

## Board of Pharmacy

### Enforcement Workload Statistics FY 2024/25

<b>Complaint Investigations</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Received	757	522	0	0	1,279
Closed	768	482	0	0	1,250
					Quarter Ending
Pending	1,918	1,962	0	0	1,962
Average Days for Investigation	236	219	0	0	219

<b>Cases Under Investigation (By Team)</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Quarter Ending
Compliance / Routine	830	820	0	0	820
Drug Diversion / Fraud	242	261	0	0	261
Prescription Drug Abuse	178	152	0	0	152
Compounding	56	59	0	0	59
Outsourcing	7	5	0	0	5
Probation / PRP	36	44	0	0	44
Enforcement	59	71	0	0	71
Criminal Conviction	510	550	0	0	550

<b>Application Investigations</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Received	41	38	0	0	79
<b>Closed</b>					
Approved	29	18	0	0	47
Denied	17	8	0	0	25
<b>Total Closed (includes withdrawn)</b>	<b>50</b>	<b>31</b>	<b>0</b>	<b>0</b>	<b>81</b>
Pending	90	95	0	0	95

<b>Complaint Closure Outcomes Not Resulting in Further Action</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Insufficient Evidence	359	196	0	0	555
Non-Jurisdictional	88	61	0	0	149
No Violation	37	17	0	0	54
No Further Action	47	16	0	0	63
Other / Non-Substantiated	39	22	0	0	61
Subject Educated	19	34	0	0	53

<b>Letter of Admonishments / Citations</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
LOA Issued	44	21	0	0	65
Citations Issued	156	139	0	0	295
Proof of Abatement Requested	12	14	0	0	26
Appeals Referred to AG's Office	63	26	0	0	89
Dismissed	7	5	0	0	12
<b>Total Fines Collected</b>	<b>\$612,872</b>	<b>\$274,766</b>	<b>\$0</b>	<b>\$0</b>	<b>\$887,638</b>

<b>Administrative Cases</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Referred to the AG's Office	43	26	0	0	69
Pleadings Filed	65	28	0	0	93
Total Closed	68	43	0	0	111
<b>Pending</b>					Quarter Ending
Pre-Accusation	123	122	0	0	122
Post-Accusation	181	166	0	0	166
<b>Total Pending</b>	<b>304</b>	<b>288</b>	<b>0</b>	<b>0</b>	<b>288</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b>Revocation</b>					
Pharmacist	4	1	0	0	5
Intern Pharmacist	0	0	0	0	0
Pharmacy Technician	20	14	0	0	34
Designated Representative	1	0	0	0	1
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	0	1	0	0	1
Sterile Compounding	0	0	0	0	0
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>25</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>41</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b>Revocation, stayed, suspension/probation</b>					
Pharmacist	0	0	0	0	0
Intern Pharmacist	0	0	0	0	0
Pharmacy Technician	0	0	0	0	0
Designated Representative	0	0	0	0	0
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	0	0	0	0	0
Sterile Compounding	0	0	0	0	0
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b>Revocation, stayed, probation</b>					
Pharmacist	11	6	0	0	17
Intern Pharmacist	1	0	0	0	1
Pharmacy Technician	3	5	0	0	8
Designated Representative	0	0	0	0	0
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	5	0	0	0	5
Sterile Compounding	0	0	0	0	0
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>20</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>31</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b><i>Surrender / Voluntary Surrender</i></b>					
Pharmacist	0	0	0	0	0
Intern Pharmacist	0	1	0	0	1
Pharmacy Technician	5	2	0	0	7
Designated Representative	0	0	0	0	0
Wholesaler	2	0	0	0	2
Clinic	0	1	0	0	1
Pharmacy	1	1	0	0	2
Sterile Compounding	0	0	0	0	0
Outsourcing	0	1	0	0	1
<b>Total</b>	<b>8</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>14</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b><i>Public Reproval / Reprimand</i></b>					
Pharmacist	7	2	0	0	9
Intern Pharmacist	1	0	0	0	1
Pharmacy Technician	1	2	0	0	3
Designated Representative	1	0	0	0	1
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	3	3	0	0	6
Sterile Compounding	1	0	0	0	1
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>14</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>21</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b><i>Licenses Granted (with or w/o conditions)</i></b>					
Pharmacist	0	0	0	0	0
Intern Pharmacist	2	0	0	0	2
Pharmacy Technician	0	0	0	0	0
Designated Representative	0	0	0	0	0
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	0	0	0	0	0
Sterile Compounding	0	0	0	0	0
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>

