

Yes No N/A

7.3. The pharmacist who is authorized to issue an order to initiate or adjust a controlled substance therapy is personally registered with the federal Drug Enforcement Administration. (BPC 4052[b])

7.4. All pharmacists have submitted an application to the Department of Justice to obtain approval to access information online regarding the controlled substance history of a patient. Upon approval, the DOJ shall release to the pharmacist or their delegate the CURES information for an individual under the pharmacist's care. (HSC 11165.1)

7.5. All pharmacists have joined the board's email notification list. (BPC 4013)

7.6 The hospital pharmacist (or pharmacy technician or an intern pharmacist if both requirements of BPC 4118.5(b) are met) shall obtain an accurate medication profile or list for each high-risk patient upon admission of the high-risk patients if the hospital has more than 100 beds, the accurate medication profile is acquired during hospital pharmacy's hours of operation. (BPC 4118.5)

7.7. The pharmacist may initiate, adjust or discontinue drug therapy for a patient under a collaborative practice agreement with any health care provider with prescriptive authority. The collaborative practice agreement may be between a single or multiple pharmacists and a single or multiple health care providers with prescriptive authority. (BPC 4052[a][13], [14])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 8. Duties of an Advanced Practice Pharmacist

Yes No N/A

8.1 The advanced practice pharmacist has received an advanced practice pharmacist license from the board and may do the following: (BPC 4016.5, 4210)

8.1.1 Perform patient assessments, order and interpret drug therapy-related tests, and refer patients to other health care providers; (BPC 4052.6[a])

8.1.2 Participate in the evaluation and management of diseases and health conditions in collaboration with other health care providers; (BPC 4052.6[a])

- 8.1.3 Initiate, adjust or discontinue drug therapy and shall promptly transmit written notification to, or enter the appropriate information into a patient record system shared with the patient's primary care provider or diagnosing provider; (BPC 4052.6[a][5], [b])
- 8.1.4 Adjust or discontinue drug therapy and promptly transmit written notification to the patient's diagnosing prescriber or enters the appropriate information in a patient's record system shared with the prescriber; (BPC 4052.6[b])
- 8.1.5 Prior to initiating or adjusting a controlled substance therapy, the advance practice pharmacist is personally registered with the federal Drug Enforcement Administration; (BPC 4052.6[d])
- 8.1.6 Ordering of tests is done in coordination with the patient's primary care provider or diagnosing prescriber, including promptly transmitting written notification to the prescriber or entering information in a patient record system shared with the prescriber. (BPC 4052.6[e])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 9. Duties of an Intern Pharmacist

Yes No N/A

- 9.1. Intern pharmacists are performing all the functions of a pharmacist only under the direct supervision of a pharmacist, and the pharmacist is supervising no more than **two interns** at any one time. (BPC 4023.5, 4030, 4114, 4119.6, 4119.7, CCR 1726)
  - 9.1.1 Stock, replenish and inspect the emergency pharmaceutical supply container and the emergency medical system supplies. (BPC 4119.6)
  - 9.1.2. Inspect the drugs maintained in the health care facility at least once per month. (BPC 4119.7[c])
- 9.2. All prescriptions filled or refilled by an intern are initialed or documented by secure computer entry by a pharmacist prior to dispensing. (CCR 1712[a], 1717[b][1])
- 9.3. During a temporary absence of a pharmacist for a meal period or duty-free break, an intern pharmacist does not perform any discretionary duties or act as a pharmacist. (CCR 1714.1[d])
- 9.4. The intern hours affidavits are signed by the pharmacist under whom the experience was earned or by the pharmacist-in-charge at the pharmacy while the intern pharmacist obtained the experience, when applicable. (BPC 4209[b], [c], [d]; CCR 1726)
- 9.5. All intern pharmacists have joined the board's email notification list. (BPC 4013)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 10. Duties of a Pharmacy Technician

Yes No N/A

- 10.1. Registered pharmacy technicians are performing packaging, manipulative, repetitive, or other nondiscretionary tasks related to the furnishing of drugs, while assisting and under the direct supervision and control of a pharmacist. The pharmacist is responsible for the duties performed by the pharmacy technician under the pharmacist's supervision. (BPC 4023.5, 4038, 4115, CCR 1793.2, CCR 1793.7)
- 10.2. The ratio is not less than one pharmacist on duty for two technicians when filling prescriptions for an inpatient of a licensed health facility. (BPC 4115[f], CCR 1793.7[f])
- 10.3. When prescriptions are dispensed to discharge patients with only one pharmacist, there is no more than one technician performing the tasks as defined in BPC 4115(a). The ratio of pharmacy technicians performing those tasks for additional pharmacists does not exceed 2:1. (BPC 4038, 4115[f], CCR 1793.7[f])
- 10.4. Any function performed by a technician in connection with the dispensing of a prescription or chart order, including repackaging from bulk and storage of pharmaceuticals is verified and documented in writing by a pharmacist or documented by a pharmacist using secure computer entry. (CCR 1712, 1793.7)
- 10.5. A pharmacy technician or pharmacy technician trainee wears identification, in 18-point type that identifies them as a pharmacy technician or pharmacy technician trainee. (BPC 680, BPC 4115.5[e], CCR 1793.7[d])
- 10.6. The pharmacy has a job description for the pharmacy technician and written policies and procedures to ensure compliance with the technician requirements. (CCR 1793.7)
- 10.7. During a temporary absence of a pharmacist for a meal period or duty-free break, a pharmacy technician may, at the discretion of the pharmacist, remain in the pharmacy but may only perform nondiscretionary tasks. Any task performed by the pharmacy technician during the pharmacist's temporary absence is reviewed by the pharmacist. (BPC 4115[g], CCR 1714.1[c])
- 10.8. The general acute-care hospital has an ongoing clinical pharmacy program and allows specially trained pharmacy technicians to check the work of other pharmacy technicians when the following conditions are met: (CCR 1793.8)
- 10.8.1. Pharmacists are deployed to the inpatient care setting to provide clinical services.
  - 10.8.2. Compounded or repackaged products are previously checked by a pharmacist, then used by the technician to fill unit dose distribution and floor and ward stock.
  - 10.8.3. The overall operations are the responsibility of the pharmacist-in-charge.

- 10.8.4. The pharmacy technician checking technician program is under the direct supervision of the Pharmacist as specified in the policies and procedures.
- 10.8.5. There is an ongoing evaluation of the program that uses specialized and advanced trained pharmacy technicians to check the work of other pharmacy technicians.

Yes No N/A

10.9. Pharmacy technician duties include the following:

- 10.9.1. Package emergency supplies for use in the health care facility and the hospital's emergency medical system. (BPC 4119, 4115[i])
- 10.9.2. Seal emergency containers for use in the health care facility. (BPC 4115[i])
- 10.9.3. Perform monthly checks of the drug supplies stored throughout the health care facility and report any irregularities within 24 hours to the pharmacist-in-charge and to the director or chief executive officer. (BPC 4115[i])

10.10. All pharmacy technicians have joined the board's email notification list. (BPC 4013)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 11. Duties of Non-Licensed Personnel

Yes No N/A

11.1. A non-licensed person (clerk/typist) is permitted to type a prescription label or otherwise enter prescription information into a computer record system, and at the direction of a pharmacist, may request and receive refill authorization. (BPC 4007, CCR 1793.3)

11.2. The number of non-licensed personnel supervised by each pharmacist does not interfere with the effective performance of the pharmacist's responsibilities under the Pharmacy Law. (CCR 1793.3[b])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## PHARMACY PRACTICE

### 12. Pharmaceutical Service Requirements

Yes No N/A

12.1. The pharmacy complies with the requirements of 22 CCR 70263, addressing the following areas in written policies and procedures:



- 12.1.1. Basic information concerning investigational drugs and adverse drug reactions;
- 12.1.2. Repackaging and compounding records;
- 12.1.3. Physician orders;
- 12.1.4. Wards, nursing stations and night stock medications;
- 12.1.5. Drugs brought into the facility by patients for storage or use;
- 12.1.6. Bedside medications;
- 12.1.7. Emergency drug supply;
- 12.1.8. Pass medications;
- 12.1.9. Inspection of ward stock, nursing stations and night lockers no less frequently than every 30-days\Outdated drugs;
- 12.1.10. Routine distribution of inpatient medications;
- 12.1.11. Preparation, labeling and distribution of IV admixtures and cytotoxic agents;
- 12.1.12. Handling of medication when pharmacist not on duty; and
- 12.1.13. Use of electronic image and data order transmissions.

- 12.2. The pharmacy complies with the requirements of 22 CCR 70263, addressing the following areas:
- 12.2.1. Destruction of controlled substances; and
  - 12.2.2. Development and maintenance of the hospital's formulary. (22 CCR 70263)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 13. Medication/Chart Order

Yes No N/A

- 13.1. The pharmacy receives the original, the electronic transmission, or a copy of the medication order. Faxed copies, tele-autograph copies, or transmissions between computers are permissible. (BPC 688, 4019, 4040, CCR 1717.4)
- 13.2. The chart or medical record of the patient contains all of the information required by BPC 4040 and the chart order is signed by the practitioner authorized by law to prescribe drugs if present or, if not present, within a specified time frame not exceeding 48 hours. (BPC 688, 4019, 4040, 22 CCR 70263[g])
- 13.3. A copy of the chart order is maintained on the premises for three years. An order for controlled substance for use by a patient in a county or licensed hospital shall be in the patient's records and the record of such orders shall be maintained as a hospital record for a minimum of seven years. (HSC 11159, BPC 4081, 4105, 4333)

Yes No N/A

- 13.4. The pharmacy furnishes dangerous drugs or dangerous devices pursuant to preprinted or electronic standing orders, order sets and protocols established under policies and procedures. (BPC 4119.7)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 14. Labeling and Distribution

Yes No N/A

- 14.1. Unit dose medication are properly labeled and include the information as required by BPC 4076, or the information is otherwise readily available at the time of drug administration. (BPC 4076[b])
- 14.2. The pharmacist is responsible for the proper labeling, storage and distribution of investigational drugs pursuant to the written order of the investigator. (22 CCR 70263[o]).
- 14.3. This pharmacy furnishes dangerous drugs in compliance with BPC 4126.5 only to a patient pursuant to a prescription, a wholesaler from whom the dangerous drugs were purchased, a manufacturer from whom the drugs were purchased, a licensed wholesaler acting as a reverse distributor, another pharmacy to alleviate a temporary shortage with a quantity sufficient to alleviate the temporary shortage, a health care provider authorized to receive drugs, to another pharmacy of common ownership, or to a patient or to another pharmacy pursuant to a prescription. (BPC 4126.5[a])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 15. Duration of Drug Therapy

Yes No N/A

- 15.1. The hospital has policies limiting the duration of drug therapy in the absence of the prescriber's specific indication of duration of drug therapy or under other circumstances recommended by the pharmacy and therapeutics committee or its equivalent and approved by the executive committee of the medical staff. Limitations are established for classes of drugs and/or individual drug entities. (22 CCR 70263[j])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 16. Confidentiality of Chart Orders, Prescriptions and Patient Medical Information

Yes No N/A

- 16.1. Patient information is maintained to safeguard confidentiality. (Civil Code 56 et seq.)

- 16.2. Patient medical information, all prescriptions (chart orders, patient discharge and employee prescriptions) are confidential and are not disclosed unless authorized by law. (BPC 4040, CCR 1764, Civil Code 56 et seq.)
- 16.3. Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101)
- 16.4. The pharmacy ensures electronically transmitted prescriptions (chart orders, discharge patient or employee prescriptions) are received, maintained and transmitted in a secure and confidential manner. (BPC 688, CCR 1717.4)
- 16.5. Records regarding dangerous drugs and dangerous devices stored off-site (only for pharmacies who have obtained a waiver from the Board of Pharmacy to store records off-site) are secure and retrievable within two business days. (BPC 4105, CCR 1707)  
 Date Waiver Approved \_\_\_\_\_ Waiver Number \_\_\_\_\_  
 Address of offsite storage location: \_\_\_\_\_
- 16.6. Records for non-controlled substances are maintained on the licensed premises for at least one year from the date of dispensing. Records for controlled substances are maintained on the licensed premises for at least two years from the date of dispensing. (BPC 4105, CCR 1707)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**17. Quality Assurance and Medication Errors**

Yes No N/A

- 17.1. Pharmacy has established quality assurance program that documents medication errors attributable, in whole or in part, to the pharmacy or its personnel. (BPC 4125, CCR 1711)
- 17.2. Pharmacy quality assurance policies and procedures are maintained in the pharmacy and are immediately retrievable. (CCR 1711[c])
- 17.3. When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates with the patient or patient’s agent that a medication error has occurred and the steps required to avoid injury or mitigate the error. (CCR 1711[c][2][A], 1711 [c][3])
- 17.4. When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates to the prescriber that a medication error has occurred. (CCR 1711[c][2][B], 1711 [c][3])

Yes No N/A

- 17.5. Investigation of pharmacy medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d])
- 17.6. The record for quality assurance review for a medication error contains: (CCR 1711[e]);
  - 17.6.1. Date, location, and participants in the quality assurance review;
  - 17.6.2. Pertinent data and other information related to the medication error(s) reviewed;
  - 17.6.3. Findings and determinations;
  - 17.6.4. Recommended changes to pharmacy policy, procedure, systems or processes, if any.
- 17.7. The record of the quality assurance review is immediately retrievable in the pharmacy and is maintained in the pharmacy for at least one year from the date it was created. (CCR 1711[f])
- 17.8. Pharmacists are not deviating from the requirements of a prescription except upon the prior consent of the prescriber, and selection of the drug product is in accordance with BPC 4073 (generic substitution). (CCR 1716)
- 17.9. The PIC is reporting the quality assurance review reports for medication errors for all ADDS to the Board at the time of annual renewal of the hospital pharmacy license. (CCR 1711[f])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 18. Record Keeping Requirements

Yes No N/A

- 18.1. All completed pharmacy self-assessments are on file in the pharmacy and are maintained for three years. (CCR 1715)
- 18.2. All drug acquisition and disposition records (complete accountability) are maintained for at least three years. Any record maintained electronically, the pharmacist-in-charge or pharmacist on duty is able to produce a hardcopy and electronic copy of all records of acquisition and disposition or other drug or dispensing-related records maintained electronically. These records include:
  - 18.2.1. Prescription records (BPC 4081[a])
  - 18.2.2. Purchase Invoices and sales records for all prescription drugs (BPC 4081)
  - 18.2.3. Biennial controlled substances inventory (21 CFR 1304.11)
  - 18.2.4. U.S. Official Order Forms (DEA Form-222) (21 CFR 1305.13, 21 CFR 1305.22)
  - 18.2.5. Power of Attorney for completion of DEA 222 forms (21 CFR 1305.05)
  - 18.2.6. Theft and Loss Reports (DEA Form 106) (21 CFR 1301.74[c])

- 18.2.7. Record documenting return of drugs to wholesaler or manufacturer (BPC 4081)
- 18.2.8. Record documenting transfers or sales to other pharmacies, and prescribers, and reverse distributors. (BPC 4059, 4081, 4105, 4332, CCR 1718)
- 18.2.9. Centrally stored unused medications donated to a drug repository and distribution program. (HSC 150200, 150202[a][1], 150204[k], BPC 4105[c]).

Yes No N/A

- 18.3. Transfers or sales to other pharmacies and prescribers do not exceed five percent of the pharmacy's total annual purchases of dangerous drugs or devices. If more than five percent, registration with the board as a wholesaler has been obtained. (21 CFR 1307.11, Drug Supply Chain Security Act (DSCSA), BPC 4160)
- 18.4. If sales or distributions of controlled substances to other hospitals, pharmacies, or prescribers exceed five percent of the total number of controlled substances dosage units (that are furnished to the inpatients or dispensed on prescriptions to discharge patients or employees) per calendar year, the following have been obtained: a separate DEA distributor registration and a wholesaler's permit from the board. (21 CFR 1307.11, DSCSA, BPC 4160)
- 18.5. A controlled substances inventory is completed biennially (every two years).  
Date completed: \_\_\_\_\_ (21 CFR 1304.11)
- 18.6. All completed controlled substances inventories are available for inspection for three years. (CCR 1718)
- 18.7. Separate Schedule II records are maintained. This includes triplicate prescriptions, invoices, US official order forms and inventory records. (21 CFR 1304.04)
- 18.8. Inventories and records for Schedule III-V controlled substances are filed separately or maintained in a readily retrievable manner that distinguishes them from other ordinary business records. (21 CFR 1304.04)
- 18.9. DEA Forms 222 are properly executed. (21 CFR 1305.12)
- 18.10. When the pharmacy distributes Schedule II controlled substances to other DEA registrants, Copy 2 of the DEA Form 222, properly completed, are submitted at the end of each month to the DEA Regional Office. (21 CFR 1305.13)
- ~~18.11. Any controlled substances drug loss is reported upon discovery to the DEA and to the Board of Pharmacy within 30 days. (21 CFR 1301.74[c], CCR 1715.6)~~
- 18.11. Any Controlled substance drug loss is reported within one business day of discovery to the DEA and within 30 days to the Board of Pharmacy the discovery of any loss of controlled substances in one of the following categories that causes the aggregate amount of unreported losses discovered in that category, on or after the same day of the previous year, to equal or exceed: (21 CFR 1301.74[c], CCR 1715.6)

21.14.1 Tablets, capsules, or other oral medication, 99 dosage units

21.14.2. Single-dose injectable medications, lozenges, film, such as oral, Buccal and sublingual, suppositories, or patches, 10 dosages units.

21.14.3. Injectable multi-dose medications, medications administered by continuous infusion, or any other multi-dose unit not described, two or more multi-dose vials, infusion bags or other containers.

- 18.12. Records stored off-site (only for pharmacies who have obtained a waiver from the Board of Pharmacy to store records off-site) are secure and retrievable within two business days. Records for non-controlled substances are maintained on the licensed premises for at least one year from the date of dispensing. Controlled substances are maintained on the licensed premises for at least two years from the date of dispensing. (CCR 1707)
- 18.13. Do pharmacy staff hand initial prescription records and prescription labels, OR does the pharmacy comply with the requirement for a pharmacist to initial or sign a prescription record or prescription label by recording the identity of the reviewing pharmacist in a computer system by a secure means. This computer does not permit the record to be altered after made and the record of the pharmacist's identity made in the computer system is immediately retrievable in the pharmacy. (CCR 1712, 1717)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
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## 19. Inventory Reconciliation Report of Controlled Substances

Yes No N/A

- 19.1. The pharmacy performs periodic inventory and inventory reconciliation functions to detect and prevent the loss of controlled substances. Inpatient hospital pharmacy reports shall include controlled substances stored within the pharmacy, within each satellite location, and within each drug storage area in the hospital (CCR 1715.65[a], CCR 1715.65[g])
- 19.2 The pharmacist-in-charge of the pharmacy reviews all inventory and inventory reconciliation reports taken and establishes and maintains secure methods to prevent losses of controlled drugs. Written policies and procedures are developed for performing the inventory reconciliation reports required by pharmacy law. (CCR 1715.65[b])
- 19.3 A pharmacy compiles an inventory reconciliation report of all federal Schedule II controlled substances at least every three months. This compilation shall require: (CCR 1715.65[c])
- 19.3.1 A physical count, not an estimate, of all quantities of federal Schedule II controlled substances. The biennial inventory of controlled substances required by federal law may serve as one of the mandated inventories under this section in the year where the federal biennial inventory is performed, provided the

biennial inventory was taken no more than three months from the last inventory required by this section; (CCR 1715.65[c][1])

- 19.3.2 A review of all acquisitions and dispositions of federal Schedule II controlled substances since the last inventory reconciliation report; (CCR 1715.65[c][2])
- 19.3.3 A comparison of the two above-mentioned items to determine if there are any variances; (CCR 1715.65[c][3])
- 19.3.4 All records used to compile each inventory reconciliation report shall be maintained in the pharmacy or clinic for at least three years in a readily retrievable form; and (CCR 1715.65[c][4])
- 19.3.5 Possible causes of overages shall be identified in writing and incorporated into the inventory reconciliation report. (CCR 1715.65[c][5])
- 19.3.6 In addition to Schedule II controlled substance, the pharmacy is performing an inventory reconciliation of alprazolam 1mg, alprazolam 2mg, tramadol 50mg, and promethazine with codeine 6.25mg/10mg/5ml at least every 12 months. (CCR 1715.65[a][2])
- 19.3.7 An inventory reconciliation report must be prepared for any identified controlled substances lost no later than three months after discovery of the reportable loss. (CCR 1715.65)
- 19.3.8 Inventory activities for all other controlled substances must be performed at least once every two years from the performance of the last inventory activities. (CCR 1715.65[a][3][B])
- 19.3.9 The inventory reconciliation report may use a digital or electronic signature or biometric identifier in lieu of a physical signature if, in addition, the individual physically signs a printed statement confirming the accuracy of the inventory or report. The signature shall be dated, and the signed and dated statement shall be retained on file. (CCR 1715.65[e][1])

19.4 The pharmacy reports in writing identified losses and known causes to the board within 30 days of discovery unless the cause of the loss is theft, diversion, or self-use in which case the report shall be made within 14 days of discovery. If the pharmacy is unable to identify the cause of the loss, further investigation is undertaken to identify the cause and actions necessary to prevent additional losses of controlled substances. (BPC 4104, CCR 1715.65[d], CCR 1715.6)

Yes No N/A

~~19.5 The inventory reconciliation report is dated and signed by the individual(s) performing the inventory, and countersigned by the pharmacist-in-charge and be readily retrievable in the pharmacy for three years. A countersignature is not required if the pharmacist-in-charge personally completed the inventory reconciliation report. (CCR 1715.65 [e])~~

19.6 A new pharmacist-in-charge of the pharmacy completes an inventory reconciliation report as identified in CCR 1715.65 (c) within 30 days of becoming pharmacist-in-charge. When possible, the outgoing pharmacist-in-charge also

completes an inventory reconciliation report as required in CCR 1715.65 (c). (CCR 1715.65 [f])

- ~~The inpatient hospital pharmacy shall prepare an inventory reconciliation report(s) covering the federal controlled substances for A separate inventory reconciliation report shall be required for federal Schedule II controlled substances and alprazolam 1 mg, alprazolam 2mg, tramadol 50 mg and promethazine/codeine 6.25 mg/10mg on quarterly basis. The report(s) shall include controlled substances stored within the pharmacy, within each pharmacy satellite location and within each drug storage area in the hospital under the pharmacy's control. stored within the pharmacy and for each pharmacy satellite location and within each drug storage area in the hospital under the pharmacy's control. (CCR 1715.65 [g])~~
  
- ~~19.8 The pharmacist in charge of an inpatient hospital pharmacy or of a pharmacy servicing onsite or offsite automated drug delivery systems shall ensure that: (CCR 1715.65[h])~~
  - ~~19.8.1 All controlled substances added to an automated drug delivery system are accounted for; (CCR 1715.65[h][1])~~
  - ~~19.8.2 Access to automated drug delivery systems is limited to authorized facility personnel; (CCR 1715.65[h][2])~~
  - ~~19.8.3 An ongoing evaluation of discrepancies or unusual access associated with controlled substances is performed; and (CCR 1715.65[h][3])~~
  - ~~\_\_\_\_\_~~
  
- 19.8. The inpatient hospital pharmacy uses an ADDS, inventory in the ADDS may be accounted for under subdivision (c)(1) using means other than a physical count. (CCR 1715.65[h])
  - ~~19.8.4 Confirmed losses of controlled substances are reported to the board. (CCR 1715.65[h][4])~~

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 20. After-Hours Supply of Medication

Yes No N/A

- 20.1 The pharmacy has a system assuring the prescribed medications are available in the hospital 24 hours a day. (22 CCR 70263[e])



- 20.2. The pharmacy maintains a record of the drugs taken from the after-hours supply of medications and the pharmacist is notified of such use. The record includes the name and strength of the drug, the amount taken, the date and time, the name of the patient to whom the drug was administered and the signature of the registered nurse. (22 CCR 70263[n])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 21. Drug Supplies for Use in Medical Emergencies

Yes No N/A

- 21.1. A supply of drugs for use in medical emergencies only is immediately available at each nursing unit or service area as required. (22 CCR 70263[f])
- 21.2. Written policies and procedures have been developed that establish the contents of the supply, procedures for use, restocking and sealing of the emergency drug supply. (22 CCR 70263[f][1], BPC 4115, 4119.6))
- 21.3. The emergency drug supply is stored in a clearly marked portable container which is sealed by the pharmacist in such a manner that a seal must be broken to gain access to the drugs. The contents of the container are listed on the outside cover and include the earliest expiration date of any drugs within. (22 CCR 70263[f][2])
- 21.4. The pharmacist is responsible for inspection of the drug supply at periodic intervals (no less frequently than every 30 days) specified in the written policies. Records of the inspection are kept for at least three years. The inspection can be done by a pharmacy technician or pharmacy intern as defined in the pharmacy's written inspection policies and procedures. (22 CCR 70263[f][3], BPC 4115[i][3], 4119.7[c])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 22. Schedule II-V Controlled Substances Floor Stock Distribution Records

Yes No N/A

- 22.1. Records for the distribution of Schedule II-V controlled substances floor stock are open to inspection by authorized officers of the law and are preserved for at least three years from the date of making. (BPC 4081)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 23. Emergency Room Dispensing

Yes No N/A

- 23.1. A prescriber may dispense a dangerous drug, including a controlled substance, to an emergency room patient if all of the following apply: (BPC 4068[a])
- 23.1.1. The hospital pharmacy is closed and there is no pharmacist available in the hospital;
  - 23.1.2. The dangerous drug is acquired by the hospital pharmacy;
  - 23.1.3. The dispensing information is recorded and provided to the pharmacy when the pharmacy reopens;
  - 23.1.4. The hospital pharmacy retains the dispensing information and, if the drug is a schedule II, III, IV or ~~IV~~-V controlled substance, transmits the dispensing data to the Department of Justice within one working day from the date the controlled substance is released to the patient. (HSC 11165[d])
  - 23.1.5. The prescriber determines that it is in the best interest of the patient that a particular drug regimen be immediately commenced or continued, and the prescriber reasonably believes that a pharmacy located outside the hospital is not available and accessible at the time of dispensing to the patient; and
  - 23.1.6. The quantity of drugs dispensed to any patient pursuant to this section are limited to that amount necessary to maintain uninterrupted therapy during the period when pharmacy services outside the hospital are not readily available or accessible, but shall not exceed a 72-hour supply;
  - 23.17. If an ADDS is located in the emergency room and is used for dispensing to patients upon discharge, the ADDS is licensed with the Board. (BPC 4427.2(i)).

Yes No N/A

- 23.2. The prescription label contains all the required information and is formatted in accordance with CCR 1707.5 including Patient Centered Labels in at least 12-point sans serif typeface for the four required items in the required order. (BPC 4076, CCR 1707.5)
- 23.3. The prescriber shall be responsible for any error or omission related to the drugs dispensed. (BPC 4068[b])
- 23.4. The brand name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record. (BPC 4076, CCR 1717)
- 23.5. Controlled substances are dispensed in prescription containers bearing a federal warning label prohibiting transfer of the drugs. (21 CFR 290.5)
- 23.6. Prescriptions are dispensed in new, senior-adult ease-of-opening tested, and child-resistant containers or in a noncomplying package, only pursuant to the prescription or when requested by the purchaser. (15 USC 1473[b], 16 CFR 1700.15., CCR 1717)
- 23.7. Patient package inserts are dispensed with all estrogen medications (21 CFR 310.515)

- 23.8. The pharmacy provides patients with required Black Box Warning Information. (21 CFR 201.57[c])
  - 23.9. Medication guides are provided on required medications. (21 CFR Part 208)
  - 23.10. Whenever an opioid prescription drug is dispensed to a patient for outpatient use, the pharmacy prominently displays on the label or container or by a flag or other notification to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." (BPC 4076.7).
  - 23.11. A pharmacist may dispense a drug prescribed pursuant to HSC Section 120582 and label the drug without the name of an individual for whom the drug is intended if the prescription includes the words "expedited partner therapy" or the letters "EPT" and shall provide written notification that describes the right of an individual who received EPT to consult with a pharmacist about the medication dispensed and possible drug interactions. (BPC 4076[f], [h])
- Yes No N/A
- 23.12. If emergency department patient dispensing is done via AUDS, the AUDS is licensed by the Board. (BPC 4427.2[i])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 24. Discharge Medication/Consultation Services

- Yes No N/A
- 24.1. Patients receive information regarding each medication given at the time of discharge. The information includes the use and storage of each medication, the precautions and relevant warnings and the importance of compliance with directions. A written policy has been developed in collaboration with a physician and surgeon, a pharmacist, and a registered nurse and approved by the medical staff that ensures that each patient receives the medication consultation. (BPC 4074, CCR 1707.2)
  - 24.2. Prescriptions are transmitted to another pharmacy as required by law. (BPC 4072, CCR 1717[c], [f], 1717.4)
  - 24.3. The prescription label contains all the required information and is formatted in accordance with CCR 1707.5 including Patient Centered Labels in at least 12-point sans serif typeface for the four required items in the required order. (BPC 4076, CCR 1707.5)
  - 24.4. The pharmacist includes a written label on the drug container indicating that the drug may impair a person's ability to operate a vehicle or vessel. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074 [a], [b], CCR 1744[a][1]-[7])
  - 24.5 The pharmacist includes a written label on the drug container to alert the patient about possible potentiating effects when taken in combination with alcohol. The

label may be printed on an auxiliary label affixed to the prescription container (BPC 4074[a], CCR 1744[b][1]-[6]).

