

California State Board of Pharmacy 2720 Gateway Oaks Drive, Suite 100 Sacramento, CA 95833 Phone: (916) 518-3100 Fax: (916) 574-8618

Business, Consumer Services and Housing Agency
Department of Consumer Affairs
Gavin Newsom, Governor



www.pharmacy.ca.gov

Yellow Highlights reflect the changes for Legislation for 2025.

2024 Legislation shown by strikethrough for deleted language and dashed underline for added language.

COMMUNITY PHARMACY SELF-ASSESSMENT/ HOSPITAL OUTPATIENT PHARMACY SELF-ASSESSMENT

Title 16 of the California Code of Regulations section 1715 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-assessment within 30 days whenever: (1) a new pharmacy permit has been issued; (2) there is a change in the pharmacist-in-charge; or (3) there is a change in the licensed location of the pharmacy. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

The self-assessment must be completed in its entirety. It may be completed online, printed, initialed, signed, and readily available in the pharmacy. Signatures and initials shall be an original handwritten signature or initial on the self-assessment form. Do not copy a previous assessment.

Notes: If a hospital pharmacy dispenses prescriptions for outpatient use, this Community Pharmacy Self-Assessment/Hospital Outpatient Pharmacy Self-Assessment must be completed in addition to the Hospital Pharmacy Self-Assessment (17M-14 pursuant to 16 CCR 1715). Any pharmacy that compounds drug products must also complete the Compounding Self-Assessment (17M-39 pursuant to 16 CCR 1735.2[k]).

Each self-assessment must be kept on file in the pharmacy for three years after it is performed.

Pharmacy Name:	
Address:	Phone:
Ownership: Sole Owner □ Partnership □	Corporation □ LLC □ Trust □
Non-Licensed Owner □ Other (please specify) □	
License #: Exp. Date: Other P	Permit #: Exp. Date:
Licensed Sterile Compounding License#	_ Exp Date:
Licensed Remote Dispensing Site Pharmacy License	# Exp Date:
DEA Registration #: Exp. Date:	Date of DEA Inventory:
Hours: Weekdays Sat S	Sun 24 Hours
PIC: F	RPH # Exp. Date:
Website address (if any):	

Pharmacy Staff (pharmacists, intern pharmacists, pharmacy technicians): Please use an additional sheet if necessary. APH=Advanced Practice Pharmacist, DEA=Drug Enforcement Administration.

1	RPH #	Exp. Date:	
	APH#	Exp. Date:	
	DEA #	Exp. Date:	
2.	RPH#	Exp. Date:	
	 APH#	Exp. Date:	
	DEA #	Exp. Date:	
3.	RPH#	Exp. Date:	
	 APH#	Exp. Date:	
	DEA #	Exp. Date:	
4	RPH#	Exp. Date:	
	APH#	Exp. Date:	
	DEA #	Exp. Date:	
5	RPH#	Exp. Date:	
		Exp. Date:	
	DEA #	Exp. Date:	
6	INT#	Exp. Date:	· · · · · ·
7	INIT #	For Date:	
7	INT #	Exp. Date:	
8.	INT#	Exp. Date:	
9	TCH#	Exp. Date:	
10	TCH#	Exp. Date:	
11	TCH#	Exp. Date:	

COMMUNITY PHARMACY SELF-ASSESSMENT / HOSPITAL OUTPATIENT PHARMACY SELF-ASSESSMENT

All references to the California Code of Regulations (CCR) are to Title 16 unless otherwise noted. Additionally, Business and Professions Code is referenced as BPC.

Please mark the appropriate box for each item. If "NO", enter an explanation on "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, you may add additional sheets.

1. Facility

1.1. The pharmacy has an area suitable for confidential patient consultation. (CCR 1764, 1714[a])
1.2. The pharmacy is secure and only a pharmacist possesses a key. The pharmacy has provisions for effective control against the theft of dangerous drugs and devices. (BPC 4116, CCR 1714[b], [d])
1.3. The pharmacy is of sufficient size and has an unobstructed area to accommodate the safe practice of pharmacy. (CCR 1714[b])
1.4. The pharmacy premises, fixtures, and equipment are maintained in a clean and orderly condition, properly lighted and free from rodents and insects. (CCR 1714[c])
1.5. The pharmacy sink has hot and cold running water. (CCR 1714[c])
1.6. The pharmacy has a readily accessible restroom. (CCR 1714[g])
1.7. Current board-issued "Notice to Consumers" is posted in public view where it can be read by the consumer, or written receipts containing the required information are provided to the consumers. A written receipt that contains the required information on the notice may be provided to consumers as an alternative to posting the notice in the pharmacy. A pharmacy may also or instead display the notice on a video screen. Additional "Notice to Consumers" in languages other than English may also be posted. (BPC 4122[a], CCR 1707.6)
1.8. "Point to Your Language" poster is posted or provided in a place conspicuous to and readable by a prescription drug consumer or adjacent to each counter in a pharmacy where drugs are dispensed. (CCR 1707.6[c])
1.9. Pharmacists, interns, pharmacy technicians, and pharmacy technician trainees wear nametags, in 18-point type, that contain their name and license status. (BPC 680, BPC 4115.5[e], CCR 1793.7[c])
1.10. The original board-issued pharmacy license and the current renewal are posted where they may be clearly read by the purchasing public. (BPC 4032, 4058)
1.11. Does the pharmacy compound sterile drugs? (If yes, complete the Compounding Self-Assessment as required by CCR 1735.2(k).)

Yes No N/A	1.12. The pharmacy has procedures in place to take action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects their ability to practice the profession or occupation authorized by their license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs. (BPC 4104[a])
	1.13. The pharmacy has written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individual employed by or with the pharmacy. (BPC 4104[b])
	1.14. The pharmacy reports to the board within 14 days of the receipt or development of the following information with regard to any licensed individual employed by or with the pharmacy: (1) any admission by a licensed individual of chemical, mental, or physical impairment affecting their ability to practice; (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs; (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual; (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects their ability to practice; (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs. (BPC 4104[c])
	1.15. The pharmacy is subscribed to the board's email notifications. (BPC 4013)
	Date Last Notification Received:
	Email address registered with the board:
	1.16. In addition to the email notification above, the pharmacy has provided to the Board its electronic mail address, if any, shall maintain a current electronic mail address with the Board, and shall notify the Board within 30 days of any change of electronic mail address. (CCR 1704)
	1.4617. For a pharmacy whose owner owns two or more pharmacies, the pharmacy receives the board's e-mail notifications through the owner's electronic notice system. (BPC 4013[c])
	Date Last Notification Received:
	Email address registered with the board:
	1.4718. The pharmacy informs the customer at the point of sale for a covered prescription drug whether the retail price is lower than the applicable cost-sharing amount for the prescription drug unless the pharmacy automatically charges the customer the lower price. Additionally, the pharmacy submits the claim to the health care service plan or insurer. (BPC 4079[a], [b])

Yes No N/A	1 18	A pharmacy that dispenses controlled substances shall display safe storage		
	produ lockir lockir place	ucts (a device made with the purpose of storing prescription medications with a ng or secure mechanism for access by the patient, i.e., medicine lock boxes, and medicine cabinets, locking medication bags, prescription locking vials, etc.) in a second the premise that is located close to the pharmacy unless the pharmacy is and managed by pharmacists who owns 4 or less pharmacy. (BPC 4106.5[a],		
	pract anoth	1.19. A community pharmacy does not require a pharmacist employee to engage in practice of pharmacy at any time the pharmacy is open to the public unless either another employee at the establishment is made available to assist the pharmacist at all times unless the pharmacy is exempted. (BPC 4113.5)		
		1.19.1. The pharmacy has designated the name(s) of personnel who will be available to assist the pharmacist; (CCR 1714.3[a][1])		
		1.19.2. Designated personnel are able, at a minimum, to perform the duties of non-licensed pharmacy personnel as specified in section 1793.3, and is qualified to have access to controlled substances; (CCR 1714.3[a][2], [3])		
		1.19.3. Designated personnel respond and are able to assist the pharmacist within five minutes after the pharmacist's request; (CCR 1714.3[a][4])		
		1.19.4. The pharmacy has policies and procedures in compliance with CCR 1714.3; (CCR 1714.3[b])		
		1.19.5. All impacted pharmacy employees and designated persons have read and signed a copy of the policies and procedures. (CCR 1714.3[c])		
	1.20. The pharmacy has the capability to receive an electronic data transmission prescription on behalf of a patient. (BPC 688[b])			
		1.20.1. The pharmacy's staff shall not refuse to dispense or furnish an electronic data transmission prescription solely because the prescription was not submitted via, or is not compatible with, the proprietary software of the pharmacy. (BPC 688[b][2])		
		1.20.2. The pharmacy's staff is aware they are not required to verify that a prescription falls under one of the exceptions within BPC 688(e) and that they may continue to dispense medication from a legally valid written, oral, or fax prescription pursuant to BPC 688. (BPC 688[i])		
		1.20.43. For prescriptions for controlled substances, as defined by BPC section 4021 generation and transmission of the electronic data transmission prescription complies with Parts 1300, 1304, and 1311 of Title 21 of the Code of Federal Regulations. (BPC 688[c])		
		1.20.24. At the request of the patient or person authorized to make a request on behalf of the patient, the pharmacy immediately transfers or forwards an electronic data transmission prescription, that was received but not dispensed to the patient, to an alternative pharmacy designated by the requester, unless the action would result in a violation of any state or federal law or the action is not supported by the latest version of National Council for Prescription Drug Programs (NCPDP)		

		SCRIPT standard, as amended from time to time. (BPC 688[g]), 21 CFR 1300, 1304, 1306, 1311) Unfulfilled controlled substance prescriptions are transferred or forwarded in compliance with Federal Law.
		1.20.35. If the pharmacy, or its staff, is aware that an attempted transmission of an electronic data transmission prescription failed, is incomplete, or is otherwise not appropriately received, pharmacy staff immediately notifies the prescribing health care practitioner. (BPC 688[h])
Yes No N/A		I. The pharmacy performs FDA approved or authorized tests that are classified as A waived. (BPC 4119.10)
		1.21.1. The pharmacy is appropriately licensed as a laboratory under Section 1265 of the Health and Safety Code. (BPC 4119.10[a])
		CDPH (CLIA) Registration #: Expiration:
		1.21.2. The pharmacy maintains policies and procedures as specified in. (BPC 4119.10[b])
		1.21.3. The tests are authorized to be administered by a pharmacist pursuant to BPC 4052.4(b)(1). (BPC 4119.10[c])
		1.21.4. The pharmacist-in-charge reviews the policies and procedures annually, assesses compliance with its policies, documents corrective actions to be taken when noncompliance is found, and maintains documentation of the annual review and assessment in a readily retrievable format for a period of three years. (BPC 4119.10[d])
		1.21.5. The pharmacy maintains documentation related to performing tests, including the name of the pharmacist performing the test, the results of the test, and communication of results to the patient's primary medical provider, and is maintained in a readily retrievable format for a period of three years. (BPC 4119.10[e])
	acti	2. As a condition of renewal, the pharmacy must report to the Board any disciplinary on taken by any government agency since the issuance or last renewal of the nse. (CCR 1702.5)
	pha clos incl	B. Except for Correctional Pharmacies, when the pharmacy temporarily closes, the rmacy must notify the board of any temporary closure of the facility as soon as the ture exceeds three consecutive calendar days. A temporary closure does not ude a routine closure (including weekends or state and federal holidays), unless that ture exceeds four consecutive calendar days. (CCR 1708.1)
	con	I. If the pharmacy qualifies as a chain store as defined in BPC 4001, the chain munity pharmacy does not establish a quota related to the duties for which a rmacist or pharmacy technician license is required. (BPC 4113.7, BPC 4317)
	pha the	5. A chain community pharmacy shall be staffed at all times with at least one clerk or rmacy technician fully dedicated to performing pharmacy related services, unless pharmacist on duty waives the requirement in writing during specified hours based workload need; the pharmacy is open beyond normal business hours, which is

day is less than 75 prescriptions a day for the past calendar year and the pharmacist is not expected to provide any ancillary services provided by law. (BPC 4113.6[a][1],[2],[3]) Yes No N/A 1.26. Within a chain community pharmacy, where staffing of pharmacist hours does not overlap sufficiently, scheduled closures for lunch time for all pharmacy staff shall be established and publicly posted and included on the outgoing telephone message. (BPC 4113.6[b]) 1.27. A pharmacy shall, no later than 45 days before a closure of the covered establishment takes effect, perform all the acts in compliance with all the requirements of HSC 22949.92.1. (HSC 22949.92.1) 1.28. A community pharmacy shall, no later than 45 days before a closure of the pharmacy takes effect, perform all of the following acts: (BPC 22949.92.1[a]) 1.28.1 Provide written notice of the closure to all the following persons or entities (BPC 22949.92.1 [a][1][A]): See exceptions under (BPC 22949.92.1[b]) 1.28.1.1 If the pharmacy employs more than five employees, no later than 45 days before a closure, provide written notice of closure to the employees of the pharmacy affected by the closure and their authorized representatives; (BPC 22949.92.1 [a][1][A][i][I]) 1.28.1.2 If the pharmacy employs five or fewer employees, no later than 30 days, before a closure, provide written notice of the closure to the employees of the pharmacy affected by the closure and their authorized representatives; (BPC 22949.92.1 [a][1][A][i][II]) 1.28.1.3 The Employment Development Department; (BPC 22949.92.1 [a][1][a][ii]). See exceptions and specific requirements under BPC 22949.92.1 [a][1][B] and [a][1][C] and [a][1][D] 1.28.1.4 The State Department of Social Services; (BPC 22949.92.1 [a][1][a][iii]). See exceptions and specific requirements under BPC 22949.92.1 [a][1][B] and [a][1][C] and [a][1][D] 1.28.1.5 The local workforce development board of any city and county government within which the closure occurs; (BPC 22949.92.1 [a][1][A][iv]). See exceptions and specific requirements under BPC 22949.92.1 [a][1][B] and [a][1][C] and [a][1][D] 1.28.1.6 The chief elected official of each city and county government within which the closure occurs; (BPC 22949.92.1 [a][1][A][v]). See exceptions and specific requirements under BPC 22949.92.1 [a][1][B] and [a][1][C] and [a][1][D] 1.28.1.7 Provide written notice of closure to the California State Board of Pharmacy. (BPC 22949.92.1 [a][1][A][vi]) 1.28.2 Post a written notice of the closure in a conspicuous location at the entrance to the pharmacy premise that includes the planned closure date of the

before 8:00am and after 7:00pm; or the pharmacy's average prescription volume per