<b>Administrative Case Outcomes</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b><i>Licenses Denied</i></b>					
Pharmacist	0	0	0	0	0
Intern Pharmacist	0	0	0	0	0
Pharmacy Technician	2	0	0	0	2
Designated Representative	0	0	0	0	0
Wholesaler	0	0	0	0	0
Clinic	0	0	0	0	0
Pharmacy	0	1	0	0	1
Sterile Compounding	0	0	0	0	0
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>

<b>Administrative Case Cost Recovery Efforts</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
<b>Cost Recovery Requested</b>	<b>\$281,598</b>	<b>\$242,743</b>	<b>\$0</b>	<b>\$0</b>	<b>\$524,341</b>
<b>Cost Recovery Collected</b>	<b>\$198,145</b>	<b>\$323,441</b>	<b>\$0</b>	<b>\$0</b>	<b>\$521,585</b>

<b>Immediate Public Protection Sanctions</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Interim Suspension Orders	5	4	0	0	9
Automatic Suspension Orders	0	0	0	0	0
Penal Code 23 Restrictions	1	0	0	0	1
Cease and Desist - Outsourcing	0	0	0	0	0
Cease and Desist - Unlicensed Activity	0	0	0	0	0
Cease and Desist - Sterile Compounding	0	0	0	0	0

<b>Probation Statistics</b>	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Quarter Ending
<b>Licenses on Probation</b>					
Pharmacist	166	162	0	0	162
Intern Pharmacist	4	4	0	0	4
Pharmacy Technician	29	36	0	0	36
Designated Representative	1	0	0	0	0
Wholesaler / 3PL	3	1	0	0	1
Pharmacy	54	52	0	0	52
Sterile Compounding	9	9	0	0	9
Outsourcing	0	0	0	0	0
<b>Total</b>	<b>266</b>	<b>264</b>	<b>0</b>	<b>0</b>	<b>264</b>
<b>Probation Compliance Measures</b>					Total
Probation Office Conferences	21	21	0	0	42
Probation Interviews / Site Inspections	183	91	0	0	274
Probation Terminated / Completed	16	13	0	0	29
Referred to AG for Non-Compliance	0	1	0	0	1

As of 11/30/2024

## Board of Pharmacy

### Citation and Fine Statistics FY 2024/25

Citation Outcomes	July - Sept	Oct - Dec	Jan - March	Apr - Jun	Total
Pharmacist with Fine	15	13	0	0	28
Pharmacist-in-Charge with Fine*	9	11	0	0	20
Pharmacist no Fine	24	26	0	0	50
Pharmacist-in-Charge no Fine*	24	22	0	0	46
Pharmacy with Fine	56	72	0	0	128
Pharmacy no Fine	29	13	0	0	42
Pharmacy Technician with Fine	9	4	0	0	13
Pharmacy Technician no Fine	11	8	0	0	19
Wholesalers	0	2	0	0	2
Designated Representative	1	1	0	0	2
Clinics	0	0	0	0	0
Drug Room	0	0	0	0	0
Exempt Hospital	0	0	0	0	0
Hospital Pharmacy	2	2	0	0	4
Miscellaneous**	20	12	0	0	32
Unlicensed Premises	1	3	0	0	4
Unlicensed Person	0	0	0	0	0

\*These numbers are also represented in the RPH columns, but reflect how many RPHs were cited as PICs

\*\*Intern Pharmacist, Licensed Correctional Facilities, Exempt Pharmacies, Non-Resident Pharmacies, and Vet Retailers