- 24.6. The trade name or generic name and manufacturer of the prescription drug is accurately identified in the prescription record. (CCR 1717)
- 24.7. Generic substitution for discharge medications is communicated to the patient, and the name of the dispensed drug product is indicated on the prescription label. (BPC 4073)
- 24.8. If the prescription is filled by a pharmacy technician, the pharmacist's initials are on the prescription label to document the pharmacist's verification of the product or can be satisfied by recording the identity of the reviewing pharmacist in a computer system by a secure means and is immediately retrievable in the pharmacy. (CCR 1712, 1793.7)

Yes No N/A

- 24.9. Controlled substances are dispensed in prescription containers bearing a federal warning label prohibiting transfer of the drugs. (21 CFR 290.5)
- 24.10. Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (15 USC 1473, 16 CFR 1700.15, CCR 1717)
- 24.11. Patient package inserts are dispensed with all estrogen medications. (21 CFR 310.515)
- 24.12. The pharmacy provides patients with required Black Box Warning. (21 CFR 201.57[c])
- 24.13. Medication guides are provided on required medications. (21 CFR Part 208)
- 24.14. Whenever an opioid prescription drug is dispensed to patient for outpatient use, the pharmacy prominently displays on the label or container or by a flag or other notification to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." (BPC 4076.7).
- 24.15. ~~Effective January 1, 2022, †~~The pharmacy has the capability to receive electronic data transmission prescriptions on behalf of patients. (BPC 688)
- 24.16. The hospital pharmacy retains the dispensing information and, if the drug is a schedule II, III, IV or V controlled substance, transmits the dispensing data to the Department of Justice within one working day from the date the controlled substance is released to the patient. (HSC 11165[d])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
\_\_\_\_\_

## 25. Central Filling of Patient Cassettes For Other Hospital Pharmacies

Yes No N/A

- 25.1. Pharmacy processes orders for the filling of patient cassettes for another hospital or Pharmacy within this state receives filled medication orders or patient cassettes from another hospital. (CCR 1710[b])  
If the answer is "yes," name of hospital: \_\_\_\_\_
- 25.2. Pharmacy receives filled medication containers or cassettes from another pharmacy. (CCR 1710[b])  
If the answer is "yes," name of supplying pharmacy:  
If the answer to this and the previous question is "no" or "not applicable" go to Section 26.
- 25.3. Prescription information is electronically transferred between the two pharmacies. (CCR 1710[b][6])
- 25.4. Pharmacy has a contract with the ordering hospital pharmacy or has the same owner. (CCR 1710[b][1])
- 25.5. Filled cassettes are delivered directly to the ordering hospital pharmacy. (CCR 1710[b][2])
- 25.6. Each cassette or container meets the requirements of Business and Professions Code section 4076. (BPC 4076[b], [c], [d], CCR 1710[b][3])
- 25.7. Complete and accurate records are maintained of each cassette fill transaction, including the name of the pharmacist checking the cassettes at each pharmacy. (CCR 1710[b][5])

**26. Centralized Hospital Packaging Pharmacy**

Yes No N/A

- 26.1 Prior to engaging in centralized hospital packaging, the pharmacy in addition to the hospital pharmacy license, has obtained a Centralized Hospital Packaging specialty license from the Board (BPC 4128.2a)

License Number: \_\_\_\_\_

- 26.2. The pharmacy prepares medications, by performing the following specialized functions, for administration only to inpatients within its own general acute care hospital and one or more general acute care hospitals under common ownership and located within a 75-mile radius: (BPC 4128)

*Hospitals to which central packaged unit dose medications are provided:*

- 26.2.1. \_\_\_\_\_ Distance (miles): \_\_\_\_\_
- 26.2.2. \_\_\_\_\_ Distance (miles): \_\_\_\_\_
- 26.2.3. \_\_\_\_\_ Distance (miles): \_\_\_\_\_
- 26.2.4. \_\_\_\_\_ Distance (miles): \_\_\_\_\_
- 26.2.5. Prepares unit dose packages for single administration to inpatients from bulk containers, if each unit dose package is barcoded pursuant to BPC 4128.4.

- 26.2.6. Prepares sterile compounded unit dose drugs for administration to inpatients, if each compounded unit dose drug is barcoded pursuant to BPC 4128.4.
  - 26.2.7. Prepares compounded unit dose drugs for administration to inpatients, if each unit dose package is barcoded pursuant to BPC 4128.4.
  - 26.3. The pharmacy prepares and stores limited quantities of unit dose drugs in advance of a patient-specific prescription in amounts necessary to ensure continuity of care. (BPC 4128.3)
  - 26.4. Any unit dose medications produced by a centralized hospital packaging pharmacy are barcoded to be machine readable at the inpatient's bedside using barcode medication administrative software. (BPC 4128.4)
    - 26.4.1. The barcode medication administration software permits health care practitioners to ensure that before a medication is administered to an inpatient, it is the right medication, for the right inpatient, in the right dose, and via the right route of administration. (BPC 4128[a])
    - 26.4. The software verifies that the medication satisfies the above criteria by reading the barcode on the medication and comparing the information retrieved to the electronic medical record of the inpatient. [BPC 4128(b)]
  - 26.5. Any label for each unit dose medication produced by a centralized hospital packaging pharmacy displays a human-readable label that contains the following: (BPC 4128.5[a])
    - 26.5.1. The date the medication was prepared.
    - 26.5.2. The beyond-use date
    - 26.5.3. The established name of the drug.
    - 26.5.4. The quantity of each active ingredient.
    - 26.5.5. The lot number or control number assigned by the centralized hospital packaging pharmacy.
    - 26.5.6. Special storage or handling requirements.
    - 26.5.7. The name of the centralized hospital packaging pharmacy.
- Yes No N/A
- 26.6. The pharmacist is able to retrieve all of the following information using the lot number or control number: (BPC 4128.5[b])
    - 26.6.1. The components used in the drug product.
    - 26.6.2. The expiration date of each of the drug's components.
    - 26.6.3. The National Drug Code Directory number.
  - 26.7. The centralized hospital packaging pharmacy and the pharmacists working in the pharmacy are responsible for the integrity, potency, quality, and labeled strength of any unit dose drug product prepared by the centralized hospital packaging pharmacy. (BPC 4128.7)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**27. Policies and Procedures**

Yes No N/A

27.1. There are written policies and procedures in place for:

- 27.1.1. Oral consultation for discharge medication to an inpatient of a health care facility licensed pursuant to HSC 1250. The assurance that each patient received information regarding each medication given at the time of discharge. (BPC 4074[e], CCR 1707.2[b][2])
- 27.1.2. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to be chemically, mentally, or physically impaired to the extent that it effects their ability to practice the profession or occupation authorized by their license. (BPC 4104[a])
- 27.1.3. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to have engaged in the theft or diversion or self-use of prescription drugs belonging to the pharmacy. (BPC 4104[b])
- 27.1.4. Addressing chemical, mental, or physical impairment, as well as, theft, diversion, or self-use of dangerous drugs, among licensed individual employees by or with the pharmacy. (BPC 4104[b])
- 27.1.5. Reporting to the board within 14 days of the receipt or development of information as specified in BPC 4104[c][1]-[6].
- 27.1.6. Operation of the pharmacy during the temporary absence of the pharmacist for breaks and meal periods including authorized duties of personnel, pharmacist's responsibilities for checking all work performed by ancillary staff, and pharmacist's responsibility for maintaining the security of the pharmacy. (CCR 1714.1[f])
- 27.1.7. Assuring confidentiality of medical information if your pharmacy maintains the required dispensing information for prescriptions, other than controlled substances, in a shared common electronic file. (CCR 1717.1[e])
- 27.1.8. Helping patients with limited or no English proficiency understand the information on the prescription container label in the patient's language, including the selected means to identify the patient's language and providing interpretive services in the patient's language. (CCR 1707.5)
- 27.1.9. Inventory reconciliation reporting requirements. (CCR 1715.65)
- 27.1.10. Pharmacy technician performing monthly checks of the drug supplies stored throughout the health care facility and reporting irregularities within 24 hours to the pharmacist-in-charge and the director or chief executive officer of the health care facility. (BPC 4115[i][3])

- 27.1.11. Intern pharmacist, under the direct supervision and control of a pharmacist, may inspect the drugs maintained in the health care facility at least once per month. (BPC 4119.7[c])
- 27.1.12. Furnishing dangerous drug or dangerous device pursuant to preprinted or electronic standing orders, order sets, and protocol, if the order is dated, timed, and authenticated in the medical record of the patient to whom the dangerous drug or dangerous device is provided. (BPC 4119.7[a])
- 27.1.13. Storing and maintaining drugs in accordance with national standards regarding storage areas, refrigerator or freezer temperature, and otherwise pursuant to the manufacturer's guidelines. (BPC 4119.7[b], 22 CCR 70263 [c][1], [q][6])
- 27.1.14. Establishing the supply contents, procedure for use, restocking and sealing of emergency drug supply. (CCR 70263[f][1])
- 27.1.15. If applicable, dispensing, storage and records of use if bedside medications are allowed. No controlled substances shall be left at bedside. (22 CCR 70263[l])
- 27.1.16. The use of investigational drugs. Basic information concerning the dosage form, route of administration, strength, actions, uses, side effects, adverse effects, interaction and symptoms of toxicity shall be available in the pharmacy and the nursing station. The pharmacist is responsible for the proper labeling, storage and distribution of such drug pursuant to the investigator's written orders. (22 CCR 70263[o]).

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 28. Compounding

Yes No N/A

- Prior to allowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge must complete the "Compounding Self-Assessment" as required by CCR 1735.2. (CCR 1735.2)**

## 29. Automated Drug Delivery Systems

Yes No N/A

- 29.1. The hospital pharmacy operates automated drug delivery systems that are automated unit dose systems (AUDS) for doses administered at the facility and approved services listed on the hospital's license and the ADDS is/are exempt from licensure with the board. The AUDS must comply with all other requirements for an ADDS in Article 25. (BPC 4427.2[i])
- 29.2. The hospital pharmacy operates automated drug delivery systems that are automated patient delivery dispensing systems (APDS) for doses dispensed to patients at the facility and approved services listed on the hospital's license and the ADDS is/are licensed with the board. (BPC 4427.2[a])



- 29.3. If the pharmacy operates an automated drug delivery system, the pharmacist-in-charge has completed the self-assessment for automated drug delivery systems pursuant to CCR 1715. The pharmacy shall comply with all recording keeping and quality assurance requirements and maintain those records within the licensed pharmacy holding the ADDS license and separate from other pharmacy records. (BPC 4427.7)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 30. Prescription Drug Take-Back Services

Yes No N/A

- 30.1. Does the pharmacy participate in a Prescription Drug Take-Back Program and adheres to the federal, state and local requirements governing the collection and destruction of dangerous drugs? (CCR 1776, 1776.1)

If yes, check off below the type of prescription drug take-back program the pharmacy offers and complete the sections that apply to the type of program(s):

- Mail back envelopes or package service. (CCR 1776.2)
- Collection receptacles in the pharmacy. (CCR 1776.3)
- Drug take-back services in the Skilled Nursing Facilities. (CCR 1776.4, HSC 1250[c])

- 30.2. Only prescription drugs that have been dispensed by any pharmacy or practitioner to a consumer are eligible for collection as part of drug take-back services maintained by the pharmacy. (CCR 1776.1[f])

Yes No N/A

- 30.3. Dangerous drugs that have not been dispensed to consumers for use (such as outdated drug stock, drug samples provided to medical practitioners or medical waste) are not collected as part of the pharmacy's drug take-back service. (CCR 1776.1[f])

- 30.4. The pharmacy does not accept or possess prescription drugs from skilled nursing facilities, residential care homes, health care practitioners or any other entity as part of its drug take-back services. (CCR 1776.1[g][2])

- 30.5. Quarantined, recalled or outdated prescription drugs from the pharmacy stock are not disposed as part of the pharmacy's drug take-back services. (CCR 1776.1[g][3])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### Pharmacies Offering Mail Back Envelopes or Package Services (CCR 1776.1, 1776.2)

Yes No N/A

- 30.6. The pharmacy provides prescription drug take-back preaddressed mailing envelopes or packages to consumers to return prescription drugs to an authorized destruction location. (CCR 1776.2[a])

- 30.7. All drug take-back envelopes and packages made available to the public are preaddressed to a location registered with the DEA as a collector. (CCR 1776.2[b])
- 30.8. The preaddressed envelopes and packages are water and spill proof, tamper evident, tear resistant and sealable. The exterior is nondescript and has no markings indicating the envelope or package contains prescription drugs. Postage is prepaid on each envelope or package. (CCR 1776.2[c])
- 30.9. The preaddressed envelope and package contains a unique identification number for each envelope and package, and the instructions for users indicates the process to mail back the drugs. (CCR 1776.2[d])
- 30.10. The pharmacy does not accept any mail back packages or envelopes containing drugs unless the pharmacy is registered as a collector and has an onsite method of destruction that complies with DEA requirements. The consumer is directed to mail the envelopes or packages. (CCR 1776.2[e])  
 If the answer is no and the pharmacy is registered with DEA as a collector with an onsite method of destruction that complies with DEA requirements, list the following (21 CFR 1317.40):  
 DEA Collector Registration Number: \_\_\_\_\_  
 Expiration Date: \_\_\_\_\_
- 30.11. Once drugs are deposited into a mail back envelope or package by the consumer, the pharmacy does not remove, count, sort or individually handle any prescription drugs from the consumer. (CCR 1776.1[d], [g])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Pharmacies with Collection Receptacles in the Pharmacy/Hospital (CCR 1776.1, 1776.3)**

Yes No N/A

- 30.12. The pharmacy is registered with DEA as a collector for purposes of maintaining a prescription drug take-back collection receptacle. (21 CFR 1317.30, 1317.40, CCR 1776)
- 30.13. The pharmacy notified the board in writing within 30 days of establishing the collection program. (CCR 1776.1[i])  
 Date the board was notified: \_\_\_\_\_
- 30.14. When the pharmacy renewed its pharmacy license, the pharmacy identified and disclosed to the board all the locations where its collection receptacles are located. (CCR 1776.1[i][2])
- 30.15. The pharmacy is aware, any tampering with a collection receptacle or theft of deposited drugs and any tampering, damage or theft of the removed liner are reported to the board in writing within 14 days. (CCR 1776.1[i][3][4])  
 List the dates the board was notified of any tampering or theft from the collection receptacle and/or tampering, damage or theft of the removed liner:  
 Date reported: \_\_\_\_\_
- 30.16. The pharmacy is not on probation with the board. (CCR 1776.1[l])

If answered NO, meaning the pharmacy is on probation, the pharmacy cannot maintain a drug take back collection receptacle and must cease and notify the board in writing within 30 days and notify the DEA within 30 days.

- 30.17. Once drugs are deposited into a collection receptacle by the consumer, the pharmacy does not remove, count, sort or individually handle any prescription drugs from the consumer. (CCR 1776.1[d], 1776.3[e])
  - 30.18. The collection receptacle is substantially constructed with a permanent outer container, removable inner liner, and is locked at all times to prevent access to the inner liner. (CCR 1776.3[a], [d])
  - 30.19. The collection receptacle is securely fastened to a permanent structure so it cannot be removed and is installed in an inside location. (CCR 1776.3[b])
  - 30.20. The receptacle is visible to the pharmacy and DEA registrant employees, but not located in or near emergency areas, nor behind the pharmacy's counter or is located in an area that is regularly monitored by pharmacy or DEA registrant employees and not in the proximity of any emergency or urgent care areas. When no pharmacy or DEA registrant employees are present, the collection receptacle is locked so that drugs are not deposited into the collection receptacle. (CCR 1776.3[b], [c])
  - 30.21. The receptacle includes a small opening that allows deposit of drugs into the inside of the receptacle directly into the inner liner, but does not allow for an individual to reach into the receptacle's contents. When the pharmacy is closed, the collection receptacle is not accessible to the public for deposit of drugs. The pharmacy locks the deposit opening on the collection receptacle. (CCR 1776.3[d])
- Yes No N/A
- 30.22. The pharmacy directs consumers to directly deposit the drugs into the collection receptacle. (CCR 1776.3[e])
  - 30.23. The inner liner used is made of material that is certified by the manufacturer to meet the ASTM D179 standard test for impact resistance of 165 grams (drop dart test) and the ASTM D1922 standards for tear resistance of 480 grams in both parallel and perpendicular planes. (CCR 1776.3[f])
    - 30.23.1 The liner is waterproof, tamper evident, tear resistant, and opaque to prevent viewing or removal of any contents once the liner has been removed from the collection receptacle. (CCR 1776.3[f])
    - 30.23.2 The liner is clearly marked to display the maximum contents (for example, in gallons). (CCR 1776.3[g])
    - 30.23.3 The liner bears a permanent, unique identification number established by the pharmacy or pre-entered onto the liner by the liner's manufacturer or distributor. (CCR 1776.3[f][2])
    - 30.23.4 The liner is removable as specified pursuant to CCR 1776.3. (CCR 1776.3[f][2])
  - 30.24. The receptacle allows the public to deposit prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and

liner. Once the prescription drugs or any other item is placed in the collection receptacle, the prescription drug or item cannot be removed, counted, sorted, or otherwise individually handled. (CCR 1776.3[d], [e], [g])

- 30.25. If the liner is not already itself rigid or already inside of a rigid container when it is removed from the collection receptacle, the liner is immediately, without interruption, placed in a rigid container for storage, handling and transport. (CCR 1776.3[h])
  - 30.26. The liner is removed from a locked collection receptacle only by or under the supervision of two employees of the pharmacy. Upon removal, the liner is immediately, without interruption, sealed and the pharmacy employees record, in a log, their participation in the removal of each liner from the collection receptacle. Liners and their rigid containers are not opened, x-rayed, analyzed, or penetrated at any time by the pharmacy or pharmacy personnel. (CCR 1776.3[i])
  - 30.27. Liners and their rigid containers that are filled and removed from the collection receptacle is stored in a secured, locked location in the pharmacy no longer than 14 days. (CCR 1776.3[j])
  - 30.28. The pharmacy maintain records for collected unwanted drugs from consumers for three years, including the records for each liner. (CCR 1776.3[k], 1776.6[a])
  - 30.29. The pharmacy seals the inner liners and their contents are shipped to a reversed distributor's registered location by common or contract carrier (such as UPS, FEDEX, USPS) or by a licensed reverse distributor pick up at the licensed pharmacy's premise. (CCR 1776.3[l])
- Yes No N/A
- 30.30. The collection receptacle has a signage that includes: (1) the name and phone number of the responsible pharmacy, (2) medical sharps and needles (e.g. insulin syringes) shall not to be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substance. (CCR 1776.1[e], 1776.3[m])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### Onsite Pharmacies with Drug Take-Back Services in Skilled Nursing Facilities

- Yes No N/A
- 30.31. The pharmacy provides mail back envelopes or packages to skilled nursing facility employees or persons lawfully entitled to dispose of a resident decedent's property of unwanted or unused prescription drugs. (CCR 1776.4[a])
  - 30.32. If the pharmacy provides mail back envelopes or packages to skilled nursing facilities, the skilled nursing facility employees keeps a record noting the specific quantity of each prescription drug mailed back, the unique identification number of the mail back package and the preaddressed location to which the mail back envelope is sent. (CCR 1776.4[a])

- 30.33. If the pharmacy is onsite at a skilled nursing facility, has the pharmacy established a collection receptacle in the skilled nursing facility for the collection and ultimate disposal of unwanted prescription drugs? (CCR 1776.4[b])

If no, answer N/A to the remaining questions in this section.

If yes, continue answering the questions in this section.

List the location(s) of the collection receptacle:

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- 30.34. The board was notified in writing within 30 days of establishing a collection receptacle. (CCR 1776.4[b][2])

- 30.35. Has there been any tampering of the collection receptacle, theft of the deposited drugs and/or tampering, damage or theft of the removed liner? (CCR 1776.4[b][4], [5])

- If yes, was the board notified in writing within 14 days of any tampering of the collection receptacles and/or liner?

- 30.36. When the pharmacy license was renewed, the pharmacy provide the list a current list of collection receptacles. (CCR 1776.4[b][6])

- 30.37. The skilled nursing facility places a patient's unneeded prescription drugs into a collection receptacle within three business days after the permanent discontinuance of use of a medication by a prescriber, as a result of the resident's transfer to another facility or as a result of death. Records of such deposit is made in the patient's records, with the name and signature of the employee discarding the drugs. (CCR 1776.4[d])

Yes No N/A

- 30.38. The collection receptacle is located in a secured area regularly monitored by the skilled nursing facility employees, securely fastened to a permanent structure so it cannot be removed, has a small opening that allows deposit of drugs into the inside of the collection receptacle and directly into the inner liner, but does not allow for an individual to reach into the receptacle's contents, securely locked and substantially constructed with a permanent outer container and a removable inner liner. (CCR 1776.4[e][f][g])

- 30.39. The liner is certified by the manufacturer to meet the American Society for Testing Materials (ASTM) D1709 standard test for impact resistance of 165 grams (drop dart test) and the ASTM D1922 standards for tear resistance of 480 grams in both parallel and perpendicular planes, is waterproof, tamper evident, tear resistant, and opaque to prevent viewing and discourage removal of any contents once the liner is removed from the collection receptacle, marked to display the maximum contents, and bear a permanent, unique identification number. (CCR 1776.4[h])

- 30.40. The receptacle allows the deposit of prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and liner. Once a prescription drug or item is placed in the collection receptacle, the prescription

drug or item cannot be removed, sorted, counted, or otherwise individually handled. (CCR 1776.4[g][1])

- 30.41. If the liner is not already itself rigid or already inside a rigid container when it is removed from the collection receptacle, the liner is immediately placed in a rigid container for storage, handling and transport. (CCR 1776.4[g][2])
- 30.42. The rigid container is either disposable, reusable, or recyclable. The rigid container is leak resistant, has sealable tight fitting covers and kept clean and in good repair. (CCR 1776.4[g][2])
- 30.43. The collection receptacle contains signage with (1) the name and phone number of the pharmacy, (2) medical sharps and needles (e.g. insulin syringes) can not be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substances. (CCR 1776.4[i])
- 30.44. Once deposited, the prescription drugs are not counted, sorted, or otherwise individually handled. (CCR 1776.4[j])
- 30.45. The installation, removal, transfer, and storage of inner liners is performed only by (1) one employee of the authorized collector pharmacy and one supervisory level employee of the long term care facility (e.g. charge nurse or supervisor) designated by the authorized collector or (2) by or under the supervision of two employees of the authorized collector pharmacy. (CCR 1776.4[k])
- 30.46. Sealed inner liners placed in a container are stored at the skilled nursing facility up to three business days in a securely locked, substantially constructed cabinet or a securely locked room with controlled access until transfer to a reverse distributor for destruction. (CCR 1776.4[l])
- 30.47. Liners housed in a rigid container are delivered to a reverse distributor for destruction by a common or contract carrier or by a reverse distributor picked up at the skilled nursing facility. (CCR 1776.4[m])

Yes No N/A

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### Record Keeping Requirements for Board Licensees Providing Drug Take Back Services

Yes No N/A

- 30.48. Records required for drug take back services are maintained for three years. (CCR 1776.6)
- 30.49. The pharmacy makes and keeps the following records for each liner: (CCR 1776.6[a])
  - 30.49.1. The date each unused liner is acquired, its unique identification number and size (e.g. 5 gallon, 10 gallon). If the liner does not already contain a unique identification number, the pharmacy assigns the unique identification number. (CCR 1776.6[a][1])

- 30.49.2. The date each liner is installed in a collection receptacle, the address of the location where each liner is installed, the unique identification number and size (e.g., 5 gallon, 10 gallon), the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed each installation. (CCR 1776.6[a][2])
- 30.49.3. The date each inner liner is removed and sealed, the address of the location from which each inner liner is removed, the unique identification number and size (e.g. 5 gallon, 10 gallon) of each inner liner removed, the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed the removal and sealing. (CCR 1776.6[a][3])
- 30.49.4. The date each sealed inner liner is transferred to storage, the unique identification number and size (e.g., 5 gallon, 10 gallon) of each inner liner stored, and the names and signatures of the two employees that transferred each sealed inner liner to storage. (CCR 1776.6[a][4])
- 30.49.5. The date each sealed inner liner is transferred for destruction, the address and registration number of the reverse distributor or distributor to whom each sealer inner liner was transferred, the unique identification number and size (e.g., 5 gallon, 10 gallon) of each liner transferred, and the names and signatures of the two employees who transferred each sealed inner liner to the reverse distributor or distributor, or the common carrier who delivered it, the company used, and any related paperwork (invoice, bill of lading). (CCR 1776.6[a][5])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**PHARMACIST-IN-CHARGE CERTIFICATION:**

I, (please print) \_\_\_\_\_, RPH # \_\_\_\_\_ hereby certify that I have completed the self-assessment of this pharmacy of which I am the pharmacist-in-charge. Any deficiency identified herein will be corrected by \_\_\_\_\_ (date). I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this self-assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
 (Pharmacist-in-Charge)

**ACKNOWLEDGEMENT BY HOSPITAL ADMINISTRATOR:**

I, (please print) \_\_\_\_\_, hereby certify under penalty of perjury of the laws of the State of California that I have read and reviewed this completed self-assessment. I understand that failure to correct any deficiency identified in this self-assessment

\_\_\_\_\_  
 PIC  
 Initials

in the timeframe identified in the Pharmacist-in-Charge Certification above could result in the revocation of the pharmacy's license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date  
(Hospital Administrator)



The following **Legal References** are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at [www.pharmacy.ca.gov](http://www.pharmacy.ca.gov) (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet web sites.

- Business and Professions Code (BPC), Division 2, Chapter 1 – General Provisions
- BPC, Division 2, Chapter 9 – Pharmacy
- California Code of Regulation (CCR), Title 16, Division 17 – California State Board of Pharmacy
- CCR, Title 22, Division 5, Chapter 1 – General Acute Care Hospitals
- Civil Code, Division 1, Part 2.6, Chapter 2 – Disclosure of Medical Information by Providers
- Code of Federal Regulations (CFR), Title 16, Chapter II, Subchapter E, Part 1700 – Poison Prevention Packaging
- CFR, Title 21, Chapter I, Subchapter C, Part 201, Subpart B – Labeling Requirements for Prescription Drugs and/or Insulin
- CFR, Title 21, Chapter I, Subchapter C, Part 208 – Medication Guides for Prescription Drug Products
- CFR, Title 21, Chapter I, Subchapter C, Part 290 – Controlled Drugs
- CFR, Title 21, Chapter I, Subchapter D, Part 310, Subpart E – Requirements for Specific New Drugs and Devices
- CFR, Title 21, Chapter II - Drug Enforcement Administration, Department of Justice
- Health and Safety Code (HSC), Division 10 – Uniform Controlled Substances Act
- HSC, Division 104, Part 5 (Sherman Food, Drug, and Cosmetics Law), Chapter 2 – Administration
- HSC, Division 116 – Surplus Medication Collection and Distribution
- United States Code (USC), Title 15, Chapter 39A – Special Packaging of Household Substances for Protection of Children
- USC, Title 21, Chapter 9, Subchapter V, Part H – Pharmaceutical Distribution Supply Chain (Drug Supply Chain Security Act)



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Business, Consumer Services and Housing Agency  
 Department of Consumer Affairs  
 Gavin Newsom, Governor



## WHOLESALE/THIRD-PARTY LOGISTICS PROVIDER SELF-ASSESSMENT

All legal references used throughout this self-assessment form are explained on page 21.

All references to “drugs” throughout this self-assessment form refer to dangerous drugs and dangerous devices as defined in Business & Professions Code (BPC) section 4022.  
 ([http://www.pharmacy.ca.gov/laws\\_regs/lawbook.pdf](http://www.pharmacy.ca.gov/laws_regs/lawbook.pdf)).