where patients may obtain information regarding the process of transferring the prescription to a pharmacy of the patient's choosing. (BPC 22949.92.1 [a][2][A][B][i][ii]) 1.28.3 Take reasonable steps to provide a written notice of the closure in at least one form other than the forms described in BPC 22949.92[a][1][A] and [a][2][A] in which the pharmacy regularly communicates or advertises to its patients. (BPC 22949.92[a][3]) CORRECTIVE ACTION OR ACTION PLAN: 2. **Delivery of Drugs** Yes No N/A 2.1. Dangerous drugs and dangerous devices are only delivered to the licensed premises, and signed for and received by a pharmacist. (BPC 4059.5[a], HSC 1120[a]) 2.2. The pharmacy takes delivery of dangerous drugs and dangerous devices when the pharmacy is closed and no pharmacist is on duty if only when all of the following requirements are met: (BPC 4059.5[f]) 2.2.1. The drugs are placed in a secure storage facility in the same building as the pharmacy; (BPC 4059.5[f][1]) 2.2.2. Only the pharmacist-in-charge or a pharmacist designated by the pharmacist-in-charge has access to the secure storage facility after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][2]) 2.2.3. The secure storage facility has a means of indicating whether it has been entered after dangerous drugs or dangerous devices have been delivered; (BPC 4059.5[f][3]) 2.2.4. The pharmacy maintains written policies and procedures for the delivery of dangerous drugs and dangerous devices to a secure storage facility; and (BPC 4059.5[f][4]) 2.2.5. The agent delivering dangerous drugs and dangerous devices leaves documents indicating the name and amount of each dangerous drug or dangerous device delivered in the secure storage facility. The pharmacy is responsible for the dangerous drugs and dangerous devices delivered to the secure storage facility. The pharmacy is also responsible for obtaining and maintaining records relating to the delivery of dangerous drugs and dangerous devices to a secure storage facility. BPC 4059.5[f][5]) 2.3. Prior to, or at the time of, accepting ownership of a product included in the Drug Supply Chain Security Act from an authorized trading partner, the pharmacy is provided

pharmacy, the name, address, and contact information of the pharmacy where any prescriptions will be transferred, the phone number, email address, or internet website

	transaction history, transaction information, and a transaction statement. (21 USC 360eee-1[d][1][A][i])	
	2.4. Prior to, or at the time of, each transaction in which the pharmacy transfers ownership of a product included in the Drug Supply Chain Security Act to an authorized trading partner, the subsequent owner is provided transaction history, transaction information, and a transaction statement for the product. This requirement does not apply to sales by a pharmacy to another pharmacy to fulfill a specific patient need. (21 USC 360eee-1[d][1][A][ii])	
	2.5. The pharmacy captures transaction information (including lot level information, if provided), transaction history, and transaction statements, as necessary to investigate a suspect product, and maintains such information, history, and statements for not less than 6 years after the transaction. (21 USC 360eee-1[d][1][A][iii])	
CORRECTIV	VE ACTION OR ACTION PLAN:	
3. Drug	Stock	
Yes No N/A		
	3.1. The drug stock is clean, orderly, properly stored, properly labeled and in-date. (21 USC sections 331, 351, 352, BPC 4342, HSC 111255, 111335, CCR 1714[b], 22 CCR 70263[q])	
	3.2. Dangerous drugs or dangerous devices are purchased, traded, sold, warehoused, distributed or transferred with an entity licensed with the board as a wholesaler, third-party logistics provider, pharmacy, or manufacturer, and provided the dangerous drugs and devices: (BPC 4059.5[b], 4169)	
	□ 3.2.1. Are not known or reasonably should not be known to the pharmacy as being adulterated.	
	□ 3.2.2. Are not known or reasonably should not be known to the pharmacy as being misbranded.	
	□ 3.2.3. Are not expired.	
	3.3. If the pharmacy has reasonable cause to believe a dangerous drug or dangerous device in, or having been in its possession is counterfeit or the subject of a fraudulent transaction, the pharmacy will notify the board within 72 hours of obtaining that knowledge. (BPC 4107.5)	
	3.4. The pharmacy does not furnish dangerous drugs or dangerous devices to an unauthorized person. (BPC 4163)	
	3.5. The pharmacy is aware that pharmacies are required by the Drug Quality and Security Act (DQSA), to have pharmacy lot-level traceability and by November 27, 2023, unit-level traceability. (21 USC 360eee-1[d][2], [g][1])	
CORRECTIV	VE ACTION OR ACTION PLAN:	

	oluntary Drug Repository and Distribution Program (HSC 150200)
Yes No N/A	4.1. Does the pharmacy donate to or operate a county-approved Voluntary Drug Repository and Distribution Program?
	(If yes, complete Section 30 [donate drugs] or Section 31 [operate program] of this Self-Assessment.)
	4.1.1. The pharmacy that donates medications to or operates a voluntary county approved drug repository and distribution program meets all the requirements as specified in law. (HSC 150200, 150201, 150202, 150202.5, 150203, 150204, 150204.5, 150204.6, 150205, BPC 4169.5)
CORREC	CTIVE ACTION OR ACTION PLAN:
5. PI	harmacist-in-Charge (PIC)
Yes No N/A	5.1. The pharmacy has a PIC that is responsible for the daily operation of the pharmacy. (BPC 4101, 4113, 4113.6, 4305, 4330, CCR 1709, 1709.1)
	5.2. The PIC has adequate authority to assure the pharmacy's compliance with laws governing the operation of a pharmacy. (<u>BPC 4113[c]</u> , CCR 1709.1[b])
	5.3. The PIC has completed a biennial pharmacy self-assessment before July 1 of each odd numbered year. An additional self-assessment will be completed within 30 days if a new license is issued or a new PIC employed. Each self-assessment will be maintained in the pharmacy for three years. (CCR 1715)
	5.4. Is the PIC in charge of another pharmacy?
	5.5. If yes, are the pharmacies within 50 driving miles of each other? (CCR 1709.1[c])
	Name of the other pharmacy
	5.6. Any change of PIC is reported by the pharmacy and the departing PIC to the board in writing within 30 days. (BPC 4101[a], 4113[e/d])
	5.7. The PIC is responsible for directing and overseeing the performance of waived clinical laboratory tests, if the pharmacy holds a registration from CDPH to conduct such tests. (BPC 1206.56, 1209, 1265)
<u> </u>	5.8. The PIC or pharmacist on duty, if the PIC is not available, may make staffing decisions to ensure sufficient personnel are present in the pharmacy to prevent fatigue, distraction, or other conditions that may interfere with a pharmacist's ability to practice competently and safely. This paragraph does not apply to facilities of the Department of Corrections and Rehabilitation. (BPC 4113[c][2])
<u> </u>	5.9. The PIC or pharmacist on duty shall immediately notify the store management of any conditions that present an immediate risk of death, illness, or irreparable harm to patients, personnel, or pharmacy staff. If the conditions are not resolved within 24 hours, the PIC or pharmacist on duty shall ensure the board is timely notified. (BPC 4113[d][1]

CORREC	TIVE ACTION OR ACTION PLAN:
6. Duties	s of a Pharmacist
Yes No N/A	6.1. A pharmacist:
Yee No MA	 □ transmits a valid prescription to another pharmacist; (BPC 4052[a][2]) □ administers drugs and biological products ordered by the prescriber; (BPC 4052[a][3]) □ manufactures, measures, fits to the patient or sells and repairs dangerous devices or furnishes instructions to the patient or patient representative concerning the use of the dangerous devices; (BPC 4052[a][7]) □ provides consultation, training and education to patients about drug therapy disease management and disease prevention; (BPC 4052[a][8]) □ provides professional information and participates in multidiscipline review of patient progress; (BPC 4052[a][9]) □ furnishes medication including emergency contraception drug therapy, self-administered hormonal contraceptives, nicotine replacement products, naloxone, or prescription medication not requiring a diagnosis recommended by the Centers for Disease Control when traveling outside of the US; administers immunizations, HIV preexposure prophylaxis, HIV postexposure prophylaxis pursuant to a protocol; (BPC 4052 [a][10], 4052[a][11], 4052.01, 4052.02, 4052.03, 4052.3, 4052.3, 4052.8, 4052.9) □ dispenses aid-in-dying drugs; (HSC 443.5 [b][2]) □ orders and interprets tests for monitoring and managing efficacy and toxicity of drug therapies; (BPC 4052 [a][12]) □ initiate, adjust, or discontinue drug therapy for a patient under a collaborative practice agreement with any health care provider with prescriptive authority; and (BPC 4052 [a][13]) □ provide medication-assisted treatment pursuant to a state protocol, to the extent authorized by federal law. (BPC 4052 [a][14])
Yes No N/A	6.2. In addition, a pharmacist:
	 □ receives a new prescription order from the prescriber; (CCR 1793.1[a]) □ consults with the patient; (BPC 4052[a][8], CCR 1707.2, CCR 1793.1[b]) □ identifies, evaluates, and interprets a prescription; (CCR 1793.1[c]) □ interprets the clinical data in a patient medication record; (CCR 1793.1[d]) □ consults with any prescriber, nurse, health professional or agent thereof; (CCR 1793.1[e]) □ supervises the packaging of drugs; (CCR 1793.1[f]) □ checks the packaging procedure and product upon completion; (CCR 1793.1[f]) □ is responsible for all activities of pharmacy technicians to ensure that all such activities are performed completely, safely and without risk of harm to patients; (CCR 1793.7[e]) or
	 performs any other duty which federal or state law or regulation authorizes only a registered pharmacist to perform and performs all functions which require

4052.4, CCR 1793.1[g]) Yes No N/A 6.3. The pharmacist as part of the care provided by a health care facility, a licensed clinic and a licensed home health agency in which there is physician oversight, or a provider who contracts with a licensed health care service plan with regard to the care or services provided to the enrollees of that health care service plan, is performing the following functions, in accordance with policies, procedures, or protocols of that facility, licensed clinic, or health care service plan that were developed by health professionals. including physicians and surgeons, pharmacists and registered nurses. The functions are: ordering or performing routine drug therapy related patient assessment procedures; ordering drug therapy related laboratory tests; administering drugs or biologicals by injection; initiating and adjusting the drug regimen of a patient; and performing moderate or waived laboratory tests. (BPC 4052, 4052.1, 4052.2, 4052.3, 4052.4) 6.4. Pharmacists have obtained approval to access the CURES Prescription Drug Monitoring Program (PDMP). (HSC 11165.1) 6.5. The pharmacist dispenses emergency contraception only pursuant to the statewide protocol found in CCR 1746. (BPC 4052.3[b][1]) 6.6. Only a pharmacist performs blood glucose, hemoglobin A1c, or cholesterol tests that are waived under CLIA. (BPC 1206.6) 6.7. Only a pharmacist performs FDA-approved or authorized CLIA waived clinical laboratory tests as specified in law. in BPC 4052.4. (BPC 1206.6, 4052.4, 4119.10) CDPH (CLIA) Registration #: Expiration: 6.8. The pharmacist who is authorized to issue an order to initiate or adjust a controlled substance therapy is personally registered with the federal Drug Enforcement Administration. (BPC 4052[b]) 6.9. Effective July 1, 2022, a A pharmacist who is authorized to initiate or adjust a Schedule II Controlled substance shall have completed an education course on the risks of addiction associated with the use of Schedule II drugs. (BPC 4232.5[a]) 6.10. All pharmacists have joined the board's email notification list. (BPC 4013) □□□ 6.11. A prescriber, a prescriber's authorized agent, or a pharmacist may electronically enter a prescription or an order, as defined in BPC 4019, into a pharmacy's or hospital's computer from any location outside of the pharmacy or hospital with the permission of the pharmacy or hospital. (BPC 4071.1) 6.12. A pharmacist located and licensed in the state may, on behalf of a health care facility licensed pursuant to Chapter 2 (commencing with Section 1250) of Division 2 of the Health and Safety Code, from a location outside the facility, verify medication chart orders for appropriateness before administration consistent with federal requirements, as established in the health care facility's policies and procedures. The health care facility shall maintain a record of the pharmacist's verification of the medication chart order that meets the requirements of Sections 4081 and 4105. (BPC 4071.1[d][1], 4071.1[d][2])

professional judgment. (BPC 4052, 4052.02, 4052.03, 4052.1, 4052.2, 4052.3,

	6.13. A pharmacist may furnish COVID-19 oral therapeutics following a positive test for
	SARS-CoV-2, the virus that cause COVID-19, until January 1, 2026, under specified
	conditions (BPC 4052.04)
CORRECT	IVE ACTION OR ACTION PLAN:
7. Duties o	of an Advanced Practice Pharmacist
Yes No N/A	7.1. The advanced practice pharmaciat has received an advanced practice pharmaciat
	7.1. The advanced practice pharmacist has received an advanced practice pharmacist license from the board and may do the following: (BPC 4016.5, 4210)
	 7.1.1. Perform patient assessments, order and interpret drug therapy-related tests, and refer patients to other health care providers; (BPC 4052.6[a][1]-[3])
	 7.1.2. Participate in the evaluation and management of diseases and health conditions in collaboration with other health care providers; (BPC 4052.6[a][4])
	7.1.3. Initiate drug therapy and promptly transmit written notification to, or enter the appropriate information in to a patient record system shared with the patient's primary care provider or diagnosing provider; (BPC 4052.6[a][5], [b])
	☐ 7.1.4. Adjust or discontinue drug therapy and promptly transmit written notification to the patient's diagnosing prescriber or enters the appropriate information in a patient's record system shared with the prescriber; (BPC 4052.6[a][5], [b])
	 7.1.5. Prior to initiating or adjusting a controlled substance therapy, the advance practice pharmacist is personally registered with the federal Drug Enforcement Administration; (BPC 4052.6[d])
	☐ 7.1.6. Ordering of tests is done in coordination with the patient's primary care provider or diagnosing prescriber, including promptly transmitting written notification to the prescriber or entering information in a patient record system shared with the prescriber. (BPC 4052.6[e])
CORRECT	IVE ACTION OR ACTION PLAN:
8. Duties of	of an Intern Pharmacist
Yes No N/A	8.1. The intern pharmacist performs the functions of a pharmacist only under the direct supervision of a pharmacist. The pharmacist supervises no more than two interns at any one time. (BPC 4114, 4023.5, CCR 1726)
	8.2. All prescriptions filled or refilled by an intern are, prior to dispensing, checked for accuracy by a licensed pharmacist and the prescription label initialed by the checking pharmacist. (CCR 1717[b][1], CCR 1712)

	8.3. The intern hours affidavits are signed by the pharmacist under whom the experience was earned or by the pharmacist-in-charge at the pharmacy while the intern pharmacist obtained the experience, when applicable. (BPC 4209[b], CCR 1726)
	8.4. During a temporary absence of a pharmacist or duty-free breaks or meal periods, an intern pharmacist may not perform any discretionary duties nor act as a pharmacist. (CCR 1714.1[d])
	8.5. All intern pharmacists have joined the board's email notification list. (BPC 4013)
CORRECTI	VE ACTION OR ACTION PLAN:
	