## Top Ten Violations by License Type

<b>Pharmacists</b>	<b>%</b>	<b>Pharmacies</b>	<b>%</b>	<b>Pharmacists In Charge</b>	<b>%</b>
1716 - Variation from prescription	16%	1716 - Variation from prescription	21%	1714(c) - Operational Standards and Security; pharmacy, fixtures and equipment shall be maintained in a sanitary and orderly condition	15%
1761(a) - No pharmacist shall compound or dispense any prescription, which contains any significant error or omission...	16%	4305(b) - Operation of a pharmacy for more than 30 days without supervision or management by a pharmacist-in-charge shall constitute grounds for disciplinary action	16%	1761(a) - No pharmacist shall compound or dispense any prescription, which contains any significant error or omission...	11%
4301(f) - Unprofessional Conduct - Acts of moral turpitude, dishonesty, fraud, deceit, or corruption	13%	4301(g) - Unprofessional Conduct - Knowingly making or signing any certificate or other document that falsely represents the existence or nonexistence of a state of facts	11%	1735.2(k) - Compounding Limitations and Requirements; Self-Assessment - Prior to allowing any drug product preparation to be compounded in a pharmacy....	11%
4306.5(a) - Acts or omissions that involve, in whole or in part, the inappropriate exercise of his or her education, training, or experience as a pharmacist	10%	733(a) - Dispensing prescription drugs and devices- No licentiate shall obstruct a patient in obtaining a prescription	11%	4301(f) - Unprofessional Conduct - Acts of moral turpitude, dishonesty, fraud, deceit or corruption	11%
733(a) - Dispensing prescription drugs and devices- No licentiate shall obstruct a patient in obtaining a prescription	10%	4113(D)(E) - Every pharmacy shall notify the board in writing within 30 days of the date of a change in pharmacist-in-charge/Interim pharmacist in charge	8%	4040(c)/1761(a)/11164(b)(1) - Content Requirement- The date of issue/ No pharmacist shall compound or dispense any prescription, which contains any significant error or omission.../Any person who trans	11%
1714(c) - Operational Standards and Security; pharmacy, fixtures and equipment shall be maintained in a sanitary and orderly condition	10%	1764/56.10(a) - Unauthorized disclosure of prescription and medical information	8%	4306.5(a) - Acts or omissions that involve, in whole or in part, the inappropriate exercise of his or her education, training, or experience as a pharmacist	11%
1714(b) - Operational Standards and Security; pharmacy responsible for pharmacy security	6%	4113(E) - Pharmacist-in-Charge: Notification to Board; Responsibilities; If a pharmacy is unable, in the exercise of reasonable diligence, to identify within 30 days a permanent replacement pharmacist	8%	1735.3(a)(2) - For each compounded drug product, the pharmacy records shall include a compounding log consisting of a single document containing all of the following...	7%
4301(h) - Unprofessional Conduct – The administering to oneself, of any controlled substance, or the use of any dangerous drug or of alcoholic beverages to the extent or in a manner as to be dangerous	6%	1707.2(a) - Duty to consult: A pharmacist shall provide oral consultation to his or her patient or the agent of patient in all care settings	7%	1764/56.10(a) - Unauthorized disclosure of prescription and medical information	7%
1735.3(a)(2) - For each compounded drug product, the pharmacy records shall include a compounding log consisting of a single document containing all of the following...	6%	4113(a) - Pharmacist-in-Charge: Notification to Board; Responsibilities; Every pharmacy shall designate a pharmacist-in-charge within 30 days in writing of the identity and license number of that pharmacy	7%	733(a) - Dispensing prescription drugs and devices- No licentiate shall obstruct a patient in obtaining a prescription	7%
4059(a) - Furnishing dangerous drugs without a prescription	6%	1761(a) - No pharmacist shall compound or dispense any prescription, which contains any significant error or omission...	5%	1715(b) - In addition to the self-assessment required in (a), the pharmacist-in-charge shall complete a self-assessment within 30 days whenever: there is a change in permit or pharmacist-in-charge	7%

**California State Board of Pharmacy**  
**SB 1441 Uniform Standards**

The data includes licensees participating in the Pharmacist Recovery Program (PRP) and licensees on probation with substance use disorders. \*This data includes July 2024 through November 2024.