For purposes of completing this assessment, the following abbreviations refer to specified licensing categories:

- WLS = Wholesaler
- 3PL = Third-Party Logistics Provider
- DRIC = Designated Representative-in-Charge
- RM = Responsible Manager
- DR = Designated Representative, Designated Representative-3PL, and Designated Representative Reverse Distributor

Licensed Premises Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Licensed Premises Email address: \_\_\_\_\_

Ownership: Please mark one

- sole owner     
  partnership     
  corporation     
  LLC  
 non- licensed owner     
  Other (please specify) \_\_\_\_\_

License # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Other License # \_\_\_\_\_ Expiration Date \_\_\_\_\_

*(Use additional sheets if needed.)*

DEA Registration # \_\_\_\_\_ Expiration Date \_\_\_\_\_

VAWD Accreditation # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Date of most recent DEA Inventory \_\_\_\_\_

Hours: Weekdays \_\_\_\_\_ Sat \_\_\_\_\_ Sun \_\_\_\_\_ 24 Hours

DRIC / RM \_\_\_\_\_

DR License # / RPH License # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Website Address (optional): \_\_\_\_\_

**Other Licensed Staff (DR, pharmacist (RPH)):**

- 1. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 2. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 3. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 4. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 5. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 6. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 7. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 8. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 9. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_
- 10. \_\_\_\_\_ DR#/RPH# \_\_\_\_\_ Exp. Date \_\_\_\_\_

Please mark the appropriate box for each question. If "NO," enter an explanation on the "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, add additional sheets.

### 1. Ownership/Location

Yes No N/A

1.1. Review the current WLS/3PL license for this business. Are the listed owners correct and is the listed address correct? If not, please indicate discrepancy. If either is incorrect, notify the board in writing immediately. (BPC 4160[a], [c], [f]) **Attach a copy of the notification letter to the board to this document.**

1.2. Have you established and do you maintain a list of officers, directors, managers and other persons in charge of drug distribution, handling and storage? The list must contain a summary of the duties and qualifications for each job listed. (CCR 1780[f][3], BPC 4082) **Please attach a copy of the list to this document.** (This list should be dated.)

**Note:** Upon request, the owner must provide the board with the names of the owners, managers and employees and a brief statement of the capacity in which they are employed. (BPC 4082)

1.3. Has there been a transfer of the management or control over the WLS/3PL to a person or entity who did not have management or control over the license at the time the original license was issued? Written notification to the board is required of within 30 days of the transfer (CCR 1709[b]) **Please attach a copy of the notification letter to the board to this document.**

1.4. Is there any beneficial interest of the WLS/3PL held in a trust? (CCR 1709[d]) **Please attach a copy of the trust document and any related amendments to this document.**

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_  
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### 2. Facility

2.1. Premises, fixtures and equipment:

Yes No N/A

- 2.1.1. Are clean and orderly
- 2.1.2. Are well ventilated
- 2.1.3. Are free from rodents and insects
- 2.1.4. Are adequately lit
- 2.1.5. Have plumbing in good repair

Yes No N/A

2.1.6. Have temperature & humidity monitoring to assure compliance with USP Standards. (The standards for various drugs may differ, see the standards set forth in the latest edition of the USP) (CCR 1780[b])

2.2. Is there a quarantine area for outdated, damaged, deteriorated, adulterated or misbranded drugs, drugs with the outer or secondary seal broken, partially used containers, or any drug returned under conditions that cast doubt on the drugs' safety, identity, strength, quality or purity? (CCR 1780[e])

2.3. Are dangerous drugs and dangerous devices stored in a secured and locked area? (BPC 4167, CCR 1780[a])

2.4. Is access to areas where dangerous drugs or dangerous devices are stored limited to authorized personnel? (BPC 4116, 4167, CCR 1780[c])

List personnel with keys to the area(s) where dangerous drugs or dangerous devices are stored (list by name or job title):

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2.5. Does this business operate only when a DR or pharmacist is on the premises? (CCR 1781)

2.6. The licensed premises is equipped with the following specific security features:

2.6.1. There is an alarm to detect after-hours entry. (CCR 1780[c][1]).

2.6.2. The outside perimeter of the building is well lit (CCR 1780[c][3]).

2.6.3. The security system provides protection against theft and diversion including tampering with computers and or electronic records. (CCR 1780[c][2]).

Explain how your security system complies with these requirements.

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2.7. Is this business a "reverse distributor", that is, does the business act as an agent for pharmacies, drug wholesalers, third-party logistics provider, manufacturers, or others, by receiving, inventorying, and managing the disposition of outdated or nonsaleable dangerous drugs or dangerous devices? (BPC 4040.5)

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

Yes No N/A

- 2.8. The facility has obtained approval from the board if acting as a reverse distributor which acquires dangerous drugs or dangerous devices from an unlicensed source that was previously licensed with the board for the sole purpose of destruction of the dangerous drugs or dangerous devices. (BPC 4163[(c)])

Date of approval from the board: \_\_\_\_\_

- 2.9. The facility is subscribed to the board's email notifications. (BPC 4013)

Date Last Notification Received: \_\_\_\_\_

Email address registered with the board: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

- 2.10. The facility receives the board's email notifications through the owner's electronic notice system. (BPC 4013[c])

Date Last Notification Received: \_\_\_\_\_

Email address registered with the board: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

Note: There are specific requirements for wholesaling, storage, distribution, and disposal of controlled substances – these additional requirements are in Section 11 of this document.

**3. Designated Representative-in-Charge/ Responsible Manager / Designated Representative-Reverse Distributor / Owner Responsibilities**

Yes No N/A

- 3.1. The owner and the DRIC/RM are both equally responsible for maintenance of the records and inventory of the facility. (BPC 4081[b])

- 3.2. Is the DRIC/RM at least 18 years of age and responsible for the compliance with all state and federal laws for the distribution of drugs? The DRIC may be a pharmacist. (BPC 4160[d], 4053.1[b], 4053.2)

- 3.3. The owner must notify the board within 30 days of termination of the DRIC/RM. (BPC 4305.5[a])

- 3.4. The owner must identify and notify the board of a proposed new DRIC/RM within 30 days of the termination of the former DRIC/RM. (BPC 4160[f], 4160[g], 4331[c]) The appropriate form for this notification is available on the board's website.
- 3.5. The DRIC/RM who ends their employment at a licensed premises, must notify the board within 30 days. (BPC 4305.5[c], 4101[b][c]). This notification is in addition to that required of the owner.
- 3.6. The DRIC/RM has provided an electronic mail address to the board and shall maintain a current electronic mail address, if any, with the board and must notify the board within 30 days of any change of electronic mail address, giving both the old and new electronic mail address. (CCR 1704[b])

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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**4. Ordering Drugs by this Business for Future Sale/Transfer or Trade**

Yes No N/A

- 4.1. Are drugs ordered only from a business licensed by this board or from a licensed manufacturer? (BPC 4163[b], 4169)
- 4.2. If drugs are returned to your premises by a business that originally purchased the drugs from you, do you document the return with an acquisition record for your business and a disposition record for the business returning the drugs? (BPC 4081, 4332)
- 4.3. For license verification, the licensed premises may use the licensing information displayed on the board's Internet web site. (BPC 4106)

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling, storage, distribution, and disposal of controlled substances – these additional requirements are in Section 11 of this document.

## 5. Receipt of Drugs by this Business

Yes No N/A

- 5.1. When drugs are received by your business, are they delivered to the licensed premises, and received by and signed for only by a DR or a pharmacist? (BPC 4059.5[a])
- 5.2. When drugs are received by your business, are the outside containers visibly inspected to identify the drugs and prevent acceptance of contaminated drugs by detecting container damage? (CCR 1780[d][1])

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling controlled substances – these additional requirements are in Section 11 of this document.

## 6. Drug Stock

Yes No N/A

- 6.1. Is all drug stock open for inspection during regular business hours? (BPC 4080)
- 6.2. Are all drugs you order maintained in a secure manner at your licensed premises? You cannot order, obtain or purchase drugs that you are not able to store on your licensed premises. (BPC 4167)
- 6.3. Do all drugs you sell conform to the standards and tests for quality and strength provided in the latest edition of United States Pharmacopoeia or Sherman Food Drug and Cosmetic Act? (BPC 4342[a])
- 6.4. Do all drug containers you store on your premises have a manufacturer's expiration date? Any drug without an expiration date is considered expired and may not be distributed. (CCR 1718.1)
- 6.5. Are outdated, damaged, deteriorated or misbranded drugs held in a quarantine area physically separated from other drugs until returned to the supplier or sent for destruction? (CCR 1780[e][1])
- 6.6. Are drugs with the outer or secondary seal broken, or partially used or returned drugs held in a quarantine area and physically separated from other drugs until returned to the supplier or sent for destruction? (CCR 1780[e][2])



- 6.7. When the conditions under which drugs were returned to your premises cast doubt on the drugs' safety, identity, strength, quality or purity, are the drugs quarantined and either returned to your supplier or destroyed? If testing or investigation proves the drugs meet USP standards, the drugs may be returned to normal stock. (CCR 1780[e][3])

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling controlled substances – these additional requirements are in Section 11 of this document.

### 7. Sale or Transfer of Drugs by this Business

Yes No N/A

- 7.1. Are drugs sold only to businesses or persons licensed by this board, licensed by a prescriber board, licensed as a manufacturer, or to a licensed health care entity authorized to receive drugs?

7.2. Describe how you verify a business or person is appropriately licensed. (BPC 4059.5[a], [b],[d],[g], BPC 4169)

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7.3. List any businesses or individuals that order drugs from you that are not licensed according to the list above:

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Yes No N/A

- 7.4. Are drugs only furnished by your business to an authorized person? (BPC 4163[a]) Note: An authorized person can be a business or natural person.

7.5. Does your business only receive drugs from a pharmacy if:

- 7.5.1. the pharmacy originally purchased the drugs from you?  
   7.5.2. your business is a "reverse distributor"?  
   7.5.3. the drugs are needed to alleviate a shortage? (and only a quantity sufficient to alleviate a specific shortage). (BPC 4126.5[a])

Yes No N/A

- 7.6 Are all drugs that are purchased from another business or that are sold, traded or transferred by your business:
- 7.6.1. transacted with a business licensed with this board as a WLS/3PL or pharmacy?
- 7.6.2. free of adulteration as defined by the CA Health & Safety Code section 111250?
- 7.6.3. free of misbranding as defined by CA Health & Safety Code section 111335?
- 7.6.4. **confirmed** to not be beyond their use date (expired drugs)? (BPC 4169)

7.7. List any incidents where adulterated, misbranded or expired drugs were purchased, sold, traded or transferred by this business in the past 2 years.

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7.8. If your business sells, transfers, or delivers dangerous drugs or devices outside of California, either to another state within the United States or a foreign country, do you:

Yes No N/A

- 7.8.1. comply with all CA pharmacy laws related to the distribution of drugs?
- 7.8.2. comply with the pharmacy law of the receiving state within the United States?
- 7.8.3. comply with the statues and regulations of the Federal Food and Drug Administration and the Drug Enforcement Administration relating to the wholesale distribution of drugs?
- 7.8.4. comply with all laws of the receiving foreign country related to the wholesale distribution of drugs?
- 7.8.5. comply with all applicable federal regulations regarding the exportation of dangerous drugs?

7.9. Describe how you determine a business in a foreign country is authorized to receive dangerous drugs or dangerous devices. (BPC 4059.5[e])

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Yes No N/A

- 7.10. For products included in the Drug Supply Chain Security Act, transaction histories, transaction information, and transaction statements are provided to authorized trading partners when the products are sold, traded, or transferred. (21 USC 360eee-1[c])
- 7.11. If preferentially priced drugs are sold by your business, that sale complies with CA Pharmacy Law. (BPC 4380)

Yes No N/A

7.12. Does your business' advertisements for dangerous drugs or devices contain false, fraudulent, misleading or deceptive claims? (BPC 4341, BPC 651, CCR 1766)

7.13. Do you offer or receive any rebates, refunds, commissions or preferences, discounts or other considerations for referring patients or customers? If your business has any of these arrangements, please list with whom. (BPC 650)

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7.14. Does your business sell dangerous drugs or devices to the master or first officer of an ocean vessel, after your business has received a written prescription? If so, describe how you comply with the ordering, delivery and record keeping requirements for drugs including controlled substances, and the requirement to notify the board of these sales. (BPC 4066, CFR 1301.25)

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CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling controlled substances – these additional requirements are in Section 11 of this document.

### **8. Donations of Medication to Voluntary Drug Repository and Distribution Programs (HSC 150200, 150203, 150204)**

Yes No N/A

8.1. The wholesaler donates medications to a county-approved drug repository and distribution program, provided the following requirements are met: (HSC 150203, 150204)

8.2. No controlled substances shall be donated. (HSC 150204[c][1])

8.3. Drugs that are donated are unused, unexpired and meet the following requirements: (HSC 150204[c])

8.3.1. Have not been adulterated, misbranded, or stored under conditions contrary to standards set by the USP or the product manufacturer. (HSC 150204[c][2])

8.3.2. Have never been in the possession of a patient or individual member of the public. (HSC 150204[c][3])

8.3.3. Are in unopened, tamper-evident packaging or modified unit dose containers with lot numbers and expiration dates affixed. (HSC 105204[d])

- 8.3.4. For donated medications that require refrigeration, are medications that are stored, packaged and transported at appropriate temperatures and in accordance with USP standards and pharmacy law. (HSC 150204[m])

**9. Outgoing Shipments of Drugs**

Yes No N/A

9.1. Before you ship drugs to a purchaser, do you inspect the shipment to assure the drugs were not damaged while stored by your business? (CCR 1780[d][2])

9.2. Does your business use a common carrier (a shipping or delivery company — UPS, US Mail, FedEx, DHL) for delivery of drug orders to your customers? (BPC 4166[a])

9.3. List the common carriers (shipping or delivery companies) you use.

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CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling controlled substances – these additional requirements are in Section 11 of this document.

**10. Delivery of Drugs**

Yes No N/A

10.1. Are all drugs ordered by a pharmacy or another wholesaler are delivered to the address of the buyer’s licensed premises and signed for and received by a pharmacist or designated representative where allowed? (BPC 4059.5[a])

10.2. Are all drugs ordered by a manufacturer or prescriber delivered to the manufacturer’s or prescriber’s licensed business address and signed for by a person duly authorized by the manufacturer or prescriber? (BPC 4059.5[d])

10.3. All drugs delivered to a hospital are delivered either to the pharmacy premises or to a central receiving area within the hospital. (BPC 4059.5[c])

10.4. If drugs are delivered to a pharmacy when the pharmacy is closed and a pharmacist is not on duty, documents are left with the delivery in the secure storage facility, indicating the name and amount of each dangerous drug delivered. (BPC 4059.5[f])

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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**11. Controlled Substances**

Yes No N/A

- 11.1. Are there effective controls to prevent theft or diversion of controlled substances? (CFR 1301.71)
- 11.2. Are DEA requirements for storage of Schedule II controlled substances being met? (specific requirements are listed in CFR 1301.72[a])
- 11.3. Are DEA requirements for storage of Schedule III, IV and V controlled substances being met? (Specific requirements are listed in CFR 1301.72[b])
- 11.4. Is a DEA inventory completed by your business every two years for all schedules (II - V) of controlled substances? (CFR 1304.11[a],[c],[e])
- 11.5. Is the biennial record of the DEA inventory required for Schedule II – V controlled substances conducted every 2 years, retained for 3 years? (CFR 1304.11, CCR 1718, 1780(f)[2])
- 11.6. Does the biennial inventory record document that the inventory was taken at the “close of business” or “opening of business.” (CFR 1304.11)
- 11.7. Has the person within your business who signed the original DEA registration, or the last DEA registration renewal, created a power of attorney for each person allowed to order Schedule II controlled substances for this business? (CFR 1305.05)

11.7.1. List the individuals at this location authorized by power of attorney to order controlled substances.

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Yes No N/A

- 11.8. Does your business follow employee-screening procedures required by DEA to assure the security of controlled substances? (CFR 1301.90)
- 11.9. If any employee of this business possesses, sells, uses or diverts controlled substances, in addition to the criminal liability you must evaluate the circumstances of the illegal activity and determine what action you should take against the employee. (CFR 1301.92)
- 11.10. Are all controlled substances purchased, sold or transferred by your business, done so for legitimate medical purposes? (HSC 11153.5[a],[b],[c])

Yes No N/A

11.11. If your business distributes controlled substances through an agent (i.e. detail person), do you have adequate security measures in place to prevent theft or diversion of those controlled substances. (CFR 1301.74[f])

11.12. If a person attempts to purchase controlled substances from your business and the person is unknown to you, you make a good faith effort to determine the person (individual or business) is appropriately licensed to purchase controlled substances. (CFR 1301.74 [a])

11.13. Explain how your business determines an unknown business or individual is appropriately licensed to purchase controlled substances

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Yes No N/A

11.14. If your business uses a common carrier to deliver controlled substances, your business determines the common carrier has adequate security to prevent the theft or diversion of controlled substances. (CFR 1301.74[f])

11.15. If your business uses a common carrier to deliver controlled substances, are the shipping containers free of any outward indication that there are controlled substances within, to guard against storage or in-transit theft? (CFR 1301.74[e])

11.16. Are all Schedule II controlled substances ordered from your business using a fully completed DEA 222 order form? (CFR 1305.03, 1305.06)

11.17. When your business fills orders for Schedule II controlled substances, is the date filled and the number of containers filled recorded on copies 1 and 2 of DEA 222 form? Is copy 1 retained and copy 2 sent to DEA at the close of the month the controlled substance order was filled? (CFR 1305.13 [b])

11.18. If a Schedule II controlled substance order cannot be filled, does your business return copy 1 and 2 of the DEA 222 order form to the buyer with a letter indicating why the order could not be filled? (CFR 1305.15)

11.19. When your business partially fills Schedule II controlled substances, is the balance provided within 60 days of the date of the order form? After the final partial filling, is copy 1 retained in your files and copy 2 of the completed DEA 222 order form sent to DEA by the close of that month? (CFR 1305.13[b])

Yes No N/A

- 11.20. For all Schedule II controlled substances received by your business, is copy 3 of the DEA 222 order form completed by writing in for each item received, the date received, and the number of containers received? (CFR 1305.13[e])
- 11.21. Does your business use the online CSOS secure transmission system offered by the Drug Enforcement Administration in place of a paper DEA 222 Form for Schedule II controlled substances? (CFR 1305.21, 1305.22)
- 11.22. Does your business follow the procedure outlined by DEA to obtain Schedule II controlled substances when the original DEA 222 order form is lost or stolen? (CFR 1305.16(a))
- 11.23. Are all records of purchase and sale for all schedules of controlled substances for your business kept on your licensed business premises for 3 years from the making? (BPC 4081, CCR 1718, CFR 1304.03, 1305.17[c], 1305.17[a], [b], and HSC 11252, 11253)
- 11.24. Are records of Schedule II controlled substances stored separate from all others? (CFR 1304.04 [f][1])
- 11.25. Are records for Schedule III-V controlled substances stored so that they are easily retrievable? (CFR 1304.04 [f][2])
- 11.26. Before your business distributes carfentanil etorphine HCL and or diprenorphine, do you contact the DEA to determine the person (individual or business) is authorized to receive these drugs? (CFR 1301.74[g])
- 11.27. Do you separate records for the sale of carfentanil etorphine hydrochloride and or diprenorphine from all other records? (CFR 1305.17[d])
- 11.28. Does the owner of your business notify the DEA, on a DEA 106 form, of any theft or significant loss of controlled substances upon discovery of the theft? (CFR 1301.74[c])
- 11.29. Does the owner of your business notify the board of any loss of controlled substances within 30 days of discovering the loss? (CCR 1715.6)
- 11.30. Do you report suspicious orders to the Suspicious Orders Report System (SORS)? Suspicious Orders may include, but is not limited to: an order of a controlled substance of unusual size; an order of a controlled substance deviating substantially from a normal pattern, and; orders of controlled substances of unusual frequency. (21 USC 832[a][3], 21 USC 802[57], 21 CFR 1301.74[b])

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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## 12. Policies and Procedures

12.1. Does this business maintain and adhere to policies and procedures for the following:  
(CCR 1780[f])

Yes No N/A

- |   |                          |                          |  |
|---|--------------------------|--------------------------|--|
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.1. Receipt of drugs   |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.2. Security of drugs  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.3. Storage of drugs-(including maintaining records to document proper storage)  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.4. Inventory of drug-(including correcting inaccuracies in inventories)   |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.5. Distributing drugs   |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.6. Identifying, recording and reporting theft or losses   |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.7. Correcting errors and inaccuracies in inventories  |
| Physically quarantining and separating: |                          |                          |  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.8. returned, damaged, outdated, deteriorated, misbranded or adulterated drugs   |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.9. drugs that have been partially used  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.10. drugs where the outer or secondary seals on the container have been broken  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.11. drugs returned to your business, when there is doubt about the safety, identity, strength, quality, or purity of the drug |
| Yes No N/A                              |                          |                          |  |
| <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | 12.1.12. drugs where the conditions of return cast doubt on safety, identity, strength, quality or purity (CCR 1780[e],[f])        |

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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## 13. Training

Yes No N/A

- |                          |                          |                          |   |
|--------------------------|--------------------------|--------------------------|---|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 13.1 Are training and experience provided to all employees to assure all personnel comply with all licensing requirements? (CCR 1780[f][4]) |
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List the types of training you have provided to staff in the last calendar year and the dates of that training.

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CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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#### 14. Dialysis Drugs

Yes No N/A

14.1. Does your business provide dialysis drugs directly to patients, pursuant to a prescription? (BPC 4054, 4059[c]) If so, please complete the next 4 questions, if not proceed to Section 15.

14.2. Do home dialysis patients complete a training program provided by a dialysis center licensed by Department of Health Services? Prescriber must provide proof of completion of this training to your business. (BPC 4059[d])

14.3. Do you have written or oral orders for authorized dialysis drugs for each dialysis patient being serviced. Are such orders received by either a designated representative or a pharmacist? Note: refill orders cannot be authorized for more than 6 months from the date of the original order. (CCR 1787[a],[b],[c])

14.4. Does your business provide an "expanded invoice" for dialysis drugs dispensed directly to the patient including name of drug, manufacturer, quantities, lot number, date of shipment, and name of the designated representative or pharmacist responsible for distribution? A copy of the invoice must be sent to the prescriber, the patient and a copy retained by this business. Upon receipt of drugs, the patient or patient agent must sign for the receipt for the drugs with any irregularities noted on the receipt. (CCR 1790)

Yes No N/A

14.5. Is each case or full shelf package of the dialysis drugs dispensed labeled with the patient's name and the shipment? Note that additional information as required is provided with each shipment. (CCR 1791)

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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## 15. Record Keeping Requirements

Yes No N/A

- 15.1. Does your business' sales record for drugs include date of sale, your business name and address, the business name and address of the buyer, and the names and quantities of the drugs sold? (BPC 4059[b])
- 15.2. Does your business maintain transaction histories, transaction information, and transaction statements for products included in the Drug Supply Chain Security Act? (21 USC 360eee-1[c])
- 15.3. Are purchase and sales records for all transactions retained on your licensed premises for 3 years from the date of making? (BPC 4081[a], 4105[c], 4332)
- 15.4. Are all purchase and sales records retained in a readily retrievable form? (BPC 4105[a])
- 15.5. Is a current accurate inventory maintained for all dangerous drugs? (BPC 4081, 4332, CCR 1718)
- 15.6. If you temporarily remove purchase or sales records from your business, does your business retain on your licensed premises at all times, a photocopy of each record temporarily removed? (BPC 4105[b])
- 15.7. Are required records stored off-site only if a board issued written waiver has been granted?

15.8. If your business has a written waiver, write the date the waiver was approved and the off-site address where the records are stored below. (CCR 1707[a])

Date \_\_\_\_\_ Address \_\_\_\_\_

- 15.9. Is an off-site written waiver in place and is the storage area secure from unauthorized access? (CCR 1707[b][1])

Yes No N/A

- 15.10. If an off-site written waiver is in place, are the records stored off-site retrievable within 2 business days? (CCR 1707[b][2])
- 15.11. Can the records that are retained electronically be produced immediately in hard copy form by any designated representative, if the designated representative-in-charge is not present? (BPC 4105[d][2])
- 15.12. Are records of training provided to employees to assure compliance with licensing requirements, retained for 3 years? (CCR 1780[f][4])

- 15.13. Has this licensed premises, or the designated representative-in-charge/responsible manager, been cited, fined or disciplined by this board or any other state or federal agency within the last 3 years? If so, list each incident with a brief explanation (BPC 4162[a][5]):
- 
- 

- 15.14. Has the licensed premises received any orders of correction from this board? A copy of the order and the corrective action plan must be on the licensed premises for 3 years. (BPC 4083)

- 15.15. Has this licensed premises received a letter of admonishment from this board? A copy must be retained on the premises for 3 years from the date of issue. (BPC 4315[f])

- 15.16. If this licensed premises dispenses dialysis drugs directly to patients, are the prescription records retained for 3 years, including refill authorizations and expanded invoices for dialysis patients? (CCR 1787[c], 1790)

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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Note: There are specific requirements for wholesaling controlled substances – these additional requirements are in Section 11 of this document.

## 16. Reporting Requirements to the Board

Yes No N/A

- 16.1. A designated representative-in-charge/responsible manager who terminates employment at this business, must notify the board within 30 days of the termination (BPC 4101[b], 4305.5[c]).

- 16.2. The owner must report to the board within 30 days the termination of the designated representative-in-charge or responsible manager. (BPC 4305.5[a])

- 16.3. The owner must report to the board within 30 days of discovery, any loss of controlled substances, including amounts and strengths of the missing drugs. (CCR 1715.6)

- 16.4. The owner must notify the DEA, on a DEA form 106, any theft or significant loss of controlled substances upon discovery. (CFR 1301.74[c])

Yes No N/A

16.5. Do your employees know about their obligation to report any known diversion or loss of controlled substances to a responsible person within your business? (CFR 1301.91)

16.6. The owner must notify the board within 30 days of any change in the beneficial ownership of this business. (BPC 4201[j], CCR 1709[b])

16.6.1. identify any transfer, in a single transaction or in a series of transactions, of 10 percent or more of the beneficial interest in a business entity licensed by the board to a person or entity who did not hold a beneficial interest at the time of the original license was issued

16.6.2. identify any transfer of the management or control over a business entity licensed by the board to a person or entity who did not have management or control over the license at the time the original license was issued

16.6.3. identify any new ownership and their application to the board of licensure in advance of the proposed transaction taking place

Yes No N/A

16.7. When called upon by the board, your business can report all sales of dangerous drugs or controlled substances subject to abuse. (BPC 4164[a])

16.8. The wholesaler maintains a tracking system for individual sales of dangerous drugs at preferential or contract prices to pharmacies that primarily or solely dispense prescription drugs to patients of long-term care facilities. Your system must:

16.8.1. identify pharmacies that primarily or solely dispense prescription drugs to patients of long-term care facilities

16.8.2. identify purchases of any dangerous drugs at preferential or contract prices

16.8.3. identify current purchases that exceed prior purchases by 20 percent over the previous 12 calendar months. (BPC 4164[b])

16.9. I understand that this license is not transferable to a new owner. A change of ownership must be reported to this board, as soon as the parties have agreed to the sale. Before the ownership actually changes, an additional application for a temporary permit must be submitted to the board if the new owner wants to conduct business while the board is processing the change of ownership application and until the new permanent permit is issued. A company cannot transfer the ownership of the business via a contract with another individual or business, without the board's approval (BPC 4201[g])

16.10. The owner of this business must immediately notify the board in writing if any assignment is made for the benefit of creditors, if the business enters into any credit compromise arrangement, files a petition in bankruptcy, has a receiver

appointed, or enters into liquidation or any other arrangement that might result in the sale or transfer of drugs. (CCR 1705)

- 16.11. If this business requires a temporary closure, the owner must notify the board of any temporary closure of a facility as soon as any closure exceeds three consecutive calendar days. (CCR 1708.1)
  
- 16.12. If this business is discontinued, the owner must notify the board in writing before the actual discontinuation of business. (CCR 1708.2). If the business holds a DEA registration, the owner must notify the DEA promptly of the discontinuation of business and all unused DEA 222 order forms must be returned to the DEA. (CFR 1301.52[a], 1305.14)
  
- 16.13. Upon discovery, the business notifies the board in writing of any suspicious orders of controlled substances placed by a California-licensed pharmacy or wholesaler as required by BPC 4169.1.

CORRECTIVE ACTION OR ACTION PLAN \_\_\_\_\_

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**17. Additional Licenses/Permits Required**

17.1. List all licenses and permits required to conduct this business, including local business licenses, licenses held in other states, permits or licenses required by foreign countries or other entities (BPC 4059.5[e], 4107, CFR 1305.11[a]) Use additional sheets if necessary.