9. Duties o	of a Pharmacy Technician
Yes No N/A	
	9.1. Pharmacy technicians only perform packaging, manipulative, repetitive, or other nondiscretionary tasks, while assisting and under the direct supervision and control of a pharmacist. The pharmacist is responsible for the duties performed by the pharmacy technician under the pharmacist's supervision. (BPC 4023.5, 4038, 4115, CCR 1793, 1793.2, 1793.7)
	9.2. Pharmacy technician ratio when only one pharmacist is present, is no more than one technician performing packaging, manipulative, repetitive, or other nondiscretionary tasks. If a pharmacy technician, under the direct supervision and control of the pharmacist, prepares and administers influenza and COVID-19 vaccines via injection or intranasally, prepares and administers epinephrine, performs specimen collection for tests that are classified as waived under CLIA, receives prescription transfers, and accepts clarification on prescriptions, a second pharmacy technician shall be assisting a pharmacist with performing the tasks as defined in BPC 4115(a). For each additional pharmacist, the ratio may not exceed 2 technicians for each additional pharmacist. (BPC 4038, 4115[a], [gf][1], CCR 1793.7[f])

Yes No N/A	9.3. A pharmacy technician or pharmacy technician trainee wears identification, in 18-point type, that identifies them as a pharmacy technician or pharmacy technician trainee. (BPC 680[a], 4115.5[e], CCR 1793.7[c])
Yes No N/A	9.4. The pharmacy has a job description for the pharmacy technician and written policies and procedures to ensure compliance with technician requirements. (CCR 1793.7[d])
	9.5. A pharmacy technician trainee participating in an externship may perform packaging, manipulative, repetitive or other nondiscretionary tasks only under the direct supervision and control of a pharmacist; a pharmacist may only supervise one technician trainee and only for a period of no more than 140 hours. (BPC 4115.5)
	9.6. All pharmacy technicians have joined the board's email notification list. (BPC 4013)
	9.7. A person shall not act as a pharmacy technician without first being licensed by the board as a pharmacy technician. A pharmacy technician certification only is not equivalent to being licensed by the Board as a pharmacy technician. (BPC 4115[f])
	9.8. A pharmacy technician may, under the direct supervision and control of a pharmacist, prepare and administer influenza and COVID-19 vaccines via injection or intranasally, prepare and administer epinephrine, perform specimen collection for tests that are classified as waived under CLIA, receive prescription transfers, and accept clarification on prescriptions under the following conditions: (BPC 4115[b][1])
	9.8.1. The pharmacy has scheduled another pharmacy technician to assist the pharmacist by performing the tasks as defined in BPC 4115(a), under the direct supervision of the pharmacist; (BPC 4115[b][1][A])
	9.8.2. The pharmacy technician is certified and maintains the certification, by a pharmacy technician certifying organization offering a pharmacy technician certification program accredited by the National Commission for Certifying Agencies that is approved by the board; (BPC 4115[b][1][B], BPC 4202[a][4])
	9.8.3. The pharmacy technician has completed at least six hours of practical training approved by the Accreditation Council for Pharmacy Education and includes hands-on injection technique, the recognition and treatment of emergency reactions to vaccines, and an assessment of the pharmacy technician's injection technique; (BPC 4115[b][1][C]; and
	☐ 9.8.4. The pharmacy technician is certified in basic life support. (BPC 4115[b][1][D])
CORRECTIN	/E ACTION OR ACTION PLAN:

10. Dutie	s of Non-Licensed Personnel		
Yes No N/A	10.1. A non-licensed person (clerk/typist) is permitted to type a prescription label or otherwise enter prescription information into a computer record system, and—at the direction of a pharmacist—may request and receive refill authorization. (CCR 1793.3)		
	10.2. The number of non-licensed personnel supervised by each pharmacist does not interfere with the effective performance of the pharmacist's responsibilities under the Pharmacy Law. (CCR 1793.3[b])		
CORREC	TIVE ACTION OR ACTION PLAN:		
	PHARMACY PRACTICE		
11. Cons	ultation/Patient Profile/Review of Drug Therapy		
Yes No N/A	11.1. Pharmacists provide oral consultation: (BPC 4052[a][8], CCR 1707.2)		
	 11.1.1. whenever the prescription drug has not been previously dispensed to the patient; 		
	 11.1.2. whenever a refill prescription drug is dispensed in a different dosage form, strength, or with new written directions; 		
	□ 11.1.3. upon request;		
	 11.1.4. whenever the pharmacist deems it is warranted in the exercise of their professional judgment; and 		
	 11.1.5. all of the above, unless a patient or patient's agent declines the consultation directly to the pharmacist. 		
Yes No N/A	11.2. The pharmacy maintains patient profile information including allergies, date of birth or age, gender and other prescription and nonprescription drugs that the patient takes. (CCR 1707.1)		
	11.3. The pharmacist reviews a patient's drug therapy and medication record prior to consultation. (CCR 1707.3)		
	11.4. Consultation is performed in a manner that protects the patient's protected health care information and in an area suitable for confidential patient consultation. (Civil Code 56.10, CCR 1714[a])		
	11.5. Appropriate drug warnings are provided orally or in writing. (BPC 4074, CCR 1744)		
	11.6. If prescription medication is mailed or delivered, written notice about the availability of consultation is provided. (CCR 1707.2[b][2])		
	11.7. Drugs dispensed pursuant to a veterinary prescription shall include, as part of the		
	consultation, the option for a representative of an animal patient to also receive drug documentation specifically designed for veterinary drugs. (BPC 4069)		

CORRECT	VE ACTION OR ACTION PLAN:
12. Prescr	iption Requirements
Yes No N/A	12.1. Prescriptions are complete with all the required information. (BPC 4040, 4070)
	12.2. Orally transmitted prescriptions are received and reduced to writing only by a pharmacist or intern pharmacist working under the direct supervision of a pharmacist. (BPC 4070, CCR 1717[c])
	12.3. If a prescription is orally or electronically transmitted by the prescriber's agent, the pharmacist makes a reasonable attempt to verify that the prescriber's agent is authorized to do so, and the agent's name is recorded. (BPC 4071)
	12.4. If orally transmitted, the pharmacist who received the prescription is identified by initialing the prescription, and if dispensed by another pharmacist, the dispensing pharmacist also initials the prescription. (CCR 1717[c], 1712)
	12.5. The security and confidentiality of electronically transmitted prescriptions are maintained. (BPC 4070[c], CCR 1717.4[h])
	12.6. Facsimile prescriptions are received only from a prescriber's office. (BPC 4040[c])
	12.7. Internet prescriptions for patients (human or animal) in this state are only dispensed or furnished pursuant to a prior good faith examination. (BPC 2290.5, 2242, 2242.1, 4067[a])
	12.8. With the exception of those prescriptions written under HSC 11159.2 (terminally ill exemption), 11159.3 (declared emergency exemption), and 11167.5 (SNF (Skilled Nursing Facilities), ICF (Intermediate Care Facilities), licensed home health agency and licensed hospice exemption), all written controlled substances prescriptions (Schedules II – V) are on California Security Prescription forms. (HSC 11164[a], 11167.5, 11162.1, 11159.2, 11159.3)
	12.9. All controlled substance prescriptions are valid for six months and are signed and dated by the prescriber. (HSC 11164[a][1], 11166)
	12.10. All controlled substance prescriptions that are e-prescribed conform to provisions of federal law. (21 CFR parts 1300, 1306, 1311)
CORRECT	VE ACTION OR ACTION PLAN:

13. Prescription Labeling, Furnishing and Dispensing Yes No N/A 13.1. The prescription label contains all the required information. (BPC 4076) 13.2. The prescription label is formatted in accordance with patient centered labeling requirements. (CCR 1707.5) 13.3. The expiration dates of a drug's effectiveness is accurately identified on the label. (BPC 4076[a][9]) 13.4. The trade name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record and includes the statement " where the brand name is inserted, and the name of the "generic for manufacturer. In the professional judgment of the pharmacist, if the brand name is no longer widely used, the label may list only the generic name of the drug and the manufacturer's name may be listed outside the patient-centered area. (BPC 4076[a][1], CCR 1707.5[a][1], 1717[b][2]) 13.5. Generic substitution is communicated to the patient. (BPC 4073) 13.6. When a biological product is substituted with an alternative biological product, all the requirements of BPC 4073.5 are met. (BPC 4073.5) 13.7. If the prescription is filled by a pharmacy technician or a pharmacy technician trainee, before dispensing, the prescription is checked for accuracy by a licensed pharmacist and that pharmacist initials the prescription label or the identity of the reviewing pharmacist is recorded in a computer system by a secure means. (BPC 4115, 4115.5[b][3], CCR 1793.7, CCR 1712) 13.8. The federal warning label prohibiting transfer of controlled substances is on the prescription container. (21 CFR 290.5) 13.9. Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (15 USC 1473[b], 16 CFR 1700.15, CCR 1717[a]) 13.10. Patient package inserts are dispensed with all estrogen medications. (21 CFR 310.515) 13.11. The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57[c]. 13.12. Medication guides are provided on required medications. (21 CFR 208.24[e]) 13.13. The pharmacy furnishes dangerous drugs in compliance with: BPC 4119(b) to an approved service provider within an emergency medical services system for storage in a secured emergency pharmaceutical supplies container, in accordance with the policies and procedures of the local emergency medical services agency. (BPC 4119)

	whom the dangerous drugs were purchased, a manufacturer from whom the drugs were purchased, a licensed wholesaler acting as a reverse distributor, another pharmacy to alleviate a temporary shortage with a quantity sufficient to alleviate the temporary shortage, a health care provider authorized to received drugs, or to another pharmacy of common ownership.		
Yes No N/A □□□□	13.14. The label includes a physical description of the dispensed medication, including its color, shape, and any identification code that appears on the tablets or capsules. (BPC 4076[a][11])		
	13.15. Controlled substance prescriptions are not filled or refilled more than six months from the date written. (HSC 11200[a])		
Yes No N/A	13.16. Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times and in an amount, for all refills of that prescription taken together, not exceeding a 120-day supply. (HSC 11200[b])		
	13.17. The pharmacy dispenses not more than a 90-day supply of a dangerous drug, excluding controlled substances, psychotropic medications and self-administered hormonal contraception, under the following provisions: (BPC 4064.5)		
	☐ 13.17.1 Where the prescription specifies an initial quantity of less than a 90-day supply followed by periodic refills; and where: (BPC 4064.5[a])		
	☐ 13.17.1.1. The prescriber has not indicated "no change to quantity" or words of similar meaning; (BPC 4064.5[d])		
	13.17.1.2. The patient has completed an initial 30 day supply; (BPC 4064.5[a][1]) (This is not required where the prescription continues the same medication as previously dispensed in a 90 day supply. BPC 4064.5[b])		
	☐ 13.17.1.3. The total quantity dispensed does not exceed the total quantity authorized on the prescription, including refills; (BPC 4064.5[a][2])		
	13.17.1.4. The prescriber has not specified on the prescription that dispensing the prescription in an initial amount, followed by periodic refills, is medically necessary; and (BPC 4064.5[a][3])		
	 13.17.1.5. The pharmacist is exercising their professional judgment. (BPC 4064.5[a][4]) 		
	☐ 13.17.1.6. The pharmacist notifies the prescriber of the increase in quantity dispensed. (BPC 4064.5[c])		
	 13.17.2. The pharmacist notifies the prescriber of the increase in quantity dispensed. (BPC 4064.5[c]) 		
	13.17.3. When requested by the patient, the pharmacist dispenses up to a 12 month supply of an FDA-approved, self-administered hormonal contraceptive pursuant to a valid prescription that specifies an initial quantity followed by periodic refills. (BPC 4064.5[f][1])		

	□ 13.17.4. When a pharmacist furnishes a self-administered hormonal contraceptive pursuant to BPC 4052.3 under protocols developed by the Board of Pharmacy, the pharmacist may furnish, at the patient's request, up to a 12-month supply at one time. (BPC 4064.5[f][2])		
Yes No N/A □□□□	13.18. The pharmacist includes a written label on the drug container indicating that the drug may impair a person's ability to operate a vehicle or vessel. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074[a], [b], 4076.7, CCR 1744)		
	13.19. The pharmacist includes a written label on the drug container to alert the patient about possible potentiating effects when taken in combination with alcohol. The label may be printed on an auxiliary label affixed to the prescription container. (BPC 4074[a], CCR 1744[b])		
Yes No N/A □□□	13.20. Whenever an opioid prescription drug is dispensed to patient for outpatient use, the pharmacy prominently displays on the label or container or by a flag or other notification to the container, a notice that states, "Caution: Opioid. Risk of overdose and addiction." (BPC 4076.7)		
	13.21. When requested by a patient or patient representative, the pharmacy provides translated directions for use in the languages the board has made available, printed on the prescription container, label, or on a supplemental document. If the translated directions for use appears on the prescription container or label, the English-language version of the directions for use also appears on the container or label, whenever possible, and may appear on other areas of the label outside the patient-centered area. If it is not possible for the English-language directions to appear on the container or label, the English-language directions are provided on a supplemental document. (BPC 4076.6[a])		
	13.22. When a pharmacist furnishes naloxone federal FDA-approved opioid antagonists pursuant to the board of pharmacy's approved protocol, the pharmacist complies with all the requirements listed in BPC 4052.01 and CCR 1746.3.		
	13.23. When the pharmacy furnishes naloxone or another opioid antagonist to a school district, county office of education, or charter school pursuant to Section 49414.3 of the Education Code, it is furnished exclusively for use at a school district school site, count office of education school site, or charter school, and a physician or surgeon provides a written order specifying the quantity to be furnished. (BPC 4119.8)		
	13.24. The pharmacy furnishes naloxone hydrochloride or other opioid antagonist to a law enforcement agency exclusively for use by employees of the law enforcement agency, who have completed training provided by the law enforcement agency, in administering naloxone hydrochloride or other opioid antagonists, and the records of acquisition and disposition of naloxone hydrochloride or other opioid antagonists furnished shall be maintained by the law enforcement agency for 3 years. (BPC 4119.9)		
	13.25. For each vaccine administered by a pharmacist, a patient vaccine administration record is maintained in an automated data processing or manual record mode such that the information required under section 300aa-25 of Title 42 of the United States Code is		

	readily retrievable during the pharmacy's normal operating hours. A pharmacist provides each patient with a vaccine administration record, and reports to the immunization registry, in accordance with BPC 4052.8(b)(3), the information described in HSC 120440(c) within 14 days of the administration of any vaccine. A pharmacist informs each patient or patient's guardian of immunization record sharing preferences detailed in HSC 120440(e). At the request of a patient, the pharmacist shall notify each patient's primary care provider of any vaccine administered to the patient, or enter the appropriate information in a patient record system shared with the primary care provider, as permitted by the primary care provider. The pharmacist shall also notify each pregnant patient's prenatal care provider, if known, of any vaccine administered to the patient within 14 days of the administration of any vaccine. (CCR 1746.4[d],[e],-[f])
	13.26. The pharmacy furnishes epinephrine auto-injectors to an authorized entity for the purpose of rendering emergency care in accordance with HSC 1797.197a, and is furnished exclusively for use by, or in connection with, an authorized entity and an authorized health care provider provides a prescription specifying the quantity of the epinephrine auto-injectors to be furnished to the authorized entity. A new prescription is obtained for any additional epinephrine auto-injector required for use. The pharmacy complies with the requirements for labeling and records pursuant to BPC 4119.4.
Yes No N/A	13.27. When a pharmacist initiates and furnishes HIV preexposure prophylaxis, the pharmacist does so in compliance with all the requirements of BPC 4052.02. (BPC 4052.02, CCR 1747)
	13.28. When a pharmacist initiates and furnishes HIV postexposure prophylaxis, the pharmacist does so in compliance with all the requirements of BPC 4052.03. (BPC 4052.03, CCR 1747).
	13.29. When a pharmacist receives a prescription, which include the words "expedited partner therapy" or the letters "EPT" pursuant to HSC 120582, the pharmacists labels the drug without the name of the individual for whom the drug is intended (BPC 4076 [a], [f]).
	13.30. When a pharmacist provides EPT the pharmacist provides written notification that describes the right of an individual who receives EPT to consult with a pharmacist about the medication dispensed and additional information regarding possible drug interactions. (BPC 4076[a], [h]).
	13.31. If a person informs the pharmacy that the person identifies as a person who is blind, has low-vision, or is otherwise print disabled, the pharmacist shall provide to the person or their authorized representative, at no additional cost, an accessible prescription label affixed to the container in compliance with all the requirements of BPC 4076.8. (BPC 4076.8)
	13.31. If the person identifies as a person who is blind, has low-vision, or is otherwise
	print disabled, the dispenser shall provide, at no additional cost, an accessible prescription label affixed to the container or as a supplemental document, if it does not fit the container, which meets the following: (BPC 4076.8)
	□ 13.31.1 Is available to the person in a timely manner and lasting for at least the duration of the prescription; (BPC 4076.8[a][1])

