



California State Board of Pharmacy
2720 Gateway Oaks Drive, Ste 100
Sacramento, CA 95833
Phone: (916) 518-3100 Fax: (916) 574-8618
www.pharmacy.ca.gov

Business, Consumer Services and Housing Agency
Department of Consumer Affairs
Gavin Newsom, Governor



To: Board Members

Subject: VIII. Discussion and Possible Action Related to Proposed Addition to California Code of Regulations (CCR), Title 16, Section 1717.11 Related to Remote Processing, Including Review of Comments Received During the 15-Day Comment Period

Background:

On November 6, 2025, the Board approved the proposed regulation text to add title 16, California Code of Regulations (CCR) section 1717.11 related to Remote Processing. The proposal added a section to the Board's regulations allowing for the expansion of the duties that can be performed as part of "remote processing" by making specific the conditions that shall be met in order for remote processing to occur.

As required by the Administrative Procedure Act (APA), Board staff released the proposed text for the 45-day comment period on January 9, 2026, and the comment period ended on February 24, 2026. Several comments were received during the comment period, including two comments received after the end of the comment period.

At the March 18, 2026 Board meeting, the Board reviewed the comments and voted to amend the text in response to the comments received and Board staff recommendations. Board staff released the revised text for a 15-day comment period on March 19, 2026. The comment period ended on April 3, 2026. A total of 30 comments were received, one of which was received after the comment period closed.

Provided with this memo are the following attachments:

1. Modified text released for the 15-day public comment period.
2. Board staff-prepared summarized comments with recommended comment responses.
3. Comments received during the 15-day public comment period.
4. The original noticed text and comments received during the 45-day comment period.

At this Meeting:

During the meeting, members will have an opportunity to review the comments received, and staff-recommended responses to the comments. The Board will

have the opportunity to discuss the rulemaking and adopt the text as noticed for the modified 15-day comment period. Should members agree, provided below is possible motion language.

Possible Adoption Language:

Accept the Board staff's recommended comment responses and modified regulation text [either as presented or consistent with the Board's discussion]. Authorize the Executive Officer to take all steps necessary to complete the rulemaking process and adopt the proposed regulation text at Section 1717.11. Further, delegate to the Executive Officer the authority to make technical or nonsubstantive changes as may be required by the Control agencies to complete the rulemaking file.