\_\_\_\_\_

\_\_\_\_\_

**DESIGNATED REPRESENTATIVE-IN-CHARGE / RESPONSIBLE MANAGER CERTIFICATION:**

I, (please print) \_\_\_\_\_, hereby certify that I have completed the self-assessment of this licensed premises of which I am the designated representative-in-charge (DRIC) / responsible manager (RM). Any deficiency identified herein will be corrected by \_\_\_\_\_(Date). I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury that the information contained in this self-assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
Designated Representative-in-Charge (DRIC) / Responsible Manager (RM)

**ACKNOWLEDGEMENT BY OWNER, PARTNER OR CORPORATE OFFICER:**

I, (please print) \_\_\_\_\_, hereby certify under penalty of perjury of the laws of the State of California that I have read and reviewed this completed self-assessment. I understand that failure to correct any deficiency identified in this self-assessment could result in the revocation of the premises license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Legal References

The following Legal References are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at [www.pharmacy.ca.gov](http://www.pharmacy.ca.gov), at the California State Law Library, or at other libraries or Internet websites:

Business and Professions Code (BPC), Division 2, Chapter 1 – General Provisions

BPC, Division 2, Chapter 9 – Pharmacy

California Code of Regulations (CCR), Title 16, Division 17 – California State Board of Pharmacy

Code of Federal Regulations (CFR), Title 21, Chapter 2 – Drug Enforcement Administration, Department of Justice

Health and Safety Code (HSC), Division 10 – Uniform Controlled Substances Act

HSC, Division 104, Part 5 (Sherman Food, Drug, and Cosmetics Law, Chapter 6 – Drugs and Devices

HSC, Division 116 – Surplus Medication Collection and Distribution

USC, Title 21, Chapter 9, Subchapter V, Part H – Pharmaceutical Distribution Supply Chain (Drug Supply Chain Security Act)

# **Attachment 5**



## Discussion and Consideration of Board Regulations

### Regulation Timeline

#### V.d. Discussion and Consideration of Board Approved Regulations – Documents Returned to Staff for Review

1. Proposed Regulation to Add Title 16 CCR section 1746.6 Related to the Medication Assisted Treatment Protocol

**Timeline:**

Approved by Board: February 7, 2023

Submitted to DCA for Pre-Notice Review: June 23, 2023

Returned to Board staff for Review: January 30, 2024

2. Proposed Regulation to Amend Title 16 CCR section 1750 and 1750.1, Related to the Outsourcing Facilities

**Timeline:**

Approved by Board: October 26, 2022

Submitted to DCA for Pre-Notice Review: February 6, 2023

Returned to Board staff for Review: April 16, 2024

**Medication Assisted  
Treatment Protocol  
16 CCR § 1746.6**

## Proposal to Add CCR Section 1746.6 Pharmacist Provided Medication-Assisted Treatment

- (a) A pharmacist may initiate, modify, administer, or discontinue medication-assisted treatment pursuant to Section 4052(a)(14) consistent with all relevant provisions of federal law and shall satisfy the requirements of this section.
1. The pharmacist possesses appropriate education and training to provide such treatment consistent with the established standard of care used by other health care practitioners providing medication-assisted treatment including nationally accepted guidelines.
  2. The pharmacist must ensure a confidential patient care area is used to provide the services. The patient may not waive consultation.
  3. Assessment of the substance use disorder is performed including physical and laboratory examinations for signs and symptoms of substance use disorder. Initial assessment may be waived if the patient is referred to the pharmacist for treatment following diagnosis by another health care provider.
  4. Development of a treatment plan for substance use disorder including referral to medical services, case management, psychosocial services, substance use counseling, and residential treatment is provided as indicated.
  5. Documentation of the pharmacist's assessment, clinical findings, plan of care, and medications dispensed and administered will be documented in a patient record system and shared with a patient's primary care provider or other prescriber, if one is identified.
  6. A pharmacist performing the functions authorized in this section shall do so in collaboration with other health care providers.
- (b) For purposes of this section medication assisted treatment includes any medication used to treat a substance use disorder.

**Outsourcing  
Facilities  
16 CCR § 1750**

## **Title 16. Board of Pharmacy**

### **Proposal To Add Article 6.5 and Sections 1750 and 1750.1 in Division 17 of Title 16 of the California Code of Regulations to read as follows:**

#### **Article 6.5 Outsourcing Facilities**

##### **1750 Outsourcing Facility Requirements**

- (a) Each outsourcing facility defined under section 4034 of the Business and Professions Code shall compound all sterile products and nonsterile products in compliance with federal current good manufacturing practices (cGMP) applicable to outsourcing facilities under section 501 (a)(2)(B) of the Federal Food, Drug, and Cosmetic Act (21 USC § 351 (a)(2)(B)) and shall meet the requirements of this Article.
- (b) In addition to subsections (a) and (c), an outsourcing facility licensed pursuant to Business and Professions Code sections 4129.1 or 4129.2 shall comply with all applicable federal and state laws and regulations, including all of the following:
  - (1) Code of Federal Regulations, Title 16, Chapter II, Subchapter E, Part 1700 (commencing with section 1700.1) – Poison Prevention Packaging,
  - (2) Code of Federal Regulations, Title 21, Chapter I, Subchapter C, Part 210 (commencing with section 210.1) – Current Good Manufacturing Practice in Manufacturing, Processing, Packaging, or Holding of Drugs; General,
  - (3) Code of Federal Regulations, Title 21, Chapter I, Subchapter C, Part 211 (commencing with section 211.1) – Current Good Manufacturing Practice for Finished Pharmaceuticals,
  - (4) Code of Federal Regulations, Title 21, Chapter II, Parts 1301 (commencing with section 1301.01) – Registration of Manufacturers, Distributors, and Dispensers of Controlled Substances,
  - (5) Code of Federal Regulations, Title 21, Chapter II, Part 1304 (commencing with section 1304.01) – Records and Reports of Registrants with the Drug Enforcement Administration,
  - (6) Code of Federal Regulations, Title 21, Chapter II, Part 1305 (commencing with section 1305.01) -- Orders for Schedule I and II Controlled Substances,
  - (7) Code of Federal Regulations, Title 21, Chapter II, Part 1306 (commencing with section 1306.01) -- Prescriptions,
  - (8) Code of Federal Regulations, Title 21, Chapter II, Part 1311 (commencing with section 1311.01 -- Requirements for Electronic Orders and Prescriptions,

- (9) The Uniform Controlled Substances Act (Health and Safety Code, Division 10 (commencing with section 11000)),
  - (10) Chapters 1, 4, 6 and 8 of the Sherman Food, Drug, and Cosmetics Law (Health and Safety Code, Division 104, Part 5 (commencing with Section 109875) -,
  - (11) United States Code, Title 21, Chapter 9, Subchapter V, Part A (commencing with section 351) – Drugs and Devices, and,
  - (12) United States Code, Title 21, Chapter 13, Part C (commencing with section 821) – Registration of Manufacturers, Distributors, and Dispensers of Controlled Substances, except for sections 821, 822a, and 826a of that Part.
- (c) An outsourcing facility licensed pursuant to Business and Professions Code sections 4129.1 or 4129.2 shall dispense patient-specific compounded preparations pursuant to a prescription for an individual patient in compliance with all applicable provisions of state and federal laws and regulations relating to a pharmacy as follows:
- (1) Orally transmitted prescriptions are received and reduced to writing by a pharmacist consistent with the provisions of Business and Professions Code section 4070 and section 1717(c) of this Division and are issued by an appropriately licensed prescriber.
  - (2) Internet prescriptions are only dispensed pursuant to a prior good faith examination as required in Business and Professions Code section 4067(a) and are issued only by an appropriately licensed prescriber.
  - (3) Electronic prescriptions meeting the requirements of Business and Professions Code section 688 are issued only by an appropriately licensed prescriber.
  - (4) Controlled substances prescriptions meet the requirements of Health and Safety Code sections 11164(a), 11164.5, 11167.5, and 11162.1 and Business and Professions Code section 688.
  - (5) Each prescription contains all information required by Business and Professions Code sections 4040 and 4070.
  - (6) Each prescription label complies with the provisions of Business and Professions Code sections 4076, 4076.5, and 4076.6 and section 1707.5 of this Division.
  - (7) Drug warnings are provided orally or in writing consistent with the provisions of Business and Professions Code sections 4074 and 4076.7, section 1744 of this Division, and section 290.5 of Title 21 of the Code of Federal Regulations.

- (8) Prescriptions are dispensed in containers meeting the requirements of section 1473(b) of Title 15 of the United States Code, section 1700.15 of Title 16 of the Code of Federal Regulations, and section 1717(a) of this Division.
  - (9) Patient consultation is provided consistent with the provisions of section 1707.2 of this Division.
  - (10) Prior to consultation as required in section 1707.2, a pharmacist shall review drug therapy and patient medication records consistent with the provisions of section 1707.3 of this Division.
  - (11) The facility shall maintain medication profiles consistent with the provisions of section 1707.1 of this Division.
  - (12) All Schedule II through V controlled substance dispensing data are reported to the CURES Prescription Drug Monitoring Program as required in Health and Safety Code section 11165.
  - (13) A pharmacist communicates with the patient or patient's agent if a medication error occurs consistent with the provisions of section 1711.
  - (14) Medication errors must be documented as part of the facility's quality assurance program consistent with the provisions of Business and Professions Code section 4125 and section 1711 of this Division.
  - (15) Patient information and prescriptions are kept confidential consistent with the provisions of the Confidentiality of Medical Information Act (Civil Code sections 56 and following), and section 1764 of this Division.
  - (16) Prescription refills must comply with Business and Professions Code section 4063, Health and Safety Code section 11200, and sections 1717 and 1717.5 of this Division.
  - (17) All records of disposition are maintained for at least three years consistent with Business and Professions Code sections 4081 and 4105.
- (d) For the purposes of this section, "appropriately licensed prescriber" shall mean any health care professional listed in Section 4040(a)(2) of the Business and Professions Code.

**Proposal to Add Section 1750.1 to Article 6.5 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

**1750.1 Self-Assessment of an Outsourcing Facility (Resident and Nonresident)**

- (a) Each outsourcing facility as defined under section 4034 of the Business and Professions Code shall complete a self-assessment of its compliance with federal and state pharmacy law. The assessment shall be performed by the outsourcing facility's designated quality control personnel, before July 1 of

every odd-numbered year. The primary purpose of the self-assessment is to promote compliance through self-examination and education, for compliance with federal current good manufacturing practices as referenced in section 1750 (cGMP) and provisions of state law related to pharmacies, Pharmacy law and this Division related to patient specific prescriptions. For the purposes of this section, “designated quality control personnel” shall mean an individual or individuals from the quality control unit as defined in section 211.22 of Title 21 of the Code of Federal Regulations (“quality control unit”) identified by the outsourcing facility as the person or persons responsible for the facility’s operations as detailed in the FDA Current Good Manufacturing Practice – Guidance for Human Drug Compounding Outsourcing Facilities Under Section 503B of the FD&C Act, Guidance for Industry.

- (b) Each outsourcing facility shall designate a member of the quality control unit to be responsible for compliance with this section. The name and job title of the designated member must be maintained as part of the records of the outsourcing facility in accordance with Business and Professions Code section 4081.
- (c) In addition to the self-assessment required in subdivision (a) of this section, the designated quality control personnel shall complete a self-assessment within 30 days whenever:
  - (1) A new outsourcing facility license is issued.
  - (2) There is a change in the designated quality control personnel.
  - (3) There is a change in the licensed physical location of an outsourcing facility to a new address.
- (d) Each outsourcing facility licensed pursuant to Business and Professions Code sections 4129.1 or 4129.2 shall complete the “Outsourcing Facility Self-Assessment,” Form 17M-117 (New. 9/2022), which is hereby incorporated by reference and contains the following components:
  - (1) The designated quality control personnel shall provide identifying information about the outsourcing facility including:
    - (A) Name, license number of the premises, and the license expiration date;
    - (B) Address, phone number, website address, if applicable, and type of ownership;
    - (C) U.S. Food and Drug Administration (FDA) Federal Establishment Identification number, expiration date and date of most recent



- inspection completed by the FDA pursuant to Section 360 of Title 21 of the United States Code;
- (D) Federal Drug Enforcement Administration (DEA) registration number and expiration date and date of most recent DEA inventory pursuant to Title 21, Code of Federal Regulations section 1304.11; and,
  - (E) Hours of operation of the licensee.
- (2) The designated quality control personnel shall list the name of each staff person involved in the dispensing of patient specific prescriptions at the facility at the time the self-assessment is completed, and each person's role within the facility's operations.
  - (3) The designated quality control personnel shall respond "yes", "no" or "not applicable" (N/A) about whether the licensed premises is, at the time of the self-assessment, in compliance with each of the requirements.
  - (4) For each "no" response, the designated quality control personnel shall provide a written corrective action or action plan describing the actions to be taken to come into compliance with the applicable law or regulation cited on the self-assessment form for which a "no" response was provided.
  - (5) The designated quality control personnel shall initial each page of the self-assessment form with original handwritten initials in ink or digitally signed in compliance with Civil Code section 1633.2(h) on the self-assessment form.
  - (6) The designated quality control personnel shall certify, under penalty of perjury of the laws of the State of California, on the final page of the self-assessment that:
    - (A) They have completed the self-assessment of the licensed premises for which they are responsible;
    - (B) Any deficiency identified within the self-assessment will be corrected and list the timeframe for correction;
    - (C) They acknowledge receiving the following notice: "All responses on this form are subject to verification by the Board of Pharmacy"; and,
    - (D) The information provided in the self-assessment form is true and correct.
    - (E) The certification, made under penalty of perjury of the laws of the State of California that the information provided in the self-

assessment form is true and correct, may be an original handwritten signature in ink or digitally signed in compliance with Civil Code section 1633.2(h) on the self-assessment form.

- (7) The licensed premises owner, partner or corporate officer shall certify on the final page of the self-assessment that they have read and reviewed the completed self-assessment and have received notice that failure to correct any deficiency identified in the self-assessment could result in the revocation of the license issued by the board. The certification shall be made, under penalty of perjury of the laws of the State of California, that the information provided in the self-assessment form is true and correct with an original handwritten signature in ink or digitally signed in compliance with Civil Code section 1633.2(h) on the self-assessment form.
- (e) Each self-assessment shall be completed in its entirety and kept on file in the licensed premises for three years after it is completed. The completed, initialed, and signed original must be readily available for review during any inspection in accordance with Business and Professions Code section 4081.
- (f) The outsourcing facility is responsible for compliance with this article.
- (g) Any identified areas of deficiency identified in the self-assessment shall be corrected as specified in the timeframe listed in the certification as provided in subsection (d)(6).

Note: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4034, 4129- 4129.9, Business and Professions Code.



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Business, Consumer Services and Housing Agency  
 Department of Consumer Affairs  
 Gavin Newsom, Governor



### Outsourcing Facility Self-Assessment

Sections 4129.1(b) and 4129.2(b) of the Business and Professions Code (BPC) and section 1750 of Title 16 of the California Code of Regulations (CCR) require any Outsourcing Facility licensed in the state of California to be compliant with federal current Good Manufacturing Practices (cGMP) and other federal laws as specified in Section 1750. **The assessment shall be performed before July 1 of every odd-numbered year by the facility’s designated quality control person (as defined in CCR section 1750.1).** The designated quality control personnel must also complete a self-assessment within 30 days whenever: (1) a new outsourcing license has been issued; (2) there is a change in the designated quality control personnel; or (3) there is a change in the licensed physical location of the outsourcing facility. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

This self-assessment should be completed in its entirety, may be completed online, printed, initialed, signed and readily retrievable and available for Board inspection in the pharmacy as required by BPC section 4081. Do not copy a previous assessment. This is meant as a guide for Board requirements for filling a patient specific prescription to be furnished within and into the state of California by a licensed Outsourcing Facility.

**Note:** The licensed Outsourcing Facility can only dispense compounded drug preparations from its licensed location pursuant to a prescription within or into the state of California. Further, Outsourcing Facilities are not licensed pharmacies and may not provide or accept transferred prescriptions from pharmacies or other outsourcing facilities.

All references to the Business and Professions Code (BPC) are to Division 2, Chapter 9. All references to the California Code of Regulations (CCR) are to Title 16.

**Each self-assessment must be kept on file in the facility for three years after it is performed.**

Facility Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Ownership: Sole Owner  Partnership  Corporation  LLC  Trust   
 Other  (please specify) \_\_\_\_\_

License #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Date of Last FDA Inspection: \_\_\_\_\_

FDA EIN #: \_\_\_\_\_ Registration Date: \_\_\_\_\_ DEA Number: \_\_\_\_\_

Name(s) of Designated Quality Control Personnel Responsible for Compliance (attach additional sheets if necessary): \_\_\_\_\_

Hours: Weekdays \_\_\_\_\_ Sat \_\_\_\_\_ Sun. \_\_\_\_\_ 24 Hours \_\_\_\_\_

Website address (optional): \_\_\_\_\_

\_\_\_\_\_  
 Initials

**Facility Staff (Please include license type and license number where appropriate):** (Please use additional sheets if necessary)

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

7. \_\_\_\_\_

8. \_\_\_\_\_

9. \_\_\_\_\_

10. \_\_\_\_\_

11. \_\_\_\_\_

12. \_\_\_\_\_

13. \_\_\_\_\_

14. \_\_\_\_\_

15. \_\_\_\_\_

16. \_\_\_\_\_

17. \_\_\_\_\_

18. \_\_\_\_\_

19. \_\_\_\_\_

20. \_\_\_\_\_

Please mark the appropriate box for each question. If "NO", enter an explanation on "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, you may add additional sheets.

**Section I**  
**Prescription Specific Regulations**

**Duties of a pharmacist in an Outsourcing Facility filling patient specific prescriptions**

**1. A pharmacist:**

Yes No N/A

- 1.1 Transmits a valid prescription to another pharmacist; (BPC 4052[a][2])
- 1.2 Provides consultation, training, and education to patients about drug therapy disease management and disease prevention; (BPC 4052[a][8])
- 1.3 Receives a new prescription order from the prescriber; (BPC 4070[a]), (CCR 1793.1[a])
- 1.4 Consults with the patient; (BPC 4052[a][8], CCR 1707.2, CCR 1793.1[b])
- 1.5 Identifies, evaluates, and interprets a prescription; (CCR 1793.1[c])
- 1.6 Interprets the clinical data in a patient medication record; (CCR 1793.1[d])
- 1.7 Consults with any prescriber, nurse, health professional or agent thereof; (1793.1[e])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**2. Patient Consultation**

Yes No N/A

- 2.1 Pharmacists provide oral consultation: (BPC 4052[a][8], CCR 1707.2)
  - 2.1.1 Whenever the prescription drug has not been previously dispensed to the patient;
  - 2.1.2 Whenever a refill prescription drug is dispensed in a different dosage form, strength, or with new written directions;
  - 2.1.3 Upon request;
  - 2.1.4 Whenever the pharmacist deems it is warranted in the exercise of his or her professional judgment; and
  - 2.1.5 All the above, unless a patient or patient's agent declines the consultation directly to the pharmacist.
- 2.2 The facility maintains patient profile information including allergies, date of birth or age, gender and other prescription and nonprescription drugs that the patient takes. (CCR 1707.1)
- 2.3 The pharmacist reviews a patient's drug therapy and medication record prior to consultation. (CCR 1707.3)
- 2.4 Consultation is performed in a manner that protects the patient's protected health care information and in an area suitable for confidential patient consultation and provided in accordance with nondisclosure obligations of Civil Code 56.10. (Civil Code 56.10, CCR 1714[a], 1764)

Yes No N/A

\_\_\_\_\_  
Initials

- 2.5 Appropriate drug warnings are provided orally or in writing. (BPC 4074, CCR 1744)
- 2.6 If prescription medication is mailed or delivered, the facility ensures that: (CCR 1707.2[b][1])
  - 2.6.1 The patient receives written notice of his or her right to request consultation (CCR 1707.2 [b][1][A]);
  - 2.6.2 The patient receives written notice of the hours of availability and the telephone number from which the patient may obtain oral consultation (CCR 1707.2 [b][1][B]);
  - 2.6.3 A pharmacist is available to speak with the patient or patient's agent during any regular hours of operation, within an average of ten (10) minutes or less, unless a return call is schedule to occur within one business hour, for no fewer than six days per week, and for a minimum of 40 hours per week (CCR 1707.2 [b][1][C]).

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 3. Prescription Requirements

Yes No N/A

- 3.1 Prescriptions or electronic data transmission prescriptions are complete with all the required information and, if electronic, reduced to the required writing by a pharmacist. (BPC 4040, 4070)
- 3.2 Orally transmitted prescriptions are received and reduced to writing only by a Pharmacist. (BPC 4070[a], CCR 1717[c])
- 3.3 If a prescription is orally or electronically transmitted by the prescriber's agent, the pharmacist makes a reasonable attempt to verify that the prescriber's agent is authorized to do so, and the agent's name is recorded. (BPC 4071)
- 3.4 If orally transmitted, the pharmacist who received the prescription is identified by initialing the prescription, and if dispensed by another pharmacist, the dispensing pharmacist also initials the prescription. (CCR 1717[c], 1712)
- 3.5 The security, accuracy and confidentiality of electronically transmitted prescriptions are maintained. (BPC 4070[c], CCR 1717.4[h])
- 3.6 Facsimile prescriptions are received from a prescriber's office. (BPC 4040[c])
- 3.7 Internet prescriptions for patients (human or animal) in this state are only dispensed or furnished pursuant to a prior good faith examination. (BPC 4067[a])
- 3.8 Except for those prescriptions written under Health and Safety Code (HSC) sections 11159.2, 11159.3 and 11167.5, all written controlled substances prescriptions (Schedules II - V) are on California Security Prescription forms meeting the requirements of HSC 11162.1. (HSC 11162.1, 11164[a], 11167.5)
- 3.9 All controlled substance prescriptions are valid for six months and are signed and dated by the prescriber. (HSC 11164[a][1], 11166)
- 3.10 All controlled substance prescriptions that are e-prescribed conform to provisions of federal law. (21 CFR 1306.08, 1306.11, 1311.100)
- 3.11 The facility confirms compliance with the following: "No person shall dispense a controlled substance pursuant to a preprinted multiple check-off prescription blank. A person may dispense a dangerous drug that is not a controlled substance pursuant to a preprinted multiple checkoff prescription blank and may dispense more than one dangerous drug, that is not a controlled substance,

\_\_\_\_\_  
Initials

pursuant to such a blank if the prescriber has indicated on the blank the number of dangerous drugs they have prescribed. 'Preprinted multiple checkoff prescription blank,' as used in this section means any form listing more than one dangerous drug where the intent is that a mark next to the name of a drug, i.e., a 'checkoff,' indicates a prescription order for that drug." (CCR 1717.3)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 4. Refill Authorization

Yes No N/A

- 4.1 Refill authorization from the prescriber for dangerous drugs or dangerous devices is obtained before refilling a prescription. (BPC 4063, 4064[a])
- 4.2 Prescriptions for dangerous drugs or devices are only filled without the prescriber's authorization if the prescriber is unavailable to authorize the refill and if, in the pharmacist's professional judgment, failure to refill the prescription might interrupt the patient's ongoing care and have a significant adverse effect on the patient's well-being. (BPC 4064)
- 4.3 Refills are documented. (CCR 1717)
- 4.4 Refills for Schedule II controlled substances are prohibited. (HSC 11200[c])
- 4.5 Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times within 6 months, and all refills taken together do not exceed a 120-day supply. (HSC 11200[a]-[b])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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#### 5. Medication Errors related to a patient specific prescription

Yes No N/A

- 5.1 The facility has an established quality assurance program that documents medication errors attributable, in whole or in part, to the facility or its personnel. (BPC 4125, CCR 1711)
- 5.2 Quality assurance policies and procedures are maintained in the facility and are immediately retrievable. (CCR 1711[c])
- 5.3 The pharmacist communicates with the patient or patient's agent that a medication error has occurred, and the steps required to avoid injury or mitigate the error. (CCR 1711[c][2][A], 1711[c][3])
- 5.4 When a medication error has occurred (drug was administered to or by the patient or resulted in a clinically significant delay in therapy) the pharmacist communicates to the prescriber that a medication error has occurred. (CCR 1711[c][2][B], 1711[c][3])
- 5.5 Investigation of the medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d])

Yes No N/A

- 5.6 In addition to all complaint and adverse drug reaction tracking compliant with the

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Initials

CFR, the record for quality assurance review for a medication error contains:  
(CCR 1711[e])

- 5.6.1 Date, location, and participants in the quality assurance review;
- 5.6.2 Pertinent data and other information related to the medication error(s) reviewed;
- 5.6.3 Findings and determinations; and
- 5.6.4 Recommended changes to policy, procedure, systems, or processes, if any.

- 5.7 The record of the quality assurance review is immediately retrievable in the facility and is maintained in the facility for at least one year from the date it was created. (CCR 1711[f])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 6. Erroneous or Uncertain prescriptions

Yes No N/A

- 6.1 If a prescription contains any significant error, omission, irregularity, uncertainty, ambiguity or alteration, the pharmacist contacts the prescriber to obtain information needed to validate the prescription. (CCR 1761[a])
- 6.2 Pharmacists are aware of their corresponding responsibility to determine that a prescription written for a controlled substance was issued for legitimate medical purposes only. (HSC 11153)
- 6.3 Even after conferring with the prescriber, the pharmacist does not dispense a controlled substance prescription if they know or have objective reason to know that the prescription was not issued for a legitimate medical purpose. (CCR 1761[b], HSC 11153)
- 6.4 Internet prescriptions for controlled substances are only dispensed if in compliance with the Ryan Haight Online Pharmacy Consumer Protection Act of 2008. (21 USC 802, 829[e])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 7. Labeling for a patient specific prescription

Yes No N/A

- 7.1 In addition to the requirements for labeling listed in the CFR, the prescription label contains all the required information specified in BPC 4076. (BPC 4076)
- 7.2 The prescription label is formatted in accordance with patient centered labeling requirements. (CCR 1707.5)
- 7.3 The beyond use date of a drug's effectiveness is accurately identified on the label. (BPC 4076[a][9])
- 7.4 The trade name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record and includes the statement "generic for \_\_\_ " where the brand name is inserted, and the name of the

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Initials



manufacturer. In the professional judgment of the pharmacist, if the brand name is no longer widely used, the label may list only the generic name of the drug and the manufacturer's name may be listed outside the patient-centered area. (BPC 4076[a][1], CCR 1707.5[a][1][B], CCR 1717[b][2])

- 7.5 The federal warning label prohibiting transfer of controlled substances is on the prescription container. (21 CFR 290.5)
- 7.6 The label includes a physical description of the dispensed medication, including its color, shape, and any identification code that appears on the tablets or capsules. (BPC 4076[a][11])
- 7.7 Whenever an opioid prescription drug is dispensed to patient for outpatient use, the facility prominently displays on the label or container or by a flag or other notification to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." (BPC 4076.7)
- 7.8 When requested by a patient or patient representative, the facility provides translated directions for use, printed on the prescription container, label, or on a supplemental document. If the translated directions for use appear on the prescription container or label, the English-language version of the directions for use also appears on the container or label, whenever possible, and may appear on other areas of the label outside the patient-centered area. If it is not possible for the English-language directions to appear on the container or label, the English-language directions are provided on a supplemental document. (BPC 4076.6[a])
- 7.9 The pharmacist includes a written label on the drug container indicating that the drug may impair a person's ability to operate a vehicle or vessel. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074[b], BPC 4076.7, CCR 1744[a])
- 7.10 The pharmacist includes a written label on the drug container to alert the patient about possible potentiating effects when taken in combination with alcohol. The label may be printed on an auxiliary label affixed to the prescription container. (CCR 1744[b])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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## 8. Furnishing and Dispensing

Yes No N/A

- 8.1 If the prescription is filled by a pharmacy technician, before dispensing, the prescription is checked for accuracy by a licensed pharmacist and that pharmacist initials the prescription label or records by their identity as the reviewing pharmacist in a computer system by a secure means. (BPC 4115, 4115.5[b][3], CCR 1712, 1793.7[a])

Yes No N/A

- 8.2 Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (15 USC 1473[b], 16 CFR 1700.15, CCR 1717[a])
- 8.3 Patient package inserts are dispensed with all estrogen medications.