	☐ 13.31.2 Is appropriate to the disability and language of the person making the request through use of audible, large print, Braille, or translated directions; (BPC 4076.8[a][2])		
	13.31.3 Conforms to the format-specific best practice established by the United States Access Board and the National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care; (BPC 4076.8[a][3])		
	13.32. If a prescription reader is provided, the prescription label is compatible with the		
	prescription reader. (BPC 4076.8[b])		
CORREC	TIVE ACTION OR ACTION PLAN:		
14. Refill	Authorization		
Yes No N/A	14.1. Refill authorization from the prescriber is obtained before refilling a prescription. (BPC 4063)		
	14.2. Refills are documented. (CCR 1717)		
	14.3. Prescriptions for dangerous drugs or devices are only filled without the prescriber's authorization if the prescriber is unavailable to authorize the refill and if, in the pharmacist's professional judgment, failure to refill the prescription might interrupt the patient's ongoing care and have a significant adverse effect on the patient's well-being. (BPC 4064[a])		
	14.4. Refills for Schedule II controlled substances are prohibited. (HSC 11200)		
	14.5. Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of 5 times within 6 months, and all refills taken together do not exceed a 120 day supply. (HSC 11200)		
CORREC	TIVE ACTION OR ACTION PLAN:		
	-Refill Program		
Yes No N/A	15.1. The pharmacy offers a program to automatically refill prescriptions (CCR 1717.5) The pharmacy is aware that effective July 1, 2022, the following actions are required:		
	☐ 15.1.1. The pharmacy has policies and procedures describing the program. (CCR 1717.5[a][1])		
	 15.1.2. Before a patient enrolls, the pharmacy provides a written or electronic notice summarizing the program to the patient or patient's agent. (CCR 1717.5[a][2]) 		

		15.1.3. The pharmacy obtains an annual renewal of each prescription from the patient or patient's agent for each prescription refilled through the program. (CCR 1717.5[a][3])	
		15.1.4. The pharmacy maintains a copy of the written or electronic consent to enroll on file for one year from date of dispensing. (CCR 1717.5[a][4])	
		15.1.5. The pharmacy completes a drug regimen review for each prescription refilled through the program at the time of refill. (CCR 1717.5[a][5])	
		15.1.6. Each time a prescription is refilled through the program, the pharmacy provides the patient or patient's agent with a written or electronic notice that a prescription was refilled through the program. (CCR 1717.5[a][6])	
		15.1.7. The pharmacy documents and maintains records of patient withdrawal or disenrollment for one year from the date of withdrawal or disenrollment and provides confirmation to the patient or patient's agent. (CCR 1717.5[a][7])	
		15.1.8. The pharmacy provides a full refund to the patient, patient's agent or payer for any prescription refilled through the program if the pharmacy was notified that the patient did not want the refill, regardless of the reason, or the pharmacy had been notified of withdrawal or disenrollment from the program prior to dispensing the prescription medication. (CCR 1717.5[a][8])	
		15.1.9. The pharmacy makes available any written or electronic notification required by this section in alternate languages as required by state or federal law. (CCR 1717.5[a][9])	
CORRECT	IVE A	CTION OR ACTION PLAN:	
	y Ass	urance and Medication Errors	
∕es No N/A □□□	erro	.1. Pharmacy has established quality assurance program that documents medication ors attributable, in whole or in part, to the pharmacy or its personnel. (BPC 4125, CR 1711)	
		R 1711)	
		R 1711) 2. Pharmacy quality assurance policies and procedures are maintained in the armous are immediately retrievable. (CCR 1711[c])	
□□□ /es_ <u>No_N/A</u> □□□	pha 16.0 erro	2. Pharmacy quality assurance policies and procedures are maintained in the	

	16.5. Investigation of pharmacy medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d])		
	16.6. The record for quality assurance review for a medication error contains: (CCR 1711[e])		
		16.6.1. Date, location, and participants in the quality assurance review;	
		16.6.2. Pertinent data and other information related to the medication error(s) reviewed;	
		16.6.3. Findings and determinations; and	
		16.6.4. Recommended changes to pharmacy policy, procedure, systems or processes, if any.	
	phai	6.7. The record of the quality assurance review is immediately retrievable in the harmacy and is maintained in the pharmacy for at least one year from the date it was reated. (CCR 1711[f])	
	16.8. Pharmacists are not deviating from the requirements of a prescription except upon the prior consent of the prescriber, and selection of the drug product is in accordance with BPC 4073 (generic substitution). (CCR 1716)		
	16.9. The community pharmacy shall report, either directly or through a designated third party, including a component patient safety organization as defined in Section 3.20 of Title 42 of the Code of Federal Regulations, all medication errors to an entity approved by the board. The report shall be submitted no later than 14 days following the date of discovery of the error. (BPC 4113.1)		
	mee Dep	O An outpatient hospital pharmacy is not required to report a medication error that ts the requirements of an adverse event, and that has been reported to the State artment of Public Health pursuant to Section 1279.1 of the Health and Safety Code. C 4113.1[e])	
CORRECTIV	/E A0	CTION OR ACTION PLAN:	

17. Erroneous or Uncertain Prescriptions / Corresponding Responsibility for Filling **Controlled Substance Prescriptions** Yes No N/A 17.1. Before dispensing a prescription that contains any significant error, omission, irregularity, uncertainty, ambiguity or alteration, the pharmacist contacts the prescriber to obtain information needed to validate the prescription. (CCR 1761[a]) 17.2. Pharmacists are aware of their corresponding responsibility to determine that a prescription written for a controlled substance was issued for legitimate medical purposes only. (HSC 11153) 17.3. Even after conferring with the prescriber, the pharmacist does not dispense a controlled substance prescription if the pharmacist knows or has objective reason to know that the prescription was not issued for a legitimate medical purpose. (CCR 1761[b], HSC 11153) 17.4. Internet prescriptions for controlled substances are only dispensed if in compliance with the Ryan Haight Online Pharmacy Consumer Protection Act of 2008. (21 USC 829, 21 USC 802.) CORRECTIVE ACTION OR ACTION PLAN: 18. Prescription Transfer Yes No N/A 18.1. Only pharmacists transfer prescriptions from pharmacy to pharmacy, and records of prescription transfers are kept as required. (CCR 1717 [e]) 18.2. Complete and accurate transfer records are kept on each prescription and refill when dispensed by pharmacies sharing a common electronic file. (CCR 1717.1) 18.3. For electronic data transmission prescriptions, at the request of the patient or person authorized to make a request on behalf of the patient, the pharmacy immediately transfers or forwards an electronic data transmission prescription, that was received but not dispensed to the patient, to an alternative pharmacy designated by the requester (BPC 688 (g)), unless the action would result in a violation of any state or federal law or the action is not supported by the latest version of NCPDP SCRIPT standard. Unfulfilled controlled substance prescriptions received as electronic data transmission prescriptions are transferred or forwarded in compliance with Federal Law. (21 CFR 1300, 1304, 1306, and 1311) a. Schedule III, IV and V Controlled Substance Prescription Transfers Yes No N/A 18.4. For the **transferring pharmacy**: the prescription hard copy is pulled and "void" is written on its face. The name of the pharmacy to which the prescription is transferred is written on the back of the voided prescription and all other information is recorded as

required. The prescription can be transferred only once unless the pharmacies electronically share a real-time, on-line database, in which case the prescription is

	transferred up to the maximum refills permitted by law and the prescriber's authorization. (21 CFR 1306.25, CCR 1717[e])					
Yes No N/A	18.5. For the receiving pharmacy : the prescription is reduced to writing by the pharmacist and "transfer" is written on the face of the transferred prescription and all other information is recorded as required. (CCR 1717[e], 21 CFR 1306.25)					
CORREC	TIVE ACTION OR ACTION PLAN:					
19. Conf	identiality of Prescriptions					
Yes No N/A □□□ 19.1. Patient information is maintained to safeguard confidentiality. (Civil of seq.)						
	19.2. All prescriptions are kept confidential and only disclosed as authorized by law. (CCR 1764)					
	19.3. The pharmacy ensures electronically transmitted prescriptions are received, maintained and transmitted in a secure and confidential manner. (CCR 1717.4[h])					
	19.4. If electronically transmitted prescriptions are received by an interim storage device (to allow for retrieval at a later time), the pharmacy maintains the interim storage device in a manner to prevent unauthorized access. (CCR 1717.4[d])					
	19.5. If the pharmacy has established and utilizes common electronic prescription files to maintain required dispensing information, the system shall not permit disclosure of confidential medical information except as authorized by law. (CCR 1717.1)					
	19.6. Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101[a])					
CORREC	TIVE ACTION OR ACTION PLAN:					
20. Reco	ord Keeping Requirements					
Yes No N/A	20.1. All completed pharmacy self-assessments are on file in the pharmacy and maintained for three years. (CCR 1715[d])					
	20.2. All drug acquisition and disposition records (complete accountability) are maintained for at least three years. Any record maintained electronically, the pharmacist-in-charge or pharmacist on duty is able to produce a hardcopy and electronic copy of all records of acquisition or disposition or other drug or dispensing-related records. These records include (BPC 4052.04, 4081, 4105, 4169, 4333):					
	□ 20.2.1. Prescription records (BPC 4081[a])					
	□ 20.2.2. Purchase Invoices for all prescription drugs (BPC 4081[a])					

	Ш	20.2.3. Purchase Invoices and sales records for non-prescription diabetic test devices dispensed pursuant to a prescription (BPC 4081[d])
		20.2.4. Biennial controlled substances inventory (21 CFR 1304.11[c], CCR 1718)
		20.2.5. U.S. Official Order Forms (DEA Form 222) (21 CFR 1305.13)
		20.2.6. Power of Attorney for completion of DEA 222 forms (21 CFR 1305.057)
		20.2.7. Theft and Loss Reports (DEA Form 106) (21 CFR 1301.74[c])
		20.2.8. Record documenting return of drugs to wholesaler or manufacturer (BPC 4081[a])
		20.2.9. Record documenting transfers or sales to other pharmacies, licensees, prescribers, and reverse distributors (BPC 4081, 4105, CCR 1718)
		20.2.10. Records of receipt and shipment (BPC 4081)
	Ω	20.2.11. Records documenting kind and amounts of COVID-19 oral therapeutics furnished following a positive test for SARS-CoV-2, as well as information regarding any testing services provided, in the patient's record in the record system maintained by the pharmacy (BPC 4052.04[d])
	<u> </u>	20.2.12. Records demonstrating compliance with medication error reporting requirements. (BPC 4113.1[a])
Yes No N/A		3. A pharmacist may sell hypodermic needles and syringes to a person without a scription is limited to: (BPC 4145.5)
		20.3.1. Persons known to the pharmacist and when the pharmacist has previously been provided with a prescription or other proof of legitimate medical need; (BPC 4145.5[a])
		20.3.2. Use on animals, provided the person is known to the pharmacist or the person's identity can be properly established. (BPC 4145.5[c])
		20.3.3. For industrial use, as determined by the board. (BPC 4144.5)
		20.3.4. As a public health measure intended to prevent the transmission of HIV, viral hepatitis, and other bloodborne diseases, furnishing of hypodermic needles and syringes for human use to a person 18 years of age or older for personal use. (BPC 4145.5[b])
	pres cour C <u>,</u> a	I. When hypodermic needles and syringes are furnished by a pharmacy without a scription, the pharmacy provides the consumer with written information or verbal nseling on how to access drug treatment, testing and treatment for HIV and hepatitis and safe disposal of sharps waste; and provide one or more of the following disposal ons: (BPC 4145.5[e], [f])
		20.4.1. Onsite, safe, hypodermic needle and syringe collection and disposal program.
		20.4.2. Furnish or make available mail-back sharps containers.
		20.4.3. Furnish or make available sharps containers.