Board of Pharmacy	July -Sep	Oct	Dec*	Jan Mar	Apr Jun	24/25
<b>PRP Intakes</b>						
PRP Self-Referrals						
PRP Probation Referrals	3	2				5
PRP Under Investigation	1	1				2
PRP In Lieu Of (investigation conducted)						
Total Number of PRP Intakes	4					4
<b>New Probationers</b>						
Pharmacists	5	3				8
Intern Pharmacists						
Pharmacy Technicians	4	5				9
Total New Probationers	9	8				17
<b>PRP Participants and Recovery Agreements</b>						
Total PRP Participants	29	28				N/A
Recovery Agreements Reviewed	26	19				45
<b>Probationers and Inspections</b>						
Total Probationers	54	61				N/A
Inspections Completed	28	15				43
<b>Referrals to Treatment</b>						
Referrals to Treatment (PRP and Probationers)	1	2				3
<b>Drug Tests</b>						
Drug Test Ordered (PRP and Probationers)	433	338				771
Drug Tests Conducted (PRP and Probationers)	421	315				736
<b>Relapses (Break in Sobriety)</b>						
Relapsed (PRP and Probationers)		1				1
<b>Major Violation Actions</b>						
Cease Practice/Suspension (PRP and Probationer)	6	5				11
Termination from PRP	1					1
Probationers Referred for Discipline						
<b>Closure or Noncompliance</b>						
Successful Completion (PRP and Probationers)	1	7				8
Termination (Probation)		1				1
Voluntary Surrender (Probation)		1				1
Surrender as a result of PTR (Probation)						
Closed Public Risk (PRP)	1					1
Non-compliance in PRP or Probation	19	2				21
Other (PRP)		3				3
<b>Patients Harmed</b>						
Number of Patients Harmed (PRP and Probationers)						Zero

**SB 1441 Uniform Standards**

The data includes licensees participating in the Pharmacist Recovery Program (PRP) and licensees on probation with substance use disorders. \*This data includes July 2024 through November 2024.

Board of Pharmacy	July -Sep	Oct	Dec*	Jan Mar	Apr Jun	24/25
Drug of Choice at PRP Intake or Probation						
Pharmacists	July-Sep	Oct-Dec*	Jan-Mar	Apr-Jun	Total 24/25	
Alcohol	1					1
Ambien	1					1
Opiates		1				1
Hydrocodone	1					1
Oxycodone						
Morphine						
Benzodiazepines	2					2
Barbiturates						
Marijuana						
Heroin						
Cocaine						
Methamphetamine						
Pharmaceutical Amphetamine						
Phentermine						
Methadone						
Zolpidem Tartrate						
Hydromorphone						
Clonazepam						
Tramadol						
Carisprodol						
Phendimetrazine						
Promethazine w/Codeine						
Intern Pharmacists	July-Sep	Oct-Dec*	Jan-Mar	Apr-Jun	Total 24/25	
Alcohol	1					1
Opiates						
Hydrocodone						
Oxycodone						
Benzodiazepines						
Barbiturates						
Marijuana						
Heroin						
Cocaine						
Methamphetamine						
Pharmaceutical Amphetamine						
Phentermine						
Methadone						
Zolpidem Tartrate						
Hydromorphone						
Clonazepam						
Tramadol						
Carisprodol						
Phendimetrazine						
Promethazine w/Codeine						
Pharmacy Technicians	July-Sep	Oct-Dec*	Jan-Mar	Apr-Jun	Total 24/25	
Alcohol	2	5				7
Opiates						
Hydrocodone						
Oxycodone						
Benzodiazepines						
Barbiturates						
Marijuana	2					2
Heroin						
Cocaine	1					1
Methamphetamine						
Pharmaceutical Amphetamine	1					1
Phentermine						
Methadone						
Zolpidem Tartrate						
Hydromorphone						
Clonazepam						
Tramadol						
Carisprodol						
Phendimetrazine						
Promethazine w/Codeine						



# Drug Of Choice - Data entered from July 2024 to November 2024

- 1 Alcohol
- 2 Opiates
- 3 Hydrocodone
- 4 Oxycodone
- 5 Benzodiazepines
- 6 Barbiturates
- 7 Marijuana
- 8 Heroin
- 9 Cocaine
- 10 Methamphetamine
- 11 Pharmaceutical Amphetamine