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(21 CFR 310.515)

- 8.4 The facility provides patients with Black Box Warning Information in conformance with 21 CFR 201.57[c]. (21 CFR 201.57[c])
- 8.5 Medication guides are provided on required medications. (21 CFR, Part 208)
- 8.6 The facility furnishes dangerous drugs in compliance with BPC 4126.5 only to a patient pursuant to a prescription. (BPC 4126.5[a][5])
- 8.7 Controlled substance prescriptions are not filled or refilled more than six months from the date written. (HSC 11200[a])
- 8.8 Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times and in an amount, for all refills of that prescription taken together, not exceeding a 120-day supply. (HSC 11200[b])
- 8.9 The facility dispenses not more than a 90-day supply of a dangerous drug, excluding controlled substances, under the following provisions: (BPC 4064.5).
  - 8.9.1 The prescription specifies an initial quantity of less than a 90-day supply followed by periodic refills; (BPC 4064.5[a])
  - 8.9.2 The prescriber has not indicated "no change to quantity" or words of similar meaning; (BPC 4064.5[d])
  - 8.9.3 The patient has completed an initial 30-day supply (this is not required where the prescription continues the same medication as previously dispensed in a 90-day supply); (BPC 4064.5[a][1], 4064.5[b])
  - 8.9.4 The total quantity dispensed does not exceed the total quantity authorized on the prescription, including refills; (BPC 4064.5[a][2])
  - 8.9.5 The prescriber has not specified on the prescription that dispensing the prescription in an initial amount, followed by periodic refills, is medically necessary; (BPC 4064.5[a][3])
  - 8.9.6 The pharmacist is exercising their professional judgment; and (BPC 4064.5[a][4])
  - 8.9.7 The pharmacist notifies the prescriber of the increase in quantity dispensed. (BPC 4064.5[c])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

## 9. Confidentiality of Prescriptions

Yes No N/A

- 9.1 Patient information is maintained to safeguard confidentiality. (Civil Code 56 et seq.)
- 9.2 All prescriptions are kept confidential and only disclosed as authorized by law. (CCR 1764)
- 9.3 The facility ensures electronically transmitted prescriptions are received maintained and transmitted in a secure and confidential manner. (CCR 1717.4[h])

Yes No N/A

- 9.4 If electronically transmitted prescriptions are received by an interim storage device (to allow for retrieval at a later time), the facility maintains the interim storage device in a manner to prevent unauthorized access. (CCR 1717.4[d])
- 9.5 If the facility has established and utilizes common electronic prescription files to maintain required dispensing information, the system shall not permit disclosure

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of confidential medical information except as authorized by law. (CCR 1717.1)

- 9.6 Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101)

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 10. Record Keeping Requirements in addition to compliance with cGMP

Yes No N/A

- 10.1 Completed self-assessments are kept on file in the facility and maintained for three years after completion. (CCR 1750.1[e])
- 10.2 All drug acquisition and disposition records (complete accountability) are maintained for at least three years. For any record maintained electronically, a hardcopy is able to be produced upon inspection and electronic copy of all records of acquisition or disposition or other drug or dispensing-related records, including: (BPC 4081, 4105, 4169, 4333, CCR 1718)
  - 10.2.1 Prescription records (BPC 4081[a])
  - 10.2.2 Purchase Invoices for all prescription drugs (BPC 4081[b])
  - 10.2.3 Purchase Invoices and sales records for non-prescription diabetic test devices dispensed pursuant to a prescription (BPC 4081[d])
  - 10.2.4 Biennial controlled substances inventory (21 CFR 1304.11)
  - 10.2.5 U.S. Official Order Forms (DEA Form 222) (21 CFR 1305.13)
  - 10.2.6 Power of Attorney for completion of DEA 222 forms (21 CFR 1305.05)
  - 10.2.7 Theft and Loss Reports (DEA Form 106) (21 CFR 1301.74[c])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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### 11. Patient specific prescriptions may not be returned and reused by the facility.

Yes No N/A

- 11.1 Patient specific prescriptions are not returned and reused by the facility.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**Section II**  
**Code of Federal Regulation Part 211 for all Outsourcing Facilities**

**Quality Systems, validation control, facility control and training**

**12. CFR Part 211, Subpart B, Organization and Personnel**

Yes No N/A

12.1 Compliance with sections 211.22 through 211.34 in their entirety

**Facility**

**13. CFR Part 211, Subpart C Buildings and Facilities**

Yes No N/A

13.1 Compliance with Sections 211.42 through 211.58 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Equipment**

**14. CFR Part 211, Subpart D Equipment**

Yes No N/A

14.1 Compliance with sections 211.63 through 211.72 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Compounding and manufacture of the product**

**15. CFR Part 211, Subpart E Control of Components and Drug Product Containers and Closures**

Yes No N/A

15.1 Compliance with sections 211.80 through 211.94 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**16. CFR Part 211, Subpart F—Production and Process Controls**

Yes No N/A

11.1 Compliance with sections 211.100 through 211.115 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**17. CFR Part 211, Subpart G—Packaging and Labeling Control**

Yes No N/A

17.1 Compliance with sections 211.122 through 211.137 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Distribution, storage,**

**18. CFR Section 211, Subpart H—Holding and Distribution**

Yes No N/A

19.1 Compliance with sections 211.142 through 211.150

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Release of product for sale**

**19. CFR Section 211, Subpart I—Laboratory Controls**

Yes No N/A

18.1 Compliance with sections 211.160 through 211.176 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Record keeping**

**20. CFR Part 211, Subpart J—Records and Reports**

Yes No N/A

20.1 Compliance with sections 211.180 through 211.198 in their entirety.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

**Returns**

**21. CFR part 211, Subpart K—Returned and Salvaged Drug Products**

Yes No N/A

21.1 Compliance with sections 211.204 through 211.208 in their entirety for products not sold pursuant to a patient specific prescription.

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_

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**Section III**  
**DEA Controlled Substances Inventory, as applicable to your facility**

**22. Inventory:**

**Yes No N/A**

- 22.1 Is completed biennially (every two years). (21 CFR 1304.11[c])
- 22.2 Schedule II inventory is separate from Schedule III, IV and V. (21 CFR 1304.04[h][1])
- 22.3 All completed inventories are available for inspection for three years. (CCR 1718)
- 22.4 Indicates on the inventory record whether the inventory was taken at the open of business or at the close of business. (21 CFR 1304.11 [a])
- 22.5 Separate Schedule II records are maintained. This includes Schedule II prescriptions, invoices, US official order forms, and inventory records. (21 CFR 1304.04[h])
- 22.6 Schedule III-V prescriptions are filed separately from all prescription records or are designated with a red "C." However, the red C requirement is waived if the facility uses an automated data processing or other record keeping system for identification of controlled substances by prescription number and the original prescription documents can be retrieved promptly. (21 CFR 1304.04[h][4])
- 22.6 Inventories and records for Schedule III-V controlled substances are filed separately or are designated in some manner that makes the required information readily retrievable from ordinary business records. (21 CFR 1304.04)
- 22.7 A U.S. Official Order Form (DEA Form 222) or electronic equivalent (CSOS) is utilized when ordering all Schedule II-controlled substances. When Schedule II Controlled substance orders are received by the facility, for each item received, the date and quantity received is indicated on the DEA Form 222. (21 CFR 1305.03, 1305.12, 1305.13, 1305.21, 1305.22[g])
- 22.8 When dispensed upon an "oral" order for a true emergency, a Schedule II prescription is provided by the prescriber by the 7th day following the transmission of the oral order. If not received, the facility reports failure to provide prescription document to the California Bureau of Narcotic Enforcement within 144 hours of the failure to provide the prescription. (HSC 11167[c]-[d])
- 22.9 The facility generates a controlled substances printout for refills of Schedule II-V prescriptions at least every three days (72 hours) which contains the signature of the dispensing pharmacist, or the facility maintains an alternate system to document the refilling of controlled substance prescriptions that complies with 21 CFR 1306.22.
- 22.10 Any controlled substances drug theft or significant loss is reported within one business day of discovery to the DEA (21 CFR 1301.74[c].)
- 22.11 A report is submitted to the Board within 30 days of the date of discovery of any loss of a controlled substance or any other significant drug losses as specified in Section 1715.6. (CCR 1715.6)
- 22.12 Pharmacists are creating initial prescription records and prescription labels by hand, or a pharmacist initials or signs prescription records and prescription labels by recording the identity of the pharmacist in a computer system by a secure means. This computer system does not permit the record to be altered after made and the record of the pharmacist's identity made in the computer system is immediately retrievable in the facility. (CCR 1712, 1717[b][1], 1717[f])

**Yes No N/A**

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- 22.13 All Schedule II through V controlled substances dispensing data is successfully transmitted within one working day from the date the controlled substance is released to the patient through the CURES System Administrator. [HSC 11165(d)]
- 22.14 The facility has designed and operates a system to identify suspicious orders and ensures the system complies with applicable Federal and State privacy laws. Upon discovering a suspicious order or series of orders, notify the DEA administration and the Special Agent in charge of DEA in their area. (21 USC 832[a])

CORRECTIVE ACTION OR ACTION PLAN: \_\_\_\_\_  
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**DESIGNATED QUALITY CONTROL PERSONNEL CERTIFICATION:**

I, (please print) \_\_\_\_\_, Title \_\_\_\_\_ hereby certify that I have completed the self-assessment of this outsourcing facility of which I am the designated quality control person. Any deficiency identified herein will be corrected by \_\_\_\_\_(date). I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this self-assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
 (Designated Quality Control Personnel)

**ACKNOWLEDGEMENT BY FACILITY OWNER OR OFFICER:**

I, (please print) \_\_\_\_\_, hereby certify under penalty of perjury of the laws of the State of California that I have read and reviewed this completed self-assessment. I understand that failure to correct any deficiency identified in this self-assessment in the timeframe identified in the Designated Quality Control Personnel Certification above could result in the revocation of the outsourcing facility’s license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
 (Outsourcing Facility Owner or Officer)

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The following **Legal References** are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at [www.pharmacy.ca.gov](http://www.pharmacy.ca.gov) (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet web sites.

- Business and Professions Code, Division 1, Chapter 1 – General Provisions
- Business and Professions Code, Division 2, Chapter 1 – General Provisions
- Business and Professions Code, Division 2, Chapter 9 – Pharmacy
- California Code of Regulation, Title 16, Division 17 – California State Board of Pharmacy
- Civil Code, Division 1, Part 2.6, Chapter 2 – Disclosure of Medical Information by Providers
- Code of Federal Regulations, Title 16, Chapter II, Subchapter E, Part 1700 – Poison Prevention Packaging
- Code of Federal Regulations, Title 21, Chapter I, Subchapter C, Part 210 – Current Good Manufacturing Practice in Manufacturing, Processing, Packaging, or Holding of Drugs; General
- Code of Federal Regulations, Title 21, Chapter I, Subchapter C, Part 211 – Current Good Manufacturing Practice for Finished Pharmaceuticals
- Code of Federal Regulations, Title 21, Chapter II, Parts 1301, 1304, 1305, 1306, 1311
- Health and Safety Code, Division 10 – Uniform Controlled Substances Act
- Health and Safety Code, Division 104, Part 5 - Sherman Food, Drug, and Cosmetics Law
- United States Code, Title 21, Chapter 9, Subchapter V, Part A – Federal Food, Drug, and Cosmetic Act
- United States Code, Title 21, Chapter 13 – Drug Abuse Prevention and Control



# **Attachment 6**

## Discussion and Consideration of Board Regulations

### Regulation Timeline

#### V.e. Board-Approved Regulations – Board Staff Drafting Initial Rulemaking Documents

1. Proposed Regulation to Amend Title 16 CCR section 1747 Related to HIV Preexposure and Post Exposure Prophylaxis

**Timeline:**

Approved by the Board on April 25, 2024.

2. Proposed Regulation to Amend Title 16 CCR section 1715.1 Related to Automated Drug Delivery Systems Self-Assessment

**Timeline:**

Approved by the Board on April 25, 2024.

3. Proposed Regulation to Amend Title 16 CCR section 1713 Related to Automated Drug Delivery Systems

**Timeline:**

Approved by the Board on April 25, 2024.

**HIV Preeexposure  
and Post Exposure  
Prophylaxis  
16 CCR § 1747**

Department of Consumer Affairs  
**Title 16. Pharmacy**

**PROPOSED REGULATORY LANGUAGE**  
**Independent HIV Preexposure Prophylaxis Furnishing**

**Legend:** Added text is indicated with an underline.  
Deleted text is indicated by ~~strikeout~~.

**Amend section 1747 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

§ 1747. Independent HIV Preexposure and Postexposure Prophylaxis Furnishing.

- (a) Prior to independently initiating and furnishing HIV preexposure and/or postexposure prophylaxis to a patient pursuant to Business and Professions Code sections 4052.02 and 4052.03, a pharmacist shall successfully complete a training program approved by the board, provided by a provider accredited by an approved accreditation agency, or as part of an equivalent curriculum-based training program completed from a recognized school of pharmacy. The training program shall satisfy the following criteria:
- (1) Each training program shall be specific to the use of HIV preexposure and postexposure prophylaxis, and include at least 1.5 hours of instruction covering, at a minimum, the following areas:
    - (A) HIV preexposure and postexposure prophylaxis pharmacology.
    - (B) Requirements for independently initiating and furnishing HIV preexposure and postexposure prophylaxis contained in Business and Professions Code sections 4052.02 and 4052.03.
    - (C) Patient counseling information and appropriate counseling techniques, including at least, counseling on sexually transmitted diseases and sexual health.
    - (D) Patient referral resources and supplemental resources for pharmacists.
    - (E) Financial assistance programs for preexposure and postexposure prophylaxis, including the Office of AIDS' PrEP Assistance Program (PrEP-AP).
    - (F) Clinical eligibility recommendations provided in the federal Centers for Disease Control and Prevention (CDC) guidelines defined in Business and Professions Code sections 4052.02(c) and 4052.03(c).
  - (2) The training program shall require the passing of an assessment based on the criteria of (a)(1) with a score of 70% or higher to receive documentation of successful completion of the training program.
- (b) A pharmacist who independently initiates or furnishes HIV preexposure and/or postexposure prophylaxis pursuant to Business and Professions Code sections 4052.02 and 4052.03 shall maintain documentation of their successful completion of the training program for a period of four (4) years. Training obtained as part of an equivalent curriculum-based training program, as identified in (a), can be documented by written certification from the registrar or training director of the

educational institution or program from which the licensee graduated stating that the training is included within the institution's curriculum required for graduation at the time the pharmacist graduated, or within the coursework that was completed by the pharmacist. Documentation of training maintained pursuant to this subdivision must be made available upon request of the board.

(c) For the purposes of this section, documentation of preexposure prophylaxis furnished and services provided shall be maintained in patient records, in the record system maintained by the pharmacy, for a minimum of three years from the date when the preexposure prophylaxis was furnished. Such records shall be made available upon request of the Board, consistent with the provisions of Business and Professions Code sections 4081 and 4105.

NOTE: Authority cited: Sections 4005, 4052.02 and 4052.03, Business and Professions Code. Reference: Sections 4052, 4052.02, ~~and~~ 4052.03, 4081 and 4105, Business and Professions Code; and Section 120972, Health and Safety Code.

**Automated Drug  
Delivery Systems  
Self-Assessment  
16 CCR § 1715.1**

**Title 16. Board of Pharmacy  
Order of Adoption**

**Proposal to amend §1715.1 of Article 2 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

§ 1715.1. Self-Assessment of an Automated Drug Delivery System by the Pharmacist-in-Charge.

- (a) The pharmacist-in-charge of each automated drug delivery system as defined under section 4119.11, 4187.5 or section 4427.3 of the Business and Professions Code (BPC) shall complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed ~~annually~~ before July 1 of every odd-numbered year. The primary purpose of the self-assessment is to promote compliance through self-examination and education.
- (b) In addition to the self-assessment required in subdivision (a) of this section, the pharmacist-in-charge shall complete a self-assessment within 30 days whenever:
- (1) A new automated drug delivery system license has been issued.
  - (2) There is a change in the pharmacist-in-charge, ~~and he or she becomes the new pharmacist-in-charge of an automated drug delivery system.~~
  - (3) There is a change in the licensed location of an automated drug delivery system to a new address.
- (c) A pharmacist-in-charge of an automated drug delivery system shall assess the system's compliance with current laws and regulations by using the components of Form 17M-112 (Rev 12/1823) entitled "Automated Drug Delivery System Self-Assessment". Form 17M-112 shall be used for all automated drug delivery systems and is hereby incorporated by reference.
- (1) The pharmacist-in-charge shall provide identifying information about the underlying operating pharmacy including:
    - (A) Name and any license number(s) of the underlying pharmacy and their expiration date(s);
    - (B) Address, phone number, and website address, if applicable, of the underlying pharmacy;
    - (C) DEA registration number, expiration date, and date of most recent DEA inventory;
    - (D) Hours of operation of the pharmacy; and
    - (E) ADDS license number, address, and hours of operation.
  - (2) The pharmacist-in-charge shall respond "yes", "no", or "not applicable" (N/A) about whether the automated drug delivery system is, at the time of the self-assessment, in compliance with laws and regulations that apply to that pharmacy setting.
  - (3) For each "no" response, the pharmacist-in-charge shall provide a written corrective action or action plan to come into compliance with the law.
  - (4) The pharmacist-in-charge shall initial each page of the self-assessment with original handwritten initials in ink or digitally signed in compliance with Civil Code Section 1633.2(h) on the self-assessment form.

- (5) The pharmacist-in-charge shall certify on the last page of the self-assessment that ~~he or she has~~ they have completed the self-assessment of the automated drug delivery system of which ~~he or she is~~ they are the pharmacist-in-charge. The pharmacist-in-charge shall also certify a timeframe within which any deficiency identified within the self-assessment will be corrected and acknowledge that all responses are subject to verification by the Board of Pharmacy. The certification shall be made under penalty of perjury of the laws of the State of California that the information provided in the self-assessment form is true and correct with an original handwritten signature in ink or digitally signed in compliance with Civil Code Section 1633.2(h) on the self-assessment form.
- (6) The automated drug delivery system owner shall certify on the final page of the self-assessment that ~~he or she~~ they have ~~has~~ read and reviewed the completed self-assessment and acknowledges that failure to correct any deficiency identified in the self-assessment could result in the revocation of the automated ~~dispensing drug delivery~~ system's license issued by the board. This certification shall be made under penalty of perjury of the laws of the State of California with an original handwritten signature in ink or digitally signed in compliance Civil Code Section 1633.2(h) on the self-assessment form.
- (d) Each self-assessment shall be completed in its entirety and kept on file in the underlying pharmacy for three years after it is performed. The completed, initialed, and signed original must be readily available for review during any inspection by the board.
- (e) Any identified areas of noncompliance shall be corrected as specified in the assessment.
- (f) The pharmacist-in-charge of a hospital using more than one unlicensed automated drug delivery system as authorized in BPC section 4427.2(i) may complete a single self-assessment of the hospital's compliance with federal and state pharmacy law for all automated drug delivery systems under the following conditions:
- (1) The mechanical devices used as part of the automated drug delivery system to store, dispense, or distribute dangerous drugs are of the same manufacturer and controlled by the same software system on a single server;
  - (2) The same policies and procedures required by Section 4427.2 of the BPC are used; and
  - (3) All mechanical devices for which the single consolidated self-assessment applies shall be listed with license number and expiration date as part of the self-assessment.
- (g) The pharmacist-in-charge of a licensed correctional pharmacy using more than one licensed automated drug delivery system at a single institution in compliance with federal and state pharmacy law may complete a single consolidated self-assessment for all automated drug delivery systems licensed to the correctional pharmacy under the following conditions:
- (1) The mechanical devices used as part of the automated drug delivery system to store, dispense, or distribute dangerous drugs are of the same manufacturer and controlled by the same software system on a single server;
  - (2) The same policies and procedures required by Section 4427.2 of the BPC are used; and



(3) All mechanical devices for which the single consolidated self-assessment applies shall be listed with license number and expiration date as part of the self-assessment.

Note: Authority cited: Sections 4119.11 and 4427.7, Business and Professions Code.  
Reference: Sections 4001.1, 4008, 4017.3, 4021, 4022, 4036, 4037, 4038, 4040, 4050, 4051, 4052, 4059, 4070, 4076, 4081, 4101, 4105, 4107, 4113, 4117.3, 4119.1, 4119.11, 4125, 4126, 4180, 4186, 4305, 4330, 4332, 4333, 4400, 4427, 4427.1, 4427.2, 4427.3, 4427.4, and 4427.5, 4427.6, and 4427.7, Business and Professions Code; and Section 16.5, Government Code.



**LEGEND:** Proposed changes made to the current regulation language are shown by ~~double strikethrough~~ for deleted language and double underline for added language.

### **AUTOMATED DRUG DELIVERY SYSTEM SELF-ASSESSMENT**

Business and Professions Code (BPC) section 4427.7(a) requires that the pharmacy holding an automated drug delivery system (ADDS) license complete ~~an annual~~ a self-assessment, performed pursuant to section 1715.1 of Title 16 of the California Code of Regulations, evaluating the pharmacy's compliance with pharmacy law relating to the use of the ADDS. The assessment shall be performed before July 1 of every odd-numbered year by the pharmacist-in-charge of each pharmacy under BPC sections 4029 (Hospital Pharmacy) or ~~section 4037~~ (Pharmacy). The pharmacist-in-charge (PIC) must also complete a self-assessment within 30 days whenever; (1) a new automated drug delivery system permit has been issued, ~~or~~ (2) there is a change in the pharmacist-in-charge ~~and becomes the new pharmacist in charge of an automated drug delivery system~~, or (3) there is a change in the licensed location of an automated drug delivery system to a new address. The primary purpose of the self-assessment is to promote compliance through self-examination and education. All information regarding operation, maintenance, compliance, error, omissions, or complaints pertaining to the ADDS shall be included in this Self-Assessment.

All references to Business and Professions Code (BPC) are to Division 2, Chapter 9, ~~Division 2~~; California Code of Regulations (CCR) are to Title 16; and Code of Federal Regulations (21 CFR) to Title 21 unless otherwise noted.

The self-assessment must be completed, and the signed original must be readily available and retained in the pharmacy for three (3) years after performed.

Note: For a hospital pharmacy operating an AUDES pursuant to BPC 4427.2(i) the exemption only applies to the licensure requirements for the AUDES. The hospital pharmacy is required to comply with all other requirements including completing the ADDS Self-Assessment pursuant to BPC 4427.7(a). The PIC may complete a single self-assessment for all ADDS, if the mechanical devices used are the same manufacturer, are controlled by the same software system on a single server and use same policies and procedures. Attach a list of all unlicensed ADDS, their locations and hours of operation. [CCR 1715.1(f)]

Note: For a licensed correctional pharmacy operating more than one licensed automated drug delivery system at a single institution, the PIC may complete a single consolidated self-assessment for all licensed ADDS, if the mechanical devices used are the same manufacturer, are controlled by the same software system on a single server and use the same policies and procedures. Attach a list of all licensed ADDS and include the ADDS license number, manufacturer and model number. [CCR 1715.1(g)]

Please mark the appropriate box for each item. If "NO", enter an explanation and timeframe when the deficiency will be completed on the "CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE" lines at the end of the section. If more space is needed, you may add additional sheets.

Pharmacy Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax number: \_\_\_\_\_

Website: \_\_\_\_\_

Pharmacy License #: \_\_\_\_\_ Expiration (Exp) Date: \_\_\_\_\_

DEA Registration #: \_\_\_\_\_ DEA Expiration Date: \_\_\_\_\_ DEA Inventory Date: \_\_\_\_\_

Last ~~C2~~ Controlled Substance (CS) Inventory Reconciliation Date (CCR 1715.65(c)): \_\_\_\_\_

Pharmacy Hours: M-F: \_\_\_\_\_ Saturday \_\_\_\_\_ Sunday \_\_\_\_\_

PIC: \_\_\_\_\_ RPH# \_\_\_\_\_

**PIC Email:** \_\_\_\_\_

ADDS License #: \_\_\_\_\_ ADDS Expiration Date: \_\_\_\_\_

(Attach additional sheets if necessary)

ADDS Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

ADDS Hours: M-F: \_\_\_\_\_ Saturday \_\_\_\_\_ Sunday \_\_\_\_\_

Please explain if the ADDS hours are different than the pharmacy:

\_\_\_\_\_  
\_\_\_\_\_

Reason for completing self-assessment:

Performing self-assessment before July 1 of every odd-numbered year. [BPC 4427.7, CCR 1715.1(a)]

Completing a self-assessment within 30 days when a new ADDS license was issued. [BPC 4427.7, CCR 1715.1(b)(1)]

Completing a self-assessment within 30 days when there was a change in PIC. [BPC 4427.7, CCR 1715.1(b)(2)]

Completing a self-assessment within 30 days when there was a change in the licensed location of an ADDS to a new address. [BPC 4427.7, CCR 1715.1(b)(3)]

**FOR ALL TYPES OF ADDS: COMPLETE SECTIONS 1, 2 AND 3**

**SECTION 1: DEFINITIONS/TYPE OF ADDS DEVICE USED**

An **ADDS** – “Automated drug delivery system,” a mechanical system that performs operations or activities other than compounding or administration, relative to storage, dispensing, or distribution of drugs. An ADDS, shall collect, control, and maintain all transaction information to accurately track

the movement of drugs into and out of the system for security, accuracy, and accountability. [BPC 4119.11(b)(1), 4017.3(a)]

**IDENTIFY THE TYPE OF ADDS DEVICE USED**

Yes No N/A

- 1.1. The pharmacy uses an **APDS – “Automated PATIENT dispensing system,”** an ADDS for storage and dispensing of prescribed drugs directly to the patients pursuant to prior authorization by a pharmacist. [BPC 4119.11(b)(2), 4017.3(c)]
  
- 1.2 The pharmacy uses an **AUDS – “Automated UNIT DOSE system,”** an ADDS for the storage and retrieval of unit dose drugs for administration to patient by persons authorized to perform these functions. [BPC 4119.11(b)(3), 4017.3(b)]
  
- 1.3 The pharmacy uses an **AUDS – “Automated UNIT DOSE system,”** an ADDS for the storage and retrieval of unit dose drugs for administration and dispensing to patients by a physician in a drug room or hospital emergency room when the pharmacy is closed. [BPC 4427.2(i), 4427.65, ~~BPC 4056, BPC 4068~~]

**SECTION 2: LOCATION OF DEVICES**

Yes No N/A

- 2.1 Provides pharmacy services to the patient of **covered entities**, as defined that are eligible for discount drug programs under federal law as specified through the use of an APDS as defined. The APDS need not be at the same location as the underlying operating pharmacy if all the specific conditions are met. “Covered entity” as defined by section 256b of Title 42 of United States Code. [BPC 4119.11(a) ~~(a)(11)~~]
  
- 2.2 Provides pharmacy services through an ~~APDS~~**APDS adjacent to the secured pharmacy area** of the pharmacy holding the ADDS license. [BPC 4427.3(b)(1)]
  
- 2.3 Provides pharmacy services through an ~~APDS~~**AUDS in a health facility** licensed pursuant to section 1250 of the Health and Safety Code (HSC) ~~(Long Term Care (LTC))~~ that complies with section 1261.6 of the Health and Safety Code. [BPC 4427.3(b)(2), HSC 1250, HSC 1261.6]

~~Yes No N/A~~

- 2.4 Provides pharmacy services through an AUDS in a clinic licensed pursuant to section 1204 or 1204.1 of the Health and Safety Code, or section 4180 or 4190 of Business and Professions Code. [BPC 4427.3(b)(3)]
  
- 2.5 Provides pharmacy services through a **correctional clinic**. [BPC 4187.1, 4427.3(b)(4)]
  
- 2.6 Provides pharmacy services through a **medical office or other location where patients are regularly seen for purposes of diagnosis and treatment, and the APDS is only used to dispense dangerous drugs and dangerous devices to patients of the practice.** [BPC 4427.3(b)(5), 4427.6(j)]

**2.7 AUDS operated by a licensed hospital pharmacy**, as defined in section 4029 of the Business and Professions Code, and is used solely to provide doses administered to patients while in a licensed general acute care hospital facility or a licensed acute psychiatric hospital facility, as defined in subdivision (a) and (b) of section 1250 of the Health and Safety Code, shall be exempt from the requirement of obtaining an ADDS license, if the licensed hospital pharmacy owns or leases the AUDS and owns the dangerous drugs and dangerous devices in the AUDS. The AUDS shall comply with all other requirements for an ADDS in Article 25 of the Business and Professions Code. The licensed hospital pharmacy shall maintain a list of the locations of each AUDS it operates and shall make the list available to the board upon request. [BPC 4427.2(i)]

**2.8 AUDS operated by a licensed hospital that contains 100 beds or fewer (Drug Room)**, as defined in section 4056 of the Business and Professions Code, is used to provide doses administered to patients while in a licensed general acute care hospital and to dispense drugs to outpatients: [BPC 4056(f), (g), (h), 4427.2(i)]

2.8.1. Only if the physician determines that it is in the best interest of the patient that a particular drug regimen be immediately commenced or continued.

2.8.2. The physician reasonably believes that a pharmacy located outside the hospital is not available and accessible at the time of dispensation to the patient within 30 minutes of the hospital pharmaceutical services or within a 30-mile radius from the hospital pharmaceutical services by means of the method of transportation the patient states that they intend to use.