Yes No N/A				
	Date	e Waiver Approved Waiver Number		
	Add	ress of offsite storage location:		
Yes No N/A	20.6. The pharmacy furnishes an epinephrine auto-injector to a school district, county office of education, or charter school pursuant to Section 49414 of the Education Code if all of the following are met:			
		20.6.1. The epinephrine auto-injectors are furnished exclusively for use at a school district site, county office of education, or charter school (BPC 4119.2 [a][1]).		
		20.6.2. A physician and surgeon provide a written order that specifies the quantity of epinephrine auto-injectors to be furnished (BPC 4119.2[a][2]).		
	20.7. The pharmacy furnishes an epinephrine auto-injector to an authorized entity for the purpose of rendering emergency care in accordance with HSC 1797.197(a), provided that: (BPC 4119.3, 4119.4)			
		20.7.1. An authorized healthcare provider provides a written order that specifies the quantity of epinephrine auto-injectors to be dispensed; (BPC 4119.3[a][1], 4119.4[a][2])		
		20.7.2. The pharmacy labels each epinephrine auto-injector with the name of the person to whom the prescription was issued, the designation "Section 1797.197a responder" and "First Aid Purposes Only", the dosage, use and expiration date; and- (BPC 4119.3[a], 4119.4[b])		
		20.7.3. Each dispensed prescription includes the manufacturer's product information sheet for epinephrine auto-injectors. (BPC 4119.3[a][2][B], 4119.4[c])		
CORRECTIV	/E A(CTION OR ACTION PLAN:		
21. DEA Co	ntrol	lled Substances Inventory		
	Inve	entory:		
Yes No N/A	21.1	. Is completed biennially (every two years).		
		Date completed: (21 CFR 1304.11[c])		
		2. Schedule II inventory is separate from Schedule III, IV and V. See also Section 22. CFR 1304.04[h][1])		

Yes No N/A	21.3. All completed inventories are ls available for inspection for three years. (CCR 1718)
	21.4. Indicates on the inventory record whether the inventory was taken at the "open of business" or at the "close of business." (21 CFR 1304.11[a])
Yes No N/A	21.5. Separate Schedule II records are maintained. This includes Schedule II prescriptions, invoices, US official order forms, and inventory records. (21 CFR 1304.04[h])
	21.6. Schedule III-V prescriptions are filed separately from all prescription records or are designated with a red "C." However, the red C requirement is waived if the pharmacy uses an automated data processing or other record keeping system for identification of controlled substances by prescription number and the original prescription documents can be retrieved promptly. (21 CFR 1304.04[h][4])
	21.7. Inventories and records for Schedule III-V controlled substances are filed separately or are designated in some manner that makes the required information readily retrievable from ordinary business records. (21 CFR 1304.04)
	21.8. U.S. Official Order Form (DEA Form222) or electronic equivalent (CSOS) is utilized when ordering all Schedule II controlled substances. When Schedule II controlled substance orders are received by the pharmacy, for each item received, the date and quantity received is indicated on the DEA Form 222. (21 CFR 1305.03, 1305.12, 1305.13, 1305.21, 1305.22[g])
	21.9. When a pharmacy distributes Schedule II controlled substances to a DEA registrant (pharmacies, wholesales, manufacturers, prescribers) a DEA Form 222 is prepared by the purchasing registrant and provided to the pharmacy selling the schedule II controlled substances. (21 CFR 1305.12)
	21.10. When the pharmacy distributes Schedule II controlled substances to other DEA registrants, such as those listed above, a copy of the DEA Form 222, is properly completed by the pharmacy selling the controlled substances and that copy is submitted at the end of each month to the DEA regional office. (21 CFR 1305.13)
	21.11. Sales of controlled substances to other pharmacies or prescribers do not exceed five percent of the total number of controlled substances dosage units dispensed per calendar year; otherwise a wholesaler registration is obtained from DEA and from the board. (21 CFR 1307.11[a][1][iv]], Drug Supply Chain Security Act, BPC 4160)
	21.12. When dispensed upon an "oral" order for a true emergency, a Schedule II prescription is provided by the prescriber by the 7 th day following the transmission of the oral order. If not received, the pharmacy reports failure to provide prescription document to the California Department of Justice within 144 hours of the failure to provide prescription. (HSC 11167[c], [d])
	21.13. The pharmacy generates a controlled substance printout for refills of Schedule III-V prescriptions at least every three days (72 hours) which contains the signature of the dispensing pharmacist, or the pharmacy maintains an alternate system to document the refilling of controlled substance prescriptions that complies with 21 CFR 1306.22.

Yes No N/A	
	21.14. Any c_Controlled substances drug loss is reported within one business day of discovery to the DEA and within 30 days after the date of discovery to the Board of Pharmacy of any loss of controlled substances in one of the following categories that causes the aggregate amount of unreported losses discovered in that category, on or after the same day of the previous year, to equal or exceed: (21 CFR 1301.74[c], CCR 1715.6).
	☐ 21.14.1. Tablets, capsules, or other oral medication, 99 dosage units
	21.14.2. Single-dose injectable medications, lozenges, film, such as oral, buccal and sublingual, suppositories, or patches, 10 dosage units.
	21.14.3. Injectable multi-dose medications, medications administered by continuous infusion, or any other multi-dose unit not described in 21.14.1, two or more multi-dose vials, infusion bags or other containers.
Yes No N/A	04.45.50
	21.15. Do pharmacy staff hand initial prescription records or prescription labels, or (CCR 1712, 1717[b][1])
	21.16. Does the pharmacy comply with the requirement for a pharmacist to initial or sign a prescription record or prescription label by recording the identity of the reviewing pharmacist in a computer system by a secure means. This computer does not permit the record to be altered after made and the record of the pharmacist's identity made in the computer system is immediately retrievable in the pharmacy. (CCR 1712, 1717[b][1])
	21.17. All Schedule II through IV controlled substance dispensing data is successfully transmitted to CURES within one working day from the date the controlled substance is released to be patient. (HSC 11165[d])
	21.18. Furnishing of dangerous drugs and controlled substances for physician office use is done under sales and purchase records that correctly give the date, names and addresses of supplier and buyer, the drug or device and its quantity. The prescription may not be used for obtaining dangerous drugs or controlled substances for supplying a practitioner for the purpose of dispensing to patients. (21 CFR 1306.04[b], HSC 11250, BPC 4059)
	21.19. The pharmacy has designed and operates a system to identify suspicious orders and ensures the system complies with applicable Federal and State privacy laws. Upon discovering a suspicious order or series of orders, notify the DEA and the Special Agent in charge of DEA in their area. (21 USC 832[a]).
CORRECTIV	VE ACTION OR ACTION PLAN:

22. Inventory Reconciliation Report of Controlled Substances Yes No N/A 22.1. The pharmacy performs periodic inventory and inventory reconciliation functions to detect and prevent the loss of controlled substances. (CCR 1715.65 [a]) 22.2. The pharmacist-in-charge of the pharmacy reviews all inventory and inventory reconciliation reports taken, and establishes and maintains secure methods to prevent losses of controlled drugs. Written policies and procedures are developed for performing the inventory reconciliation reports required by pharmacy law. (CCR 1715.65 [b]) Yes No N/A 22.3. A pharmacy compiles an inventory reconciliation report of all federal Schedule II controlled substances at least every three months. This report requires: (CCR 1715.65 [c]) 22.3.1. A physical count, not an estimate, of all quantities of federal Schedule II controlled substances. The biennial inventory of controlled substances required by federal law may serve as one of the mandated inventories under this section in the year where the federal biennial inventory is performed, provided the biennial inventory was taken no more than three months from the last inventory required by this section; (CCR 1715.65[c][1]) 22.3.2. A review of all acquisitions and dispositions of federal Schedule II controlled substances since the last inventory reconciliation report; (CCR 1715.65[c][2]) 22.3.3. A comparison of the two above-mentioned items to determine if there are any variances; (CCR 1715.65[c][3]) 22.3.4. All records used to compile each inventory reconciliation report shall be maintained in the pharmacy or clinic for at least three years in a readily retrievable form; and (CCR 1715.65[c][4]) 22.3.5. Possible causes of overages shall be identified in writing and incorporated into the inventory reconciliation report. (CCR 1715.65[c][5]) □ 22.3.6. In addition to Schedule II controlled substance, the pharmacy is performing an inventory reconciliation of alprazolam 1mg, alprazolam 2mg, tramadol 50mg, and promethazine with codeine 6.25mg/10mg/5ml at least every 12 months. (CCR 1715.65[a][2]) 22.3.7. An inventory reconciliation report must be prepared for any identified controlled substances lost no later than three months after discovery of the reportable loss. (CCR 1715.65) □ 22.3.8. Inventory activities for all other controlled substances must be performed at least once every two years from the performance of the last inventory activities. (CCR 1715.65[a][3][B]) □ 22.3.9. The inventory reconciliation report may use a digital or electronic signature or biometric identifier in lieu of a physical signature if, in addition, the individual physically signs a printed statement confirming the accuracy of the inventory or report. The individual who performs the inventory shall sign and date the inventory

professional director. (CCR 1715.65[e], [e][1]) Yes No N/A 22.4. The pharmacy reports in writing identified losses and known causes to the board within 30 days of discovery unless the cause of the loss is theft, diversion, or self-use in which case the report shall be made within 14 days of discovery. If the pharmacy is unable to identify the cause of the loss, further investigation is undertaken to identify the cause and actions necessary to prevent additional losses of controlled substances. (CCR 1715.65 [d]) 22.5. The inventory reconciliation report is dated and signed by the individual(s) performing the inventory, and countersigned by the pharmacist-in-charge and be readily retrievable in the pharmacy for three years. A countersignature is not required if the pharmacist-in-charge personally completed the inventory reconciliation report. (CCR 1715.65 [e]) Yes No N/A 22.65. A new pharmacist-in-charge of the pharmacy completes an inventory reconciliation report as identified in CCR 1715.65 (c) within 30 days of becoming pharmacist-in-charge. When possible, the outgoing pharmacist-in-charge also completes an inventory reconciliation report as required in CCR 1715.65 (c). (CCR 1715.65 [f]) CORRECTIVE ACTION OR ACTION PLAN: 23. Oral/Electronic Transmission and Partial Fill of Schedule II Controlled Substance **Prescriptions** Yes No N/A 23.1. A faxed prescription for a Schedule II controlled substance is dispensed only after the original written prescription is received from the prescriber. (21 CFR 1306.11[a], HSC 11164) 23.2. An oral or electronically transmitted prescription for a Schedule II controlled substance for a patient in a licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or a licensed hospice care is dispensed only after the pharmacist has reduced the prescription to writing on a pharmacy-generated prescription form, and: (21 CFR 1306.11, 21 CFR 1306.11[f], HSC 11167.5) 23.2.1. The licensed facility provides the pharmacy with a copy of the prescriber's signed order, when available. 23.2.2. The prescription is endorsed by the pharmacist with the pharmacy's name, license, and address. 23.2.3. The physician has signed the original prescription or provides a facsimile signature on the prescription.

or report. If not personally completed by the pharmacist-in-charge or professional

director, the report must also be signed by the pharmacist-in-charge or

	□ 23.2.4. The signature of the person who received the controlled substance for the licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or licensed hospice. (21 CFR 1306.11[f], HSC 11167.5)		
Yes No NA	23.3. If unable to supply the full quantity, the pharmacist partially fills a Schedule II prescription and is aware that if the remaining portion of the prescription is to be filled, it must be filled within 72 hours. The pharmacist shall notify the prescriber if the remaining portion of the prescription is not filled within 72 hours. (21 CFR 1306.13[a], CCR 1745[d])		
	23.4. The pharmacist maintains records (in a readily retrievable form or on the original prescription) of each partial filling (filled within 60 days from the date of prescription issuance) of an original prescription for a Schedule II controlled substance written for a patient of a skilled nursing facility or a patient diagnosed as "terminally ill." (21 CFR 1306.13[b], CCR 1745)		
Yes No N/A	23.5 The pharmacist maintains records of each partial filling (filled within 30 days from the date of prescription issuance) of an original prescription for a Schedule II controlled substance when a partial fill is requested by the patient or practitioner. The pharmacist shall report to CURES only the actual amounts of drug dispensed. The total dispensed shall not exceed the prescribed quantity. (21 USC 829[f], BPC 4052.10)		
	23.6. Controlled substances written with the "11159.2 exemption" for the terminally ill are only dispensed when the original prescription is received, is tendered and partially filled within 60 days and no portion is dispensed more than 60 days from the date issued. (HSC 11159.2, 21 CFR 1306.11[a], CCR 1745)		
	23.7. The pharmacist, in a true emergency dispenses a Schedule II controlled substance from a prescription transmitted orally or electronically by a prescriber. If the order is written by the prescriber, the prescription is in ink, signed and dated by the prescriber. If the prescription is orally or electronically transmitted, it must be reduced to hard copy. The prescriber provides a written prescription on a controlled substance form that meets the requirements of HSC 11162.1 by the seventh day following the transmission of the initial order. (21 CFR 1306.11[d], HSC 11167)		
	23.8. All prescriptions received, maintained or transmitted by the pharmacy, whether new or refill, received orally, in writing or electronically, are handled to ensure their security, integrity, authenticity and confidentiality. (CCR 1717.4[h])		
	23.9. Electronic image transmission prescriptions are either received in hard copy or the pharmacy has the capacity to retrieve a hard copy facsimile of the prescription from the pharmacy's computer memory. (CCR 1717.4[e])		
	23.10. All electronically transmitted prescriptions include the name & address of the prescriber, a telephone number for oral confirmation, date of transmission and the name of identity of the recipient. (CCR 1717.4[c])		
	23.11. Prescriptions received into an interim storage device, in addition to the prescription information, record and maintain the date the prescription is entered into the device, the date the prescription is transmitted out of the device and the recipient of the outgoing transmission. (CCR 1717.4[d])		

Yes No N/A	23.12. A computer-generated prescription that is not an e-script and is printed out or faxed by the practitioner to the pharmacy must be manually signed. (21 CFR 1306.05[d])				
	23.13. Electronic prescriptions (e-scripts) for controlled substances that are received from the prescriber meet federal requirements. (21 CFR 1306.08, 21 CFR 1311)				
	23.14. Controlled substance prescriptions with the 11159.3 exemption during a declared local, state, or federal emergency, noticed by the board, may be dispensed if the following are met: (HSC 11159.3)				
		The prescription contains the information specified in HSC 11164(a), indicates that the patient is affected by a declared emergency with the words "11159.3 exemption" or a similar statement, and is written and dispensed within the first two weeks of notice issued by the board.			
		When the pharmacist fills the prescription, the pharmacist exercises appropriate professional judgment, including reviewing the patient's activity report from the CURES PDMP before dispensing the medication.			
		If the prescription is a Schedule II controlled substance, the pharmacist dispenses no greater than the amount needed for a seven-day supply.			
		The patient first demonstrates, to the satisfaction of the pharmacist, their inability to access medications, which may include, but not limited to, verification of residency within an evacuation area.			
CORRECTIV	/E A	CTION OR ACTION PLAN:			
24. Automa	ated I	Drug Delivery Systems			
Yes No N/A	24.1. Does the pharmacy use an automated drug delivery system, automated patient dispensing system and/or automated unit dose system? (CCR 1713)				
	If yes, complete the biennial self-assessment for automated drug delivery systems.				
	lice labe a lic	e: An ADDS license is not required for technology installed within the secured used premises area of a pharmacy, used in the selecting, counting, packaging, and beling of dangerous drugs and devices. (BPC 4427.2[j]) or exempt AUDS operated by sensed hospital pharmacy. (BPC 4427.2(i) As a reminder, a self-assessment form is uired for an exempt AUDS.			
CORRECTIV	/E A	CTION OR ACTION PLAN:			
					

25. Repackaging by the Pharmacy				
Yes No N/A	25.1. Drugs are repackaged (precounted or poured) in quantities suitable for dispensing to patients of the pharmacy. Such repackaging is performed according to the Current Good Manufacturing Practice (CGMP), and the drugs are properly labeled with at least the following information: name of drug, strength, dosage form, manufacturer's name and lot number, expiration date, and quantity per repackaged unit. (21 CFR Part 210, 211 [CGMP], BPC 4342, HSC 110105, 111430)			
	25.2. A log is maintained for drugs pre-packed for future dispensing. (CCR 1751.1, 21 CFR Parts 210, 211)			
	25.3. Drugs previously dispensed by another pharmacy are re-packaged at the parequest and includes the name and address of both pharmacies and complies with other requirements of BPC 4052.7.			
Yes No N/A	25.4. The pharmacy only repackages and furnishes a reasonable quantity of dangerous drugs and devices for prescriber office use. (BPC 4119.5 [b])			
CORREC	TIVE ACTION OR ACTION PLAN:			
26. Refill	Pharmacy			
Yes No N/A	26.1. Pharmacy processes refills for another California licensed pharmacy (CCR 1707.4[a])			
	If the answer is "yes", name the pharmacy or pharmacies			
	26.2. Does the pharmacy employ the use of a common electronic file? If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1)			
	26.3. Some or all pharmacy refill orders are processed by another California licensed pharmacy. (CCR 1707.4[a])			
	If the answer is "yes," name of refilling pharmacy(s)			
	If the answer to the three questions above is "no" or "not applicable" go to section 27.			
	26.4. Originating pharmacy and refill pharmacy have a contract outlining the refill arrangement, or the pharmacies have the same owner. (CCR 1707.4[a][1])			
	26.5. Refill prescription label meets requirements of BPC 4076 and CCR 1707.5 and shows the name and address of the refilling and or originating pharmacy. (CCR 1707.4[a][2])			
	26.6. Patient is provided with written information, either on the prescription label or prescription container that describes which pharmacy to contact for questions. (CCR 1707.4[a][3])			
	26.7. Both pharmacies maintain complete and accurate records of refill. (CCR 1707.4[a][4])			

Yes No N/A	
	26.8. Both pharmacies are responsible for accuracy of the refilled prescription. (CCR 1707.4[a][5])
	26.9. Originating pharmacy is responsible for consultation, maintenance of a medication profile and reviewing the patient's drug therapy before delivery of each prescription. (CCR 1707.4[a][6])
CORREC	TIVE ACTION OR ACTION PLAN:
27. Stand	dards of Service for Providers of Blood Clotting Products for Home Use (HSC
Yes No N/A	27.1. The pharmacy is a provider of blood clotting products for home use in compliance with HC 125286.20 and 125286.25. (HSC 125286.20, 125286.25)
	 □ 27.1.1. Health system pharmacy. (HSC 125286.20[j][1][B]) □ 27.1.2. Pharmacy affiliated with hemophilia treatment centers. (HSC 125286.20[j][1][C]) □ 27.1.3. Specialty home care pharmacy. (HSC 125286.20[j][1][D]) □ 27.1.4. Retail pharmacy. (HSC 125286.20[j][1][E])
	27.2. The pharmacy meets the following requirements: □ 27.2.1. Has sufficient knowledge and understanding of bleeding disorders to accurately follow the instructions of the prescribing physician and ensure high-quality service for the patient. (HSC 125286.25[a])
	☐ 27.2.7. Upon authorization for a nonemergency prescription, ships the prescribed blood clotting products and ancillary infusion equipment and supplies to the patient within two business days or less. (HSC 125286.25[q])

		situation, provided manufacturer supply exists, delivers prescribed blood products, ancillary infusion equipment and supplies, and medications to the patient within 12 hours for patients living within 100 miles of a major metropolitan airport, and within one day for patients living more than 100 miles from a major metropolitan airport. (HSC 125286.25[h]) 27.2.9. Provides patients who have ordered their products with a designated contact telephone number for reporting problems with a delivery, and responds to calls within a reasonable time period. (HSC 125286.25[i]) 27.2.10. Notifies patients of Class 1 and Class 2 recalls and withdrawals of blood clotting products and ancillary infusion equipment within 24 hours of receiving such notice, and participates in the National Patient Notification System for blood clotting recalls. (HSC 125286.25[j]) 27.2.11. Provides language interpretive services over the telephone or in person, as needed by the patient. (HSC 125286.25[k]) 27.2.12. Has a detailed plan for meeting the requirements of the Standards of Service for Providers of Blood Clotting Products for Home Use Act in the event of a natural or manmade disaster or other disruption of normal business operations. (HSC 125286.25[f])
28. Policies	and	
Yes No N/A	28.1	. There are written policies and procedures in place for:
		28.1.1. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to be chemically, mentally, or physically impaired to the extent that it affects their ability to practice the profession or occupation authorized by their license, including the reporting to the board within 14 days of receipt or development; (BPC 4104[a],[c])
		28.1.2. Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to have engaged in the theft or diversion or self-use of prescription drugs belonging to the pharmacy, including the reporting to the board within 14 days of receipt or development; (BPC 4104[b], [c])
		28.1.3. Oral consultation for discharge medications to an inpatient of a health care facility licensed pursuant to HSC 1250, or to an inmate of an adult correctional facility or juvenile detention facility; (BPC 4074[a], CCR 1707.2[b][2])
		28.1.4. Operation of the pharmacy during the temporary absence of the pharmacist for breaks and meal periods including authorized duties of personnel, the pharmacist's responsibilities for checking all work performed by ancillary staff, and the pharmacist's responsibility for maintaining the security of the pharmacy; (CCR 1714.1[f])
		28.1.5. Assuring confidentiality of medical information if your pharmacy maintains the required dispensing information for prescriptions, other than controlled substances, in a shared common electronic file; (CCR 1717.1[e])

☐ 27.2.8. Upon approved authorization to dispense a prescription for an emergency

		storage facility, if the pharmacy accepts deliveries when the pharmacy is closed and there is no pharmacist present; (BPC 4059.5[f][1])
		28.1.7. Compliance with Title VII of Public Law 109-177 – Combat Methamphetamine Epidemic Act of 2005;
		28.1.8. A policy to establish how a patient will receive a medication when a pharmacist has a conscientious objection; (BPC 733[b][3])
		28.1.9. Preventing the dispensing of a prescription when the pharmacist determines that the prescribed drug or device would cause a harmful drug interaction or would otherwise adversely affect the patient's medical condition; (BPC 733[b][1])
		28.1.10. Helping patients with limited or no English proficiency understand the information on the prescription container label in the patient's language, including the selected means to identify the patient's language and providing interpretive services in the patient's language; and (CCR 1707.5[d])
		28.1.11. Inventory reconciliation reporting requirements. (CCR 1715.65[b])
Yes No N/A	28.2	2. Does your pharmacy employ the use of a common electronic file? (CCR 1717.1)
		28.2.1. If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1[e])
		3. Does your pharmacy furnish emergency contraceptives pursuant to BPC 2.3[b][1]? (BPC 4052, CCR 1746)
	If ye	es, does the pharmacy:
		28.3.1. Follow the protocol for pharmacists furnishing Emergency Contraception (EC) approved by the California State Board of Pharmacy and the Medical Board of California? (CCR 1746[b])
		28.3.2. Provide the patient with a copy of the current EC Fact Sheet approved by the Board of Pharmacy? (CCR 1746[b][4])
		28.3.3. Maintain in the pharmacy EC medications and adjunctive medications (for nausea and vomiting when taken with EC containing estrogens) as listed in the protocol? (CCR 1746[b][8])
		28.3.4. Prior to furnishing EC, the pharmacist has completed a minimum of one hour of continuing education specific to emergency contraception. (BPC 4052.3[b][2], CCR 1746[b][10])
		28.3.5. If no, EC services are not immediately available or any pharmacist declines to furnish pursuant to a conscience clause, does the pharmacist refer the patient to another emergency contraception provider? (BPC 773[b], CCR 1746[b][5])
		28.3.6. Does the pharmacy have a protocol that ensures a patient has timely access to a prescribed drug or device despite a pharmacist's refusal to dispense a prescription or order? (BPC 733[b])

		28.3.7. If a pharmacist declines to dispense a prescription drug or device pursuant to an order or prescription, the pharmacist has previously notified their employer in writing? (BPC 733[b][3], 4052.3)
Yes No N/A □□□□	28.4. Furnishes naloxone hydrochloride federal FDA-approved opioid antagonists is accordance with standardized procedures or protocols developed and approved by the Board of Pharmacy and the Medical Board of California. (BPC 4052.01[a], CCF 1746.3)	
		28.4.1. Procedures to ensure education of the person to whom the drug is furnished, not limited to opioid prevention, recognition and response, safe administration, potential side effects, or adverse events and the imperative to seek emergency medical care for the patient.
		28.4.2. Procedures for the notification of the patient's primary care provider with patient consent of any drug or device furnished to the patient or entry of appropriate information in a patient record system.
Yes No N/A □□□□	pro	5. Furnishes nicotine replacement products in accordance with standardized cedures or protocols developed and approved by both the Board of Pharmacy and Medical Board of California. (BPC 4052.9, CCR 1746.2)
	pro	6. Furnishes hormonal contraception products in accordance with standardized cedures or protocols developed and approved by both the Board of Pharmacy and Medical Board of California. (BPC 4052.3, CCR 1746.1)
	reco indi sec	7. Does your pharmacy furnish travel medications not requiring a diagnosis that are emmended by the federal Center for Disease Control and Prevention (CDC) for viduals traveling outside the 50 states and the District of Columbia pursuant to tion BPC 4052(a)(10)(A)(3)? If yes, does the pharmacy do the following: (CCR 6.5[a], [c])
		28.7.1. Keep documentation on site and available for inspection by the board, pharmacist(s) completion of an immunization training program that meets the requirements on BPC 4052.8(b)(1), completion of a travel medicine training program, consisting of at least 10 hours of training and cover each element of the International Society of Travel Medicine's Body of Knowledge for the Practice of Travel Medicine (2012) completion of the CDC Yellow Fever Vaccine Course; and current basic life support certification. (CCR 1746.5[c])
		28.7.2. Pharmacists complete two hours of ongoing continuing education focused on travel medicine, separate from continuing education in immunization and vaccines, from an approved provider once every two years. (CCR 1746.5[d])
		28.7.3. Prior to furnishing travel medications, the pharmacist performs a good faith evaluation of the patient, including evaluation of the patient's travel history using destination-specific travel criteria. The travel history includes all the information necessary for a risk assessment during pre-travel consultation, as identified in the CDC Yellow Book. (CCR 1746.5[e])
		28.7.4. The pharmacist notifies the patient's primary care provider of any drugs or

	care provider, as permitted by the primary care provider. If the patient does not have a primary care provider, or is unable to provide contact information for their primary care provider, the pharmacist provides the patient with a written record of the drugs or devices furnished and advises the patient to consult a physician of the patient's choice. (CCR 1746.5[f])
	28.7.5. A patient medication record is maintained and securely stored in a physical or electronic manner for each travel medication furnished, such that the information required under section 300aa-25 of title 42 of the United States Code is readily retrievable during the pharmacy's or facility's normal operating hours and the pharmacist provides the patient with written documentation that reflects the clinical assessment and travel medication plan. (CCR 1746.5[g])
CORREC	TIVE ACTION OR ACTION PLAN:
29. Com	pounding
Yes No N/A	29.1. Prior to allowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge must complete the "Compounding Self-Assessment" required by CCR 1735.2[k].
30. Nucl	ear Pharmacy
Yes No N/A	30.1. All pharmacists handling radioactive drugs are competent in the preparation, handling, storage, receiving, dispensing, disposition and pharmacology of radioactive drugs. (CCR 1708.4)
	30.2. A pharmacist qualified under CCR 1708.4 to furnish radioactive drugs is in the pharmacy whenever the furnishing of radioactive drugs occurs. All personnel involved in the furnishing of radioactive drugs are under the immediate and direct supervision of such a qualified pharmacist. (CCR 1708.5)
	30.3. The pharmacy possesses a current Sterile Compounding Permit (BPC 4127) and is compliant with CCR 1751. (Must also complete Compounding Self-Assessment, required by CCR 1735.2[k].
CORREC	TIVE ACTION OR ACTION PLAN:
31. Telei	pharmacy Systems and Remote Dispensing Site Pharmacies
Yes No N/A	
	31.1. Pharmacy provides telepharmacy services and has obtained a remote dispensing site pharmacy license from the board. (BPC 4130[e], 4044.6, 4044.3[a])

If the answer is "yes", name the remote dispensing site pharmacy and license number:

	Name:	License No.:
	List the names of all qualified	remote dispensing site pharmacy technician:
	TCH Name:	License No
	If the answer to the question a	above is "no" or "not applicable" go to section 32.
Yes No N/A		
		acy is not located greater than 150 road miles from the acy, unless otherwise approved by the board. (BPC
		d remote dispensing site pharmacies operate in 131, 4132, 4133, 4134, 4135, 4044, 4044.3, 4044.6,
<u>ΩΩΩ</u>	pharmacy and may become a pharmacist onsite if it meets a	site pharmacy will cease to be a remote dispensing site full-service pharmacy licensed under Section 4110 with a lil the requirements for licensure for a pharmacy, if the dispenses more than 225 prescriptions per day, calculated 30[h])
	prescription drugs and providi services at the remote dispen	es a telepharmacy system for the dispensing of ng related drug regimen review and patient counseling sing site pharmacy. (BPC 4130[a], BPC 4044.7) site pharmacy is located in a medically underserved area
	unless otherwise approved by	the board. (BPC 4130[c])
	31.4. The remote dispensing ((BPC 4130[d])	site pharmacy does not employ any unlicensed personnel.
	31.5. The supervising pharma pharmacy license. (BPC 4130	ncy has only obtained one remote dispensing site
	31.6. The remote dispensing a located in any state facility, in hospitals, or developmental commental comm	site pharmacy is not operated by the state and is not cluding, but not limited to, correctional facilities, state enters. (BPC 4130[f])
	31.7. The remote dispensing or pharmacy and may become a pharmacist onsite if it meets a	site pharmacy will cease to be a remote dispensing site full-service pharmacy licensed under Section 4110 with a all the requirements for licensure for a pharmacy, if the dispenses more than 225 prescriptions per day, calculated
		ncy provides telepharmacy services for only one remote
	31.9. The supervising pharma	acy is not located greater than 150 road miles from the acy, unless otherwise approved by the board. (BPC