2.8.3. The quantity dispensed to any outpatient is limited to the amount necessary to maintain uninterrupted therapy during the period when the pharmaceutical services outside the hospital are not readily available or accessible and does not exceed a 72-hour supply. [BPC 4056, 4427.2(i)]

Yes No N/A

**2.9 AUDS located in the emergency room operated by a licensed hospital pharmacy**, as defined in subdivisions (a) and (b) of section 4029 of the Business and Professions Code, and is used solely to provide **doses administered** to patients while in a licensed general acute care hospital facility or a licensed acute psychiatric hospital facility, as defined in subdivisions (a) and (b) of section 1250 of the Health and Safety Code, **and to dispense** to an emergency room patient if: [BPC 4068, 4427.2(i), HSC 11165(a)]

2.9.1. The hospital pharmacy is closed and there is no pharmacist available in the hospital.

2.9.2. The drug is acquired by the hospital pharmacy.

2.9.3. The dispensing information is recorded and provided to the pharmacy when the pharmacy reopens.

2.9.4. The hospital pharmacy retains the dispensing information and, if the drug is a schedule II, schedule III, or schedule IV controlled substance and dispensing information is reported to the Department of Justice pursuant to section 11165 of the Health and Safety Code.

2.9.5. The prescriber determines it is in the best interest of the patient that a particular drug regimen be immediately commenced or continued and the prescriber reasonably believes a

pharmacy located outside the hospital is not available and accessible at the time of dispensing to the patient.

- 2.9.6. The quantity of drugs dispensed to any patient pursuant to this section is limited to the amount necessary to maintain uninterrupted therapy during the period when pharmacy services outside the hospital are not readily available or accessible, but shall not exceed a 72-hour supply.

**Note:** Licensure of ADDS operated under these provisions is required.

- 2.10 An ADDS may be located and operated in a facility licensed in CA with the statutory authority to provide pharmaceutical services. [BPC 4427.65(a)(1)]

Type of Facility: \_\_\_\_\_

Statutory authority to provide pharmaceutical services (List code section): \_\_\_\_\_

Yes No N/A

- 2.11 An ADDS may be located and operated in a jail, youth detention facility, or other correctional facility where drugs are administered within the facility under the authority of the medical director. [BPC 4427.3(b)(6), BPC 4427.65(a)(2)]

Type of Facility: \_\_\_\_\_

Statutory authority for type of Facility (List code section): \_\_\_\_\_

Please Note: An ADDS license is not required for technology, installed **within the secured licensed premises area of a pharmacy**, used in the selecting, counting, packaging, and labeling of dangerous drugs and dangerous devices. [BPC 4427.2(j)]

### **SECTION 3: GENERAL REQUIREMENTS FOR ALL TYPES OF ADDS**

(Answer N/A if licensure not required)

Yes No N/A

- 3.1 The ADDS is installed, leased, owned, or operated in California and is licensed by the board. [BPC 4427.2(a), 4427.4(a)]

- 3.2 The ADDS license was issued to a holder of a current, valid, and active pharmacy license of a pharmacy located and licensed in California. [BPC 4427.2(b)]

- 3.3 Each ADDS has a separate license. [BPC 4427.2(c)]

- 3.4 The licensed ADDS meets the following conditions: [BPC 4427.2(d)]

3.4.1. Use of the ADDS is consistent with legal requirements.

3.4.2. The proposed location for installation of the ADDS meets the requirements of section 4427.3 and the ADDS is secure from access and removal by unauthorized individuals.

3.4.3. The pharmacy's policies and procedures related to the ADDS include appropriate security measures and monitoring of the inventory to prevent theft and diversion.

3.4.4. The pharmacy's policy and procedures include provisions for reporting to the board drug losses from the ADDS inventory, as required by law.

Yes No N/A

3.5 A prelicensure inspection was conducted within 30 days of a completed application for the ADDS license at the proposed location(s). [BPC 4427.2(e)]

List date(s) of pre-license inspection(s):

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3.6 The pharmacy is aware a relocation of an ADDS shall require a new application for licensure. [BPC 4427.2(e), 4119.11(a)(9)]

3.7. The pharmacy is aware a replacement of an ADDS shall require notification to the board within 30 days. [BPC 4427.2(e), 4119.11(a)(9)]

3.8 The pharmacy is aware the ADDS license will be canceled by operation of law if the underlying pharmacy license is not current, valid, and active. Upon reissuance or reinstatement of the underlying pharmacy license, a new application for an ADDS license is submitted to the board. [BPC 4427.2(f), 4119.11(a)(10)]

3.9 The pharmacy is aware the holder of an ADDS license will advise the board in writing within 30 days if use of an ADDS is discontinued. [BPC 4427.2(g), 4119.11(a)(11)]

3.10 The ADDS license(s) is/were renewed annually, and the renewal date is the same as the underlying pharmacy license. [BPC 4427.2(h)]

3.11 The ADDS is placed and operated inside an enclosed building, with a premises address, at a location approved by the board. [BPC 4427.3(a)]

3.12 Prior to installation, the pharmacy holding the ADDS license and the location where the ADDS is placed pursuant to subdivision (b) of Business and Professions Code section 4427.3, jointly developed and implemented written policies and procedures to ensure safety, accuracy, accountability, security, patient confidentiality, and maintenance of the ADDS, as well as quality, potency, and purity of the drugs and devices. The policies and procedures are maintained at the location of the ADDS and at the pharmacy holding the ADDS license. [BPC 4427.3(c)]

3.13 Each ADDS is operated under the supervision of the pharmacy holding the ADDS license. [BPC 4427.4(b)]

3.14 The ADDS is considered an extension and part of the pharmacy holding the ADDS license, regardless of the ADDS location, and is subject to inspection pursuant to BPC section 4008. [BPC 4427.4(c)]

Yes No N/A

- 3.15 Drugs and devices stored in an ADDS will be deemed part of the inventory and the responsibility of the pharmacy holding the ADDS license, and the drugs and devices dispensed from the ADDS shall be considered to have been dispensed by the pharmacy. [BPC 4427.4(d)]
- 3.16 The stocking and restocking of an ADDS is performed by a pharmacist, or by a pharmacy technician or intern pharmacist under the supervision of a pharmacist, except for an ADDS located in a health facility pursuant to HSC 1250, where the stocking and restocking of the ADDS may be performed in compliance with HSC 1261.6. [BPC 4427.4(e)(1)]
- 3.17 Access to the ADDS is controlled and tracked using an identification or password system or biosensor. [BPC 4427.4(e)(2), 4427.65(c)(5)(D), HSC 1261.6(f)(4)]
- 3.18 The ADDS makes a complete and accurate record of all transactions including all users accessing the system and all drugs added to, or removed from, the system. [BPC 4427.4(e)(3), BPC 4427.65(c)(5)(E), BPC 4119.11(f), HSC 1261.6(f)(5)]
- 3.19 Are drugs or devices not immediately transferred into an ADDS upon arrival at the ADDS location, stored for no longer than 48 hours in a secured room within the ADDS location approved by the board under section 4427.3 of the Business and Professions Code, and upon retrieval of the dangerous drugs and dangerous devices from the secured storage, is an inventory taken to detect any losses or overages? [BPC 4427.4(f)]
- 3.20 Prior to installation, and annually thereafter, the pharmacy holding the ADDS license provides training on the operation and use of the ADDS to the pharmacy personnel and to personnel using the ADDS at the location where the ADDS is placed pursuant to BPC 4427.3(b). [BPC 4427.5]
- 3.21 The pharmacy complies with all recordkeeping and quality assurance requirements established in pharmacy law and regulations, and maintains records within the licensed pharmacy holding the ADDS license and separate from other pharmacy records. [BPC 4427.7(b), BPC 4427.7(b)]
- 3.22 The record of quality assurance review, as provided in California Code of Regulation section 1711(e), is immediately retrievable in the pharmacy for at least one year from the date the record was created. [CCR 1711(f)]
- 3.23 An investigation of each medication error shall commence as soon as is reasonably possible, but no later than 2 business days from the date the medication error is discovered. The pharmacy will submit to the board any quality assurance record related to the use of a licensed ADDS within 30 days of completion of the quality assurance review. Any facility with an unlicensed ADDS must report the quality assurance review to the board at the time of annual renewal of the pharmacy's license. [CCR 1711(d), CCR 1711(f)]



~~3.24 The PIC of EACH ADDS completes a self assessment of the pharmacy's compliance with federal and state pharmacy law and is performed [CCR 1715.1(a), (b)]:~~

- ~~• Before July 1 of every odd numbered year.~~
- ~~• Within 30 days whenever a new ADDS licensed has been issued.~~
- ~~• Within 30 days when there is a change in PIC.~~
- ~~• When there is a change in the licensed location of an ADDS to a new address.~~

~~3.25 The PIC of an ADDS assesses the system's compliance with current laws and regulations by using the components of Form 17M-112 (Rev 1/22) entitled "Automated Drug Delivery System Self-Assessment." [CCR 1715.1(c)]~~

~~3.26 The PIC responds "yes", "no", or "not applicable" about whether the ADDS is, at the time of the self assessment, in compliance with laws and regulations that apply to that pharmacy setting. [CCR 1715.1(c)(2)]~~

~~3.27 For each "no" response, the PIC provides a written corrective action or action plan to come into compliance with the law. [CCR 1715.1(c)(3)]~~

~~3.28 The PIC initialed each page of the self assessment with original handwritten initials in ink or digitally signed in compliance with Civil Code Section 1633.2(h) of the self assessment form. [CCR 1715.1(c)(4)]~~

~~3.29 The PIC has certified on the last page of the self assessment that they are the PIC, has certified a timeframe within which any deficiency identified within the self assessment will be corrected, and has acknowledged all responses are subject to verification by the Board of Pharmacy. The certification is made under penalty of perjury of the laws of the State of California and the information provided in the self assessment form is true and correct with an original handwritten signature in ink or digitally signed in compliance with Civil Code Section 1633.2(h) on the self assessment form. [CCR 1715.1(c)(5)]~~

~~Yes No N/A~~

~~3.30 The ADDS owner has certified the final page of the self assessment that they have read and reviewed the completed self assessment and acknowledges that failure to correct any deficiency identified in the self assessment could result in the revocation of the ADDS license issued by the Board. The certification is made under penalty of perjury of the laws of the State of California with an original handwritten signature or digitally signed in compliance with Civil Code Section 1633.2(h) on the self assessment form. [CCR 1715.1(c)(6)]~~

~~3.31 Each self assessment is completed in its entirety and kept on file in the underlying pharmacy for three (3) years after it is performed. The completed, initialed, and signed original is readily available for review during any inspection by the Board. [CCR 1715.1(d)]~~

~~3.32 Any identified area of noncompliance shall be corrected as specified in the self assessment. [CCR 1715.1(e)]~~

~~3.33 The PIC ensures the following: [CCR 1715.65(h)]~~

~~3.33.1 All controlled substances added to an ADDS are accounted for.~~

~~3.33.2 Access to the ADDS is limited to authorized facility personnel.~~

~~3.33.3 An ongoing evaluation of discrepancies or unusual access associated with controlled substances is performed.~~

~~3.33.4 Confirmed losses of controlled substance are reported to the board.~~

Yes No N/A

~~3.24 The pharmacy's inventory reconciliation report prepared at least once every three months for federal Schedule II controlled substances, includes the federal Schedule II controlled substances stocked in the ADDS. [CCR 1715.65(a)(1)]~~

~~3.25 The pharmacy's inventory reconciliation report prepared at least once every 12 months for alprazolam 1mg/unit, alprazolam 2mg/unit, Tramadol 50mg/unit and promethazine/codeine 6.25mg/10mg/5ml, includes these controlled substances stocked in the ADDS. [CCR 1715.65(a)(2)]~~

~~3.26 Inventory activities are performed at least once every two years from the performance of the last inventory activities for each controlled substance that is not listed as a federal Schedule II controlled substance, alprazolam 1mg/unit, alprazolam 2mg/unit, tramadol 50mg/unit and promethazine/codeine 6.25mg/10mg/5ml and includes the controlled substances stocked in the ADDS. [CCR 1715.65(a)(3)(B)]~~

~~3.27 For any controlled substance stocked in the ADDS that is not a federal Schedule II controlled substance, alprazolam 1mg/unit, alprazolam 2mg/unit, tramadol 50mg/unit and promethazine/codeine 6.25mg/10mg/5ml, the pharmacy prepares an inventory reconciliation report for the identified loss of that controlled substance in the ADDS no later than three months after the discovery of the reportable loss and is completed if the loss is discovered either by the inventory activities as identified in Section 3.26 above or any other manner. [CCR 1715.65(a)(3)(A)]~~

~~3.28 A physical count, not an estimate, of the federal controlled substances in the ADDS is taken for the inventory reconciliation reports, except for an inpatient hospital pharmacy or licensed correctional pharmacy where the inventory in the ADDS may be accounted for using means other than a physical count. [CCR 1715.65(c)(1), CCR 1715.65(h)]~~

~~3.29 The PIC or the consulting pharmacist for a licensed clinic reviews all inventory activities performed and inventory reconciliation reports prepared in accordance with CCR 1715.65 and has established and maintained secure methods to prevent losses of federal controlled substances. [CCR 1715.65(b)]~~

~~3.30 The pharmacy has written policies and procedures developed for performing the inventory activities and preparing the inventory reconciliation reports in accordance with CCR 1715.65~~

that includes the inventory of federal controlled substances stored in the ADDS. [CCR 1715.65(b)]

3.31 The original board-issued ADDS permit and current renewal are posted at the ADDS premise, where they may be clearly read by the public. [BPC 4058]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE

**CHECK OFF THE TYPE OF ADDS USED BY THE PHARMACY AND COMPLETE THE FOLLOWING SECTION(S) AS IT APPLIES TO THE TYPE OF ADDS THE PHARMACY IS USING.**

**Please Note: The Pharmacist-in-Charge of the pharmacy and the pharmacy owner or hospital administrator of the ADDS shall sign the Certification Acknowledgment on page ~~33~~ 48 after completing the assessment.**

- SECTION 4: ~~==~~APDS used to provide pharmacy service to covered entities and medical professionals contracted with a covered entity.
- SECTION 5: ~~==~~ADDSDS
  - APDS adjacent to the secured pharmacy area ~~(or)~~
  - APDS located in a Medical Offices
  - APDS located where patients are regularly seen for purposes of diagnosis and treatment to only be used for patients of the practice
  - APDS located at a clinic pursuant to HSC 1204, 1204.1, BPC 4180, or 4190.
- SECTION 6: ~~==~~ADDSDS in a health facility pursuant to HSC 1250 that complies with HSC 1261.6.
- ~~SECTION 7: APDS through a clinic pursuant to HSC 1204 or 1204.1 or BPC 4180 or 4190.~~
- SECTION ~~8~~7: ~~ADDSDS~~ operated by a correctional clinic pursuant to BPC 4187.1, 4427.3(b)(6), or 4427.65(a)(2).
- SECTION ~~9~~8:
  - Hospital Pharmacy: AUDDS used for dispensing pursuant to BPC 4068 ~~(when the hospital pharmacy is closed and no pharmacist is available).~~
  - Drug Room: AUDDS used for dispensing pursuant to BPC 4056.
- SECTION 9:
  - AUDDS through a facility licensed in California with statutory authority to provide pharmaceutical services (or)
  - AUDDS through a jail, youth detention facility, or other licensed correctional facility where drugs are administered within the facility under the authority of the medical director pursuant to BPC 4187.1, 4427.3(b)(6), or 4427.65(a)(2).

**SECTION 4: APDS USED TO PROVIDE PHARMACY SERVICES TO COVERED ENTITIES AND MEDICAL PROFESSIONALS CONTRACTED WITH A COVERED ENTITY**

**A. GENERAL REQUIREMENTS**

Yes No N/A

- 4.1 A Covered Entity May Contract with Pharmacy to Provide Services. The operating pharmacy providing pharmacy services to the patients of the covered entity, including, unless prohibited by any other law, patients enrolled in the Medi-Cal program, shall be under contract with the covered entity as described in BPC section 4126 to provide those pharmacy services through the use of the APDS. [BPC 4119.11(a)(2)]
  
- 4.2 Contracts between the covered entities and the pharmacy shall comply with the guidelines published by the Health Resources and Services Administration and are available for inspection by Board during normal business hours. [BPC 4126(a)]
  
- 4.3 Drugs purchased and received pursuant to section 256b of Title 42 of the United States Code (USC) shall be segregated from the pharmacy's other drug stock by physical or electronic means. [BPC 4126(b)]
  
- 4.4 All records of acquisition and disposition of these drugs shall be readily retrievable in a form separate from the pharmacy's other records. [BPC 4126(b)]
  
- 4.5 The drugs shall be returned to the distributor from which the drugs were obtained if drugs to be dispensed to patient of a covered entity pursuant to section 256b of Title 42 USC cannot be distributed because of a change in circumstances of the covered entity or the pharmacy. [BPC 4126(c)]
  
- 4.6 A licensee that participates in a contract to dispense preferentially priced drugs pursuant to this section shall not have both a pharmacy and a wholesaler license. [BPC 4126(d)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**B. UNDERLYING OPERATING PHARMACY**

Yes No N/A

- 4.7 The operating pharmacy has obtained a license from the Board to operate the APDS which includes the address of the APDS location and the identity of the covered entity or affiliated site. [BPC 4119.11(a)(1)]
  
- ~~4.8 A separate license was obtained for each APDS location and has been renewed annually concurrent with the pharmacy license. (Note: The Board may issue a license for operation of an~~

~~APDS at an address for which the Board has issued another site license.) [BPC 4119.11(a)(1), 4119.11(a)(8), 4107]~~

Yes No N/A

- 4.98 A prelicensure inspection of the proposed APDS location was conducted by the Board within 30 days after Board receipt of the APDS application before Board approval. [BPC 4119.11(a)(9)]

Date of Inspection: \_\_\_\_\_

- ~~4.10 The pharmacy will submit a new APDS licensure application for Board approval if the current APDS is relocated. [BPC 4119.11(a)(9)]~~

- ~~4.11 The pharmacy will notify the Board within 30 days of replacement of an APDS or discontinuing an APDS. [BPC 4119.11(a)(9), 4119.11(a)(11)]~~

- ~~4.12 A new APDS licensure application will be submitted if original APDS is cancelled due to the underlying operating pharmacy's permit being cancelled, not current, not valid, or inactive. (Once cancelled, a new APDS license can only be issued if the underlying pharmacy's permit is reissued or reinstated.) [BPC 4119.11(a)(10)]~~

- 4.913 The pharmacy does not have more than 15 APDS licenses for one underlying operating pharmacy under this section. [BPC 4119.11(d)(10), 4427.6(k)] List of current APDS licenses:

1. \_\_\_\_\_ 2. \_\_\_\_\_
3. \_\_\_\_\_ 4. \_\_\_\_\_
5. \_\_\_\_\_ 6. \_\_\_\_\_
7. \_\_\_\_\_ 8. \_\_\_\_\_
9. \_\_\_\_\_ 10. \_\_\_\_\_
11. \_\_\_\_\_ 12. \_\_\_\_\_
13. \_\_\_\_\_ 14. \_\_\_\_\_
15. \_\_\_\_\_

Yes No N/A

- 4.1014 The operating pharmacy will maintain the written APDS policies and procedures for 3 years after the last date of use for that APDS. [BPC 4119.11(d)(11), CCR 1713(f)]

Yes No N/A

4.11~~15~~ The operating pharmacy of an APDS has completed an ~~annual~~ biennial Self-Assessment pursuant to CCR 1715.1 or BPC 4427.7(a) evaluating the pharmacy's compliance with pharmacy law relating to the use of the APDS. [BPC 4119.11(i)]

Date of Last Self-Assessment: \_\_\_\_\_

Reason:  Biennial;  New ADDS;  Change in PIC;  Change in location of ADDS

~~4.16 The operating pharmacy has complied with all recordkeeping and quality assurance requirements pursuant to BPC 4119.11 and those records will be maintain within the pharmacy holding the APDS and separately from the other pharmacy records. [BPC 4119.11(j)]~~

~~4.17 The pharmacy is aware that the drugs stored in an APDS are a part of the operating pharmacy's drug inventory and the drugs dispensed by the APDS shall be considered to have been dispensed by that pharmacy. [BPC 4119.11(a)(3)]~~

4.1~~8~~12 The underlying operating pharmacy is solely responsible for: [BPC 4119.11(a)(5), (6)]

4.12.1 The security of the APDS. [BPC 4119.11(a)(5)]

4.12.2 The operation of the APDS. [BPC 4119.11(a)(5)]

4.12.3 The maintenance of the APDS. [BPC 4119.11(a)(5)]

4.12.4 The training regarding the operation and use of the APDS for both the pharmacy and covered entity personnel using system. [BPC 4119.11(a)(6)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE: \_\_\_\_\_

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**C. PHARMACIST RESPONSIBILITIES**

Yes No N/A

4.1~~9~~3 The operation of the APDS is under the supervision of a licensed pharmacist acting on behalf of the operating pharmacy. [BPC 4119.11(a)(7)]. Note: The pharmacist need not be physically present at the site of the APDS and may supervise the system electronically.

4.2~~0~~14 The pharmacist performs the stocking of the APDS or if the APDS utilizes removable pockets, cards, drawers, similar technology, or unit of use or single dose containers are used, the stocking of the APDS may be done outside of the facility if the following conditions are met: [BPC 4119.11(g)]

- ~~4.2014.1.~~ A pharmacist, intern pharmacist or pharmacy technician working under the supervision of the pharmacist may place drugs into the removeable pockets, cards, drawers, similar technology, or unit of use or single dose containers. [BPC 4119.11(g)(1)]
- ~~4.2014.2.~~ Transportation of removeable pockets, cards, drawers or similar technology ~~or~~ unit of use or single dose container between the pharmacy and the facility are in a tamper-evident container. [BPC 4119.11(g)(2)]
- ~~4.2014.3.~~ There are policies and procedures to ensure the removeable pockets, cards, drawers, similar technology, or unit of use or single dose containers are properly placed into the APDS. [BPC 4119.11(g)(3)]

~~4.2415~~ ~~The A~~ pharmacist conducts a monthly review of the APDS including a physical inspection of the drugs contained within, operation, maintenance, and cleanliness of the APDS, and a review of all transaction records in order to verify the security and accountability of the APDS. [BPC 4119.11(h)]

Date of Last Review: \_\_\_\_\_

~~4.2216~~ The Pharmacist-in-charge of the offsite ADDS/APDS has ensured the following: [CCR 1715.65(h)]

- 4.16.1. All controlled substances added to the ADDS/APDS are accounted for;
- 4.16.2. Access to ADDS/APDS is limited to authorized facility personnel;
- 4.16.3. An ongoing evaluation of discrepancies or unusual access associated with controlled substance is performed; and
- 4.16.4. Confirmed losses of controlled substances are reported to the Board.

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE:

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#### D. DEVICE REQUIREMENTS

Yes No N/A

~~4.2317~~ Access to the APDS is controlled and tracked using an identification or password system or biosensor. Systems tracked via password shall include a camera that records a picture of the individual accessing the APDS and the picture must be maintained for a minimum of 180 days. [BPC 4119.11(e)]

~~4.24 The APDS makes complete and accurate records of all transactions including users accessing system and drugs added and removed from the APDS. [BPC 4119.11(f)]~~

- 4.2518 The APDS will collect, control, and maintain all transaction information to accurately track the movement of drugs into and out of APDS. [BPC 4119.11(c)(1)]
- 4.2619 The APDS will maintain transaction information in a readily available in downloadable format for review and inspection by authorized individuals for a minimum of 3 years. [BPC 4119.11(c)(2)]
- 4.2720 The APDS may dispense medications **DIRECTLY** to the patient if **all** the following are met: [BPC 4119.11(d)]
  - 4.271.1 The pharmacy has developed, ~~and implemented, and maintained~~ written policies and procedures with respect to all the following and the policies are reviewed annually: [BPC 4119.11(d)(1) ~~(d)(1)(F)~~, CCR 1713(e)]
    - 4.21.1.1 Maintaining the security of the APDS and dangerous drug and devices within the APDS.
    - 4.21.1.2 Determining ~~e~~ and applying inclusion criteria regarding which drugs, and devices are appropriate for placement in the APDS and for which patients, including when consultation is needed.
    - 4.21.1.3 Ensuring patients are aware that consultation with a pharmacist is available for any prescription medication, including those delivered via APDS.
    - 4.21.1.4 Describing assignment of responsibilities and training of pharmacy personnel, and other personnel using the APDS at that location, regarding maintenance and filling procedures for the APDS.
    - 4.21.1.5 Orienting patients on the use of APDS and notifying patients when expected medications are not available in the APDS. The pharmacy must ensure the use of the APDS does not interfere with the delivery of drugs and devices.
    - 4.21.1.6 Ensuring the delivery of drugs and devices to patients expecting medications from the APDS in the event that the APDS is disabled or malfunctions.

Date of Last Policy Review: \_\_\_\_\_

- 4.271.2 The APDS may only be used for patients who have signed a written consent demonstrating their informed consent to receive prescribed drugs and devices from the APDS. Attach a copy of the consent form to the back of the self-assessment. [BPC 4119.11(d)(2)]

~~Yes No N/A~~

- 4.271.3 The ~~device~~ APDS shall have a means to identify each patient and only release the identified patient's drugs and devices to the patient or the patient's agent. [BPC 4119.11(d)(3), CCR 1713(d)(2)]
- 4.271.4 The pharmacist has performed all clinical services as part of the dispensing process, including, but not limited to, drug utilization review and consultation. [BPC 4119.11(d)(4)]



- ~~4.27.1.5~~ Drugs are dispensed from the APDS only upon authorization from the pharmacist after the pharmacist has reviewed the prescription and the patient's profile for potential contraindications and adverse drug reactions. [BPC 4119.11(d)(5)]
- ~~4.27.1.6~~ The pharmacist shall consult patients for the first time on all prescribed drugs and devices dispensed from the APDS. The consultation shall be provided by a Board-licensed pharmacist via telecommunication link that has two-way audio and video capabilities. [BPC 4119.11(d)(6)]
- ~~4.27.1.7~~ The APDS shall prominently post a notice that provides the name, address and telephone number of the pharmacy [BPC 4119.11(d)(7)]
- ~~4.27.1.8~~ The prescription labels on all drugs dispensed via APDS shall comply with BPC 4076 and CCR 1707.5. [BPC 4119.11(d)(8)]

~~4.27.9 Any complaint, error or omission involving the APDS shall be reviewed as a part of the pharmacy's quality assurance program pursuant to BPC 4125. [BPC 4119.11(d)(9)]~~

Yes No N/A

- ~~4.282~~ The federal warning label prohibiting transfer of controlled substances is on the prescription container. [21 CFR 290.5]
- ~~4.293~~ Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. [15 USC 1473(b), 16 CFR 1700.15, CCR 1717]
- ~~4.3024~~ Patient package inserts are dispensed with all estrogen medications. [21 CFR 310.515]
- ~~4.3125~~ The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57(c).
- ~~4.3226~~ Medication guides are provided on required medications. [~~21 CFR 208.1~~]
- 4.27 The pharmacy uses the APDS to deliver prescription medications to patients provided: [CCR 1713(d)]
  - 4.27.1. The pharmacist has determined that each patient using the APDS met the inclusion criteria for use of the APDS established by the pharmacy prior to the delivery of the prescription medication to the patient.
  - 4.27.2. The APDS has a means to identify each patient and only release the patient's prescription medications to the patient or patient's agent.
  - 4.27.3. The pharmacy provides an immediate consultation with a pharmacist, either in-person or via telephone, upon the request of a patient.

- 4.27.4. Any incident involving the APDS where a complaint, delivery error, or omission has occurred shall be reviewed as part of the pharmacy's quality assurance program mandated by Business and Professions Code section 4125.

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**E. RECORD KEEPING REQUIREMENTS**

Yes No N/A

- ~~4.33 The operating pharmacy has complied with all recordkeeping and quality assurance requirements pursuant to BPC 4119.11 and those records shall be maintain within the pharmacy holding the APDS and separately from the other pharmacy records. [BPC 4119.11(j)]~~

- ~~4.34 The operating pharmacy will maintain records of acquisition and disposition of dangerous drugs stored in the APDS separate from other pharmacy records. [BPC 4119.11(a)(4)]~~

- 4.3528 Any records maintained electronically must be maintained so that the pharmacist-in-charge, or the pharmacist on duty if the pharmacist-in-charge is not on duty, must, at all times during which the licensed premises are open for business, be able to produce a hardcopy and electronic copy of all records of acquisition and disposition or other drug or dispensing-related records maintained electronically. [BPC 4105(d)(1)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**F. POLICIES AND PROCEDURES**

Yes No N/A

- ~~4.3629~~ The pharmacy has developed and implemented written policies and procedures with respect to all the following and the policies are reviewed annually [BPC 4119.11(d)(1), CCR 1713(e)]:

- 4.29.1 Maintaining the security of the APDS and dangerous drugs and devices within the APDS;
- 4.29.2 Determine and apply inclusion criteria regarding which drugs, devices are appropriate for placement in the APDS and for which patients, including when consultation is needed.
- 4.29.3 Ensuring patients are aware that consultation with a pharmacist is available for any prescription medication including those delivered via APDS.
- 4.29.4 Describing assignment of responsibilities and training of pharmacy personnel and

other personnel using the APDS at that location regarding maintenance and filling procedures for the APDS.