	31.10. The supervising pharmacy and the remote dispensing site pharmacy are under common ownership. (BPC 4131[c])
	31.11. The remote dispensing site pharmacy is staffed by a pharmacist, or at least one
	registered pharmacy technician meeting the qualifications of BPC section 4132 (BPC 4130[d]).
	31.12. Pharmacy technicians working at a remote dispensing site pharmacy remain
	under the direct supervision and control of a pharmacist at the supervising pharmacy at all times that the remote dispensing site pharmacy is operational. (BPC 4131[d])
	31.13. The supervising pharmacists utilizes a telepharmacy system to supervise
	operations through audio and visual technology from the supervising pharmacy. (BPC 4131[d])
	31.14. The designated pharmacist-in-charge of the supervising pharmacy is also the
	pharmacist-in-charge at the remote dispensing site pharmacy. (BPC 4131[e])
	31.15. The pharmacist in-charge of the remote dispensing site pharmacy and the
	pharmacist-on-duty at the supervising pharmacy are responsible to ensure that both the
	supervising pharmacy and the remote dispensing site pharmacy are sufficiently staffed
	to allow for appropriate supervision, which is supervision that would not be reasonably
	expected to result in an unreasonable risk of harm to public health, safety, or welfare.
	(BPC 4130[f])
	31.16. In addition to the requirements of BPC 4202, a pharmacy technician working at
	the remote dispensing site pharmacy has met the requirements required by BPC 4132.
	(BPC 4132[a])
	☐ Possess a pharmacy technician license that is in good standing.
	☐ Possess and maintain a certification issued by the board-approved pharmacy
	technician certification program.
	☐ Possess one of the following: a minimum of an associated degree in pharmacy
	technology, a minimum of a bachelor's degree in any subject, or a certification of
	completion from a course of training specified by regulations adopted by the board
	pursuant to BPC 4202.
	☐ Complete a minimum of 2,000 hours of experience working as a pharmacy
	technician within the two years preceding first commencing work in the remote
	dispensing site pharmacy.
	31.17. Registered pharmacy technicians may perform order entry, packaging,
	manipulative, repetitive, and other nondiscretionary tasks at the remote dispensing site
	pharmacy under the supervision of a pharmacist at the supervising pharmacy using a
	telepharmacy system. (BPC 4132[b])
	31.18. Pharmacy technicians at the remote dispensing site pharmacy do not do any of
	the following:
	☐ 31.18.1. Receive a new prescription order orally from a prescriber or other person
	authorized to prescribe by law. (BPC 4132[c][1])
	☐ 31.18.2. Consult with a patient or their agent regarding a prescription, either prior
	to or after dispensing, or regarding any medical information contained in a patient
	medication record system or patient chart. (BPC 4132[c][2])
	∃ 31.18.3. Identify, evaluate, or interpret a prescription. (BPC 4132[c][3])
	☐ 31.18.4. Interpret the clinical data in a patient medication record system or patient
	chart. (BPC 4132[c][4])

	authorized agent thereof. (BPC 4132[c][5])
	∃ 31.18.6. Supervise the packaging of drugs and check the packaging procedures
	and product upon completion. (BPC 4132[c][6])
	☐ 31.18.7. Perform any function that requires the professional judgment of a licensed
	pharmacist. (BPC 4132[c][7])
	☐ 31.18.8. Compound drug preparations. (BPC 4132[c][8])
	31.19. A pharmacist at the supervising pharmacy supervises no more than two
	pharmacy technicians at each remote dispensing site pharmacy. The pharmacist may
	also supervise pharmacy technicians at the supervising pharmacy. (BPC 4132[d])
	31.20. The supervising pharmacy's telepharmacy system maintains a video and audio
	communication system that provides for effective communication between the
	supervising pharmacy and the remote dispensing site pharmacy's personnel and
	patients. (BPC 4133[a])
	31.21. The telepharmacy system facilitates adequate pharmacist supervision and allows
	the appropriate exchange of visual verbal, and written communications for patient
	counseling and other matters involved in the lawful dispensing of drugs. (BPC 4133[b])
	31.22. Patient counseling is provided using audio-visual communication prior to all
	prescriptions being dispensed from the remote dispensing site pharmacy. (BPC 4133[c]
	— 31.23. The telepharmacy system is able to do all of the following:
	— 31.23. The telepharmacy system is able to do all of the following: ☐— 31.23.1. Identify and record the pharmacy technician preparing each prescription
	and the supervising pharmacist who reviewed and authorized the dispensing of the
	prescription. (BPC 4133[d][1])
	☐ 31.23.2. Require a pharmacist to review and compare the electronic image of any
	new prescription presented at the remote dispensing site pharmacy with the data
	entry record of the prescription. (BPC 4133[d][2])
	☐ 31.23.3. Require the pharmacy technician to use barcode technology to verify the
	accuracy of the drug to be dispensed. (BPC 4133[d][3])
	☐ 31.23.4. Require remote visual confirmation by a pharmacist at the supervising
	pharmacy of the drug stock bottle and the drug to be dispensed prior to dispensing
	(BPC 4133[d][4])
	☐ 31.23.5. Ensure that a prescription is not sold or delivered to a patient prior to a
	pharmacist performing final verification of the accuracy of the prescription and
	releasing the prescription for sale and delivery. (BPC 4133[d][5])
	31.24. The video and audio communication system used to counsel and interact with
	each patient or patient's caregiver shall be secure and compliant with the federal Health
	Insurance Portability and Accountability Act (Public Law 104-191). (BPC 4133[e])
	31.25. All records of prescriptions dispensed including the records of the actions
	performed through the telepharmacy system shall be maintained at the remote
	dispensing site pharmacy and shall be maintained for three years after the filling of the
	prescription. (BPC 4133[f])
	31.26. A pharmacist from the supervising pharmacy completes a monthly in-person,
	self-inspection of each remote dispensing site pharmacy using the form designated by
	the board and retains all inspection reports. (BPC 4134[a])
	31.27. A perpetual inventory is kept for all controlled substances stored at the remote
	dispensing site pharmacy. (BPC 4134[b])

	31.28. All controlled substances stored at the remote dispensing site pharmacy are
	stored in a secure cabinet or safe that is locked. (BPC 4134[c])
	31.29. A pharmacist from the supervising pharmacy performs inventory and inventory
	reconciliation functions at the remote dispensing site pharmacy to detect and prevent
	the loss of any controlled substances. (BPC 4134[d])
	31.30. The pharmacist-in-charge of the remote dispensing site pharmacy reviews all
	inventory and inventory reconciliation reports taken and establishes and maintains
	secure methods to prevent losses of any controlled substances. (BPC 4134[e])
	31.31. A pharmacist from the supervising pharmacy compiles an inventory
	reconciliation report of all Schedule II controlled substances at the remote dispensing
	site pharmacy at least once every three months. (BPC 4134[f]) This compilation shall
	include the following:
	☐ 31.31.1. A physical count, not an estimate, of all quantities of federal Schedule II
	controlled substances. The biennial inventory of controlled substances required by
	federal law may serve as one of the mandated inventories under this section in the
	year where the federal biennial inventory is performed, provided the biennial
	inventory was taken no more than three months from the last inventory required by
	this section. (BPC 4134[f][1])
	☐ 31.31.2. A review of all acquisitions and dispositions of federal Schedule II
	controlled substances since the last inventory reconciliation report. (BPC
	4134[f][2])
	☐ 31.31.3. A comparison of the two above-mentioned items to determine if there are
	any variances. (BPC 4134[f][3])
	☐ 31.31.4. All records used to compile each inventory reconciliation report shall be
	maintained in the pharmacy or clinic for at least three years in a readily retrievable
	form. (BPC 4134[f][4])
	31.32. The remote dispensing site pharmacy reports in writing, any identified losses of
	controlled substances and possible causes of losses to the board within 31 days of
	discovery unless the cause of the loss is theft, diversion, or self-use in which case the
	report is made within 14 days of discovery. If the remote dispensing site pharmacy is
	unable to identify the cause of the loss, further investigation is undertaken to identify the
	cause and actions necessary to prevent additional losses of controlled substances.
	(BPC 4134[g])
	31.33. Possible causes of overages are identified in writing and incorporated into the
	inventory reconciliation report. (BPC 4134[h])
	31.34. The inventory reconciliation report is dated and signed by the individual(s)
	performing the inventory, and countersigned by the pharmacist-in-charge of the remote
	dispensing site pharmacy, and is readily retrievable in the pharmacy for three years. A
	countersignature is not required if the pharmacist-in-charge personally completed the
	inventory reconciliation report. (BPC 4134 [i])
	31.35. While closed, the remote dispensing site pharmacy utilizes an alarm or other
	comparable monitoring system. (BPC 4135[a])
	31.36. The remote dispensing site pharmacy is not open and its employees are not
	allowed access at times when the supervising pharmacy is closed. (BPC 4135[b])
	31.37. The remote dispensing site pharmacy's security system tracks entries into the
	remote dispensing site pharmacy and the pharmacist-in-charge periodically review the
	record of entries. (BPC 4135[b])

		. Pharmacy services are not provided at the remote dispensing site pharmacy if lepharmacy system is unavailable. (BPC 4135[b])
	31.39	. The remote dispensing site pharmacy retains a recording of facility surveillance ding patient communications, for a minimum of 120 days. (BPC 4135[c])
	31.40 dispe	. Dangerous drugs and devices and controlled substances ordered by the remote nsing site pharmacy are signed for and received by a pharmacist or a registered nacy technician, who meets the qualifications of Section 4132. (BPC 4059.5[g])
	4059.	. A controlled substance signed for by a pharmacy technician under BPC section 5 is stored separately from existing inventory until the time the controlled ance is reviewed and countersigned by a pharmacist. (BPC 4059.5[g])
	31.42 pursu super days.	. Any receipt and storage of a controlled substance by a pharmacy technician ant to BPC section 4059.5 is captured on video, and the video is accessible to the vising pharmacy and maintained by the remote dispensing site pharmacy for 120 (BPC 4059.5[g])
CORRECTIV	/E AC	ΓΙΟΝ OR ACTION PLAN:
•	otion [Drug Take-Back Services
Yes No N/A	adher	Does the pharmacy participate in a Prescription Drug Take-Back Program and res to the federal, state and local requirements governing the collection and auction of dangerous drugs? (CCR 1776, 1776.1)
	•	, check off below the type of prescription drug take-back program the pharmacy and complete the sections that applies to the type of program(s):
		Mail back envelopes or package service. (CCR 1776.2)
		Collection receptacles in the pharmacy. (CCR 1776.3)
		Drug take-back services in the Skilled Nursing Facilities. (CCR 1776.4, HSC 1250[c])
	If the	answer to the question above is "no" or "not applicable" go to section 33.
	practi	Only prescription drugs that have been dispensed by any pharmacy or tioner to a consumer are eligible for collection as part of drug take-back services ained by the pharmacy. (CCR 1776.1[f])
	outda	Dangerous drugs that have not been dispensed to consumers for use (such as ted drug stock, drug samples provided to medical practitioners or medical waste) of collected as part of the pharmacy's drug take-back service. (CCR 1776.1[f])
	faciliti	The pharmacy does not accept or possess prescription drugs from skilled nursing es, residential care homes, health care practitioners or any other entity as part of ug take-back services. (CCR 1776.1[g][2])
		Quarantined, recalled or outdated prescription drugs from the pharmacy stock are sposed of as part of the pharmacy's drug take-back services. (CCR 1776.1[g][3])

Pharn	nacies Offering Mail Back Envelopes or Package Services (CCR 1776.1, 1776.2)
Yes No N/A	32.6. The pharmacy provides prescription drug take-back preaddressed mailing envelopes or packages to consumers to return prescription drugs to an authorized destruction location. (CCR 1776.2[a])
	32.7. All drug take-back envelopes and packages made available to the public are preaddressed to a location registered with the DEA as a collector. (CCR 1776.2[b])
	32.8. The preaddressed envelopes and packages are water and spill proof, tamper evident, tear resistant and sealable. The exterior is nondescript and has no markings indicating the envelope or package contains prescription drugs. Postage is prepaid on each envelope or package. (CCR 1776.2[c])
Yes No N/A	32.9. The preaddressed envelope and package contain a unique identification number for each envelope and package, and the instructions for users indicates the process to mail back the drugs. (CCR 1776.2[d])
	32.10. The pharmacy does not accept any mail back packages or envelopes containing drugs unless the pharmacy is registered as a collector and has an onsite method of destruction that complies with DEA requirements. The consumer is directed to mail the envelopes or packages. (CCR 1776.2[e])
	If the answer is no and the pharmacy is registered with DEA as a collector with an onsite method of destruction that complies with DEA requirements, list the following (21 CFR 1317.40):
	DEA Collector Registration Number: Expiration Date:
	32.11. Once drugs are deposited into a mail back envelope or package by the consumer, the pharmacy does not remove, count, sort or individually handle any prescription drugs from the consumer. (CCR 1776.1[d], [g][1])
Pharn	nacies with Collection Receptacles in the Pharmacy (CCR 1776.1, 1776.3)
Yes No N/A	32.12. The pharmacy is registered with DEA as a collector for purposes of maintaining a prescription drug take-back collection receptacle. (21 CFR 1317.30, 1317.40, CCR 1776)
	32.13. The pharmacy notified the board in writing within 30 days of establishing the collection program. (CCR 1776.1[i][1])
	Date the board was notified:
	32.14. When the pharmacy renewed its pharmacy license, the pharmacy identified and disclosed to the board all the locations where its collection receptacles are located. (CCR 1776.1[i][2])
	32.15. The pharmacy is aware, any tampering with a collection receptacle or theft of deposited drugs and any tampering, damage or theft of the removed liner are reported to the board in writing within 14 days. (CCR 1776.1[i][3][4])

Yes No N/A □□□□
Yes No N/A □□□

Yes No N/A	32.24. The receptacle allows the public to deposit prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and liner. Once the prescription drugs or any other item is placed in the collection receptacle, the prescription drug or item cannot be removed, counted, sorted, or otherwise individually handled. (CCR 1776.3[g])
	32.25. If the liner is not already itself rigid or already inside of a rigid container when it is removed from the collection receptacle, the liner is immediately, without interruption, placed in a rigid container for storage, handling, and transport. (CCR 1776.3[h])
	32.26. The liner is removed from a locked collection receptacle only by or under the supervision of two employees of the pharmacy. Upon removal, the liner is immediately without interruption, sealed and the pharmacy employees record, in a log, their participation in the removal of each liner from the collection receptacle. Liners and their rigid containers are not opened, x-rayed, analyzed, or penetrated at any time by the pharmacy or pharmacy personnel. (CCR 1776.3[i])
Yes No N/A	32.27. Liners and their rigid containers that are filled and removed from the collection receptacle is stored in a secured, locked location in the pharmacy no longer than 14 days. (CCR 1776.3[j])
	32.28. The pharmacy maintains records for collected unwanted drugs from consumers for three years, including the records for each liner identified in 1776(a). (CCR 1776.3[k], 1776.6[a])
	32.29. The pharmacy seals the inner liners and their contents are shipped to a reverse distributor's registered location by common or contract carrier (such as UPS, FEDEX, USPS) or by a licensed reverse distributor pick up at the licensed pharmacy's premises (CCR 1776.3[I])
	32.30. The collection receptacle has a signage that includes: (1) the name and phone number of the responsible pharmacy, (2) medical sharps and needles (e.g. insulin syringes) are not to be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substance. (CCR 1776.1[e], 1776.3[m])
	nacies with Drug Take-Back Services in Skilled Nursing Facilities
Yes No N/A	32.31. The pharmacy provides mail back envelopes or packages to skilled nursing facility employees or person lawfully entitled to dispose of resident decedent's property of unwanted or unused prescription drugs. (CCR 1776.4[a])
	32.32. If the pharmacy provides mail back envelopes or packages to skilled nursing facilities, the pharmacy requires the skilled nursing facility employees keeps a record noting the specific quantity of each prescription drug mailed back, the unique identification number of the mail back package and the preaddressed location to which the mail back envelope is sent. (CCR 1776.4[a])
	32.33. If the pharmacy is onsite at a skilled nursing facility, has the pharmacy established a collection receptacle in the skilled nursing facility for the collection and ultimate disposal of unwanted prescription drugs. (CCR 1776.4[b])

	ii no, answer N/A to the remaining questions in this section.
	If yes, continue answering the questions in this section.
	List the location(s) of the collection receptacle:
Yes No N/A	32.34. Was the board notified in writing within 30 days of establishing a collection receptacle? (CCR 1776.4[b][2])
	32.35. Has there been any tampering of the collection receptacle, theft of the deposited drugs and/or tampering, damage or theft of the removed liner? (CCR 1776.4[b][4], [5])
	☐ If yes, was the board notified in writing within 14 days of any tampering of the collection receptacles and/or liner?
Yes No N/A	32.36. When the pharmacy license was renewed, did the pharmacy provide the list a current list of collection receptacles? (CCR 1776.4[b][6])
	32.37. The skilled nursing facility places patient's unneeded prescription drugs into a collection receptacle within three business days after the permanent discontinuance of use of a medication by a prescriber, as a result of the resident's transfer to another facility or as a result of death. Records of such deposit is made in the patient's records, with the name and signature of the employee discarding the drugs. (CCR 1776.4[d])
	32.38. The collection receptacle is located in a secured area regularly monitored by the skilled nursing facility employees, securely fastened to a permanent structure so it cannot be removed, have a small opening that allows deposit of drugs into the inside of the collection receptacle and directly into the inner liner, but does not allow for an individual to reach into the receptacle's contents, securely locked and substantially constructed with a permanent outer container and a removable inner liner? (CCR 1776.4[e][f][g])
	32.39. The liner certified by the manufacturer to meet the American Society for Testing Materials (ASTM) D1709 standard test for impact resistance of 165 grams (drop dart test), the ASTM D1922 standards for tear resistance of 480 grams in both parallel and perpendicular planes, waterproof, tamper evident, tear resistant, opaque to prevent viewing and discourage removal of any contents once the liner is removed from the collection receptacle, marked to display the maximum contents, and bear a permanent, unique identification number. (CCR 1776.4[h])
	32.40. The receptacle allows the deposit of prescription drugs into the receptacle for containment into the inner liner, without permitting access to or removal of prescription drugs already deposited into the collection receptacle and liner. Once a prescription drug or item is placed in the collection receptacle, the prescription drug or item cannot be removed, sorted, counted, or otherwise individually handled. (CCR 1776.4[g][1])
	32.41. If the liner is not already itself rigid or already inside a rigid container when it is removed from the collection receptacle, the liner is immediately placed in a rigid container for storage, handling and transport. (CCR 1776.4[g][2])

Yes No N/A	32.42. The rigid container is disposable, reusable, or recyclable. The rigid container is leak resistant, has sealable tight fitting covers and kept clean and in good repair. (CCR 1776.4[g][2])
	32.43. The collection receptacle contains signage with (1) the name and phone numbe of the pharmacy, (2) medical sharps and needles (e.g. insulin syringes) cannot be deposited, and (3) consumers may deposit prescription drugs including Schedule II-V controlled substances. (CCR 1776.4[i])
	32.44. Once deposited, the prescription drugs are not counted, sorted, or otherwise individually handled. (CCR 1776.4[j])
	32.45. The installation, removal, transfer, and storage of inner liners is performed only by: (1) one employee of the authorized collector pharmacy and one supervisory level employee of the long-term care facility (e.g. charge nurse or supervisor) designated by the authorized collector or (2) by or under the supervision of two employees of the authorized collector pharmacy. (CCR 1776.4[k])
Yes No N/A	32.46. Sealed inner liners placed in a container are stored at the skilled nursing facility up to three business days in a securely locked, substantially constructed cabinet or a securely locked room with controlled access until transfer to a reverse distributor for destruction. (CCR 1776.4[I])
	32.47. Liners housed in a rigid container are delivered to a reverse distributor for destruction by a common or contract carrier or by a reverse distributor picked up at the skilled nursing facility. (CCR 1776.4[m])
Reco	d Keeping Requirements for Board Licensees Providing Drug Take Back Services
Yes No N/A	32.48. Records required for drug take back services are maintained for three years. (CCR 1776.6)
	32.49. The pharmacy makes and keeps the following records for each liner: (CCR 1776.6[a])
	□ 32.49.1. The date each unused liner is acquired, its unique identification number and size (e.g. 5 gallon, 10 gallon). If the liner does not already contain a unique identification number, the pharmacy assigns the unique identification number. (CCR 1776.6[a][1])
	32.49.2. The date each liner is installed in a collection receptacle, the address of the location where each liner is installed, the unique identification number and size (e.g., 5 gallon, 10 gallon), the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed each installation. (CCR 1776.6[a][2])
	32.49.3. The date each inner liner is removed and sealed, the address of the location from which each inner liner is removed, the unique identification number and size (e.g. 5 gallon, 10 gallon) of each inner liner removed, the registration number of the collector pharmacy, and the names and signatures of the two employees that witnessed the removal and sealing. (CCR 1776.6[a][3])

	□ 32.49.4. The date each sealed inner liner is transferred to storage, the unique identification number and size (e.g., 5 gallon, 10 gallon) of each inner liner stored, and the names and signatures of the two employees that transferred each sealed inner liner to storage. (CCR 1776.6[a][4])
	32.49.5. The date each sealed inner liner is transferred for destruction, the address and registration number of the reverse distributor or distributor to whom each sealer inner liner was transferred, the unique identification number and si (e.g., 5 gallon, 10 gallon) of each liner transferred, and the names and signature of the two employees who transferred each sealed inner liner to the reverse distributor or distributor, or the common carrier who delivered it, the company used, and any related paperwork (invoice, bill of lading). (CCR 1776.6[a][5])
CORRECT	VE ACTION OR ACTION PLAN:
Distrib	acies That Donate Drugs to a Voluntary County-Approved Drug Repository and ution Program
Yes No N/A	33.1. The pharmacy donates medications to a county-approved drug repository and distribution program, and meets the following requirements: (HSC 150202.5, 150204, BPC 4169.5)
	∃ 33.1.1. The pharmacy is licensed by and is not on probation with the California State Board of Pharmacy, and (HSC 150202.5)
	∃ 33.1.2. The pharmacy's primary or sole type of pharmacy practice is limited to skilled nursing facility, home health care, board and care, or mail order. (HSC 150202.5)
	33.2. If the pharmacy utilizes a surplus medication collection and distribution intermediary, the pharmacy ensures that the intermediary is licensed by the California State Board of Pharmacy. (BPC 4169.5)
	33.3. No controlled substances shall be donated. (HSC 150204[c][1])
	33.4. Drugs that are donated are unused, unexpired and meet the following requirements: (HSC 150202.5, 150204[c])
	→ 33.4.2. Were received directly from a manufacturer or wholesaler. (HSC 150202.5[a])

 → 33.4.5. For donated medications that require refrigeration, are medistored, packaged and transported at appropriate temperatures and with USP standards and pharmacy law. (HSC 150204[m]) 34. Pharmacies That Operate a Voluntary County-Approved Drug Repository an Program 	Hin accordance
34. Pharmacies That Operate a Voluntary County-Approved Drug Repository an Program	
	stribution
Yes No N/A □□□ 34.1. The pharmacy conducts a county-approved drug repository and dis program. (HSC 150201[b][1], 150204)	
→ 34.1.1. The pharmacy is licensed by and is not on probation with the State Board of Pharmacy, and: (HSC 150201[b][1])	re California
→ 34.1.1.2. Contracts with the county to establish a voluntary druand distribution program. (HSC 150201[b][1], 150200, 150204	•
	•
Yes No N/A 34.2. The pharmacy has been prohibited by the county board of supervise public health officer, or the California State Board of Pharmacy from part program because it does not comply with the provisions of the program. (HSC 150204[a][5])	ticipating in the
Issued By: Date:	
□□□ 34.3. Date that the county health department confirmed receipt of the ph "notice of intent" to participate in the program: (label{eq:approx} (label{eq:approx} 150204[a][3])	narmacy's HSC
□□□ 34.4. The pharmacy provides the county health department on a quarter name and location of all sources of donated medication it receives. (HSC 150204[a][4][A])	-
— Date last quarterly report was submitted:	
□□□ 34.5. The pharmacy complies with the county's established written proce (HSC 150204[b])	edures.
Pharmacies That Operate a Voluntary County-Approved Drug Repository and Di Program: Drugs and Maintenance of Drug Stock	istribution
Yes No N/A □□□□ 34.6. Donated medications are segregated from the participating entity's stock by physical means, for purposes that include inventory, accounting inspection. (HSC 150204[j])	

	34.7. Records of acquisition and disposition of donated medications are kept separate from the participating entity's other drug acquisition and disposition records. (HSC 150204[k])
	34.8. The participating entity follows the same procedural drug pedigree requirements for donated drugs as it does for drugs purchased from a wholesaler or directly from a drug manufacturer. (HSC 150204[n])
	34.9. Donated medications received are unused, unexpired and meet the following requirements: (HSC 150202, 150202.5, 150204[c])
	☐ 34.9.1. Are received from authorized sources. (HSC 150202, 150203)
	☐ 34.9.2. No controlled substances are received. (HSC 150204[c][1])
	☐ 34.9.3. Are not adulterated, misbranded, or stored under conditions contrary to USP standards or the product manufacturer. (HSC 150204[c][2])
	→ 34.9.4. Medications received from a health care facility were centrally stored and under the control of a licensed health care professional or trained staff member of facility, and were never in the possession of a patient or member of the public. (HSC 150204[c][3])
	☐ 34.9.5. Are received in unopened, tamper-evident packaging or modified unit dose containers with lot numbers and expiration dates affixed. (HSC 150204[d])
	☐ 34.9.6. Are maintained in the donated packaging until dispensed to an eligible patient under the program, who presents a valid prescription. (HSC 150204[i])
	∃ 34.9.7. For donated medication that require refrigeration, there are specific procedures to ensure that the medications are packaged, transported, stored, and dispensed at appropriate temperatures and in accordance with USP standards and pharmacy law. (HSC 150204[m])
Yes No N/A □□□	34.10. Donated medication received in open containers is not dispensed under the program or transferred to another participating entity; and once identified, is quarantined immediately and disposed of in accordance with the Medical Waste Management Act. (HSC 150204[d][1], 150204[h])
Program: T	That Operate a Voluntary County-Approved Drug Repository and Distribution ransferring Donated Drugs From One Participating Entity to Another
Yes No N/A	34.11. The pharmacy transfers donated medication to another participating countyowned pharmacy within an adjacent county. (HSC 150204[g][4])
	34.12. The pharmacy has a written agreement outlining the protocols and procedures for the transfer of donated medications. (HSC 150204[g][4][A])
	Adjacent counties to which donated medication are transferred:
	34.13. Donated medication is not transferred by any participating entity more than once. (HSC 150204[g][4][B])

	34.14. When transferring donated medication, documentation accompanies the medication that identifies the drug name, strength, quantity of medication, and the donating facility from where the medication originated. (HSC 150204[g][4][C])
	34.15. When transferring donated medication, documentation includes a statement that the medication may not be transferred to another participating entity. (HSC 150204[g][4][C])
	es That Operate a Voluntary County-Approved Drug Repository and Distribution Dispensing to Eligible Patients
Yes No N/A	34.16. Donated medications that are dispensed to an eligible patient who presents a valid prescription are dispensed in a new and properly labeled container, specific to the eligible patient. (HSC 150204[i])
	34.17. The pharmacist adheres to standard pharmacy practices, as required by state and federal law, when dispensing donated medications under this program. (HSC 150204[f])

I, (please print) _____, RPH # _____ hereby certify that I have completed the self-assessment of this pharmacy of which I am the pharmacist-incharge. Any deficiency identified herein will be corrected by ______(date). I understand that all responses are subject to verification by the Board of Pharmacy. I further state under penalty of perjury of the laws of the State of California that the information that I have provided in this selfassessment form is true and correct. Signature _____(Pharmacist-in-Charge) Date ACKNOWLEDGEMENT BY PHARMACY OWNER OR HOSPITAL ADMINISTRATOR: _____, hereby certify under penalty of perjury of I, (please print) the laws of the State of California that I have read and reviewed this completed self-assessment. I understand that failure to correct any deficiency identified in this self-assessment in the timeframe identified in the Pharmacist-in-Charge Certification above could result in the revocation of the pharmacy's license issued by the California State Board of Pharmacy. Signature __ Date Pharmacy Owner or Hospital Administrator

PHARMACIST-IN-CHARGE CERTIFICATION:

The following **Legal References** are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at www.pharmacy.ca.gov (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet web sites.

- Business and Professions Code (BPC), Division 1, Chapter 1 General Provisions
- BPC, Division 2, Chapter 1 General Provisions
- BPC, Division 2, Chapter 3 Clinical Laboratory Technology
- BPC, Division 2, Chapter 9 Pharmacy
- California Code of Regulation (CCR), Title 16, Division 17 California State Board of Pharmacy
- Civil Code, Division 1, Part 2.6, Chapter 2 Disclosure of Medical Information by Providers
- Code of Federal Regulations (CFR), Title 16, Chapter II, Subchapter E, Part 1700 Poison Prevention Packaging
- CFR, Title 21, Chapter I, Subchapter C, Part 201, Subpart B Labeling Requirements for Prescription Drugs and/or Insulin
- CFR, Title 21, Chapter I, Subchapter C, Part 208 Medication Guides for Prescription Drug Products
- CFR, Title 21, Chapter I, Subchapter C, Part 210 Current Good Manufacturing Practice in Manufacturing, Processing, Packaging, or Holding of Drugs; General
- CFR, Title 21, Chapter I, Subchapter C, Part 211 Current Good Manufacturing Practice for Finished Pharmaceuticals
- CFR, Title 21, Chapter I, Subchapter D, Part 310, Subpart E Requirements for Specific New Drugs and Devices
- CFR, Title 21, Chapter II Drug Enforcement Administration, Department of Justice Combat Methamphetamine Epidemic Act of 2005. Pub. L. 109-177. 120 Stat. 256.9 Mar. 2006
- Health and Safety Code (HSC), Division 2, Chapter 1 Licensing Provisions
- HSC, Division 10 Uniform Controlled Substances Act
- HSC, Division 104, Part 5 (Sherman Food, Drug, and Cosmetics Law), Chapter 2 Administration
- HSC, Division 106, Part 5, Chapter 2 Genetic Disease Services
- HSC, Division 116 Surplus Medication Collection and Distribution
- United States Code (USC), Title 15, Chapter 39A Special Packaging of Household Substances for Protection of Children
- USC, Title 21, Chapter 9, Subchapter V, Part H Pharmaceutical Distribution Supply Chain (Drug Supply Chain Security Act)
- USC, Title 21, Chapter 13 Drug Abuse Prevention and Control