- 4.29.5 Orienting patients on use of the APDS and notifying patients when expected medications are not available in the APDS. The pharmacy must ensure the use of the APDS does not interfere with the delivery of drugs and devices.
- 4.29.6 Ensuring the delivery of drugs and devices to patients expecting medications from the APDS ~~in the event~~ if the APDS is disabled or malfunctions.

Date of Last Policy Review: \_\_\_\_\_

Yes No N/A

~~4.370~~ The pharmacy has policies and procedures for security measures and monitoring of the inventory to prevent theft and diversion. [BPC ~~4427.2(d)(3)~~ 4105.5(c)(2)]

~~4.381~~ The pharmacy reports drug losses as required by law. [BPC 4104, 4427.2(d)(4) ~~4105.5(c)~~, CCR 1715.6, 21 CFR 1301.76]

Last Reported Drug Loss: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**SECTION 5: ~~APDS~~ (Check the Appropriate Box)**

- APDS ADJACENT TO THE SECURED PHARMACY AREA ~~OR~~**
- APDS LOCATED IN A MEDICAL OFFICES ~~(OR)~~**
- APDS LOCATED WHERE PATIENTS ARE REGULARLY SEEN FOR PURPOSES OF DIAGNOSIS AND TREATMENT TO ONLY BE USED FOR PATIENTS OF THE PRACTICE ~~(OR)~~**
- APDS LOCATED AT A CLINIC PURSUANT TO HSC 1204 OR 1204.1 OR BPC 4180 OR 4190.**

**A. GENERAL REQUIREMENTS**

Yes No N/A

5.1 The pharmacy maintains the APDS policies and procedures for 3 years after the last date of use for that APDS. [BPC 4427.6(l), CCR 1713(f)]

~~5.2 The pharmacy developed and implemented, and reviewed annually the APDS policy and procedures pertaining to the APDS, including: [BPC 4427.6(a)]~~

- ~~• Maintaining the security of the APDS and the dangerous drugs and devices within the APDS.~~
- ~~• Determining and applying inclusion criteria regarding which drugs and devices are appropriate for placement in the APDS and for which patients.~~
- ~~• Ensuring patients are aware consultation with a pharmacist is available for any prescription medications, including those delivered via the APDS.~~

- ~~• Describing assignment of responsibilities to, and training of, pharmacy personnel and other personnel using the APDS at the location where the APDS is placed, regarding maintenance and filing procedures for the APDS.~~
- ~~• Orienting participating patients on the use of the APDS, notifying patients when expected prescription medications are not available in the APDS, and ensuring patient use of the APDS does not interfere with delivery of drugs and devices.~~
- ~~• Ensuring delivery of drugs and devices to patients expecting to receive them from the APDS in the event the APDS is disabled or malfunctions.~~

Yes No N/A

5.2 The pharmacy uses the APDS to deliver prescription medications to patients provided: [CCR 1713(d)]

- 5.2.1. A pharmacist has determined that each patient using the APDS meets inclusion criteria for use of the APDS established by the pharmacy prior to delivery of prescription medication to the patient.
- 5.2.2. The APDS has a means of identifying each patient and only release that patient's prescription medication to the patient or patient's agent.
- 5.2.3. The pharmacy provides an immediate consultation with a pharmacist, either in-person or via telephone, upon the request of a patient.
- 5.2.4. Any incident involving the APDS where a complaint, delivery error, or omission has occurred shall be reviewed as part of the pharmacy's quality assurance program mandated by Business and Professions Code section 4125.

Yes No N/A

5.3 The pharmacy does not have more than 15 APDS licenses for one underlying operating pharmacy under this section. [BPC 4427.6(k)] List of current APDS licenses:

1. \_\_\_\_\_ 2. \_\_\_\_\_
3. \_\_\_\_\_ 4. \_\_\_\_\_
5. \_\_\_\_\_ 6. \_\_\_\_\_
7. \_\_\_\_\_ 8. \_\_\_\_\_
9. \_\_\_\_\_ 10. \_\_\_\_\_
11. \_\_\_\_\_ 12. \_\_\_\_\_
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CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**B. PHARMACIST RESPONSIBILITIES:**

Yes No N/A

5.4 A pharmacist licensed by the board performs all clinical services conducted as part of the dispensing process, including, but not limited to, drug utilization review and consultation. [BPC 4427.6(d)]

5.5 Drugs are dispensed from the APDS only upon authorization from the pharmacist after the pharmacist has reviewed the prescription and the patient’s profile for potential contraindications and adverse drug reactions. [BPC 4427.6(e)]

Yes No N/A

5.6 ~~The pharmacist shall consult patients for the first time on all prescribed drugs and devices dispensed from the APDS. All prescribed drugs and devices dispensed to the patient from the APDS for the first time are accompanied by a consultation conducted by a California licensed pharmacist.~~ The consultation shall be provided by a Board licensed pharmacist via telecommunication link that has two-way audio and video capabilities. [BPC 4427.6(f)]

Yes No N/A

5.7 The ~~P~~pharmacist-in-charge of the offsite ADDS/APDS has ensured the following: [CCR 1715.65(h)]

- 5.7.1. All controlled substances added to the ADDS/APDS are accounted for;
- 5.7.2. Access to ADDS/APDS is limited to authorized facility personnel;
- 5.7.3. An ongoing evaluation of discrepancies or unusual access associated with controlled substance is performed; and
- 5.7.4. Confirmed losses of controlled substances are reported to the Board.

~~5.8. The pharmacy operating the APDS has completed an annual Self Assessment pursuant to CCR 1715 evaluating the pharmacy’s compliance with pharmacy law relating to the use of the APDS. [BPC 4427.7(a)]~~

~~Date of Last Self Assessment: \_\_\_\_\_~~

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**C. DEVICE REQUIREMENTS:**

~~Yes No N/A~~

~~5.9 The stocking of the APDS is performed by a pharmacist, or by a pharmacy technician or intern pharmacist under the supervision of a pharmacist, except for an APDS located in a health facility pursuant to HSC 1250, where the stocking and restocking of the APDS may be performed in compliance with HSC 1261.6. [BPC 4427.4(e)(1)]~~

~~5.10 Access to the APDS is controlled and tracked using an identification or password system or biosensor. [BPC 4427.4(e)(2)]~~

~~5.11 The APDS makes a complete and accurate record of all transactions including all users accessing the system and all drugs added to, or removed from, the system. [BPC 4427.4(e)(3)]~~

~~5.12 Drugs and devices not immediately transferred into an APDS upon arrival at the APDS location are stored for no longer than 48 hours in a secured room within the APDS location. Upon retrieval of these drugs and devices from secured storage, an inventory is taken to detect any losses or overages. [BPC 4427.4(f)]~~

~~5.13 Drugs stored in the APDS are part of the inventory of the operating pharmacy and drugs dispensed by the APDS shall be considered to have been dispensed by the pharmacy. [BPC 4427.4(d)]~~

Yes No N/A

5.148 The APDS may only be used for patients who have signed a written consent demonstrating their informed consent to receive prescribed drug and devices from the APDS. Attach a copy of the consent form to the back of the self-assessment. [BPC 4427.6(b)]

5.159 The APDS has a means to identify each patient and only release the identified patient's drugs and devices to the patient or the patient's agent. [BPC 4427.6(c)]

5.1610 The APDS has a notice, prominently posted on the APDS, which provides the name, address, and phone number of the pharmacy. [BPC 4427.6(g)]

5.1711 Any incident involving the APDS where a complaint, error, or omission occurred is reviewed as part of the pharmacy's quality assurance program pursuant to BPC 4125. [BPC 4427.6(i)]

5.1812 If the APDS is located and operated in a medical office or other location where patients are regularly seen for purposes of diagnosis and treatment, the APDS is only used to dispense dangerous drugs and dangerous devices to patients of the practice. [BPC 4427.6(j)]

5.1913 The labels on all drugs and devices dispensed by the APDS comply with section 4076 and with section 1707.5 of Title 16 of the California Code of Regulations. [BPC 4427.6(h)]

- 5.~~20~~14 The federal warning label prohibiting transfer of controlled substances is on the prescription container. [21 CFR 290.5]
- 5.~~21~~15 Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. [15 USC 1473[b], 16 CFR 1700.15, CCR 1717]

Yes No N/A

- 5.~~22~~16 Patient package inserts are dispensed with all estrogen medications. [21 CFR 310.515]
- 5.~~23~~17 The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57(c).
- 5.~~24~~18 Medication guides are provided on required medications. [21 CFR 208.1]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**D. RECORD KEEPING REQUIREMENTS**

Yes No N/A

- ~~5.25 The operating pharmacy has complied with all recordkeeping and quality assurance requirements pursuant to BPC 4427.6 and those records shall be maintain within the pharmacy holding the APDS and separately from the other pharmacy records. [BPC 4427.7(b)]~~
- 5.~~26~~19 The operating pharmacy will maintain records of acquisition and disposition of dangerous drugs stored in the APDS separate from other pharmacy records. [BPC 4119.11(a)(4)]
- 5.~~27~~20 Any records maintained electronically must be maintained so that the pharmacist-in-charge, or the pharmacist on duty if the pharmacist-in-charge is not on duty, must, at all times during which the licensed premises are open for business, be able to produce a hardcopy and electronic copy of all records of acquisition and disposition or other drug or dispensing-related records maintained electronically. [BPC 4105(d)(1)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**E. POLICIES AND PROCEDURES**

Yes No N/A

5.2021 The pharmacy has developed and implemented written policies and procedures with respect to all the following and the policies are maintained and reviewed annually: [BPC 4427.6(a) ~~4427.6(a)(6)~~, CCR 1713(e)]

5.21.1. Maintaining the security of the APDS and dangerous drug and devices within the APDS.

5.21.2. Determining ~~ing~~ and applying inclusion criteria regarding which drugs and devices are appropriate for placement in the APDS and for which patients.

5.21.3. Ensuring patients are aware that consultation with a pharmacist is available for any prescription medication including those delivered via APDS.

5.21.4. Describing assignment of responsibilities and training of pharmacy personnel and other personnel using the APDS at that location regarding maintenance and filling procedures for the APDS.

5.21.5. Orienting patients on use of APDS and notifying patients when expected medications are not available in the APDS. The pharmacy must ensure the use of the APDS does not interfere with the delivery of drugs and devices.

5.21.6. Ensuring the delivery of drugs and devices to patients expecting medications from the APDS in the event the APDS is disabled or malfunctions.

Date of Last Policy Review: \_\_\_\_\_

Yes No N/A

5.2022 The pharmacy reports drug losses as required by law. [BPC 4104, 4427.2(d)(4) ~~4105.5(c)~~, CCR 1715.6, 21 CFR 1301.76]

Last Reported Drug Loss: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**SECTION 6: ADDS IN A HEALTH FACILITY PURSUANT TO HSC 1250 ~~LONG TERM CARE FACILITIES THAT COMPLIES WITH HSC 1261.6~~**

**A. GENERAL REQUIREMENTS**

For purposes of this section, "FACILITY" means any health facility licensed pursuant to ~~subdivision (c), (d), or (k) of~~ section 1250 of the Health and Safety Code that has an ADDS provided by a pharmacy. [HSC 1261.6(a)(2), 1250]

For purposes of this section, "PHARMACY SERVICES" means the provision of both routine and emergency drugs and biologicals to meet the needs of the patient, as prescribed by a physician. [HSC 1261.6(a)(3)]

Yes No N/A



~~6.1 The facility and the pharmacy has developed and implemented written policies and procedures to ensure safety, accuracy, accountability, security, patient confidentiality, and maintenance of the ADDS as well as quality, potency, and purity of the stored drugs and devices. [BPC 4427.3(e), HSC 1261.6(d)(1)]~~

6.2~~1~~ The ADDS policies and procedures define access to the ADDS and limits to access to equipment and drugs. [HSC 1261.6(d)(1)]

~~6.3 All ADDS policies and procedures are maintained at the pharmacy and the location where the ADDS is being used. [HSC 1261.6(d)(2), BPC 4427.3(e)]~~

6.4~~2~~ The pharmacy is responsible for review of drugs contained within the ADDS and the operation and maintenance of the ADDS. [HSC 1261.6(h)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**B. PHARMACIST RESPONSIBILITIES:**

Yes No N/A

6.5~~3~~ The stocking of the ADDS is performed by a pharmacist, or if the ADDS utilizes removable pockets, cards, drawers, similar technology, or unit of use or single dose containers ~~are used~~, the stocking system may be done outside the facility and be delivered to the facility if the following conditions are met: [HSC 1261.6(g)]

6.5~~3~~.1. The task of placing drugs into the removeable pockets, cards, drawers, or unit or use or single dose containers is performed by a pharmacist, or by an intern pharmacist or a pharmacy technician under the direct supervision of a pharmacist. [HSC 1261.6(g)(1)]

6.5~~3~~.2. The removable pockets, cards, drawers, or unit of use or single dose containers are transported between the pharmacy and the facility in a secure tamper-evident container. [HSC 1261.6(g)(2)]

6.5~~3~~.3. The facility, in conjunction with the pharmacy, has developed policies and procedures to ensure that the removable pockets, cards, drawers, or unit of use or single dose containers are properly placed into the ADDS. [HSC 1261.6(g)(3)]

6.6~~4~~ Individualized and specific access to the ADDS is limited to facility and contract personnel authorized by law to administer drugs. [HSC 1261.6(c)]

6.7~~5~~ A pharmacist reviews and approves all orders prior to a drug being removed from the ADDS for administration to a patient. The pharmacist reviews the prescriber's orders and the patient's profile for potential contraindications and adverse drug reactions. [HSC 1261.6(f)(2)]

6.6 A Schedule II controlled substance for a patient in a licensed skilled nursing facility or licensed intermediate care facility is dispensed only after the pharmacist has received:

- 6.6.1 An orally transmitted prescription for a Schedule II controlled substance from the prescriber and only after the pharmacist reduced the prescription to writing in ink in the handwriting of the pharmacist on a form developed by the pharmacy. The prescription must contain: [HSC 11167.5(a)]
  - 6.6.1.1. The date the prescription was orally transmitted by the prescriber.
  - 6.6.1.2. The name of the person for whom the prescription was authorized.
  - 6.6.1.3. The name and address of the licensed skilled nursing facility or licensed intermediate care facility in which the person is the patient.
  - 6.6.1.4. The name and quantity of the controlled substance prescribed.
  - 6.6.1.5. The directions for use, and the name, address, category of the professional licensure, license number, and federal controlled substance registration number of the prescriber.
  - 6.6.1.6. The prescription is endorsed by the pharmacist with the pharmacy's name, license number, and address.
  
- 6.6.2 Prior to filling a prescription for a Schedule II controlled substance that has been electronically transmitted, the pharmacist has produced, signed, and dated a hard copy prescription. The prescription must contain: [HSC 11167.5(a)]
  - 6.6.2.1. The date the prescription was electronically transmitted by the prescriber;
  - 6.6.2.2. The name of the person for whom the prescription was authorized;
  - 6.6.2.3. The name and address of the licensed skilled nursing facility or licensed intermediate care facility in which the person is the patient;
  - 6.6.2.4. The name and quantity of the controlled substance prescribed;
  - 6.6.2.5. The directions for use, and the name, address, category of the professional licensure, license number, and federal controlled substance registration number of the prescriber.
  - 6.6.2.6. The prescription is endorsed by the pharmacist with the pharmacy's name, license number, and address.
  - 6.6.2.7. The prescription contains the signature of the person who received the controlled substance for the licensed skilled nursing facility or licensed intermediate care facility.
  
- 6.6.3 An original Schedule II prescription is written on a form that complies with Health and Safety Code section 11162.1. [HSC 11164(a)]
  
- 6.6.4 An original Schedule II prescription is written with the "11159.2 exemption" for the terminally ill. [HSC 11159.2]
  
- 6.6.5 In an emergency where failure to issue the prescription may result in loss of life or intense suffering, a Schedule II controlled substance may be dispensed from a prescription transmitted orally or electronically by a prescriber or written on a form not as specified in HSC 11162.1, subject to the following: [HSC 11167(a)-(c)]
  - 6.6.5.1. The order contains all information required by subdivision (a) of Section 11164.

- 6.6.5.2. If the order is written by the prescriber, the prescription is signed, and dated by the prescriber in ink.
- 6.6.5.3. If the prescription is orally or electronically transmitted, it must be reduced to hard copy prior to dispensing the controlled substance.
- 6.6.5.4. The prescriber provides a written prescription on a controlled substance prescription form that meets the requirements of HSC 11162.1 by the seventh day following the transmission of the initial order.
- 6.6.6. An electronic prescription (e-script) for controlled substances that is received from the prescriber and meets federal requirements. [21 CFR 1306.08, 21 CFR 1311]

Yes No N/A

6.87 The review of the drugs contained within the ADDS and the operation and maintenance of the ADDS is conducted, on a monthly basis, by a pharmacist. The review includes a physical inspection of the ADDS for cleanliness, and a review of all transaction records in order to verify the security and accountability of the system. [HSC 1261.6(h)]

Date of Last Review: \_\_\_\_\_

~~6.9 The Pharmacist in charge of the offsite ADDS has ensured the following: [CCR 1715.65(h)]~~

- ~~All controlled substances added to the ADDS are accounted for;~~
- ~~Access to ADDS is limited to authorized facility personnel;~~
- ~~An ongoing evaluation of discrepancies or unusual access associated with controlled substance is performed; and~~
- ~~Confirmed losses of controlled substances are reported to the Board.~~

6.108 The pharmacy operating the ADDS has completed a biennial Self-Assessment pursuant to BPC 4427.7(a) evaluating the pharmacy's compliance with pharmacy law relating to the use of the APDS. ~~[BPC 4427.7(a)]~~

Date of Last Self-Assessment: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**C. DEVICE REQUIREMENTS:**

Yes No N/A

6.119 The stocking and restocking of the ADDS is performed in compliance with section 1261.6 of the Health and Safety Code. [BPC 4427.4(e)(1), HSC 1261.6(c), (g)]

~~6.12~~ Drugs and devices not immediately transferred into an ADDS upon arrival at the ADDS location are stored for no longer than 48 hours in a secured room within the ADDS location. Upon retrieval of these drugs and devices from secured storage, an inventory is taken to detect any losses or overages. [BPC 4427.4(f)]

Yes No N/A

- ~~6.13~~10 Transaction information from the ADDS will be made readily available in a written format for review and inspection by individuals authorized by law and maintained in the facility for a minimum of three years. [HSC 1261.6(b)]
- ~~6.14~~11 The information required by BPC section 4076 and HSC 111480 is readily available at the time of drug administration if unit dose packaging or unit of use packaging is used. Unit dose packaging, for purposes of this section, includes blister pack cards. [HSC 1261.6(i)]

**When the ADDS is used as an emergency pharmaceutical supplies container, drugs removed from the ADDS are limited to the following [HSC 1261.6(e)]:**

Yes No N/A

- ~~6.15~~12 A new drug order given by a prescriber for a patient of the facility for administration prior to the next scheduled delivery from the pharmacy, or 72 hours, whichever is less. The drug is retrieved only upon the authorization of a pharmacist and after the pharmacist has reviewed the prescriber's order and the patient's profile for potential contraindications and adverse drug reactions. [HSC 1261.6(e)(1)]
- ~~6.16~~13 Drugs that a prescriber has ordered for a patient on an as-needed basis, if the utilization and retrieval of those drugs are subject to ongoing review by a pharmacist. [HSC 1261.6(e)(2)]
- ~~6.17~~14 Drugs designed by the patient care policy committee or pharmaceutical service committee of the facility as emergency drugs or acute onset drugs. These drugs are retrieved from the ADDS pursuant to the order of a prescriber for emergency or immediate administration to a patient of the facility and reviewed by a pharmacist within 48 hours. [HSC 1261.6(e)(3)]

**When the ADDS is used to provide pharmacy services pursuant to BPC 4017.3, the ADDS is subject to the following requirements [HSC 1261.6(f)]:**

Yes No N/A

- ~~6.18~~15 Drugs removed from the ADDS for administration to a patient are in properly labeled units of administration containers or packages. [HSC 1261.6(f)(1)]
- ~~6.19~~16 A pharmacist reviews and approves all orders prior to a drug being removed from the ADDS for administration to a patient. The pharmacist reviews the prescriber's orders and the patient's profile for potential contraindications and adverse drug reactions. [HSC 1261.6(f)(2)]
- ~~6.20~~17 The pharmacy controls access to the drugs stored in the ADDS. [HSC 1261.6(f)(3)]

~~6.21 Access to the ADDS is controlled and tracked using an identification or password system or biosensor. [BPC 4427.4(e)(2), HSC 1261.6(f)(4)]~~

~~6.22 The ADDS makes a complete and accurate record of all transactions that includes all users accessing the system and all drugs added to, or removed from, the system. [BPC 4427.4(e)(3), HSC 1261.6(f)(5)]~~

Yes No N/A

6.23~~18~~<sup>19</sup> After the pharmacist reviews the prescriber's order, access by licensed personnel to the ADDS is limited only to drugs ordered by the prescriber and reviewed by the pharmacist and that are specific to the patient. [HSC 1261.6(f)(6)]

6.24~~19~~<sup>20</sup> When the prescriber's order requires a dosage variation of the same drug, licensed personnel only have access to the drug ordered for that scheduled time of administration. [HSC 1261.6 (f)(6)]

6.25~~20~~<sup>21</sup> If the ADDS allows licensed personnel to have access to multiple drugs and ~~are~~<sup>is</sup> not patient specific in ~~its~~<sup>their</sup> design, the ADDS has electronic and mechanical safeguards in place to ensure that the drugs delivered to the patient are specific to that patient. ~~[HSC 1261.6(f)(7)]~~.

**Please Note: A skilled nursing facility or intermediate care facility using an ADDS that allows licensed personnel to have access to multiple drugs and are not patient specific in their design, is required to contact the California Department of Public Health, Licensing, and Certification in writing prior to utilizing this type of ADDS. [HSC 1261.6(f)(7)(A)]**

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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#### D. RECORD KEEPING REQUIREMENTS

Yes No N/A

~~6.26 The pharmacy complies with all recordkeeping and quality assurance requirements, established in pharmacy law and regulation, and maintains those records within the licensed pharmacy holding the ADDS license and separate from the other pharmacy records. [BPC 4427.7(b)]~~

6.27~~21~~<sup>21</sup> Transaction information from the ADDS will be made readily available in a written format for review and inspection by individuals authorized by law and maintained in the facility for a minimum of three years. [HSC 1261.6(b)]

Yes No N/A

6.22 Records of inspections completed by the pharmacist are kept for at least three years. [22 CCR 70263(f)(3)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**E. POLICIES AND PROCEDURES**

Yes No N/A

6.2823 The facility and the pharmacy has developed and implemented written policies and procedures to ensure safety, accuracy, accountability, security, patient confidentiality, and maintenance of the ADDS as well as quality, potency, and purity of the stored drugs and devices. [BPC 4427.3(c), HSC 1261.6(d)(1)]

6.2924 The ADDS policies and procedures define access to the ADDS and limits to access to equipment and drugs. [HSC 1261.6(d)(1)]

6.3025 All ADDS policies and procedures are maintained at the pharmacy and the location where the ADDS is being used. [HSC 1261.6(d)(2), BPC 4427.3(c)]

6.3126 The facility, in conjunction with the pharmacy, has developed policies and procedures to ensure that the removable pockets, cards, drawers, or unit of use or single dose containers are properly placed into the ADDS. [HSC 1261.6(g)(3)]

~~6.32 The pharmacy has policies and procedures that include appropriate security measures and monitoring of the inventory to prevent theft and diversion. [BPC 4427.2(d)(3)]~~

6.3327 The pharmacy's policies and procedures include provisions for reporting to the board drug losses from the ADDS inventory, as required by law. [BPC 4104, 4427.2(d)(4), CCR 1715.6, 21 CFR 1301.76]

Last Reported Drug Loss: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**SECTION 7: APDS THROUGH A CLINIC PURSUANT TO HSC 1204 OR 1204.1 OR BPC 4180 OR 4190**

**~~A. GENERAL REQUIREMENTS~~**

~~Yes No N/A~~

~~7.1 The ADDS is located inside an enclosed building with a premises address, at a location approved by the Board [BPC 4427.3 (a)]. The clinic has a current Board of Pharmacy Clinic license pursuant to BPC 4180 or BPC 4190? or the clinic is licensed pursuant to HSC 1204 or 1204.1. [BPC 4427.3(b)(3)]~~

~~License number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_~~

~~7.2 The clinic has developed and implemented written policies and procedures that ensure the safety, accuracy, accountability, security and patient confidentiality. Additionally, the policies and procedures shall ensure the maintenance of the quality, potency and purity of the drugs. **The policies and procedures shall be maintained at the location where the ADDS is being used.** [BPC 4186(a)]~~

~~7.3 Drugs removed from the ADDS shall be provided to the patient by a health professional licensed pursuant to BPC 4186(b).~~

~~7.4 The clinic is responsible for the review of the drugs contained within, and the operation and maintenance of, the ADDS. [BPC 4186(d)]~~

~~7.5 Drugs dispensed from the clinic ADDS shall comply with labeling requirements in BPC 4076 with CCR 1707.5. [BPC 4186(g), 4426.7(h)]~~

~~7.6 The clinic shall keep records of the kind and amounts of drugs purchased, administered, and dispensed and the records shall be available and maintained for a minimum of three years for inspection by all authorized personnel. [BPC 4180(a)(2)]~~

~~7.7 The proposed ADDS installation location meets the requirement of BPC 4427.3 and the ADDS is secure from access and removal by unauthorized individuals. [BPC 4427.2(d)(2)]~~

~~7.8 The clinics licensed under BPC 4180 or BPC 4190 perform periodic inventory and inventory reconciliation functions to detect and prevent the loss of controlled substances. [CCR 1715.65(a)]~~

~~7.9 The clinic shall compile an inventory reconciliation report of all **federal Schedule II controlled substance** at least every three months. [CCR 1715.65(c)] The compilation requires:~~

- ~~• A physical count (not estimate) of all quantities of all **federal Schedule II controlled substances**.~~
- ~~• A review of all acquisition and disposition records of **federal Schedule II controlled substances** since that last inventory reconciliation report:~~  
Date of last inventory \_\_\_\_\_
- ~~• A comparison of (1) and (2) to determine if there are any variances.~~

- ~~• All records used to compile each inventory reconciliation report shall be maintained at clinic for 3 years in a readily retrievable form.~~
- ~~• Possible causes of overages shall be identified in writing and incorporated into the inventory reconciliation report.~~

~~Yes No N/A~~

~~7.10 The clinic shall report in writing identified drug losses and known cause to the Board within 30 days of discovery. Cases of the loss is due to theft, diversion or self use shall be reported to the Board within 14 days of discovery. If the clinic is unable to identify the cause of loss, further investigation shall be undertaken to identify the cause and actions necessary to prevent additional losses of controlled substances. [CCR 1715.65(d)]~~

~~7.11 The individuals performing the inventory AND the clinic professional director shall date and sign the inventory reconciliation reports. The reports shall be readily retrievable at the clinic for 3 years. [CCR 1715.65(e)]~~

~~7.12 Any incident involving the APDS where a complaint, error, or omission has occurred is reviewed as part of the pharmacy's quality assurance program pursuant to BPC 4125. [BPC 4427.6(i)]~~

~~7.13 The federal warning label prohibiting transfer of controlled substances is on the prescription container. [21 CFR 290.5]~~

~~7.14 Prescriptions are dispensed in a new and child resistant container, or senior adult ease of opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. [15 USC 1473(b), 16 CFR 1700.15, CCR 1717]~~

~~7.15 Patient package inserts are dispensed with all estrogen medications. [21 CFR 310.515]~~

~~7.16 The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57(c).~~

~~7.17 Medication guides are provided on required medications. [21 CFR 208.1]~~

~~7.18 Is the APDS located and operated only used to dispense dangerous drugs and dangerous devices to patients of the clinic? [BPC 4427.6(j)]~~

~~7.19 Does the pharmacy have no more than 15 ADDS licensed as APDS units? [BPC 4427.6(k)]~~  
~~List of current APDS licenses:~~

~~1. \_\_\_\_\_ 2. \_\_\_\_\_~~

~~3. \_\_\_\_\_ 4. \_\_\_\_\_~~



- 5. \_\_\_\_\_ 6. \_\_\_\_\_
- 7. \_\_\_\_\_ 8. \_\_\_\_\_
- 9. \_\_\_\_\_ 10. \_\_\_\_\_
- 11. \_\_\_\_\_ 12. \_\_\_\_\_
- 13. \_\_\_\_\_ 14. \_\_\_\_\_
- 15. \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**B. PHARMACIST RESPONSIBILITY**

~~Yes No N/A~~

- ~~7.20 The pharmacist performs the stocking of the ADDS. [BPC 4186(e)]~~
- ~~7.21 Drugs are removed from the ADDS system only upon the authorization of the pharmacist after the pharmacist has reviewed the prescription and patient profile for potential contraindications and adverse drug reactions. [BPC 4186(b)]~~
- ~~7.22 The pharmacist shall conduct a review on a monthly basis including a physical inspection of the drugs in the ADDS for cleanliness and a review of all transaction records in order to verify the security and accountability of the ADDS. [BPC 4186(d)]~~

Date of Last Review: \_\_\_\_\_

- ~~7.23 The pharmacist licensed by the board performs all clinical services conducted as part of the dispensing process, including, but not limited to, drug utilization review and consultation. [BPC 4427.6(d)]~~

~~Yes No N/A~~

- ~~7.24 Drugs are dispensed from the APDS after the pharmacist has reviewed the prescription and the patient's profile for potential contraindications and adverse drug reactions. [BPC 4427.6(e)]~~

~~7.25 All prescribed drugs and devices dispensed to the patient from an APDS for the first time shall be accompanied by a consultation conducted by a pharmacist licensed by the board via telecommunication link with a two-way audio and video. [BPC 4427.6(f)]~~

~~7.26 The APDS has a notice, prominently posted on the APDS, with the name, address, and phone number of the pharmacy holding the ADDS license for the APDS. [BPC 4427.6(g)]~~

~~7.27 The pharmacist shall provide patient consultation pursuant to CCR 1707.2 via a two-way audio and video telecommunication link for drugs dispensed by the clinic ADDS. [BPC 4186(e)]~~

~~7.28 The pharmacist operating the ADDS shall be located in California. [BPC 4186(f)]~~

~~7.29 The clinic consultant pharmacist shall review all inventory and inventory reconciliation reports taken and establish and maintain secure methods to prevent losses of controlled substances. The clinic shall develop written policies and procedures for performing the inventory reconciliation reports. (CCR 1715.65(b))~~

~~CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_~~

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~~**C. POLICIES AND PROCEDURES**~~

~~Yes No N/A~~

- ~~7.32 The pharmacy has developed and implemented, and reviewed annually, written policies and procedures pertaining to the APDS, including all the following: [BPC 4427.6(a)]~~
- ~~• Maintaining the security of the APDS and dangerous drugs and dangerous devices within the APDS.~~
  - ~~• Determining and applying inclusion criteria regarding which drugs and devices are appropriate for placement in the APDS and for which patients.~~
  - ~~• Ensuring patients are aware consultation with a pharmacist is available for any prescription medication, including those delivered via the APDS.~~
  - ~~• Describing assignments of responsibilities to, and training of, pharmacy personnel, and other personnel using the APDS at the location where the APDS is placed pursuant to subdivision (b) of section 4427.3, regarding maintenance and filing procedures for the APDS.~~
  - ~~• Orienting participating patients on the use of the APDS, notifying patient when expected prescription medications are not available in the APDS, and ensuring the patient use of the APDS does not interfere with delivery of drugs and devices.~~
  - ~~• Ensuring delivery of drugs and devices to patients expecting to receive them from the APDS in the event the APDS is disabled or malfunctions.~~

~~Date of Last Policy Review: \_\_\_\_\_~~

~~Yes No N/A~~

~~7.33 Is the APDS only used for patients who have signed a written consent form demonstrating their informed consent to receive prescribed drugs and devices from an APDS, and whose use of the APDS meets inclusion criteria established by policies and procedures. [BPC 4427.6(b)]~~

~~7.34 The APDS shall have a means of identifying each patient and only release the identified patient's drugs and devices to the patient or patient's agent. [BPC 4427.6(c)]~~

~~7.35 The pharmacy holding the ADDS license for an APDS maintains its policies and procedures for three (3) years after the last date of use of an APDS. [BPC 4427.6(l)]~~

~~7.36 Does the pharmacy maintain all recordkeeping and quality assurance requirements established in pharmacy law and regulations, and maintain these records within the licensed pharmacy holding the ADDS license and separate from other pharmacy records. [BPC 4427.7(b)]~~

**SECTION 87: ADDS OPERATED BY A CORRECTIONAL CLINIC PURSUANT TO BPC 4187.1, 4427.3(b)(6), or 4427.65(a)(2)**

**A. GENERAL REQUIREMENTS**

Yes No N/A

~~78.1~~ 78.1 The pharmacy uses an "automated drug delivery system" used in a correctional clinic, meaning a mechanical system controlled remotely by a pharmacist that performs operations or activities, other than compounding or administration, relative to the storage, dispensing, or distribution of prepackaged dangerous drugs or dangerous devices. An automated drug delivery system shall collect, control, and maintain all transaction information to accurately track the movement of drugs into and out of the system for security, accuracy, and accountability. [BPC 4187.5(h)]

~~78.2~~ 78.2 The ADDS is located in a "correctional clinic," a primary care clinic, as referred to in subdivision (b) of section 1206 of the Health and Safety Code, conducted, maintained, or operated by the state to provide health care eligible patients of the Department of Corrections and Rehabilitation. [BPC 4187(a)].

Yes No N/A

~~78.3~~ 78.3 The correctional clinic licensed by the board obtains the drugs from a licensed correctional pharmacy, the Department of Correction and Rehabilitation's Central Fill Pharmacy, or from another correctional clinic licensed by the board within the same institution for the administration or dispensing of drugs or devices to patients eligible for care at the correctional facility if under either: [BPC 4187.1(a)]

The directions of a physician and surgeon, dentist, or other person lawfully authorized to prescribe.

An approved protocol as identified within the statewide Inmate Medical Services Policies and Procedures.

- 78.4 The dispensing or administering of drugs in the correctional clinic is performed pursuant to a chart order, as defined in section 4019, a valid prescription consistent with chapter 9 division 2 of the Business and Professions Code, or pursuant to an approved protocol as identified within the statewide Inmate Medical Services Policies and Procedures. [BPC 4187.1(b)]
- 78.5 Medications dispensed to patients that are kept on the patient's person for use shall meet the labeling requirements of section 4076 and all record-keeping requirements of chapter 9 division 2 of the Business and Professions Code. [BPC 4187.1(b)]
- 78.6 The correctional clinic keeps records of the kind and amounts of drugs acquired, administered, transferred, and dispensed. The records must be readily available and maintained for a minimum of three years for inspection by all properly authorized personnel. [BPC 4187.1(c)]
- 78.7 The correctional clinic has obtained a license from the board. [BPC 4187.1(d)(1)]
- 78.8 A separate license was obtained for each correctional clinic location where an APDS is located and is not to be transferrable. [BPC 4187.1(d)(2)]
- 78.9 The correctional clinic's location and address is identified by the correctional institution and building within the correctional institution. [BPC 4187.1(d)(3)]
- 78.10 The correctional clinic will notify the board in advance of any change in the clinic's address on a form furnished by the board. [BPC 4187.1(d)(4)]
- ~~8.11 The ADDS is secured from access and removal by unauthorized individuals. [BPC 4427.2(d)(2)]~~

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**B. POLICIES AND PROCEDURES**

Yes No N/A

- 78.121 The policies and procedures to implement the laws and regulations of this article within the correctional clinic was developed and approved by the statewide Correctional Pharmacy and Therapeutics Committee referenced in section 5024.2 of the Penal Code. [BPC 4187.2(a)]
- 78.132 Prior to the issuance of the correctional clinic license by the board, an acknowledgment of the policies and procedures was signed by the correctional facility pharmacist-in-charge servicing the institution, the pharmacist-in-charge for the California Department of Correction

and Rehabilitation's Central Fill Pharmacy, and the correctional clinic's chief medical executive, supervising dentist, chief nurse executive, and chief executive officer. [BPC 4187.2(a)]

- ~~78.143~~ The chief executive officer is responsible for the safe, orderly and lawful provision of pharmacy services. [BPC 4187.2(b)(1)]
- ~~78.154~~ The pharmacist-in-charge of the correctional facility shall implement the policies and procedures developed and approved by the statewide Correctional Pharmacy and Therapeutics Committee referenced in section 50242.2 of the Penal Code and the ~~statewide Inmate Medical Services~~ California Correctional Health Care Services Policies and Procedures Health Care Department Operations Manual in conjunction with the chief executive officer, the chief medical executive, the supervising dentist, and the chief nurse executive. [BPC 4187.2(b)(1)]

**Yes No N/A**

- ~~78.165~~ The licensed correctional clinic will notify the board within 30 days of any change in the chief executive officer on a form furnished by the board. [BPC 4187.2(b)(2)]
- ~~78.176~~ Schedule II, III, IV or V controlled substances may be administered by health care staff of the licensed correctional clinic lawfully authorized to administer pursuant to a chart order, as defined in section 4019, a valid prescription consistent with chapter 9 division 2 of the Business and Professions Code, or pursuant to an approved protocol as identified within the statewide Inmate Medical Services Policies and Procedures. [BPC 4187.3]
- ~~78.187~~ The ADDS located in a licensed correctional clinic has implemented the statewide Correctional Pharmacy and Therapeutics Committee's policies and procedures and the ~~statewide Inmate Medical Services~~ California Correctional Health Care Services Health Care Department Operations Manual Policies and Procedures to ensure safety, accuracy, accountability, security, patient confidentiality, and maintenance of the quality, potency, and purity of drugs. [BPC 4187.5(a)]
- ~~78.198~~ All policies and procedures are maintained either in an electronic form or paper form at the location where the ~~automated drug system~~ ADDS is being used. [BPC 4187.5(a)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**C. PHARMACIST RESPONSIBILITIES**

**Yes No N/A**

- ~~78.2019~~ A correctional facility pharmacist inspects the clinic at least quarterly. [BPC 4187.2(c)]

~~78.2420~~ Drugs removed from the ~~automated drug system-ADDS is~~ are removed upon authorization by a pharmacist after the pharmacist has reviewed the prescription and the patient profile for potential contraindications and adverse drug reactions. ~~If the correctional pharmacy is closed,~~ Where administration of the drug is necessary before a pharmacist has reviewed the prescription and if, in the prescriber's professional judgment, a delay in therapy may cause patient harm, the medication may be removed from the automated drug delivery system-ADDS and administered or furnished to the patient under the direction of the prescriber. Where the drug is otherwise unavailable, a medication may be removed and administered or furnished to the patient pursuant to an approved protocol as identified within the statewide Inmate Medical Services Policies and Procedures California Correctional Health Care Services Health Care Department Operations Manual. Any removal of the medication from an ~~automated drug delivery-ADDS-system~~ is documented and provided to the correctional pharmacy when it reopens. [BPC 4187.5(b)]

Yes No N/A

~~78.2221~~ The review is conducted on a monthly basis by a pharmacist and shall include a physical inspection of the drugs in the ~~automated drug delivery system-ADDS~~, an inspection of the ~~automated drug delivery system-ADDS~~ machine for cleanliness, and a review of all transaction records in order to verify the security and accountability of the system. [BPC 4187.5(e)]

Date of Last Review: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**D. DEVICE REQUIREMENT**

Yes No N/A

~~78.2322~~ Drugs removed from the ADDS ~~is~~ are provided to the patient by a health professional licensed pursuant to division 2 of the Business and Professions Code who is lawfully authorized to perform the task. [BPC 4187.5(c)]

~~78.2423~~ The review of the drugs contained within, and the operation and maintenance of, the ADDS shall be the responsibility of the correctional clinic. [BPC 4187.5(e)]

~~78.2524~~ The ADDS is operated by a licensed correctional pharmacy. Any drugs within the ADDS are considered owned by the licensed correctional pharmacy until they are dispensed from the ADDS. [BPC 4187.5(f)]

~~78.2625~~ Drugs from the ADDS in the correctional clinic are removed by a person authorized to stock the ADDS, or by a person lawfully authorized to administer or dispense the drugs. [BPC 4187.5(g)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**E. RECORD KEEPING REQUIREMENTS**

Yes No N/A

78.2726 All records of manufacture and of sale, acquisition, receipt, shipment, or disposition of dangerous drugs or dangerous devices, at all times during business hours, are open for inspection by authorized officer of the law and ~~is~~ are preserved for at least three years from the date of making. A current inventory is kept by the licensed correctional clinic. [BPC 4081(a)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_

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**SECTION 98:**

- HOSPITAL PHARMACY: AUDS USED FOR DISPENSING PURSUANT TO BPC 4068 (WHEN THE HOSPITAL PHARMACY IS CLOSED AND NO PHARMACIST IS AVAILABLE.
- DRUG ROOM: AUDS ~~used for dispensing pursuant to BPC 4056 (Drug Room) or BPC 4068 (Hospital Pharmacy is closed and no pharmacist is available)~~ USED FOR DISPENSING PURSUANT TO BPC 4056

**Please Note: Hospital pharmacies and drug rooms must also complete Section 6 for ADDS used for administration. This section addresses additional requirements for hospital pharmacies and drug rooms operating an ADDS used for dispensing.**

**A. GENERAL REQUIREMENTS**

Yes No N/A

89.1 The licensed drug room does not employ a full-time pharmacist and the AUDS is used for administration and dispensation by a physician to persons registered as inpatients of the hospital, to emergency cases under treatment in the hospital, or to outpatients if the physician determines that it is in the best interest of the patient that a particular drug regimen be immediately commenced or continued, and the physician reasonably believes that a pharmacy located outside the hospital is not available and accessible at the time of dispensation to the patient within 30 minutes of the hospital pharmaceutical services or within a 30-mile radius by means of the method of transportation the patient states ~~they~~ he/she intend to use. The quantity dispensed is limited to the amount necessary to maintain uninterrupted therapy, but shall not exceed a 72-hour supply. [BPC 4056(a), (f)]

~~89.2~~ 89.2 ~~The~~ Where the prescriber in a hospital emergency room dispenses a dangerous drug, including a controlled substance, from the AUDS to an emergency room patient, the following conditions apply [BPC 4068(a)]:

- 8.2.1 ~~when~~ The hospital pharmacy is closed and there is no pharmacist available in the hospital.
- 8.2.2 ~~The drugs~~ is/are ~~acquired~~ by the hospital pharmacy.
- 8.2.3 The dispensing information is recorded and provided to the pharmacy when the pharmacy reopens.
- 8.2.4 The hospital pharmacy retains the dispensing information and, if the drug is a schedule II, schedule III, or schedule IV controlled substance, reports the dispensing information to the Department of Justice pursuant to Section 11165 of the Health and Safety Code.
- 8.2.5 The prescriber determines it is in the best interest of the patient that a particular drug regimen be immediately commenced or continued, and the prescriber reasonable believes that a pharmacy located outside the hospital is not available and accessible at the time of dispensing to the patients.
- 8.2.6 The quantity dispensed is limited to the amount necessary to maintain uninterrupted therapy when pharmacy services outside the hospital are not readily available or accessible, and shall not exceed a 72-hour supply. ~~[BPC 4068(a)(1-6)]~~
- 8.2.7 The prescriber ensures that the label on the drug contains all the information required by BPC section 4076.

Yes No N/A

8.3 The operating pharmacy has obtained a license from the Board to operate the AUDS that is used for administration and dispensing which includes the address of the AUDS location. [BPC 4427.2(i)]

Yes No N/A

~~9-38.4~~ 9-38.4 The prescriber ensures the label on the drug contains all the information required by BPC 4076 and CCR 1707.5.

~~9-48.5~~ 9-48.5 The federal warning labels prohibiting transfer of controlled substances is on the prescription container. [21 CFR 290.5]

~~9-58.6~~ 9-58.6 The prescription drug is dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the request of the prescriber or patient. [15 USC 1473(b), 16 CFR 1700.15, CCR 1717]

~~9-68.7~~ 9-68.7 The hospital pharmacy or drug room reports the dispensing information of a Schedule II, III or IV controlled substance to the Dept of Justice pursuant to HSC 11165 as soon as reasonably possible, but not more than seven days after the date a controlled substance is dispensed. [BPC 4068(a)(4), HSC 11165(d)]

~~9-78.8~~ 9-78.8 Patient package inserts are dispensed with all estrogen medications. [21 CFR 310.515]



~~9.8.9~~ 9.9 The hospital has written policies and procedures to ensure each patient receives information regarding each drug given at the time of discharge or dispensed from a prescriber from a drug room, including the use and storage of each drug, the precautions and relevant warnings, and the importance of compliance with directions. [BPC 4074(e)]

~~9.9~~ 9.9 The operating pharmacy has obtained a license from the Board to operate the ADDS that is used for administration and dispensing which includes the address of the ADDS location. [BPC 4427.2(i)]

~~Yes No N/A~~

8.10 Medication guides are provided on required medications. [21 CFR 208.24]

8.11 Boxed warning "Black Box" information is in conformance with 21 CFR 201.57(c).

8.12 Whenever an opioid prescription drug is dispensed to a patient for outpatient use, the pharmacy or practitioner dispensing the drug prominently displays on the label or container, by means of a flag or other notification mechanism attached to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." [BPC 4076.7]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
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**SECTION 9 – ADDS THROUGH A FACILITY LICENSED IN CALIFORNIA WITH STATUTORY AUTHORITY TO PROVIDE PHARMACEUTICAL SERVICES (OR) ADDS THROUGH A JAIL, YOUTH DETENTION FACILITY, OR OTHER LICENSED CORRECTIONAL FACILITY WHERE DRUGS ARE ADMINISTERED WITHIN THE FACILITY UNDER THE AUTHORITY OF THE MEDICAL DIRECTOR PURSUANT TO BPC 4187.4, 4427.3(b)(6), or 4427.65(a)(2).**

**A. GENERAL REQUIREMENTS**

~~Yes No N/A~~

9.1 Review of the drugs contained within, and the operation and maintenance of, the ADDS is done in accordance with law and is the responsibility of the pharmacy. A pharmacist conducts the review on a monthly basis, which includes a physical inspection of the drugs in the ADDS, an inspection of the ADDS for cleanliness, and a review of all transaction records in order to verify the security and accountability of the ADDS. [BPC 4427.65(c)(7)]

Date of Last Review: \_\_\_\_\_

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**B. PHARMACIST RESPONSIBILITIES:**

Yes No N/A

- 9.2 The stocking of an ADDS is performed by a pharmacist. If the ADDS utilizes removable pockets, cards, drawers, similar technology, or unit of use or single dose containers, as defined by the United States Pharmacopoeia, the stocking system may be done outside of the facility and be delivered to the facility, if all the following conditions are met: [BPC 4427.65(c)(6)]
- 9.2.1. The task of placing drugs into the removable pockets, cards, drawers, or unit of use or single dose containers is performed by a pharmacist, or by an intern pharmacist or a pharmacy technician working under the direct supervision of a pharmacist.
- 9.2.2. The removable pockets, cards, drawers, or unit of use or single dose containers are transported between the pharmacy and the facility in a secure tamper-evident container.
- 9.2.3. The facility, in conjunction with the pharmacy, has developed policies and procedures to ensure that the removable pockets, cards, drawers, or unit of use or single dose containers are properly placed into the ADDS.

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE

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**C. DEVICE REQUIREMENTS:**

Yes No N/A

- 9.4 Individualized and specific access to the ADDS is limited to facility and contract personnel authorized by law to administer drugs. [BPC 4427.65(c)(2)]

**For Sections 9.5-9.7: When the ADDS is used as an emergency pharmaceutical supplies container, drugs removed from the ADDS are limited to the following [BPC 4427.65(c)(4)]:**

- 9.5 A new drug order given by a prescriber for a patient of the facility for administration prior to the next scheduled delivery from the pharmacy, or 72 hours, whichever is less. The drugs are retrieved only upon authorization by a pharmacist and after the pharmacist has reviewed the prescriber's order and the patient's profile for potential contraindications and adverse drug reactions. [BPC 4427.65(c)(4)(A)]
- 9.6 Drugs that a prescriber has ordered for the patient on an as-needed basis, if the utilization and retrieval of the drugs are subject to ongoing review by the pharmacist. [BPC 4427.65(c)(4)(B)]
- 9.7 Drugs designed by the patient care policy committee or pharmaceutical service committee of the facility as emergency drugs or acute onset drugs. These drugs may be retrieved from the ADDS pursuant to the order of the prescriber for emergency or immediate administration to

the patient of the facility. Within 48 hours after retrieval, the case is reviewed by the pharmacist. [BPC 4427.65(c)(4)(C)]

**For Sections 9.8-9.12: When the ADDS is used to provide pharmacy services pursuant to BPC 4017.3 and Article 25 in Chapter 9, Division 2 of the BPC, the ADDS is subject to the following requirements [BPC 4427.65(c)(5)]:**

9.8 The drugs removed from the ADDS for administration to a patient are in properly labeled units of administration containers or packages. [BPC 4427.65(c)(5)(A)]

9.9 The pharmacist reviewed and approved all orders prior to a drug being removed from the ADDS for administration to the patient. The pharmacist reviewed the prescriber's order and the patient's profile for potential contraindications and adverse drug reactions. [BPC 4427.65(c)(5)(B)]

Yes No N/A

9.10 The pharmacy providing services to the facility pursuant to Article 25 in Chapter 9, Division 2 of the BPC controls the access to the drugs stored in the ADDS. [BPC 4427.65(c)(5)(C)]

9.11 After the pharmacist reviews the prescriber's order, access by licensed personnel to the ADDS is limited only to drugs ordered by the prescriber and reviewed by the pharmacist and that are specific to the patient. When the prescriber's order requires a dosage variation of the same drug, licensed personnel has access to the drug ordered for that scheduled time of administration. [BPC 4427.65(c)(5)(F)]

9.12 ADDS that allow licensed personnel to have access to multiple drugs and are not patient specific in their design, shall be allowed if the ADDS has electronic and mechanical safeguards in place to ensure the drugs delivered to the patient are specific to the patient. [BPC 4427.65(c)(5)(G)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE

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**D. RECORD KEEPING REQUIREMENTS**

Yes No N/A

9.13 Transaction information shall be made readily available in a written format for review and inspection by individuals authorized by law and are maintained in the facility for a minimum of three years. [BPC 4427.65(c)(1)]

CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE

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**E. POLICIES AND PROCEDURES**

Yes No N/A

9.14 The pharmacy operating the AUDES shall develop and implement, and review annually, the written policies and procedures pertaining to the AUDES. [BPC 4427.65(b)]

9.15 The facility and the pharmacy have developed and implemented written policies and procedures to ensure safety, accuracy, accountability, security, patient confidentiality, and maintenance of the quality, potency, and purity of stored drugs. The policies and procedures define access to the ADDS and limits to access to equipment and drugs. [BPC 4427.5(c)(3)(A)]

9.16 All policies and procedures are maintained at the pharmacy operating the ADDS and the location where the ADDS is being used. [BPC 4427.5(c)(3)(B)]

**CORRECTIVE ACTION OR ACTION PLAN AND COMPLETION DATE**

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**CERTIFICATION ACKNOWLEDGMENT**

**PHARMACIST-IN-CHARGE CERTIFICATION:**

I, (please print) \_\_\_\_\_, RPH # \_\_\_\_\_ hereby certify that I have completed the self-assessment of this automated drug delivery system of which I am the pharmacist-in-charge. Any deficiency identified herein will be corrected. I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this self- assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Pharmacist-in-Charge)

**ACKNOWLEDGMENT BY OWNER OF THE PHARMACY OR ADMINISTRATOR OPERATING THE OF ADDS:**

I, ~~(please print)~~ \_\_\_\_\_ [print name and title], hereby certify under penalty of perjury under of the laws of the State of California that I have full authority, without any limitations to provide this certification, that I am the Owner of the Pharmacy or the Administrator Operating the ADDS and that I have reviewed this form, and acknowledge that all facts and information stated herein are true, correct, and complete. read and reviewed this completed self assessment. Further, I understand that failure to correct any deficiency identified in this self-assessment could result in the revocation of the automated drug delivery system’s license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Owner or Administrator)

**CERTIFICATION OF COMPLETED ACTION PLAN**

**PHARMACIST-IN-CHARGE CERTIFICATION:**

I, (please print) \_\_\_\_\_, RPH # \_\_\_\_\_ hereby certify that I have corrected the deficiencies identified in the self-assessment of this automated drug delivery system of which I am the pharmacist-in-charge. I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this self- assessment form is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Pharmacist-in-Charge)

**ACKNOWLEDGMENT BY OWNER OF THE PHARMACY OR ADMINISTRATOR OPERATING THE OF ADDS:**

I, ~~(please print)~~ \_\_\_\_\_ [print name and title], hereby certify under penalty of perjury under of the laws of the State of California that I have full authority, without any limitations to provide this certification, that I am the Owner of the Pharmacy or the Administrator Operating the ADDS and that I have reviewed this form, and acknowledge that all facts and information stated herein are true, correct, and complete. ~~read and reviewed this completed self assessment.~~ Further, I understand that failure to correct any deficiency identified in this self-assessment could result in the revocation of the automated drug delivery system’s license issued by the California State Board of Pharmacy.

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Owner or Administrator)

**Automated Drug  
Delivery Systems  
16 CCR § 1713**

Department of Consumer Affairs  
Title 16. Pharmacy

**Proposed Regulatory Language**  
**Automated Patient Dispensing Systems (APDS) Consultation**

**Legend:** Added text is indicated with an underline.  
Deleted text is indicated as ~~strikeout~~

**Amend § 1713 of Division 17 of Title 16 of the California Code of Regulations to read as follows:**

**§ 1713. Receipt and Delivery of Prescriptions and Prescription Medications Must be To or From Licensed Pharmacy.**

- (a) Except as otherwise provided in this Division, no licensee shall participate in any arrangement or agreement, whereby prescriptions, or prescription medications, may be left at, picked up from, accepted by, or delivered to any place not licensed as a retail pharmacy.
- (b) A licensee may pick up prescriptions at the office or home of the prescriber or pick up or deliver prescriptions or prescription medications at the office of or a residence designated by the patient or at the hospital, institution, medical office or clinic at which the patient receives health care services. In addition, the Board may, in its sole discretion, waive application of subdivision (a) for good cause shown.
- (c) A patient or the patient's agent may deposit a prescription in a secure container that is at the same address as the licensed pharmacy premises. The pharmacy shall be responsible for the security and confidentiality of the prescriptions deposited in the container.
- (d) A pharmacy may use an automated patient dispensing system (APDS) to deliver prescription medications to patients provided:
  - (1) A pharmacist has determined that each patient using the APDS meets inclusion criteria for use of the APDS established by the pharmacy prior to delivery of prescription medication to that patient.
  - (2) The APDS has a means to identify each patient and only release that patient's prescription medications to the patient or patient's agent.
  - (3) A patient shall receive consultation by a pharmacist from an APDS for the first time the prescribed drug is dispensed, as specified in Business and Professions Code section 4427.6 via a telecommunications link that has two-way audio and video. Further, ~~The~~ the pharmacy is able to provides an immediate consultation with a pharmacist, either in-person or via telephone, upon the request of a patient.
  - (4) Any incident involving the APDS where a complaint, delivery error, or omission has occurred shall be reviewed as part of the pharmacy's quality assurance program mandated by Business and Professions Code section 4125.
- (e) Any pharmacy making use of an APDS shall maintain, and on an annual basis review, written policies and procedures providing for:
  - (1) Maintaining the security of the APDS and the dangerous drugs within the APDS.



- (2) Determining and applying inclusion criteria regarding which medications are appropriate for placement in the APDS and for which patients, including when consultation is needed.
  - (3) Ensuring that patients are aware that consultation with a pharmacist is available for any prescription medication, including for those delivered via the APDS.
  - (4) Describing the assignment of responsibilities to, and training of, pharmacy personnel regarding the maintenance and filing procedures for the APDS.
  - (5) Orienting participating patients on use of the APDS, notifying patients when expected prescription medications are not available in the APDS, and ensuring that patient use of the APDS does not interfere with delivery of prescription medications.
  - (6) Ensuring the delivery of medications to patients in the event the APDS is disabled or malfunctions.
- (f) Written policies and procedures shall be maintained at least three years beyond the last use of an APDS.

NOTE: Authority cited: Sections 4005, 4075 and 4114, Business and Professions Code.  
Reference: Sections 4005, 4017.3, 4052, 4116, 4117, 4427, 4427.1, 4427.2, 4427.3, 4427.4, 4427.5, 4427.6, 4427.7 and 4427.8, Business and Professions Code.